

Nathaniel H. Bowleg

Professional Summary

Results-driven professional focused on delivering exceptional support for customer needs. Successfully manages concerns and resolves conflicts to maximize customer satisfaction. Offers strong background in customer relations and communication.

Work History

U-Haul Moving And Storage Porter/Customer Service Agent

Tallahassee, FL
03/2024 - 09/2024

- Greeted guests with warmth and professionalism for friendly, helpful service.
- Maintained safety standards by keeping walkways clear of debris and hazards, reducing risk of accidents.
- Demonstrated versatility in tasks performed, adapting to various responsibilities as needed within facility's operation schedule.
- Reduced maintenance costs by routinely inspecting and reporting necessary repairs to management.
- Demonstrated empathy in handling difficult situations, fostering trust and loyalty among customers.
- Demonstrated high attention to detail, organization and management of multiple tasks and projects simultaneously.
- Provided excellent customer care by responding to requests, assisting with product selection and handling ordering functions.
- Followed through on all critical inter-departmental escalations to increase customer retention rates.

Wal-Mart Supercenter Front End Cashier/Stocker

Tallahassee, FL
09/2023 - 03/2024

- Greeted customers entering store and responded promptly to customer needs.
- Operated cash register for cash, check, and credit card transactions with excellent accuracy levels.
- Handled high volumes of transactions with accuracy, contributing to overall store sales goals.
- Supported stocking efforts by organizing shelves near front end cashier area, by maintaining visually appealing presentation of merchandise.
- Unloaded, sorted and stocked merchandise according to store layout and product placement.
- Collaborated with team members to complete stocking tasks during peak business hours while maintaining well-stocked sales floor.
- Orchestrated effective materials management with strong stock rotation strategies, new order placements and shipping inspections.

References

- Available Upon Request

✉ natehamp24@gmail.com

☎ 786 - 481 - 9305

📍 600 Verdant Crane Ct
McDonough, GA 30253

Skills

- Loading and Unloading Knowledge
- Self-Motivated and Independent
- Inspection and Quality Control
- Teamwork and Cooperation
- Superior Attention to Detail
- Customer Service and Assistance
- Exceptional Problem-Solving Abilities
- Service Standard Compliance
- Quality Assurance Controls
- Power and Hand Tools Expertise
- Adaptability and Flexibility
- Equipment Operation Efficiency

Education

2024

Amos P. Godby High School

Tallahassee, FL

High School Diploma

2020 - 2024: Welding Apprenticeship Program