

**Genesis Energy Limited** Private Bag 3131 Waikato Mail Centre Hamilton 3240 genesisenergy.co.nz info@genesisenergy.co.nz

Monday to Friday 8am to 8pm or visit us on Facebook at

Our Customer Excellence Centre hours are facebook.com/genesisenergynz

Your Customer Number 100 190 2193

**Customer Service** 0800 300 400

Account Date 18 Sep 2017

**Due Date** 3 Oct 2017

**GST Tax Invoice/Statement** Statement Number 157/17/92

**GST Number** 71-067-769

## Your Electricity Account - Final Reading

MR R BODDY & MISS E ANGELA

190A EAST COAST ROAD

FORREST HILL

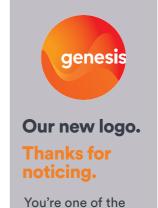
**AUCKLAND 0620** 

Summary of Payments Since Your Last Account			
Closing Balance of Your Last Account	\$	1,144.49	
Reversals	\$	381.96 cr 762.53	
Opening Balance	\$		
Current Account Summary (refer over for details)			
Current Charges	\$	169.44	
Prompt Payment Discount	\$	16.94 cr	
Total Amount Due (If paid after due date 3 Oct 2017)	\$ 931.97		
Discounted Amount Due (If paid by due date 3 Oct 2017)	\$ 915.03		

Total Current GST Content \$27.72 cr (refer over for details) Total Current GST Content After Prompt Payment Discount \$29.93 cr

### **Direct Debit** makes it easy to pay your bills on time.

Set up your Direct Debit genesisenergy.co.nz 0800 300 400



first to see our new look. We hope you like it - there's more on the way.

762.53

931.97

915.03



Bank: Westpac

Bank Account Number: 03-0502-0244320-000

Account Name: Genesis Energy Reference Code: 1001902193

#### Your Customer Number

#### 100 190 2193

MR R BODDY & MISS E ANGELA 190A EAST COAST ROAD FORREST HILL AUCKLAND 0620

Statement Number 157417692

Overdue - Please Pay Immediately

**Total Amount Due** \$ \$ **Discounted Amount Due** (If paid by due date 3 Oct 2017)

\$ **Amount Paid** 

\$





Your Customer Number 100 190 2193

For Electricity Faults (24 hours) Call 0508 Vector (0508 832 867) www.vector.co.nz/outages

ICP Number ØØØ1265Ø75UN-DED

Invoice Number 157417692

Current Electricity Usage

For electricity supply at 190A EAST COAST ROAD, FORREST HILL, AUCKLAND

Covers the 32 day period from 16 Jul 2017 to 16 Aug 2017

Your meter was read on 16 Aug 2017

	Meter Number	Previous Reading	Current Reading	Read Type	Units Used	Rate	Total
Classic Composite	209053595	51503	52012	Final Read	509@	26.85 c/unit	136.67
Daily Fixed Charge					32 days @	33.33 c/day	10.67
						Sub Total	147.34
TOTAL CURRENT ELECTRICITY CHARGES					GST \$	22.10 <b>169.44</b>	

Your average daily electricity cost for this billing period excluding discount is \$5.30 incl GST.

# Reversals

Date	Invoice No	Billing Period	Reason	GST	Total
18 Sep 2017	15677540	16 Jul 2017 to 13 Aug 2017	Billing correction	57.79 cr	443.09 cr
18 Sep 2017	15732676	14 Aug 2017 to 11 Sep 2017	Billing correction	7.97	61.13
TOTAL REVERS	SALS (INCL GST)			\$	381.96 cr

If you have any concerns about our service or wish to lodge a complaint, please call us on 0800 300 400 to access our free complaints process. Or you can email us at <a href="mailto:customercomplaints@genesisenergy.co.nz">customercomplaints@genesisenergy.co.nz</a>.

If we are unable to resolve your complaint, you can also call the free independent dispute resolution service provided by Utilities Disputes on 0800 22 33 40 or visit www.utilitiesdisputes.co.nz.

