



# Thomas Phan

## UX/UI DESIGNER

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### 📁 WORK EXPERIENCE

#### ○ User Experience Designer | Aug 2015 - Aug 2016

##### Epic Systems

- Lead UX Designer for the Cogito division, which is comprised of various reporting teams.
- Designed software that is used by executives, doctors, nurses, managers, ETL administrators, researchers, report administrators, and other end users.
- Collaborated with developers, QAers, and stakeholders to produce intuitive, usable, and beautiful designs.
- Investigated user roles' tasks and work contexts.
- Produced visual assets for use in development, including mockups and icons; and other visual design work as needed.

#### ○ Teaching Assistant | Mar 2015 - June 2015

##### INFO 200 - Intellectual Foundations of Informatics

- Led lab section meetings, prepared slides and agenda, and graded assignments/tests.
- Maintained in-person and online communications with students, other TAs, and professor.
- Helped students with assignments, questions, and Informatics-related topics.

#### ○ Data Migration Intern | Jan 2015 - Mar 2015

##### CONNEX Solutions

- Worked on a team with other interns to create a solution to a data access problem.
- Analyzed and manipulated data from an old data source using SQL Server 2008.
- Migrated the new data using DataSync to two new targets that employ SQL Server 2012 and PostgreSQL.

#### ○ Sales Intern | Aug 2014 - Jan 2015

##### blinkx

- Managed advertiser accounts: account activation, deactivation, termination.
- Processed keyword and URL queue.
- Verified ads, keywords, and URLs for compliancy.
- Administered customer service queue: Answered advertiser emails and validated ad changes.

### 🎓 EDUCATION

#### B.S. in Informatics (HCI)

##### University of Washington

Sep 2011 - June 2015

### 💡 SKILLS

#### Methods

- ● ● ● ● Sketching
- ● ● ● ● Paper Prototyping
- ● ● ● ● Wireframing
- ● ● ● ● Creating Mockups
- ● ● ● ● Usability Testing
- ● ● ● ● User Interviews
- ● ● ● ● Persona Creation
- ● ● ● ● Storyboarding

#### Skills

- ● ● ● ● Illustrator
- ● ● ● ● Axure
- ● ● ● ● LucidChart
- ● ● ● ● InVision
- ● ● ● ● POP
- ● ● ● ● Sketch
- ● ● ● ● Photoshop
- ● ● ● ● Balsamiq

#### Programming Languages

- ● ● ● ● HTML
- ● ● ● ● CSS
- ● ● ● ● JavaScript
- ● ● ● ● Java
- ● ● ● ● Python
- ● ● ● ● SQL