

TROY POWELL

Chief Information Officer



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EDUCATION

BS Information Technology
University of Phoenix 2007
AAS Electronics Engineering
Technology
BYU-Idaho 1998



SKILLS

• OS

Linux CentOS, Debian, Windows,
MacOS

• DevOps

CI/CD, Kubernetes, Bamboo,
Docker, Vagrant, Salt, Puppet,
Ansible, Terraform

• Auth/Security

RSA, SSL, LDAP, Active Directory

• Source Control

Git, Subversion, Bitbucket

• Scripting

Bash, Python, Powershell

• Virtualization

Azure, AWS, VMware ESXi

• Networking

Cisco IOS, Cisco ASA, Dell
Powerconnect, Cisco Catalyst,
Cisco Nexus, OSI Model, Routing
& Switching, Spanning Tree,
Segmentation

• Diagnostic Apps

Splunk, Grafana, Prometheus,
Wireshark, Intermapper, ELK,
tcpdump, nmap, ethtool, iftop,
nmon, Nagios

• Linux Apps

OpenLDAP, Bind/named, MySQL,
Apache, Nginx, Blackduck, JAMF,
Crashplan, Syslog



PROFESSIONAL AND PERSONAL OVERVIEW

- Focused on connecting with people on a personal level and understanding their needs
- Self-motivated, deeply service-oriented with both coworkers and customers
- Ability to quickly learn new technologies with a drive for continuous learning
- Expertise in deployment and management of mission-critical production
- Familiar with project management practices such as Agile, Scrum, Kanban
- Active community volunteer
- Adventurous, open-minded thinker, easy going personality
- A strong believer in the Leadership and Self Deception Management Method



WORK EXPERIENCE

Coach Tour Driver

Alaska Coach Tours

Summer 2025

Juneau, AK

- Safely Pilot 57-61 Passenger Coaches
- Thoroughly Inspected each vehicle before and after use each day
- Provide an educational and entertaining dialogue
- Engage with passengers daily
- Help passengers with any concerns or issues

CHIEF INFORMATION OFFICER

Retoro Capital Investments

Nov 2022-Present

Salt Lake City, UT

- Setup Marketing Automation and Drip Campaigns
- Setup and Maintenance of CRM at Go High Level
- Designed Automation systems for follow-up and nurturing for clients
- Asset Management of Fund Assets (RV Parks, Equity Properties, etc.)

DEVOPS ENGINEER

Collective Medical Technologies of Point Click Care

Jan 2018-2022

Salt Lake City UT

- Merged subsidiary company with international parent company during the acquisition
- Manage and deploy Atlassian ecosystem tools and processes
- Create automated workflows for continuous integration and deployment
- Trained developers to templatize testing project components for CI/CD
- Documented and maintained systems and workflows in Confluence

SENIOR SYSTEMS/DEVOPS ENGINEER

Anaconda Inc, formerly Continuum Analytics

Jun 2012-Nov 2017

Austin TX

- Employee #9 and created IT infrastructure to support over 150 employees
- IT department manager reporting to the Director of IT
- Spearheaded development, test, acceptance, and production environments both on-premises and using AWS cloud-based environments
- Cut costs and increase productivity through automated deployment systems
- Established new departments and business operations for accounting, HR, marketing, sales, web development, documentation, nonprofit NumFocus, testing, and customer support departments