

An assistive handwashing system with emotional intelligence

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- Objectives

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- Partially Observable Markov Decision Process (POMDP)
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The COACH system

- is an assistive system helping with an elder's daily activities
- monitors a user washing his/her hands
- detects when the user has lost track of what he/she is doing
- displays a prerecorded assistive prompt when needed
- works well for some persons, but not as well for others

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Note: The last objective is ill-defined, as the question of how exactly tuning prompts to users will be most effective is not clear at this point.

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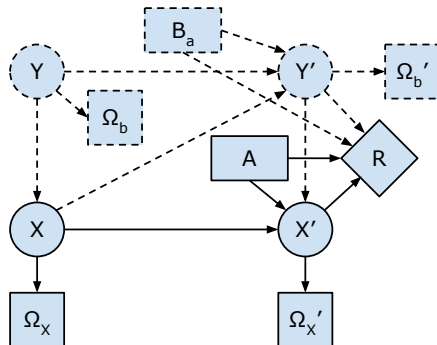
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- “fundamentals” of identities and behaviours; shared between people within a same culture
- “transient impressions”: emotional feelings of people evoked by a specific event

The ACT Principal

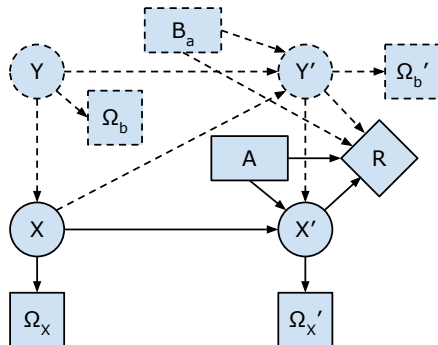
Actors work to experience transient impressions that are consistent with their fundamental sentiments.

Partially Observable Markov Decision Process (POMDP)



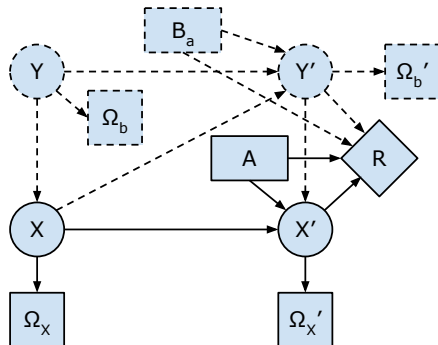
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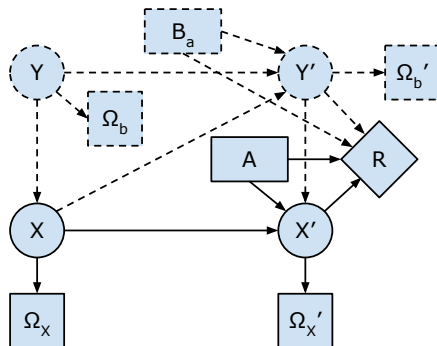
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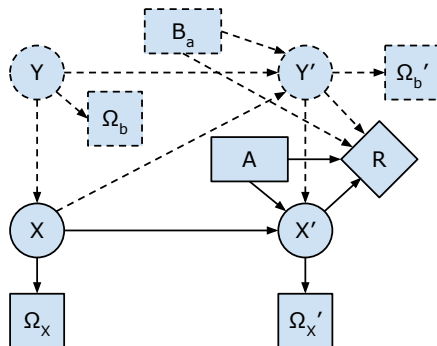
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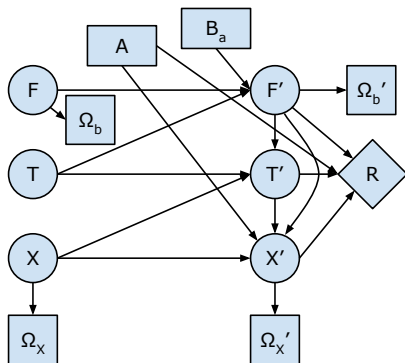
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- Augmented with affective states (dotted lines)

Concepts - BayesACT

- A Bayesian version of the ACT theory
- Combines the ACT with POMDP model so that can learn an interactant's identity

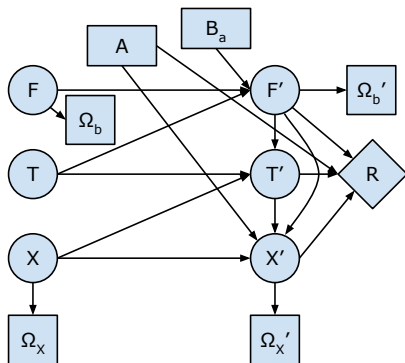
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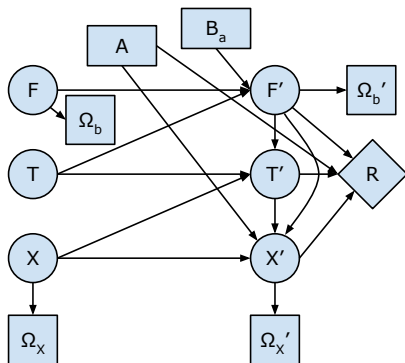
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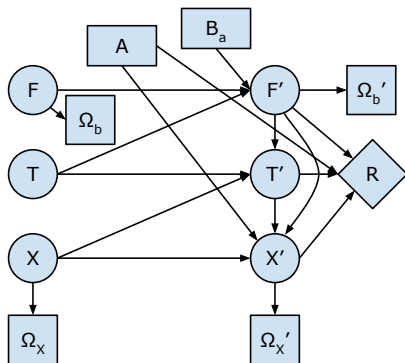
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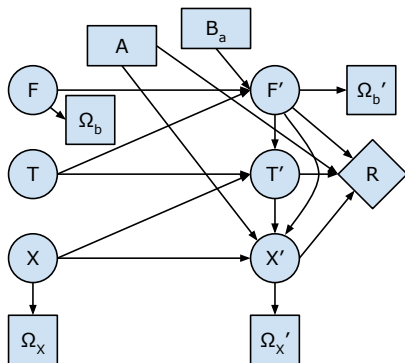
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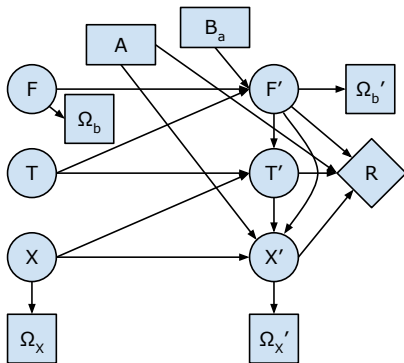
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- Calculate $\{A, B_a\}$ basing on $\{F, T, X\}$

Concepts - BayesACT cont.

Updates F and Calculates $\{A, B_a\}$ basing on $\{F, T, X\}$

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- $Pr(\omega_b|f)$ and $Pr(\omega_x|x)$: observation functions for the client behaviour sentiment and system state

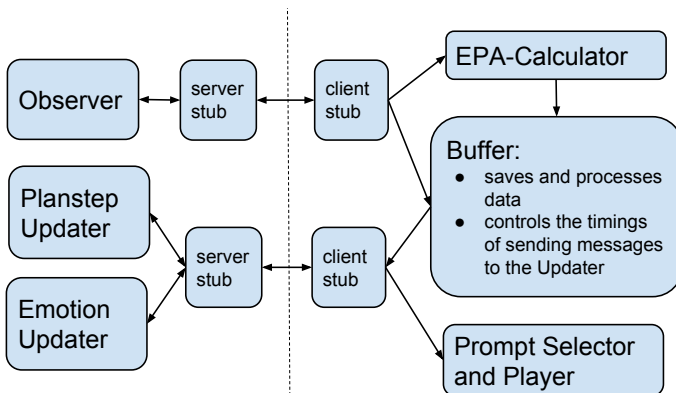
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Design an *extensible* system that assists *people with dementia* during a hand-washing process by *assessing their states* and *provide instructions accordingly*.

Solution - Overview

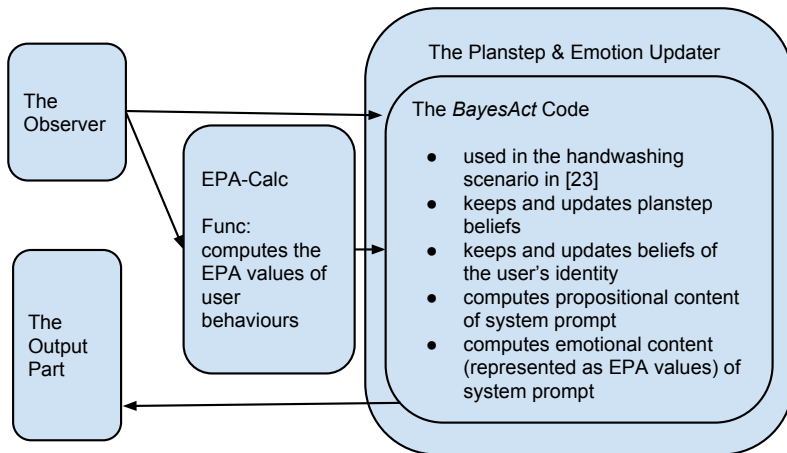
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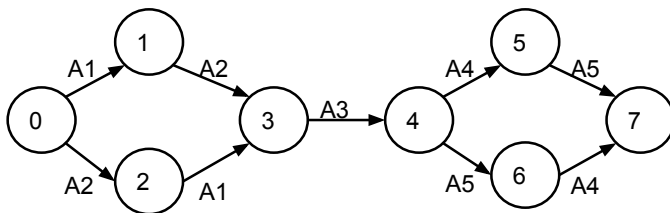
Solution - the Planstep and Emotion Updater

Design the Planstep and Emotion Updaters basing on the BayesAct code



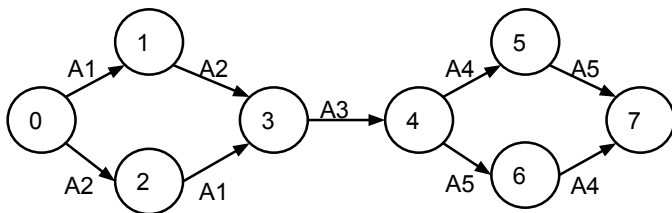
Solution - the Planstep and Emotion Updater cont.

A planstep update diagram



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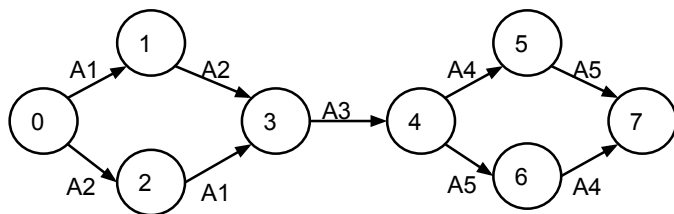
A planstep update diagram



- Eight plansteps: (0) “off/dirty/dry”, (1) “on/dirty/dry”, (2) “off/soapy/dry”, (3) “on/soapy/dry”, (4) “on/clean/wet”, (5) “off/clean/wet”, (6) “on/clean/dry”, (7) “off/clean/dry”

Solution - the Planstep and Emotion Updater cont.

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- Five behaviours: A1 to A5 are “turn on water”, “put on soap”, “rinse hands”, “turn off water”, and “use towel”, respectively.

Solution - the Planstep and Emotion Updater cont.

Use the BayesACT framework in the handwashing scenario

- Recall: BayesACT includes states $S = \{X, F, T\}$, observations $\Omega = \{\Omega_x, \Omega_b\}$, and agent actions $\{A, B_a\}$

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- Temporally smoothing in the Buffer

$$X = \sum_{k=i}^j \left(\frac{\alpha}{\alpha + 1} \right)^{j-k} * \frac{1}{\alpha + 1} * X[k] \quad (3)$$

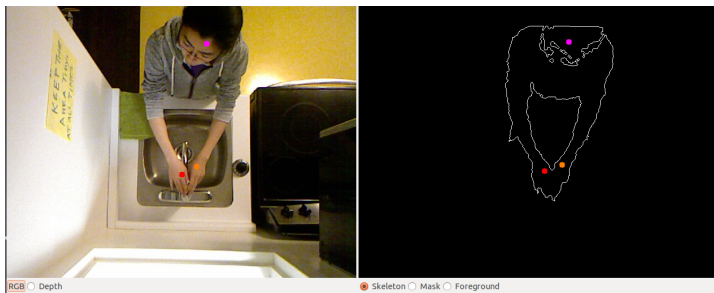
where $\alpha \geq 0$, $X = P$ or $X = A$.

Solution - the Observer

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 - utilize Czarnuch and Mihailidis's body tracker [?]
 - the tracker obtains body parts locations from the depth information of images taken from an overhead perspective
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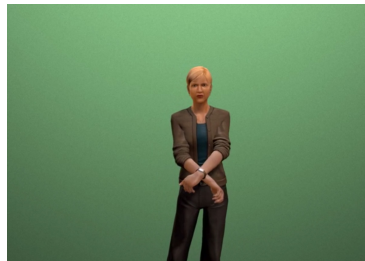
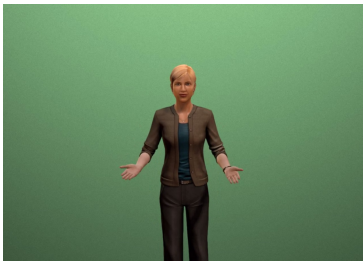
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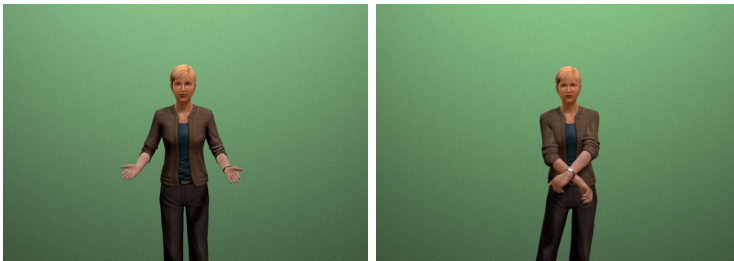
Solution - the Output Part

- The prompt dataset: the audio-visual prompts generated and evaluated in Malhotra's study [?]
 - created 30 video clips using the USC Virtual Human Toolkit
 - EPA values of videos evaluated by human raters
 - the participants' answers are consistent with each other



Solution - the Output Part

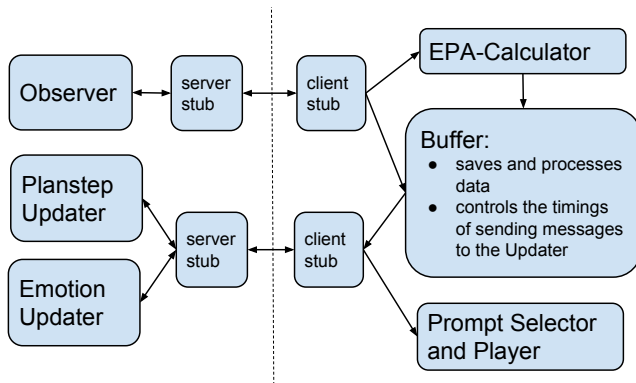
- The prompt dataset: the audio-visual prompts generated and evaluated in Malhotra's study [?]
 - created 30 video clips using the USC Virtual Human Toolkit
 - EPA values of videos evaluated by human raters
 - the participants' answers are consistent with each other



- A proper prompt is selected as the final prompt if it:
 - has the same propositional labels as the desired prompt
 - has the closest emotional (EPA) values as the desired prompt

Solution - Coordination between components

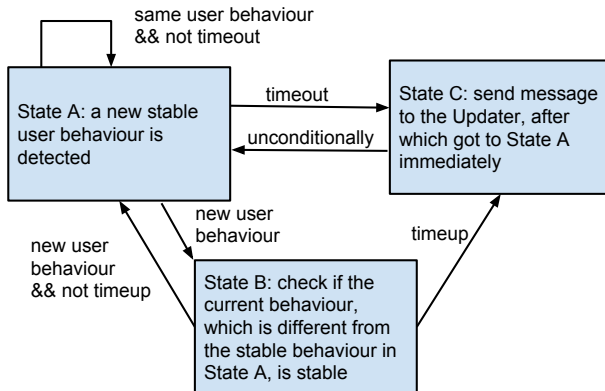
- The system is designed with independent components.



- How to coordinate between the components?
 - timings of sending request and response messages?

Solution - The Buffer

- Between the Observer, the EPA-Calc, and the Reasoning Engine
- Controls timings of sending messages



- Smooths EPA values calculated by the Calculator

Experiments - Variables and Parameters

Experiments - Variables and Parameters cont.

Experiments - Test #1

Experiments - Test #1 cont.

Experiments - Test #2

Experiments - Test #2 cont.

Experiments - Conclusion

Discussion - Contribution

Discussion - Future Work

References

- [1] The bayesact paper
- [2] The tracker paper.
- [3] The survey paper.

Acknowledgement

Jesse Hoey

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Thank you!

- Questions?
- Comments?

Update X'_{ps} based on Ω_x and $\{X_{ps}, X_{behav}, X_{aw}, F, T\}$

- *SampleXVar()* and *evalSampleXVar()*
- Pseudocode of *SampleXVar()*

Update X'_{ps} based on Ω_x and $\{X_{ps}, X_{behav}, X_{aw}, F, T\}$ cont.

```
1: if Deflection(F, T) is high then
2:   threshold = high
3: else
4:   threshold = low
5: end if
6: if aw high then
7:   if prompted then
8:     if random_prob() < threshold then
9:       aw = low and not moving forward
10:    else if prompt wrong then
11:      aw = low and not moving forward
12:    else if likely then
13:      moving forward
14:    else if random_prob() < threshold
15:      then
16:        aw = low and not moving forward
17:      end if
18:    else
19:      if random_prob() < threshold then
20:        aw = low and not moving forward
21:      else
22:        aw stays high and moving forward
23:      end if
24:    end if
25:  else
26:    if prompted then
27:      if random_prob() > threshold and
28:        prompt correct then
29:          move on and aw high
30:        else
31:          unlikely: aw high and not moving
32:          forward
33:        end if
34:      end if
35:    else
36:      unlikely: aw high and moving forward
37:    end if
38:  end if
```

Update X'_{ps} based on Ω_x and $\{X_{ps}, X_{behav}, X_{aw}, F, T\}$ cont.

- *SampleXVar()* and *evalSampleXVar()*
- Pseudocode of *SampleXVar()*

Update X'_{ps} based on Ω_x and $\{X_{ps}, X_{behav}, X_{aw}, F, T\}$ cont.

- *SampleXVar()* and *evalSampleXVar()*
- Pseudocode of *SampleXVar()*
- $Pr : X_{behav} \rightarrow \Delta(\Omega_x)$ used in *evalSampleXVar()*