



**Vinyl  
Me,  
Please.**



galvanize

# Guide to Vinyl Noobs

Tim Miller

# VATICAN VAMPS

The title 'VATICAN VAMPS' is rendered in a large, bold, red serif font with a distressed, cracked texture. It is centered over a dark, atmospheric background featuring blurred figures and vibrant purple and blue stage lighting, suggesting a live performance or concert setting.

A vinyl record is spinning on a turntable. In the foreground, a red album cover is partially visible, featuring a black silhouette of a person with arms outstretched. The text 'SONGS FOR THE DEAF' is printed at the bottom of the cover. The background is dark, and the overall lighting is dramatic, highlighting the vinyl and the album cover.

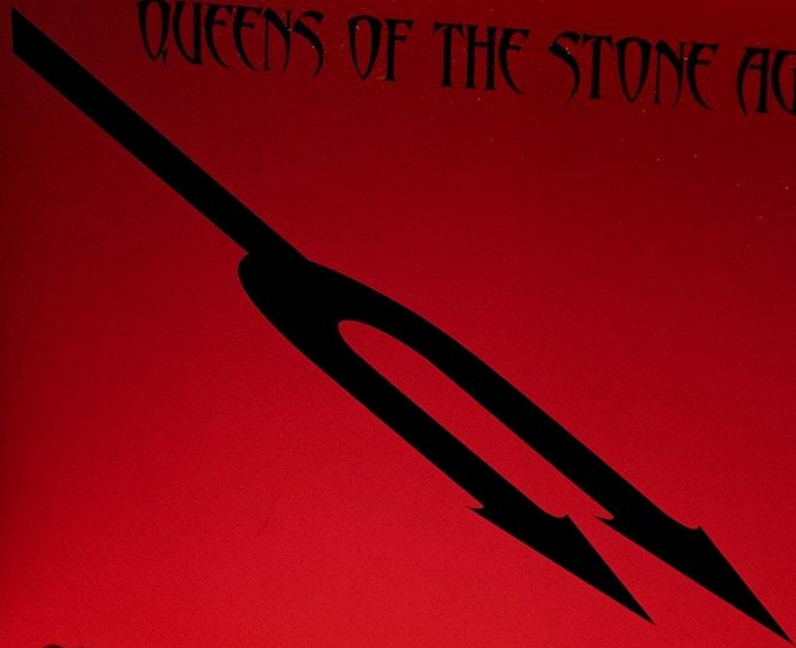
**Vinyl Me, Please is a record of the month club. The best damn record club out there, in fact.**

- New album releases & re-issues
- Subscription model





QUEENS OF THE STONE AGE



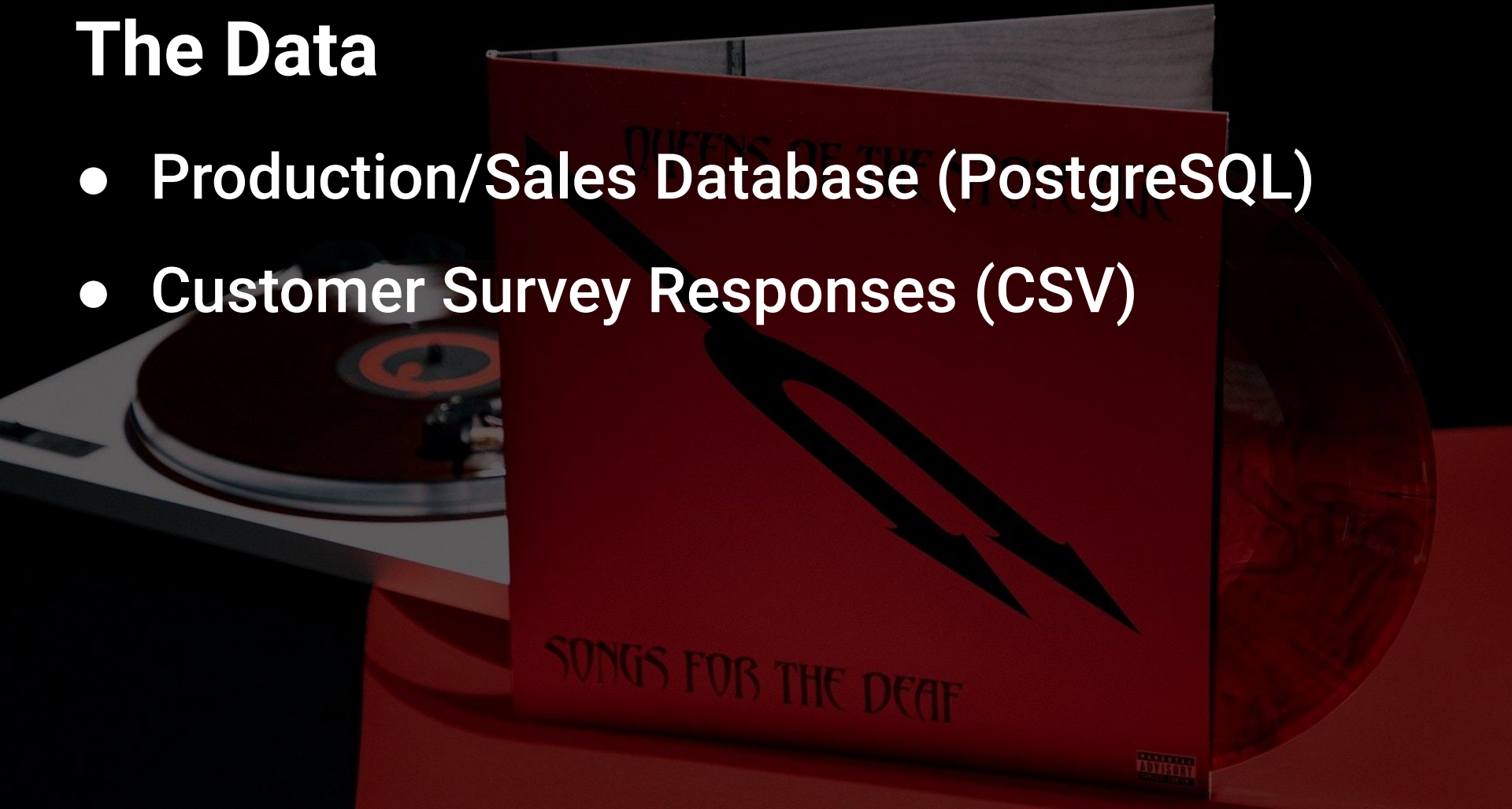
SONGS FOR THE DEAF

PARENTAL  
ADVISORY  
EXPLICIT CONTENT



# The Data

- Production/Sales Database (PostgreSQL)
- Customer Survey Responses (CSV)



# Initial Findings:

- Most valuable customers are long-time vinyl buyers (15+ years).
- Problem: Limited market!



# Goal:

Investigate how to:

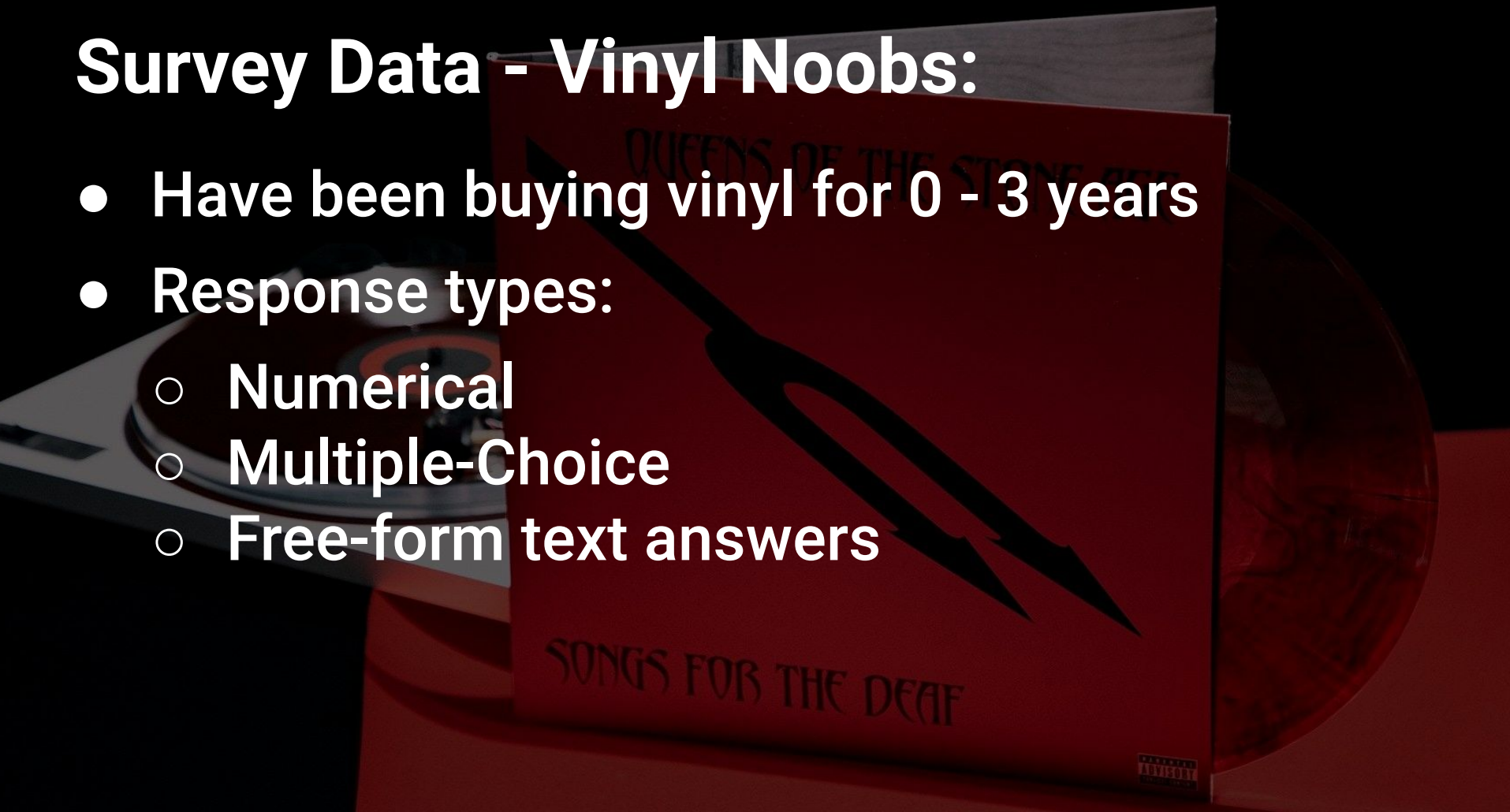
- **Attract** NEW vinyl buyers
- **Retain** them as subscribers





# Survey Data - Vinyl Noobs:

- Have been buying vinyl for 0 - 3 years
- Response types:
  - Numerical
  - Multiple-Choice
  - Free-form text answers



# How Does VMP **Attract** Vinyl Noobs?

Q: Why did you start buying vinyl originally?

Natural Language Processing - LDA

- Latent Dirichlet Allocation (LDA) assumes that each “document” (response) is generated from only a small set of topics, and that each topic is generated from a small set of words.



# Q: Why did you start buying vinyl originally?

## SKLearn LDA Topic Modeling with 5 topics for “Noobs”:

<b>Topic 1: Gifts</b>	player, <b>record player</b> , record, got, <b>gift</b> , turntable, got record, <b>got record player</b> , <b>gifted</b> , received, <b>birthday</b> , way listen, <b>christmas</b> , gave, given
<b>Topic 2: Nostalgic Hipsters</b>	2017, wanted support, <b>wanted support artists</b> , support artists, downhill, display, christmas, huge, felt, <b>childhood</b> , <b>beautiful, form music</b> , turntable christmas, <b>memories, passionate</b>

# How Does VMP **Retain** Vinyl Noobs?

- Numerical/Multiple-Choice data
- Added account status from SQL database

## Model Selection

- Predicting Account Status (Active/Canceled)
- Large number of features (113 columns)
  - AdaBoost (Adaptive Boosting) Classifier

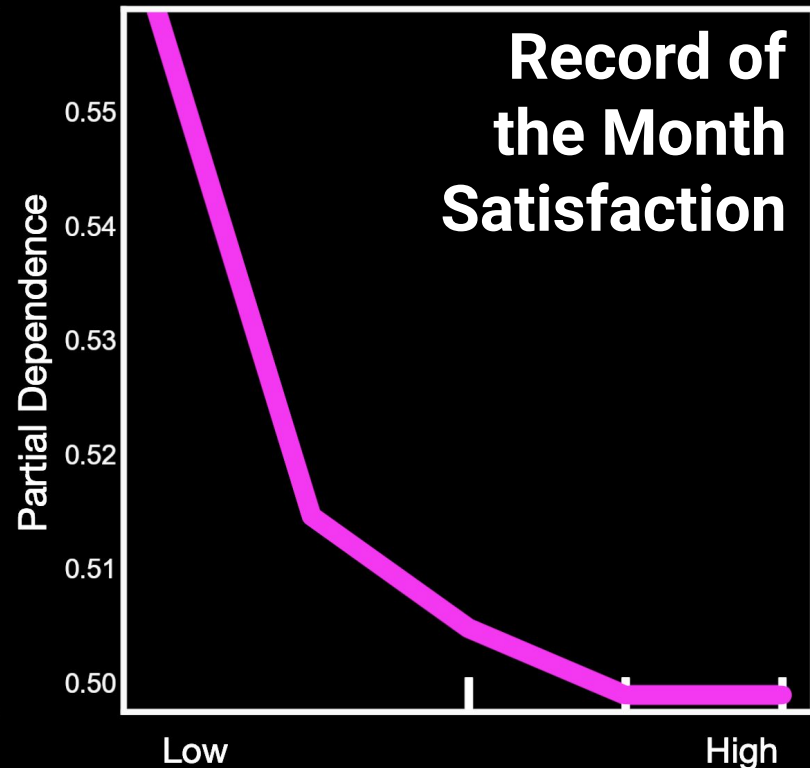
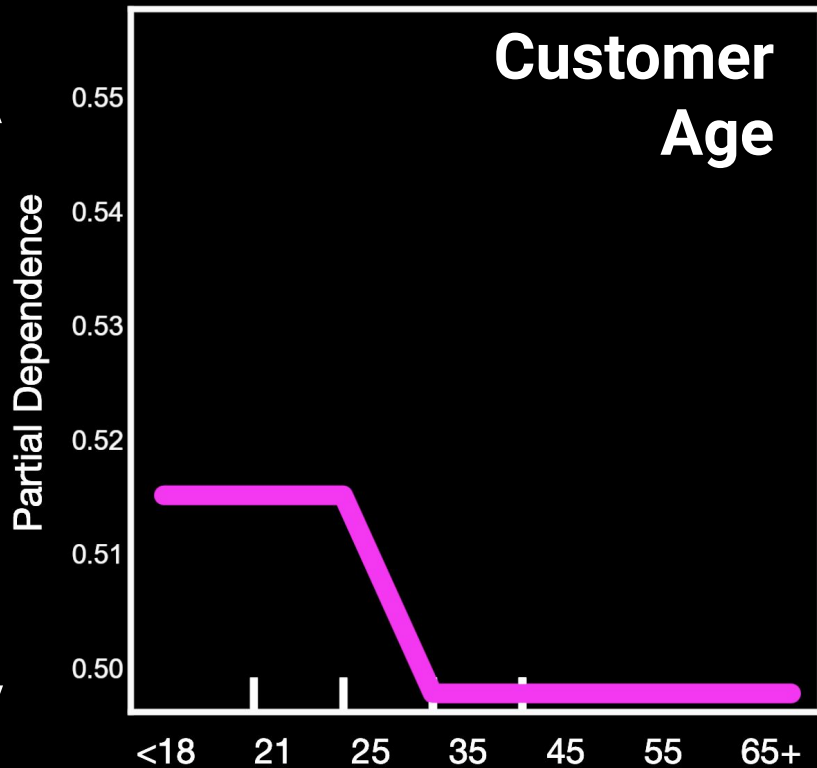


# AdaBoost Top Features



# AdaBoost Partial Dependence Plots

Churn  
↑  
Retention  
↓





# Summary

- Small sample of insights obtained
- Find areas where findings do not line up with intuition

# Thank You!

# Tim Miller



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python™



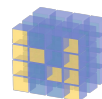
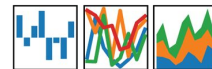
PostgreSQL



Psycopg2

pandas

$$y_i t = \beta' x_{it} + \mu_i + \epsilon_{it}$$



NumPy



# Create\_models.py (class)

- Makes train/test split, performs grid search, pickles and saves models. Model options:
  - GradientBoostingClassifier
  - AdaBoostClassifier



# survey\_nlp.py (class)

- Reads in raw text data for one open-ended Vinyl Me, Please customer survey question and performs various types of NLP. The following options are available:
  - SKLearn LDA
  - SKLearn NMF
  - Gensim LDA
  - Mallet LDA using Gensim wrapper.

For more info on Mallet LDA visit the homepage: <http://mallet.cs.umass.edu>