## Problem Statement -

Create customer profiles by conducting customer segmentation based on age groups, genders, occupations, product categories, demographics, etc., to understand patterns and trends in how customers make purchasing decisions.

## Report Structure —

- 1. Preparing Data
- 2. Basic statistics
- 3. Data Cleaning
- 4. Graphical Summary
- 5. Customer Profiling & Advance Statistics
- 6. Business Insights
- 7. Recommendations

Please note every section started from new page and, a section can span multiple pages.

## Preparing Data

!gdown https://d2beiqkhq929f0.cloudfront.net/public\_assets/assets/000/001/293/original/walmart\_data.csv -O walmart.csv

→ Downloading...

From: <a href="https://d2beigkhq929f0.cloudfront.net/public assets/assets/000/001/293/original/walmart data.csv">https://d2beigkhq929f0.cloudfront.net/public assets/assets/000/001/293/original/walmart data.csv</a>

To: /content/walmart.csv

100% 23.0M/23.0M [00:02<00:00, 9.73MB/s]

```
import re
import pandas as pd
from pandas.api.types import CategoricalDtype
import numpy as np
import matplotlib.pyplot as plt
import seaborn as sns
from scipy import stats
import statsmodels.api as sm
from statsmodels.formula.api import ols
```

walmart = pd.read\_csv('walmart.csv')

### Basic statistics

- ✓ In this section, we'll try to identify
  - 1. Number of rows and columns of data.
  - 2. Data type of each column, non-null values in each column and memory usage by the dataset.
  - 3. How data looks like, by taking sample of 5 rows out of it.
  - 4. Distinct values in each column.
  - 5. If dataset contains duplicated rows.

```
# Number of rows and columns of data.
walmart.shape

(550068, 10)

# Data type of each column, non-null values in each column and memory usage by the dataset.
walmart.info()
```

<<class 'pandas.core.frame.DataFrame'>
 RangeIndex: 550068 entries, 0 to 550067
 Data columns (total 10 columns):

	( ) ) )		
#	Column	Non-Null Count	Dtype
0	User_ID	550068 non-null	int64
1	Product_ID	550068 non-null	object
2	Gender	550068 non-null	object
3	Age	550068 non-null	object
4	Occupation	550068 non-null	int64
5	City_Category	550068 non-null	object
6	Stay_In_Current_City_Years	550068 non-null	object
7	Marital_Status	550068 non-null	int64
8	Product_Category	550068 non-null	int64
9	Purchase	550068 non-null	int64
المراد والملالم			

dtypes: int64(5), object(5)
memory usage: 42.0+ MB

```
# How data looks like, by taking sample out of it.
walmart.sample(5)
```

<b>→</b>		User_ID	Product_ID	Gender	Age	<b>Occupation</b>	City_Category	Stay_In_Current_City_Years	Marital_Status	Product_Category	Purchase	$\blacksquare$
	256977	1003626	P00066642	М	26-35	17	В	3	0	1	11574	ılı
	126141	1001447	P00152242	М	18-25	4	А	0	0	14	14664	
	276685	1000678	P00367142	М	26-35	0	А	0	1	11	5910	
	329364	1002777	P00138542	М	18-25	4	В	2	0	5	8715	
	56286	1002679	P00110842	F	18-25	4	А	2	0	1	19544	

```
# Distinct values in each column
walmart.nunique().rename('Distinct Values').reset_index().T.style.hide(axis='columns')
```

$\overline{\Rightarrow}$	index	User_ID	Product_ID	Gender	Age	Occupation	City_Category	Stay_In_Current_City_Years	Marital_Status	Product_Category	Purchase
	<b>Distinct Values</b>	5891	3631	2	7	21	3	5	2	20	18105

```
# If dataset contains duplicated rows.
walmart.duplicated().sum()
```

**→** 0

### > Statistical summary

#### Show code

```
# For numerical column.
describe = statistics[['purchase']].describe().T
describe['range'] = describe['max'] - describe['min']
describe['mode'] = statistics[['purchase']].mode().iloc[0]
describe['IQR'] = describe['75%'] - describe['25%']
describe[ [ 'count', 'range', 'mean', 'mode', 'std', 'min', '25%', '50%', '75%', 'max', 'IQR'] ].style.format('{:.2f}')
```

 count
 range
 mean
 mode
 std
 min
 25%
 50%
 75%
 max
 IQR

 purchase
 550068.00
 23949.00
 9263.97
 7011.00
 5023.07
 12.00
 5823.00
 8047.00
 12054.00
 23961.00
 6231.00

# For categorical columns.
statistics = statistics.select\_dtypes(exclude='int64').describe().T
statistics['percentage'] = 100 \* statistics['freq'] / statistics['count']
statistics.style.format({'percentage': '{:.2f}%'})

e		_
_	4	
_	7	_

	count	unique	top	freq	percentage
user_id	550068	5891	1001680	1026	0.19%
product_id	550068	3631	P00265242	1880	0.34%
gender	550068	2	male	414259	75.31%
age	550068	7	26-35	219587	39.92%
occupation	550068	21	o_4	72308	13.15%
city_category	550068	3	В	231173	42.03%
stay_in_current_city_years	550068	5	1	193821	35.24%
marital_status	550068	2	single	324731	59.03%
product_category	550068	20	pc_5	150933	27.44%

### ✓ Summary

- The dataset is huge and contains only two numerical columns, Purchase and Stay in current city (in years).
- There are no null or missing values, and no duplicate rows.

### Data Cleaning

#### ✓ In this section —

- Find categorical and numerical columns and convert them.
- Renaming numerics to more readable values in categorical columns.

walmart.gender = walmart.gender.replace('F', 'female').replace('M', 'male')

walmart.marital\_status = walmart.marital\_status.cat.rename\_categories({0: 'single', 1: 'married'})

• Detecting and Treating Outliers.

```
# Renaming the columns in small caps.
walmart.columns = walmart.columns.str.lower()
dedup = walmart[['user_id', 'age', 'marital_status']].drop_duplicates()
dedup[dedup['age'] == '0-17'][['age', 'marital_status']].value_counts()
\overline{\mathbf{x}}
                            count
       age marital_status
                   0
                              218
      0-17
     dtype: int64
# Nominal Variables - User ID, Occupation, Marital Status, Product Category
nominal_columns = ['user_id', 'marital_status']
for column in nominal_columns:
  walmart[column] = walmart[column].astype('category')
# Ordinal Variables - Age, Stay in Current City(Years)
ordinal_columns = ['age', 'city_category']
for column in ordinal_columns:
```

walmart[column] = walmart[column].astype(pd.CategoricalDtype(categories=walmart[column].sort values().unique(), ordered=True))

```
# Other Nominal variable for which order can be helpful.

def extract_number(pc_string):
    return int(re.search(r'\d+', pc_string).group())

# Renaming Occupation column for better readability.
walmart.occupation = 'o_' + walmart.occupation.astype(str)

# Renaming Product Category column for better readability.
walmart.product_category = 'pc_' + walmart.product_category.astype(str)

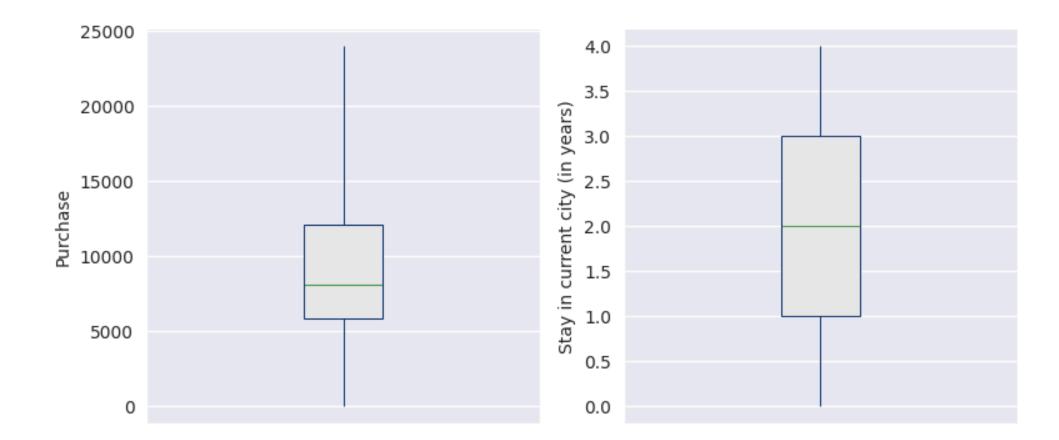
columns = ['occupation', 'product_category']
for column in columns:
    walmart[column] = walmart[column].astype(pd.CategoricalDtype(categories=sorted(walmart[column].unique(), key=extract_number), ordered=True))
```

# Stay in current city (in years) - at least n years in the city.
walmart.stay\_in\_current\_city\_years = walmart.stay\_in\_current\_city\_years.replace('4+', '4').astype('int8')

# Verifying the changes.
walmart.sample(5)

<b>→</b>		user_id	product_id	gender	age	occupation	city_category	stay_in_current_city_years	marital_status	product_category	purchase	
	172435	1002670	P00064042	male	36-45	0_6	В	1	single	pc_3	8071	th
	82594	1000757	P00147742	male	26-35	o_12	А	1	single	pc_1	12126	
	329413	1002783	P00003242	male	46-50	o_17	С	0	married	pc_8	6074	
	196705	1000352	P00192042	male	18-25	o_4	А	0	single	pc_5	5330	
	320756	1001404	P00178942	male	51-55	o_16	В	1	married	pc_5	5398	

# Outlier Detection and Treatment



# ✓ Summary

- Identified and converted categorical and numerical columns.
- ullet There aren't any outliers in *Purchase* and *Stay in current city*, whiskers are extended to  $3^{rd}$  standard deviation.

# Graphical Summary

## Uni-variate Analysis

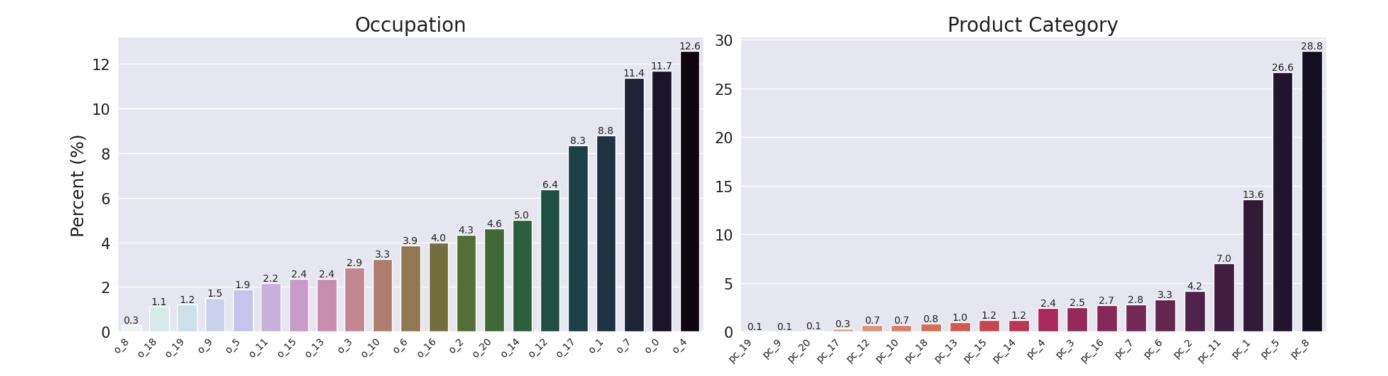


- The dataset is heavily male-dominated, with 72% males and 28% females.
- There are 58% more married individuals and 42% single individuals.
- 53% of the individuals are from city C.



- A staying period of 1 to 3 years is ideal, accounting for 55% of the population.
- 72% of the population are in the age range of 18 to 45.

Please note, in first graph n indicates that a person stayed atleat n year(s) in the city.



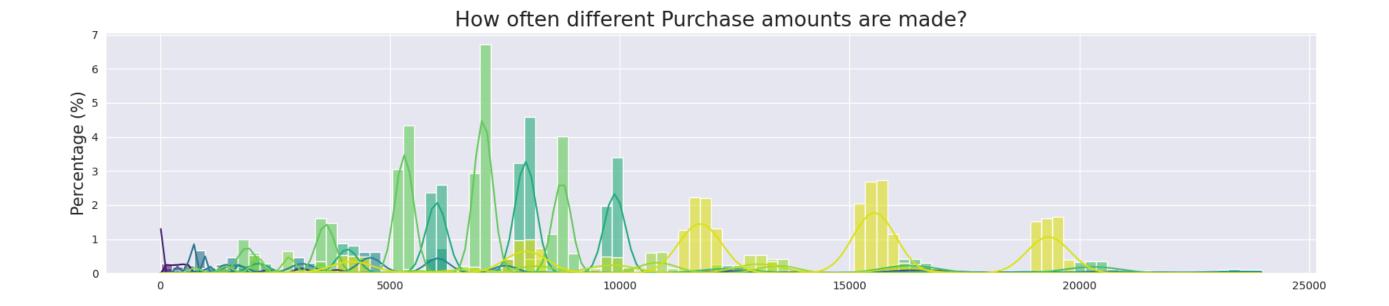
### 1. Occupation —

- $\circ$  Top 5 occupations: o\_4, o\_0, o\_7, o\_1, and o\_17.
- $\circ~$  The top 5 occupations account for 50% of the customers.

### 2. Product Category —

- $\circ$  Top 3 product categories: pc\_8, pc\_5, and pc\_1.
- $\circ~$  The top 3 product categories account for 73% of the products.
- Later we'll see whether this affects the *sales* of product categories.

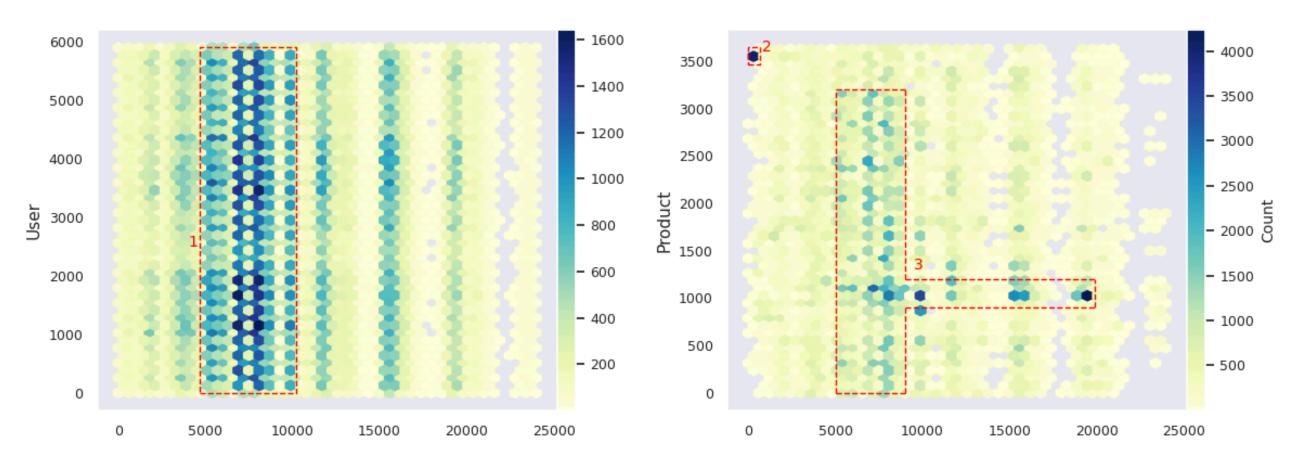
### ✓ Sales Distribution



- ullet The total sales of the given dataset is around  $5.1\ \mathrm{billion}.$
- 38% of the total revenue is in-between 5,000 and 10,000 purchase amount, to be exact 1.96 billion.
- ullet The top 3 purchase amounts generated sales of around 4.5 million, with almost equal purchase amounts of approximately 16,000.

### → Bi-variate Analysis





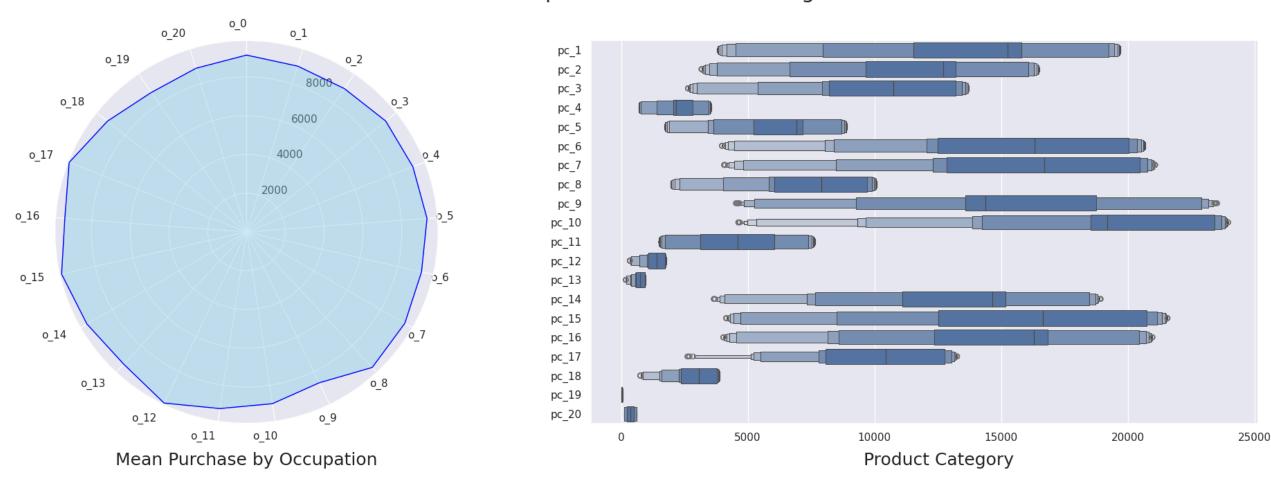
### ✓ Observations —

The numbers reflect the outlined regions on the graph,

- 1. 48% of the purchase order is made in-between 5,000 and 10,000, generating revenue of 1.96 billions.
- 2. This hexbin aggregates approximately 4,000 low-value purchase orders, with products from 10 to 12 out of the 20 product categories.
- 3. It contains 79% of the 3,631 products from all categories, generating a revenue of 2.49 billion.

The colors of both graphs are intentionally kept the same so that the difference in purchasing habits for users with respect to products is evident.

#### 2. Purchase vs Occupation and Product Categories



```
# Purchase (in millions) by Occupation
walmart.groupby('occupation', observed=False).purchase.sum().apply(lambda x: f"{x / 1_000_000:.1f}").reset_index().T\
    .rename(index={'occupation': 'Occupation', 'purchase': 'Purchase (in millions)'}).style.hide(axis='columns')
```

Occupation o\_0 o\_1 o\_2 o\_3 o\_4 o\_5 o\_6 o\_7 o\_8 o\_9 o\_10 o\_11 o\_12 o\_13 o\_14 o\_15 o\_16 o\_17 o\_18 o\_19 o\_20

Purchase (in millions) 635.4 424.6 238.0 162.0 666.2 113.6 188.4 557.4 14.7 54.3 115.8 106.8 305.4 71.9 259.5 119.0 238.3 393.3 60.7 73.7 296.6

```
# Mean Purchase by Occupation
walmart.groupby('occupation', observed=False).purchase.mean().apply(lambda x: f"{x:.0f}").reset_index().T\
    .rename(index={'occupation': 'Occupation', 'purchase': 'Mean Purchase'}).style.hide(axis='columns')
```

Occupation o\_0 o\_1 o\_2 o\_3 o\_4 o\_5 o\_6 o\_7 o\_8 o\_9 o\_10 o\_11 o\_12 o\_13 o\_14 o\_15 o\_16 o\_17 o\_18 o\_19 o\_20

Mean Purchase 9124 8953 8952 9179 9214 9333 9257 9426 9533 8638 8959 9214 9797 9306 9501 9779 9394 9821 9170 8711 8836

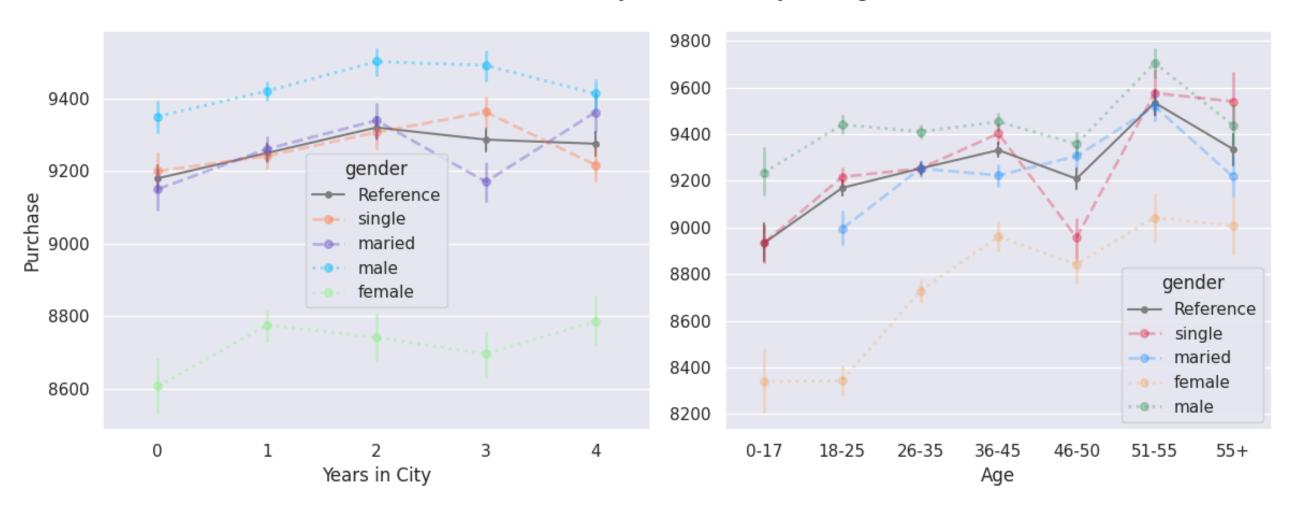
```
# Number of products in each product category
walmart.groupby('product_category', observed=False).product_id.unique().apply(lambda x: len(x)).reset_index().T \
    .rename(index={'product_category': 'Product Category', 'product_id': '# of Products'}).style.hide(axis='columns')
```

```
Product Category pc_1 pc_2 pc_3 pc_4 pc_5 pc_6 pc_7 pc_8 pc_9 pc_10 pc_11 pc_12 pc_13 pc_14 pc_15 pc_16 pc_17 pc_18 pc_19 pc_20 # of Products 493 152 90 88 967 119 102 1047 2 25 254 25 35 44 44 98 11 30 2 3
```

#### Observations —

• Purcase vs Product Categories graph, along with the table, clearly shows that the number of products in a category does not affect the purchase orders; rather, the category itself does.

#### 3. Purchase vs Stay in Current City and Age



### ✓ Observations —

- Purchase vs Stay in Current city graph, purchasing habits for married and single individuals are, on average, the same for the first two years. However, differences can be observed in the  $3^{rd}$  and  $4^{th}$  years, with married individuals spending 194 million less than single individuals in the  $3^{rd}$  year.
- Purchase vs Age graph, on average, married individuals spend less than single individuals at any age, except for those aged 46 to 50, where they spend 193 million more than single individuals.

Since the dataset is heavily male-dominated, there is a considerable difference between the average spending for males and females in both categories.

## Customer Profiling & Advance Statistics

✓ In this section —

We'll try to answer the following question with a certain level of confidence using the hypothesis testing framework,

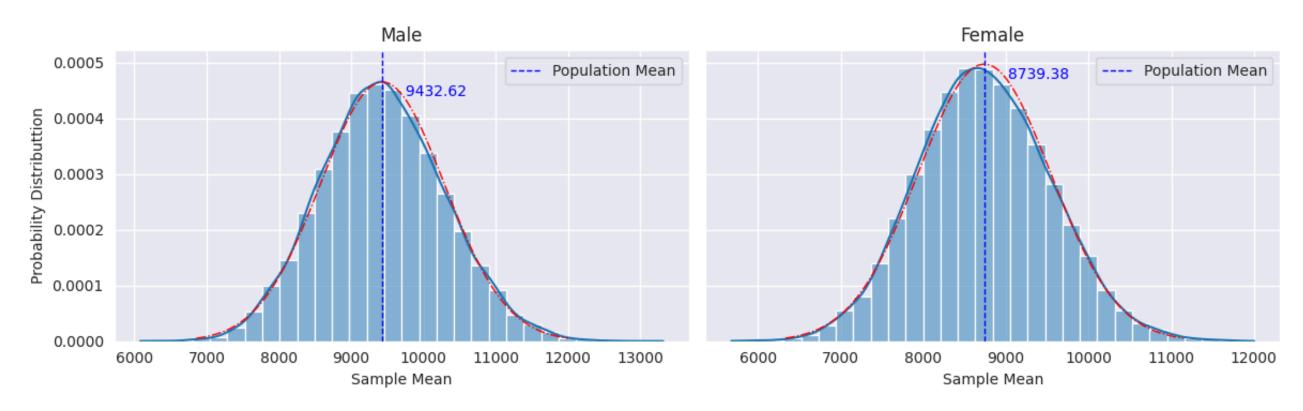
- Gender: Do women spend more money per transaction than men? Why or why not?
- Marital Status: Do married individuals spend more money per transaction than single individuals? Why or why not?
- Age: Do individuals in different age groups spend varying amounts of money per transaction? Why or why not?
- Do the confidence intervals of different categories of average spending overlap?
- For the preceding categories, the following approach will be used:
- 1. **Demonstrating Central Limit Theorem:** Assuming normality, we will apply the Central Limit Theorem (CLT) to demonstrate it and calculate the population means.
- 2. Testing Hypothesis: We will use the means calculated in step 1 to test the null hypothesis.
- 3. Calculating Confidence Intervals: We will use the t-statistics calculated in step 2 to create confidence intervals at 90%, 95%, and 99% levels.
- 4. Comparing Confidence Intervals: We will compare the overlap within each category for different confidence intervals.
- Common Functions

Show code

## Profiling Based on Gender

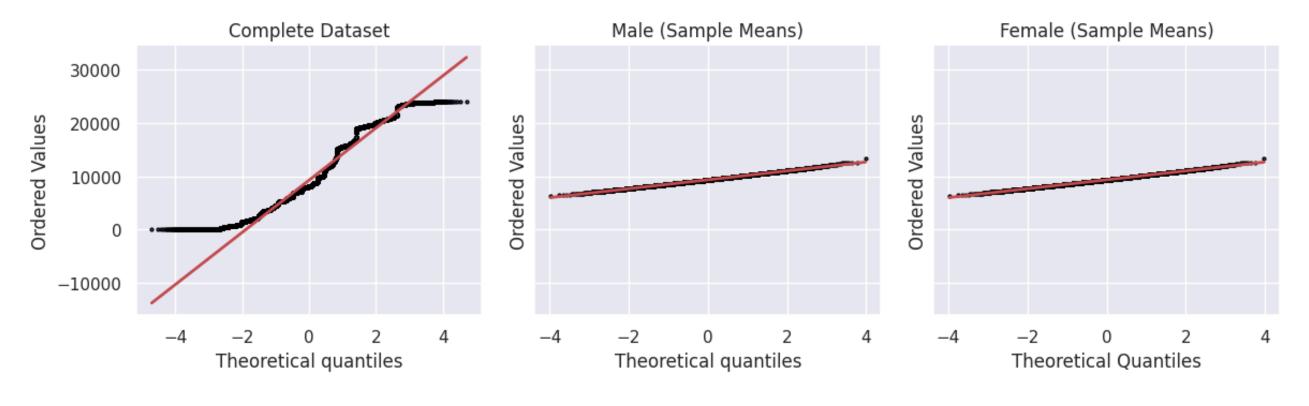
### ✓ 1. Demonstrating Central Limit Theorem

Distribution of 20,000 Sample Means with Sample Size of 35



Note: The red line represents the data distribution up to the third standard deviation.

# Q-Q Plot for Purchase Amounts by Gender



#### ✓ 2. Testing Hypothesis

- Null Hypothesis ( $H_0$ ) Women and men spend the same amount of money per transaction on average, i.e.,  $\mu_{
  m women}=\mu_{
  m men}$
- Alternative Hypothesis ( $H_a$ ) Women spend more money per transaction than men on average, i.e.,  $\mu_{
  m women} 
  eq \mu_{
  m men}$

Significance Level (lpha) -0.05

```
# Two-tailed test
male = walmart[walmart.gender == 'male']
female = walmart[walmart.gender == 'female']
alpha = 0.05

t_stat, p_value = stats.ttest_ind(male.purchase, female.purchase, alternative='two-sided')

# Output the results
print("T-statistic:", t_stat.round(2))
print("P-value:", p_value)

if p_value < alpha: print("Women and men don't spend the same amount of money per transaction on average.")
else: print("Women and men spend the same amount of money per transaction on average.")</pre>
```

T-statistic: 44.84 P-value: 0.0

Women and men don't spend the same amount of money per transaction on average.

- Null Hypothesis ( $H_0$ ) Women spend more money per transaction on average, i.e.,  $\mu_{
  m men}>\mu_{
  m women}$
- Alternative Hypothesis ( $H_a$ ) Women spend less money per transaction than men on average, i.e.,  $\mu_{
  m men} < \mu_{
  m women}$

Significance Level (lpha) -0.05

```
# Left-tailed test

male = walmart[walmart.gender == 'male']
female = walmart[walmart.gender == 'female']

alpha = 0.05

t_stat, p_value = stats.ttest_ind(male.purchase, female.purchase, alternative='less')

# Output the results
print("T-statistic:", t_stat.round(2))
print("P-value:", p_value)

if p_value < alpha: print("Women spend less money per transaction than men on average.")
else: print("Women spend more money per transaction on average.")</pre>
```

T-statistic: 44.84 P-value: 1.0

Women spend more money per transaction on average.

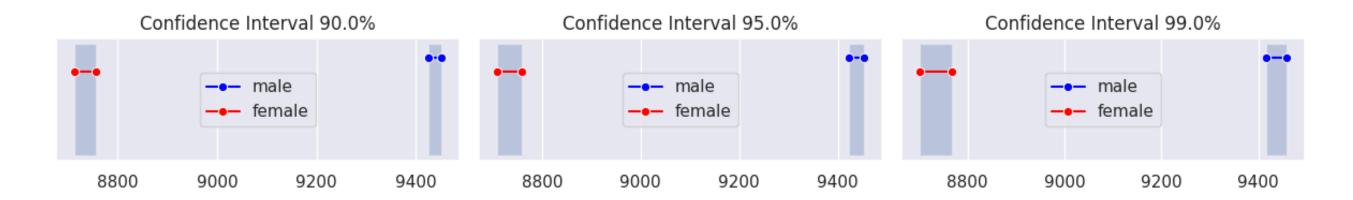
#### → 3. Calculating Confidence Intervals

Confidence Intervals for Female:

90% Confidence Interval: (8713.29, 8755.84) 95% Confidence Interval: (8709.21, 8759.92) 99% Confidence Interval: (8701.24, 8767.89)

```
# Calculated in Step 1.
means = {
    'male': np.mean(male.purchase),
    'female': np.mean(female.purchase)
# Calculate and print confidence intervals for Male
print("Confidence Intervals for Male:")
for conf in confidence levels:
   ci = calc_conf_interval(male.purchase, conf, means['male'])
   print(f"{int(conf*100)}% Confidence Interval: {ci}")
# Calculate and print confidence intervals for Female
print("\nConfidence Intervals for Female:")
for conf in confidence_levels:
   ci = calc_conf_interval(female.purchase, conf, means['female'])
    print(f"{int(conf*100)}% Confidence Interval: {ci}")
Confidence Intervals for Male:
     90% Confidence Interval: (9424.51, 9450.54)
     95% Confidence Interval: (9422.02, 9453.03)
     99% Confidence Interval: (9417.15, 9457.91)
```

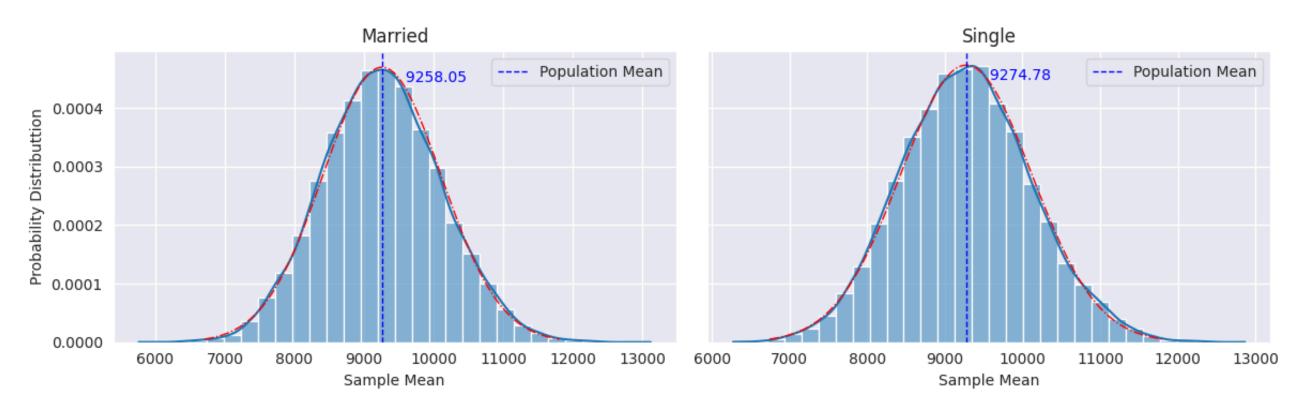
# 4. Comparing Confidence Intervals



# Profiling Based on Marital Status

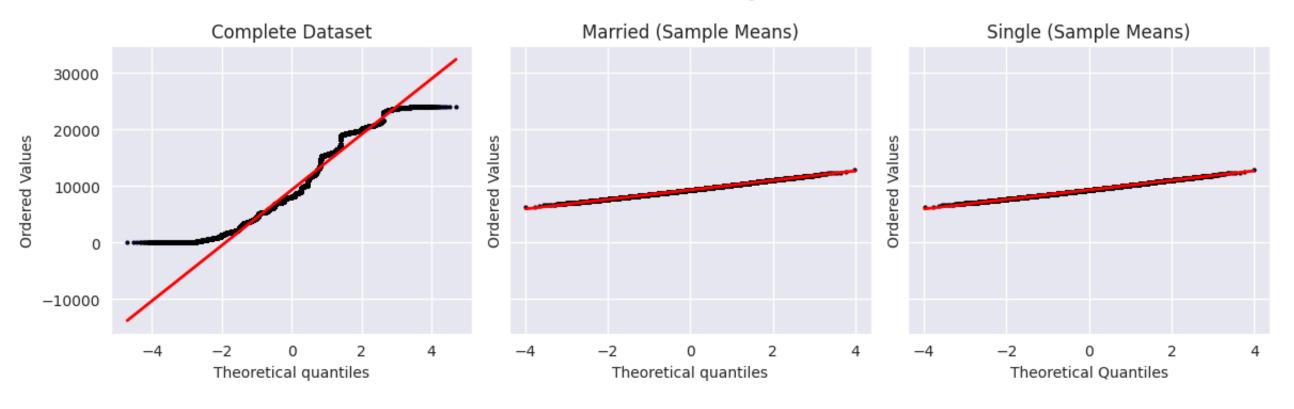
### 1. Demonstrating Central Limit Theorem

Distribution of 20,000 Sample Means with Sample Size of 35



Note: The red line represents the data distribution up to the third standard deviation.

# Q-Q Plot for Purchase Amounts by Marital Status



#### 2. Testing Hypothesis

• Null Hypothesis ( $H_0$ ) — Married individuals and single individuals spend the same amount of money per transaction on average, i.e.,

 $\mu_{\mathrm{married}} = \mu_{\mathrm{single}}$ 

• Alternative Hypothesis ( $H_a$ ) — Married individuals spend more money per transaction than single individuals on average, i.e.,

 $\mu_{
m married} > \mu_{
m single}$ 

Significance Level (lpha) -0.05

```
married = walmart[walmart.marital_status == 'married']
single = walmart[walmart.marital_status == 'single']

alpha = 0.05

t_stat, p_value = stats.ttest_ind(married.purchase, single.purchase, alternative='less')

# Output the results
print("T-statistic:", t_stat)
print("P-value:", p_value)

if p_value < alpha: print('Married individuals spend more money per transaction than single individuals on average.')
else: print("Married individuals and single individuals spend the same amount of money per transaction on average.")</pre>
```

T-statistic: -0.3436698055440526 P-value: 0.3655473762879158

Married individuals and single individuals spend the same amount of money per transaction on average.

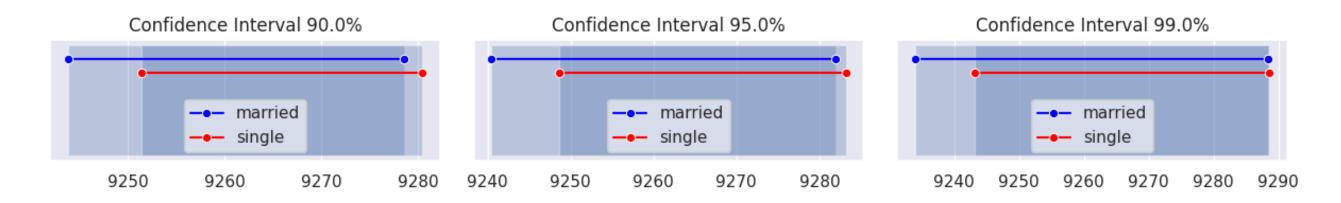
#### 3. Calculating Confidence Intervals

Confidence Intervals for Single:

90% Confidence Interval: (9251.4, 9280.42) 95% Confidence Interval: (9248.62, 9283.2) 99% Confidence Interval: (9243.18, 9288.63)

```
# Calculated in Step 1.
means = {
    'married': np.mean(married.purchase),
    'single': np.mean(single.purchase)
# Calculate and print confidence intervals for married
print("Confidence Intervals for Married:")
for conf in confidence levels:
   ci = calc_conf_interval(married.purchase, conf, means['married'])
   print(f"{int(conf*100)}% Confidence Interval: {ci}")
# Calculate and print confidence intervals for single
print("\nConfidence Intervals for Single:")
for conf in confidence_levels:
   ci = calc conf interval(single.purchase, conf, means['single'])
   print(f"{int(conf*100)}% Confidence Interval: {ci}")
Confidence Intervals for Married:
     90% Confidence Interval: (9243.79, 9278.56)
     95% Confidence Interval: (9240.46, 9281.89)
     99% Confidence Interval: (9233.95, 9288.4)
```

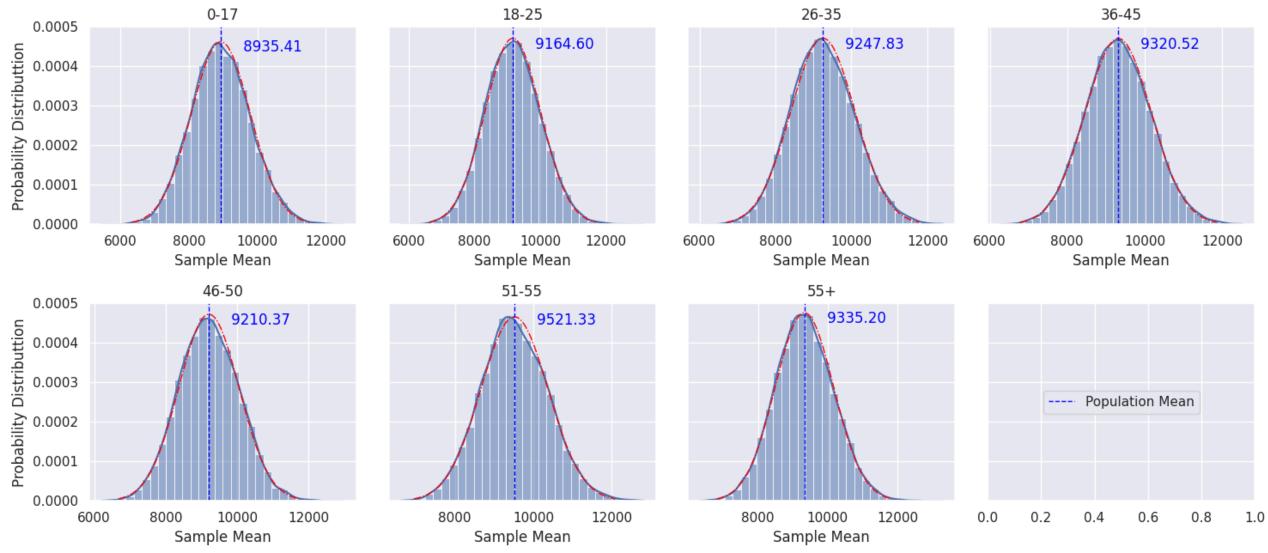
# 4. Comparing Confidence Intervals



## Profiling Based on Age

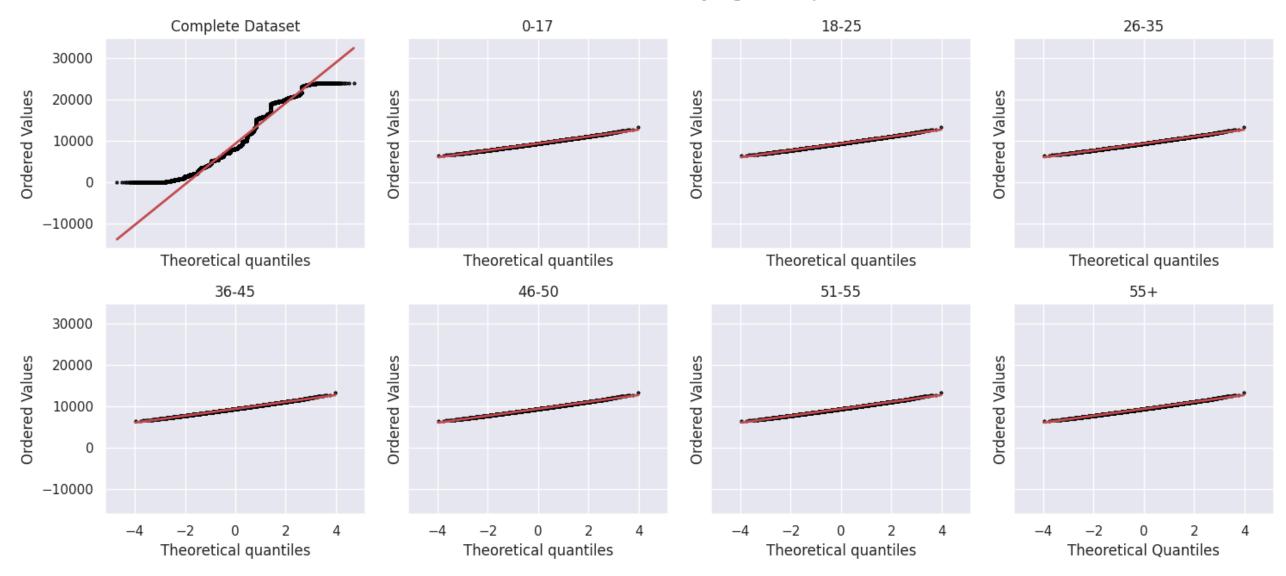
### 1. Demonstrating Central Limit Theorem





Note: The red line represents the data distribution up to the third standard deviation.

### Q-Q Plot for Purchase Amounts by Age (Sample Means)



#### → 2. Testing Hypothesis

- Null Hypothesis  $(H_0)$  All age groups spend the same amount of money per transaction on average.
- Alternative Hypothesis ( $H_a$ ) There is a significant association between age categories and purchase categories.

Significance Level (lpha) -0.05

```
# Null Hypothesis (H0): The data from the age category comes from a normal distribution
# Alternative Hypothesis (Ha):The data from the age category does not come from a normal distribution
# Perform Kolmogorov-Smirnov test for the entire numerical column
stat, p value = stats.kstest(walmart.purchase, 'norm', args=(walmart.purchase.mean(), walmart.purchase.std()))
print("\nKolmogorov-Smirnov Test for the entire dataset:")
print("Statistic:", stat)
print("P-value:", p_value)
if p value < alpha: print("The data from the age category does not come from a normal distribution")
else: print("The data from the age category comes from a normal distribution")
\overline{\mathbf{x}}
     Kolmogorov-Smirnov Test for the entire dataset:
     Statistic: 0.12964936863633847
     P-value: 0.0
     The data from the age category does not come from a normal distribution
# Null Hypothesis: Levene's test assumes that the variances of the groups are equal (homoscedasticity).
# Alternative Hypothesis: The variances of the groups are not equal (heteroscedasticity).
# Test for Homogeneity of Variances using Levene's Test
levene stat, levene p value = stats.levene(
    walmart[walmart.age == '0-17'].purchase,
    walmart[walmart.age == '18-25'].purchase,
    walmart[walmart.age == '26-35'].purchase,
    walmart[walmart.age == '36-45'].purchase,
    walmart[walmart.age == '46-50'].purchase,
    walmart[walmart.age == '51-55'].purchase,
    walmart[walmart.age == '55+'].purchase
```

```
print("\nLevene's Test for Homogeneity of Variances:")
print("Statistic:", levene_stat)
print("P-value:", p_value)

if p_value < alpha: print("The variances of the groups are not equal (heteroscedasticity).")
else: print("Levene's test assumes that the variances of the groups are equal (homoscedasticity).")

Levene's Test for Homogeneity of Variances:
    Statistic: 11.500322127282507
    P-value: 0.0
    The variances of the groups are not equal (heteroscedasticity).</pre>
```

- Since the Normality test and Levene's test failed we cannot apply ANOVA.
- Now, we'll apply Non-parametric test namely, Kruskal-Wallis.

```
# Null Hypothesis: There is no significant association between age groups and purchase.
# Alternative Hypothesis: There is a significant association between age groups and purchase.

# Perform Kruskal-Wallis
kruskal_stat, p_value = stats.kruskal(
    *[walmart[walmart.age == category].purchase for category in walmart.age.unique()]
)

print("Kruskal-Wallis statistic:", kruskal_stat)
print("P-value:", p_value)

if p_value < alpha: print("There is a significant association between age groups and purchase.")
else: print("There is no significant association between age groups and purchase.")</pre>
```

Kruskal-Wallis statistic: 315.65242682849174
P-value: 3.612251655399266e-65
There is a significant association between age groups and purchase.

#### → 3. Calculating Confidence Intervals

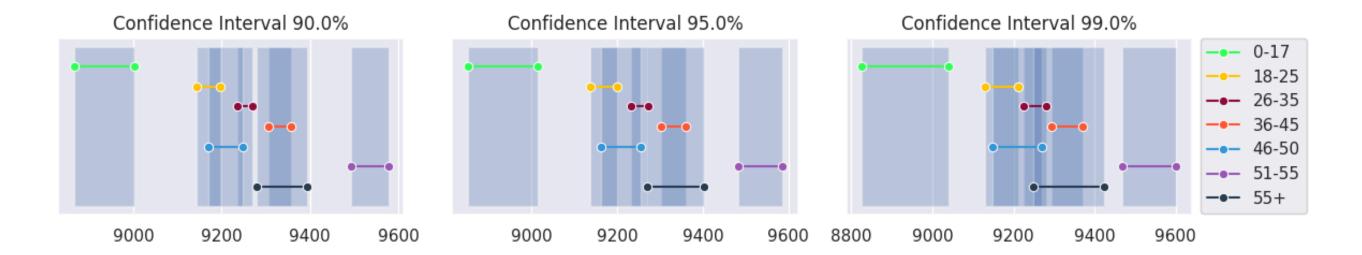
```
# List of age categories
age_categories = ['0-17', '18-25', '26-35', '36-45', '46-50', '51-55', '55+']

# Calculate and print confidence intervals for each age category
print("\nConfidence Intervals for Age Categories:")
for category in age_categories:
    data = walmart.wage == category].purchase
    mean = np.mean(data)
    print(f"{category} -", end = "")
    for conf in confidence_levels:
        ci = calc_conf_interval(data, conf, mean)
        print(f" {int(conf*100)}% CI: {ci}", end = " |")
    print()

**Confidence Intervals for Age Categories:
        0-17 - 90% CI: (8865.05, 9001.88) | 95% CI: (8851.94, 9014.99) | 99% CI: (8826.32, 9040.61) |
18-25 - 90% CI: (9143.43, 9195.89) | 95% CI: (9138.41, 9200.92) | 99% CI: (9128.59, 9210.74) |
```

26-35 - 90% CI: (9235.1, 9270.28) | 95% CI: (9231.73, 9273.65) | 99% CI: (9225.15, 9280.23) | 36-45 - 90% CI: (9306.44, 9356.26) | 95% CI: (9301.67, 9361.03) | 99% CI: (9292.34, 9370.36) | 46-50 - 90% CI: (9170.41, 9246.85) | 95% CI: (9163.08, 9254.17) | 99% CI: (9148.77, 9268.48) | 51-55 - 90% CI: (9492.16, 9577.46) | 95% CI: (9483.99, 9585.63) | 99% CI: (9468.02, 9601.6) | 55+ - 90% CI: (9280.07, 9392.5) | 95% CI: (9269.3, 9403.27) | 99% CI: (9248.24, 9424.32) |

# 4. Comparing Confidence Intervals



### Business Insights

### Analytical Results —

- 1. 55% of the population has been staying in the current city for 1 to 3 years.
- 2. 72% of the population is in the age range of 18 to 45.
- 3. 38% of the total revenue is from purchase amounts between 5,000 and 10,000, totaling exactly 1.96 billion.
- 4. The top 20 products account for 445.9 million, which is 8.75% of the total revenue.
- 5. The top product category accounts for 1.91 billion, which is 37.48% of the total revenue.
- 6. The top 20 customers account for 131.68 million, which is 2.58% of the total revenue.
- 7. The top occupation category accounts for 666 million, which is 13.07% of the total revenue.

### Results from Hypothesis Testing —

- 1. "From gender-based hypothesis testing, we find that **women spend more money per transaction than men on average**. However, the data is heavily male-dominated, so the result may seem counterintuitive.
- 2. From marital status-based hypothesis testing, we find that married individuals and single individuals spend the same amount of money per transaction on average.
- 3. From age-based hypothesis testing, we find a **significant association between age groups and purchase amounts**. Individuals from the age group 51 to 55 spend more money than any other age group in a single purchase, teenagers spend the least, and for the rest of the age groups, 9,250 is the sweet spot.

### Recommendations

### 1. Marketing Strategy —

- o Product displays for less popular products can help customers notice these items.
- Offering sales/discounts for less popular products.

#### 2. Customer Retention —

- o Organize lucky draw offers for all customers from time to time.
- Provide special discount offers for the top 20 to 50 customers.

### 3. **Product Range** —

• For less popular product categories, offering the same type of product from different companies can give customers options and can boost product category sales.