



## Vive Accessory Fulfillment- US Replacement

We will send you an email with the Accessory Order ticket number as well as a **full copy of our Terms & Conditions**. If you do not receive this email, please check your spam or junk folders before contacting us to have the email resent.

We will ship the replacement accessory to your address. **It is important to provide us with a safe and secure address** where your accessory will be delivered.

- Before I review a summarized version of our Repair Terms & Conditions, may I first confirm you are at least 18 years of age?
- Is your address a safe and secure location?
- Do you have any questions about this process?
- Would you like to go ahead with the order?