TROY POWELL

Sr Systems/DevOps Engineer

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EDUCATION

BS Information Technology
University of Phoenix   2007

AAS Electronics Engineering Technology
BYU-Idaho   1998

SKILLS

• OS
Linux CentOS, Debian, Windows, MacOS

• DevOps
CI/CD, Kubernetes, Bamboo, Docker, Vagrant, Salt, Puppet, Ansible, Terraform

• Auth/Security
RSA, SSL, LDAP, Active Directory

• Source Control
Git, Subversion, Bitbucket

• Scripting
Bash, Python, Powershell

• Virtualization
Azure, AWS, VMware ESXi

• Networking
Cisco IOS, Cisco ASA, Dell Powerconnect, Cisco Catalyst, Cisco Nexus, OSI Model, Routing & Switching, Spanning Tree, Segmentation

• Diagnostic Apps
Splunk, Grafana, Prometheus, Wireshark, Intermapper, ELK, tcpdump, nmap, ethtool, iftop, nmon, Nagios

• Linux Apps
OpenLDAP, Bind/named, MySQL, Apache, Nginx, Blackduck, JAMF, Crashplan, Syslog

PROFESSIONAL AND PERSONAL OVERVIEW

- Focused on connecting with people on a personal level and understanding their needs
- Self motivated, deeply service oriented with both coworkers and customers
- Ability to quickly learn new technologies with drive for continuous learning
- Expertise in deployment and management of mission critical production
- Familiar with project management practices such as Agile, Scrum, Kanban
- Active community volunteer
- Adventurous, open-minded thinker, easy going personality
- Strong believer in the Leadership and Self Deception Management Method

WORK EXPERIENCE

CHIEF INFORMATION OFFICER   Nov 2022-Present
Rise Capital Investments   *Salt Lake City, UT*
- •Setup Marketing Automations and Drip Campaigns
- Setup and Maintenance of CRM at Go High Level
- Designed Automation systems for follow up and nurturing for clients
- Asset Management of Fund Assets (RV Parks, Equity Properties, etc.)

DEVOPS ENGINEER   Jan 2018-2022
Collective Medical Technologies of Point Click Care   *Salt Lake City UT*
Mike Swayze, Director of Technical Operations   905-858-8885

- Merged subsidiary company with international parent company during acquisition
- Manage and deploy Atlassian ecosystem tools and processes
- Create automated workflows for continuous integration and deployment
- Trained developers to templatize testing project components for CI/CD
- Documented and maintain systems and workflows in Confluence

ACCOMPLISHMENTS
Systems driven, continuously improving documentation of processes for training and accountability. Security audit of existing systems, creating IT tickets to address issues and enhance HIPAA compliance.

SENIOR SYSTEMS/DEVOPS ENGINEER   Jun 2012-Nov 2017
Anaconda Inc, formerly Continuum Analytics   *Austin TX*
Travis Oliphant, Founder & CEO   512-826-7480

- Employee #9 and created IT infrastructure to support over 150 employees
- IT department manager reporting to Director of IT
- Spearheaded development, test, acceptance, production environments both on premises and using AWS cloud-based environments
- Cut costs and increased productivity through automated deployment systems
- Established new departments and business operations for accounting, HR, marketing, sales, web development, documentation, nonprofit NumFocus, testing, and customer support departments

• ACCOMPLISHMENTS
Principal utility player in the initial set up of the IT infrastructure for the small business needs and migrated it to mature corporate IT Environment. As the company grew, my diverse roles became departments that I spun off and standardized.