

# **Thomas Phan**

# **UX/UI DESIGNER**

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**!** (206)354-7950

## **WORK EXPERIENCE**

# User Experience Designer Aug 2015 - Aug 2016

### **Epic Systems**

- Lead UX Designer for the Cogito division, which is comprised of various reporting teams.
- Designed software that is used by executives, doctors, nurses, managers, ETL administrators, researchers, report administrators, and other end users.
- Collaborated with developers, QAers, and stakeholders to produce intuitive, usable, and beautiful designs.
- Investigated user roles' tasks and work contexts.
- Produced visual assets for use in development, including mockups and icons; and other visual design work as needed.

## O Teaching Assistant Mar 2015 - June 2015

#### INFO 200 - Intellectual Foundations of Informatics

- Lead lab section meetings, prepare slides and agenda, and grade assignments/tests.
- Maintain in-person and online communications with students, other TAs, and professor.
- Help students with assignments, questions, and Informatics-related topics.

#### O Data Migration Intern Jan 2015 - Mar 2015

#### **CONNX Solutions**

- Worked on a team with other interns to create a solution to a data access problem.
- Analyzed and manipulated data from an old data source using SQL Server 2008.
- Migrated the new data using DataSync to two new targets that employ SQL Server 2012 and PostgreSQL.

#### O Sales Intern Aug 2014 - Jan 2015

#### blinkx

- Managed advertiser accounts: account activation, deactivation, termination.
- Processed keyword and URL queue.
- Verified ads, keywords, and URLs for compliancy.
- Administered customer service queue: Answered advertiser emails and validated ad changes.

## **EDUCATION**

#### B.S. in Informatics (HCI)

University of Washington Sep 2011 - June 2015

# **SKILLS**

#### Methods

- Sketching
- Paper Prototyping
- Wireframing
- Creating Mockups
- Usability Testing
- User Interviews
- • Persona Creation
- Storyboarding

#### **Skills**

- • • Illustrator
- • Axure
- LucidChart
- InVision
- • • POP
- • • Sketch
- Photoshop
- • Balsamiq

#### **Programming Languages**

- • • HTML
- $\bullet \bullet \bullet \bullet \mathsf{CSS}$
- • lavaScript
- • | lava
- Python
- • • SOL