**Q**

**How do I change my password?**

**A**

You can change your password by going under profile!

**Q**

**What should I do if my eLoyals card is lost?**

**A**

Please inform TSAR Technologies by using the contact menu!

**Q**

**How can I check my balance?**

**A**

After you login, select check balance from the menu!

**Q**

**Can I get cash instead of free stuffs?**

**A**

No, you can only redeem what is being offered to you!

**Q**

**Can I transfer my redeemable balance to my friends or family?**

**A**

No, balance is not transferable!