

# Tyler Plasman

<http://www.plasmanwebdesign.com/index.html>  
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## EXPERIENCE

### **OptumRx, Carlsbad, California** -*Subject Matter Expert*

May 2016 - present

Worked as a Subject Matter Expert, assisting patients and other agents with solving problems during workflow. Also have experience deescalating patients and doctor's offices when problems did arise.

### **Sprout's, Carlsbad California** — *Cashier*

December 2015 - May 2016

Time management is essential, having to make sure that employees are trained up to standards while also being certain to get all tasks done each day.

### **Fry's Electronics, San Marcos California** — *Cafe Associate*

March 2014 - December 2015

Multitasking and time management was essential, had to run the registers while making food for customers and making certain shelves stayed stocked. Used sales forecast and analysis to assist with ordering stock.

## EDUCATION

### **Wester Governor's University, San Marcos California** –

Starting August 2018

### **Palomar College, San Marcos California** —

August 2013 – May 2018

Part time student, obtaining about 53 college credits. Classes include Website Development using HTML and CSS, Javascript and JQuery, Introduction to Programming using C, and Database Management using Oracle.

### **University of Hawaii, Manoa, Honolulu, Hawaii**

August 2011 - May 2013

Attended for two years, obtaining roughly 30 college credits.

## SKILLS

Excellent office computer skills, proficient in Microsoft Office Word and Excel.  
Experience using HTML and CSS and have a personal website I created myself, which also has some Javascript used.  
Experience using Javascript for school projects. Still learning.  
Version control using Git/ GitHub.  
Reliable, punctual, presentable at all times.  
Accustomed to deadlines and hard work.  
Excellent organizational skills, even when given open-ended assignments.  
Excellent people skills and was tasked with training new team members.

