

# Benjamin McClure

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531 Newtown Creek Loop NE, Calhoun, GA 30701

## **PROFESSIONAL SUMMARY**

- Reliable and dependable customer service representative. Skilled automotive technician. Very quick to understand and excel at new tasks, programs, and initiatives. Offer a cheerful outlook when dealing with challenges that arise, and excellence when completing work that needs to be done.
- Proficient in Word, PowerPoint, Outlook, Google Workspace
- I moved to Calhoun, GA last year and I am actively seeking an opportunity to put my skills to work for your company.

## **EXPERIENCE**

- **FIELD TURF** *Calhoun, GA*

**Logos Design Fabricator** Apr 2024-Oct 2024

Assembled team logos from layout diagrams for a major turf manufacturer

Upheld high quality standards on fibers, sizes, and poly coat while operating equipment for multiple processes

Maintained coating machine cleanliness, fill level, and applicator maintenance

- **HERMANS AUTO CLINIC** *Milwaukee, WI*

**Auto Technician / CSR** June 2021-March 2023

Inspected and diagnosed vehicles of all sizes and found cost-effective solutions

Explained complex technical problems to customers and educated clients on long-term vehicle health

Generated itemized estimates and created customer invoices, provided correct cost assessments, and ensured compliance with health and safety standards

- **SPEEDWAY** *Milwaukee, WI*

**Lead Cashier / Safety Captain** March 2020-July 2021

Provided outstanding customer service to patrons for a high-volume gas station

Operated and balanced cash register, and verified compliance with opening and closing procedures

Oversaw daily stocking of store products and ensured adherence to safe storage and handling procedures

- **AUTOZONE** *Cudahy, WI*

**Customer Service Representative** May 2019-Feb 2020

Interacted with customers to understand vehicle repair needs and delivered quality satisfaction

Troubleshoot and repaired broken systems and/or installed updated ones for best service

Responded to customer requests via telephone and email to ensure quality service and satisfaction

- **BALISTRERI'S BLUEMOUND INN** *Cudahy, WI*

**Server Assistant** Mar 2014-Aug 2016

Maintained a gracious, pleasant, and friendly attitude, while contributing to a teamwork-based work environment

Communicated to my manager any difficulties, guest comments, and other relevant information

Replenished food and other serving items to guests as necessary

## **EDUCATION**

- **CUDAHY HIGH SCHOOL** *Cudahy, WI*

Diploma 2018