BRANDON J. O'DRISCOLL

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PROFESSIONAL SUMMARY

Recently graduated Computer Science major. Active TS/SCI and Security+, CCNA certified. IT technical support experience. Data Analyst/Administrative experience. Logistics experience. Seeking entry developer role or networks/cybersecurity.

EXPERIENCE

IT Help Desk Technician III, 06/2020 - Current
General Dynamics Information Technology, US SOUTHCOM, FL
Troubleshoots issues for end users on NIPR/SIPR networks.
Manages users in Active Directory (managing user groups, account properties, account resurrections, account provisioning)
DEPO email provisioning.
Experience with ServiceNow ticketing system.
Excellent phone etiquette.
Hardware baselines/hardware troubleshooting including PCs, monitors, KVM, switches, phones.
Able to quickly diagnose issue and resolve.

Personal/FSO Assistant, 08/2017 - Current
Noc Technologies Inc, Boynton Beach, FL
Represented the company at industry meetings.
Managed clerical needs of company employees, including copying, faxing and file management.
Oversaw office inventory by restocking supplies and making purchase orders.
Created PowerPoint presentations used for business development.
Developed company website using best software development practices.

Data Analyst/Administrative Intern, 06/2018 - 09/2018
Bradford Marine Inc., Fort Lauderdale, FL
Worked extensively with the Administrative Coordinator on client-relations projects and managed customer data in CRM software.
Mined data to uncover insights and identify market trends and inflection points.
Reviewed information regularly on websites and pages to ensure that it was accurate.

CORE QUALIFICATIONS

- Active TS/SCI
- CompTIA Security+ Certified
- CCNA, CCENT, MD-100
- Best in C/C++, Java
- Knowledge of Python, JavaScript, HTML, SQL, PHP
- Strong with Object-Oriented Design principles
- Strong in design and analysis of algorithms (DFS, BFS, Time-complexity)
- Proficient in Active Directory, Powershell, Remote Software, Managing user groups, Silent installs, ServiceNow ticketing software
- Fluent in Spanish

EDUCATION

Bachelor of Science, Computer Science
Florida Atlantic University - Boca Raton, Florida, USA

High School Diploma, Pre-Engineering
Palm Beach Central High - Wellington, Florida, USA

WEBSITES, PORTFOLIOS, PROFILES

- https://www.linkedin.com/in/brandon-o-driscoll-73464b168/
- https://lamp.cse.fau.edu/~bodrisco/
- https://github.com/odriscollb/pose