

TROY POWELL

Sr Systems/DevOps Engineer



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EDUCATION

BS Information Technology

University of Phoenix 2007

AAS Electronics Engineering

Technology

BYU-Idaho 1998



SKILLS

• OS

Linux CentOS, Debian, Windows, MacOS

• DevOps

CI/CD, Kubernetes, Bamboo, Docker, Vagrant, Salt, Puppet, Ansible, Terraform

• Auth/Security

RSA, SSL, LDAP, Active Directory

• Source Control

Git, Subversion, Bitbucket

• Scripting

Bash, Python, Powershell

• Virtualization

Azure, AWS, VMware ESXi

• Networking

Cisco IOS, Cisco ASA, Dell Powerconnect, Cisco Catalyst, Cisco Nexus, OSI Model, Routing & Switching, Spanning Tree, Segmentation

• Diagnostic Apps

Splunk, Grafana, Prometheus, Wireshark, Intermapper, ELK, tcpdump, nmap, ethtool, iftop, nmon, Nagios

• Linux Apps

OpenLDAP, Bind/named, MySQL, Apache, Nginx, Blackduck, JAMF, Crashplan, Syslog



PROFESSIONAL AND PERSONAL OVERVIEW

- Focused on connecting with people on a personal level and understanding their needs
- Self motivated, deeply service oriented with both coworkers and customers
- Ability to quickly learn new technologies with drive for continuous learning
- Expertise in deployment and management of mission critical production
- Familiar with project management practices such as Agile, Scrum, Kanban
- Active community volunteer
- Adventurous, open-minded thinker, easy going personality
- Strong believer in the Leadership and Self Deception Management Method



WORK EXPERIENCE

CHIEF OPERATIONS OFFICER

Rise Capital Investments

Nov 2022-Present

Salt Lake City, UT

- Setup Marketing Automations and Drip Campaigns
- Setup and Maintenance of CRM at Go High Level
- Designed Automation systems for follow up and nurturing for clients
- Asset Management of Fund Assets (RV Parks, Equity Properties, etc.)

DEVOPS ENGINEER

Collective Medical Technologies of Point Click Care

Mike Swayze, Director of Technical Operations

Jan 2018-2022

Salt Lake City UT

905-858-8885

- Merged subsidiary company with international parent company during acquisition
- Manage and deploy Atlassian ecosystem tools and processes
- Create automated workflows for continuous integration and deployment
- Trained developers to templatize testing project components for CI/CD
- Documented and maintain systems and workflows in Confluence

ACCOMPLISHMENTS

Systems driven, continuously improving documentation of processes for training and accountability. Security audit of existing systems, creating IT tickets to address issues and enhance HIPAA compliance.

SENIOR SYSTEMS/DEVOPS ENGINEER

Anaconda Inc, formerly Continuum Analytics

Travis Oliphant, Founder & CEO

Jun 2012-Nov 2017

Austin TX

512-826-7480

- Employee #9 and created IT infrastructure to support over 150 employees
- IT department manager reporting to Director of IT
- Spearheaded development, test, acceptance, production environments both on premises and using AWS cloud-based environments
- Cut costs and increased productivity through automated deployment systems
- Established new departments and business operations for accounting, HR, marketing, sales, web development, documentation, nonprofit NumFocus, testing, and customer support departments

ACCOMPLISHMENTS

Principal utility player in the initial set up of the IT infrastructure for the small business needs and migrated it to mature corporate IT Environment. As the company grew, my diverse roles became departments that I spun off and standardized.

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14 October, 2024

Hiring Manager

Church of Jesus Christ of Latter-day Saints

Salt Lake City, UT

Dear Hiring Manager,

I am excited to submit my application for the [Job Title] position. The Church's mission to uplift individuals and build meaningful connections resonates deeply with my personal values. With over 11 years of experience in IT, DevOps, and systems integration, I am eager to contribute my expertise to support your mission-driven initiatives.

In my career, I have worked in high-security environments as a government contractor for agencies like the Department of Defense and DARPA, as well as within regulated industries such as healthcare and banking. My work has involved streamlining processes and implementing automation, always with an emphasis on collaboration and continuous learning. For example, at Collective Medical Technologies, I played a key role in successfully integrating cross-border IT systems following our acquisition by PointClickCare, a Canadian firm.

I value the opportunity to work in environments that promote creativity and teamwork. Additionally, having a family-oriented lifestyle and a global mindset aligns with the values and vision of the Church. We have homeschooled our children, fostering creativity and resilience, and enjoy international travel, which has enriched both our personal and professional lives.

I would be honored to bring my technical skills and problem-solving approach to the Church's initiatives. I look forward to the opportunity to discuss how my background and values can contribute meaningfully to your team.

Thank you for your time and consideration.

Sincerely,

Troy Powell