

Applying AI to the SDLC: New Ideas and Gotchas!

Leveraging AI Models to Improve Software Creation

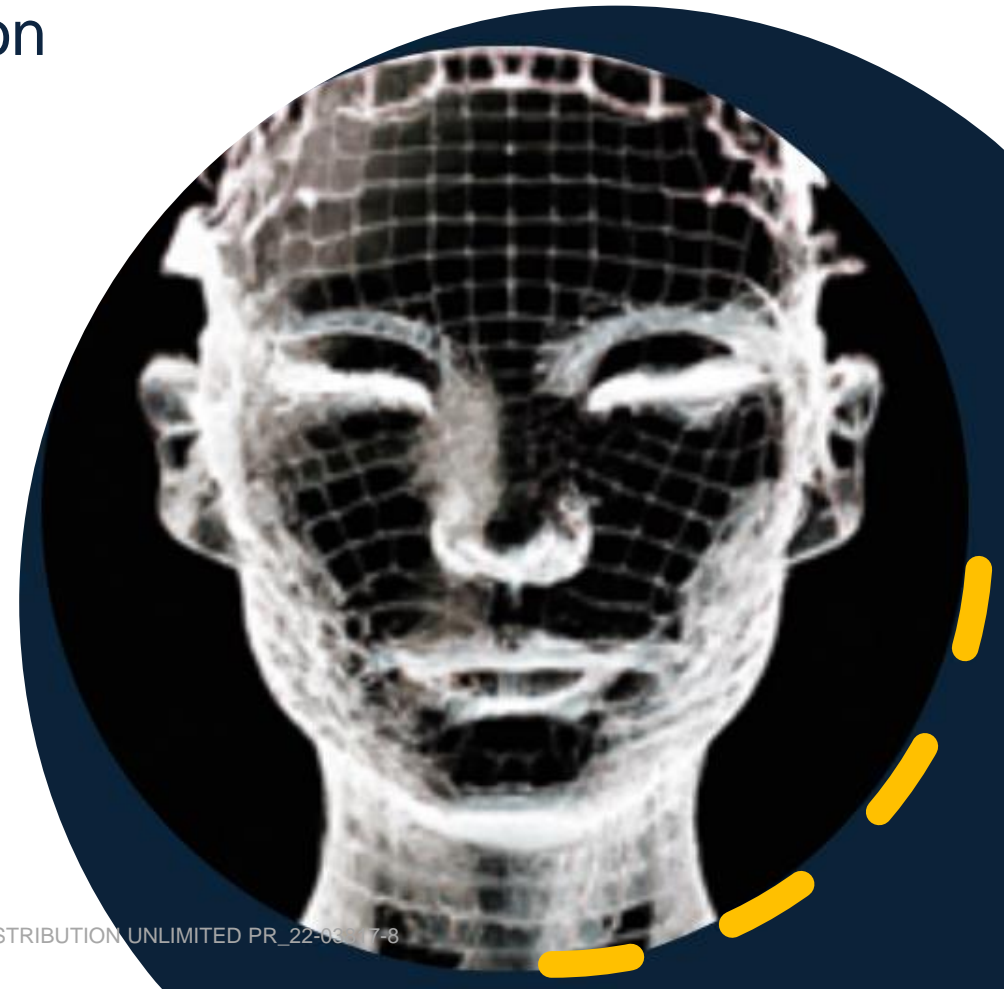
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October 2023

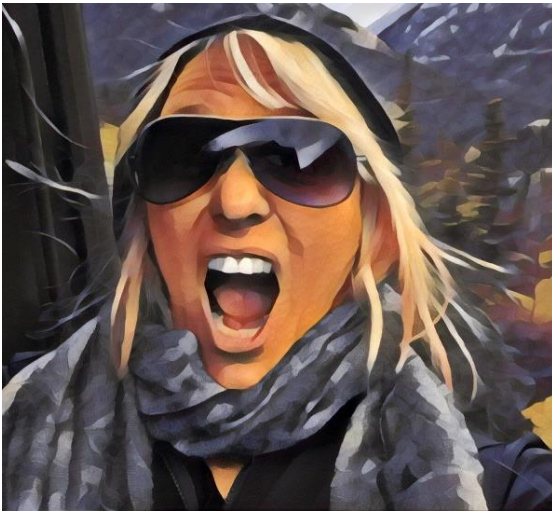


Tracy L. Bannon

"Trac"

Software architect | engineer | mentor | community leader

Who Am I?



/trās/

A word cloud of technology and community terms. The most prominent words are:

- #RealTechnologists
- Value Stream Mapping
- #DevSecOps
- #OpenSource
- #DevOps
- Agility
- Metrics
- Value Stream Design
- #CloudNative
- CALMS
- Continuous Improvement
- Automation
- #TDM
- CI/CD
- Building Digital Workforce
- Modernization
- Digital Transformation
- Community
- DoJo
- Current State Baseline
- Secure by Design
- #DesignPatterns
- Modern Software Practices
- Evolutionary Architecture
- AI-Assisted SDLC
- Low Code/No Code
- CyberSecurity
- Minimum CD
- Psychological Safety
- SomethingToNoodleOn
- Continuous Testing
- #StraightTalkforGovt





Applying AI, ML, and GAI:

The question is not if but how

Based on an illustration by Nicholas
Konrad / The New Yorker

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All Software Ecosystems Benefit from AI/ML/GAI

LowCode/NoCode

- Faster adoption into the LC/NC platforms
- Purpose of the platforms are to simplify and accelerate
- Equipping non-IT personas
- Leveraging AI before the recent GPT surge
- Suggests users are more likely to adopt new tech

Custom Development

- Improving quality
- Repetitive tasks
- Being applied to complete value stream

AI-Infused Value Stream



What is causing the bottlenecks?

Diagnostic Analytics

Descriptive Analytics

Are there bottlenecks?

Predictive Analytics

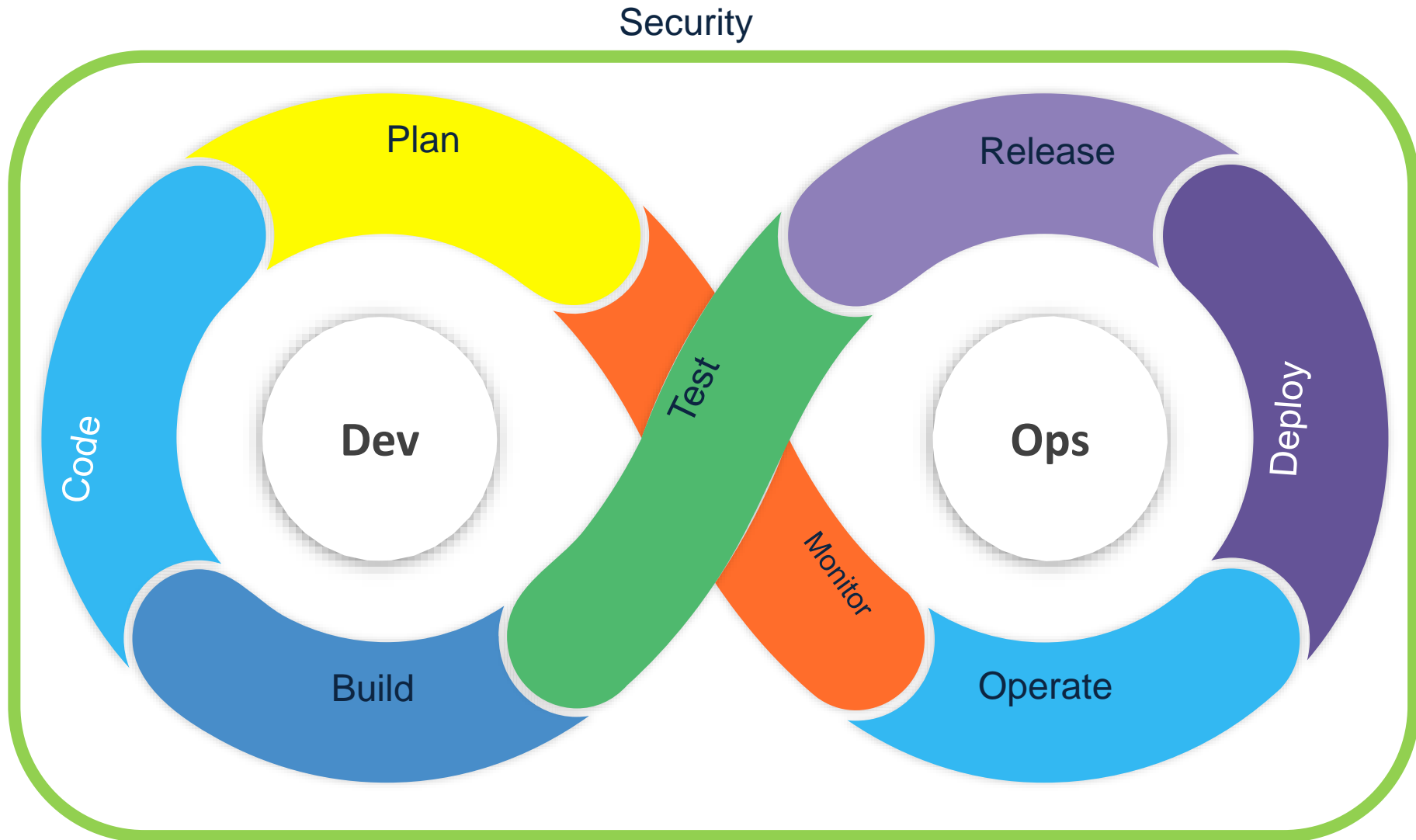
What impact could remediations have?

Prescriptive Analytics

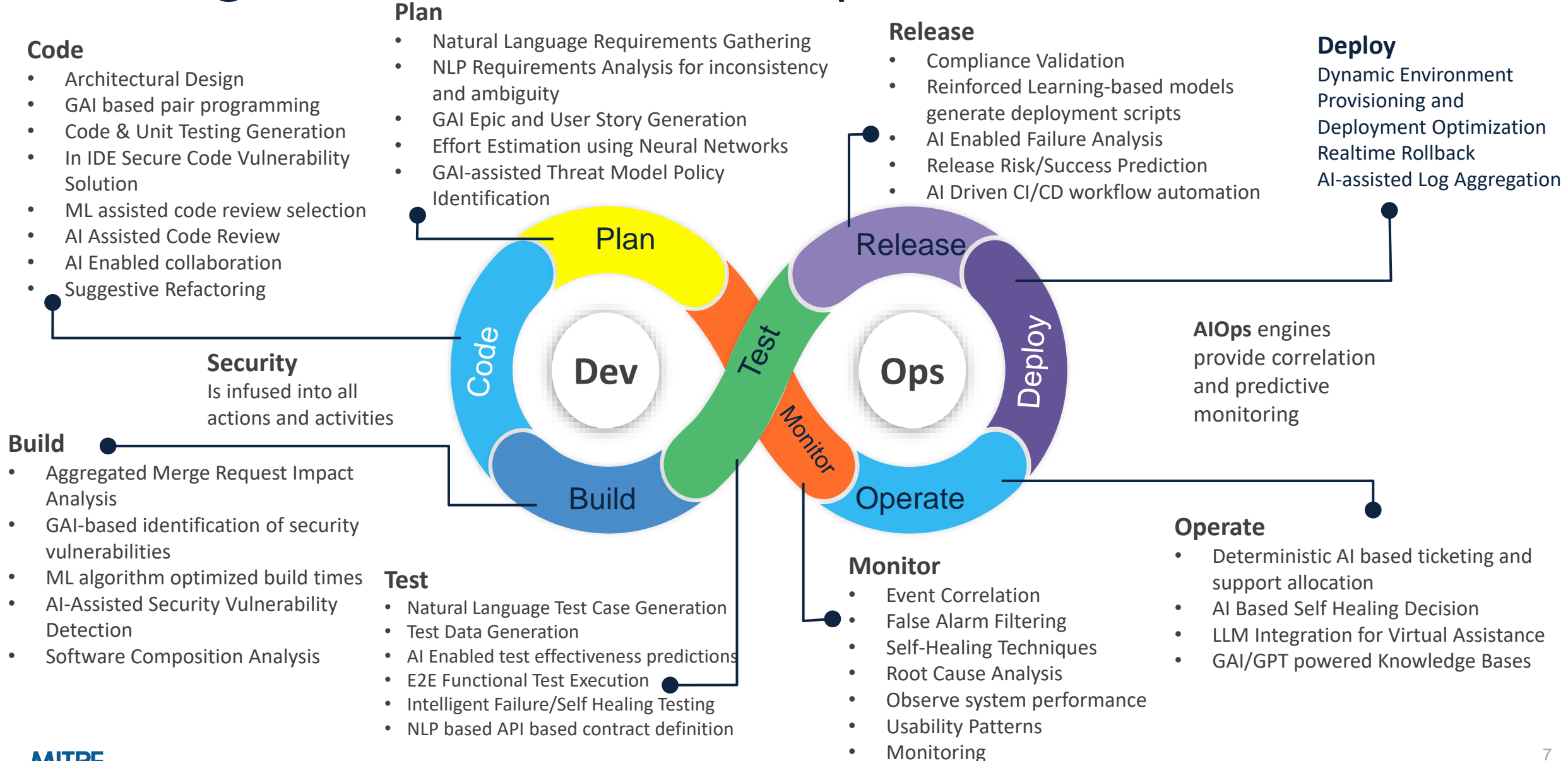
Which remediation actions should we undertake?

Continuous Optimization

Where can AI be used with DevSecOp?



Infusing AI across the DevSecOps Continuum



Augmented Planning

- Requirements Generation
- User Story Creation



Key Considerations

- **Data Integrity and Diversity:** Use diverse datasets from a broad spectrum or perspective and scenarios
- **Quality Assurance:** Human oversight needed to ensure that the generated user stories are relevant and meet the needs of the stakeholders

Assisted Coding

- Code Completion & Generation
- User Personalization



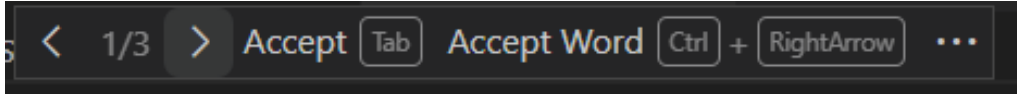
Key Considerations

- **Ethical AI:** Ensuring that the AI does not propagate existing biases in code
- **Quality Assurance:** Rigorous testing to ensure generated code meets quality standards

Code Generation via GAI

Platform: CoPilot – Alternative Solution Generation Feature

Generating Code



```
def max_sum_slice(xs):  
    """Return the maximum sum of a slice of xs."""  
    max_sum = 0  
    for i in range(len(xs)):  
        for j in range(i, len(xs)):  
            this_sum = 0  
            for k in range(i, j + 1):  
                this_sum += xs[k]  
            if this_sum > max_sum:  
                max_sum = this_sum  
    return max_sum
```

Ideas and Gotchas:



- Start the code yourself and be as explicit as possible
- Defects abound - if you are new in career and can't easily identify defects, you will waste time
- Limited context: doesn't make use of functions defined in the code elsewhere
- Users accepted on average 26% of all completions shown by GitHub Copilot
- GitHub recommends precautions "to ensure its suitability":
 - Rigorous testing
 - IP scanning
 - Checking for security vulnerabilities

Infused Testing

- Automated Test Data Management
- Optimized Test Strategy

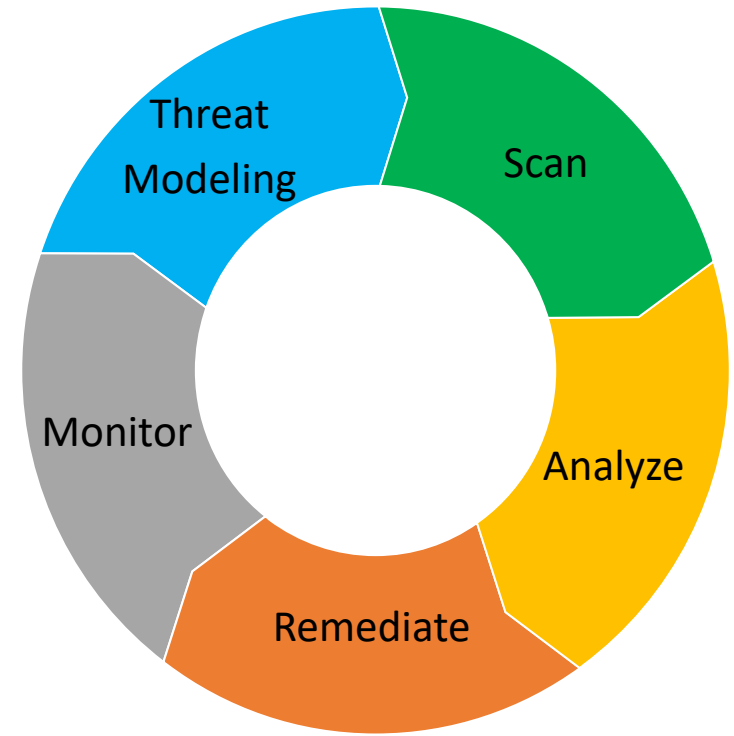
According to Stack Overflow's 2023 Developer Survey, 55.17% of respondents are interested in using AI for software testing, but only 2.85% say they have a high degree of trust in AI tools.

Key Considerations

- **Data Privacy & Integrity:** Protect sensitive information; evaluate synthetic data for instances of real-world mimicking
- **Balance & Adaptability:** Manual human testing brings intuition and unpredictability; AI models should be adaptable to changing software landscape

Improved Cybersecurity

- Threat Modeling and Threat Hunting
- Security Protocols
- AI-based Vulnerability Checking



Key Considerations

- **Data Privacy:** Ensure that AI models are trained on anonymized data
- **Human Oversight:** Maintain human supervision for crucial security decisions

Augmented Release Management

- Release Risk/Success Prediction
- Dynamic Environment Provisioning and Deployment Optimization



Key Considerations

- **Data Quality and Completeness:**
Consistency, quality, diversity and volume of data are cornerstone to release success predictive analysis
- **Deployment Strategy Alignment:** Align application architecture to the deployment strategy

Augmented IT Service Desk

Start with anything repetitive then expand

- AI Based Self Healing decisions
- Deterministic ticketing and support allocation



Key Considerations

- **Decision Trustworthiness:** Careful validation and testing of the model must be rigorous
- **Feedback Integration:** Humans must provide feedback on AI-driven tickets to refine model accuracy

Supplemented IT Operations

- Automated Resource Allocation
- Predictive Maintenance

Key Considerations

- **Cost:** Careful assessment of ROI for implementing AI-driven solutions
- **Scalability:** Solutions should be able to scale as the organization grows

Adding AI to the Enterprise Strategy

Parts of an AI Strategy

Organizations need to thoughtfully incorporate generative AI into the enterprise strategy

- Needs Assessment
- Pilot Programs
- Skill Development
- Governance
- Monitoring and Feedback Loop
- Thought Leadership



The Future of AI Infused DevOps



Start with anything repetitive then expand



AI is just now being incorporated and experimented with



Continuous testing is current the most impacted



AIOps is on the rise enhancing observability and ConMon



Shift Left Security needs humans in the loop



Release Anomaly prediction is improving rapidly

Questions to ask your AI providers

How do you ensure the security and privacy of data used by the AI models?

What measures have been taken to prevent the AI model from generating malicious or vulnerable code?

How do you manage and control access to the generative AI models and their generated outputs?

How do you handle model updates, and what steps are taken to evaluate and maintain the security of the AI models over time?

Is it possible to extend the model's capabilities to address our unique requirements or use cases?

How does the tool handle edge cases or unexpected inputs?

Are there any hidden costs or usage limitations we should be aware of?

What are the pricing options and licensing terms?



Other things to keep in mind

- Prompt engineering as a discipline
- Human-Machine teaming
- Software team performance
- Trust and reliability in software outcomes when driven by AI-assisted or AI-generated software
- Ethics of prompts and who owns the data once created

We can't put the genie back in the bottle; we need to discuss, research, and understand



Call to Action



Your next steps:

- Connect with your providers to ask model quality and security questions
- Ask your platform vendor about their AI roadmap
- Pulse your organization to see if and how models are being used
- Enable research and discovery or LLM usage with Cybersecurity as your highest priority
- Establish on reasonable guardrails

What I need from you:

- Share your organization's story and lessons learned
- Continue to share out new use cases and new tools



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