

## **Tyler Plasman**

**(808) 777-7478**

**tylerplasman@gmail.com**

**www.plasmanwebdesign.com**

### **Skills**

Excellent office computer skills, proficient in Microsoft Office Word and Excel.

HTML and CSS development including Bootstrap.

Understanding of C programming and basic algorithms.

Version control using Git/ GitHub.

Experience using Visual Studios to program.

Able to use email to coordinate with other locations.

Reliable, punctual, presentable at all times.

Accustomed to deadlines and hard work.

Excellent organizational skills, even when given open-ended assignments.

Excellent people skills, and have assisted with training new team members.

### **Experience**

May 2016 - Present - **OptumRx, Carlsbad, California** - *Resolution Expert*

- Tasks include coordinating between pharmacies to make certain medications are ordered and solving any issues with orders patient have set up.
- Also assisted in training new members to teams and was able to assist with problems on the floor that other agents had.
- Became a licensed Pharmacy Technician, and have experience managing workflow to keep projects and orders going out on time.

December 2015 - May 2016 - **Sprout's, Carlsbad California** — *Cashier*

March 2014 - December 2015 - **Fry's Electronics, San Marcos California** — *Cafe Associate*

### **Education**

**Palomar College** August 2013 to May 2018

CSCI 112 Programming Fundamental I Using C CSCI 160 Database Management Systems-Oracle

CSWB 110 Web Site Development (HTML5/ CSS3) CSWB 120 Javascript and JQuery

CSIT 105 Computer Concepts/ Applications CSIT 125 Computer Information Systems

CSNT Network Fundamentals CSNT Computer Forensics Fundamentals

### **Awards**

Certified Pharmacy Technician