Thomas Phan
UX/UI DESIGNER

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💼 WORK EXPERIENCE

User Experience Designer   Aug 2015 - Aug 2016
Epic Systems

- Lead UX Designer for the Cogito division, which is comprised of various reporting teams.
- Designed software that is used by executives, doctors, nurses, managers, ETL administrators, researchers, report administrators, and other end users.
- Collaborated with developers, QAers, and stakeholders to produce intuitive, usable, and beautiful designs.
- Investigated user roles' tasks and work contexts.
- Produced visual assets for use in development, including mockups and icons; and other visual design work as needed.

Teaching Assistant   Mar 2015 - June 2015
INFO 200 - Intellectual Foundations of Informatics

- Lead lab section meetings, prepare slides and agenda, and grade assignments/tests.
- Maintain in-person and online communications with students, other TAs, and professor.
- Help students with assignments, questions, and Informatics-related topics.

Data Migration Intern   Jan 2015 - Mar 2015
CONNX Solutions

- Worked on a team with other interns to create a solution to a data access problem.
- Analyzed and manipulated data from an old data source using SQL Server 2008.
- Migrated the new data using DataSync to two new targets that employ SQL Server 2012 and PostgreSQL.

Sales Intern   Aug 2014 - Jan 2015
blinkx

- Managed advertiser accounts: account activation, deactivation, termination.
- Processed keyword and URL queue.
- Verified ads, keywords, and URLs for compliancy.
- Administered customer service queue: Answered advertiser emails and validated ad changes.

🎓 EDUCATION

B.S. in Informatics (HCI)
University of Washington
Sep 2011 - June 2015

💡 SKILLS

Methods

- ●●●●● ○ Sketching
- ●●●●● ○ Paper Prototyping
- ●●●●● ○ Wireframing
- ●●●●● ○ Creating Mockups
- ●●●● ○ ○ Usability Testing
- ●●●● ○ ○ User Interviews
- ●●●● ○ ○ Persona Creation
- ●●● ○ ○ ○ Storyboarding

Skills

- ●●●●● ○ Illustrator
- ●●●●● ○ Axure
- ●●●●● ○ LucidChart
- ●●●● ○ ○ InVision
- ●●● ○ ○ ○ POP
- ●●● ○ ○ ○ Sketch
- ●●● ○ ○ ○ Photoshop
- ●●● ○ ○ ○ Balsamiq

Programming Languages

- ●●●●● ○ HTML
- ●●●●● ○ CSS
- ●●● ○ ○ ○ JavaScript
- ●●● ○ ○ ○ Java
- ●●● ○ ○ ○ Python
- ●●● ○ ○ ○ SQL