

# Microsoft Azure Administrator

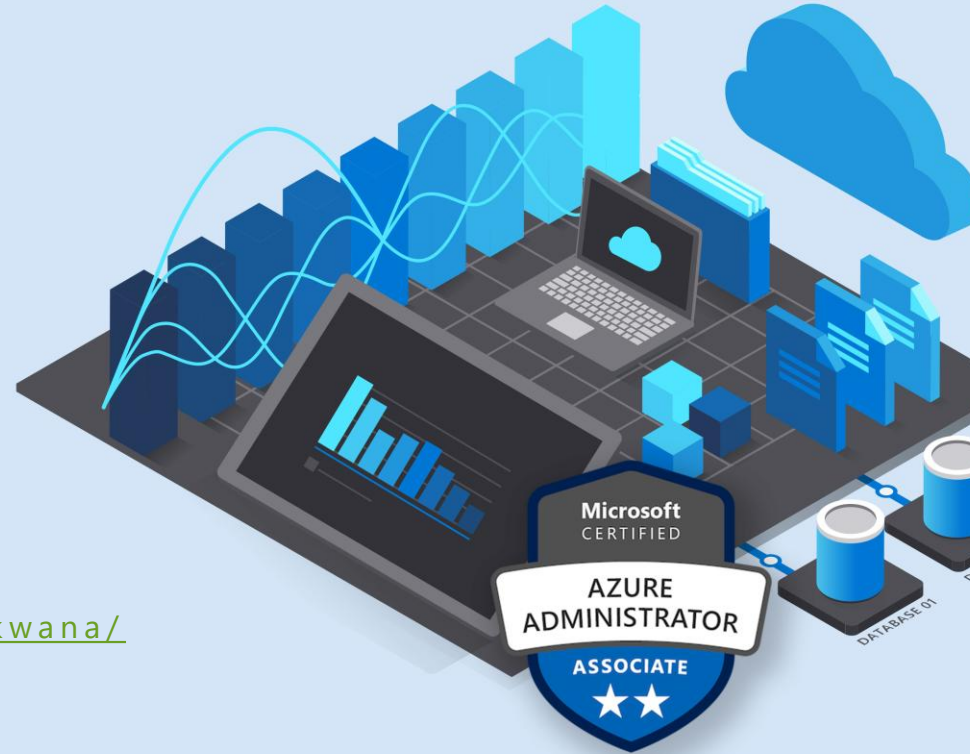
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9<sup>th</sup> June 2025





Maruti  
Makwana



# About this course

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## Prerequisites

- Successful Azure Administrators start this role with experience on operating systems, virtualization, cloud infrastructure, storage structures, and networking

## Azure Administrator Role

- Cloud Administrators manage the cloud services that span storage, networking and compute cloud capabilities, with a deep understanding of each service across the full IT lifecycle
- They take end-user requests for new cloud applications and make recommendations on services to use for optimal performance and scale, as well as provision, capacity, monitor and adjust as appropriate. This role requires communicating and coordinating with vendors
- Cloud Administrators use the Azure Portal and as they become more proficient, they use PowerShell and the Command Line Interface

# Get ready for your Microsoft Certification exam

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## Exam AZ-104: Microsoft Azure Administrator

### Understand the skills measured by the exam

Study area	Percentage
Manage Azure identities and governance	20 - 25%
Implement and manage storage	15 – 20%
Deploy and manage Azure compute resources	20 – 25%
Configure and manage virtual networking	15 - 20%
Monitor and backup resources	10 – 15%

### Build confidence in your skills

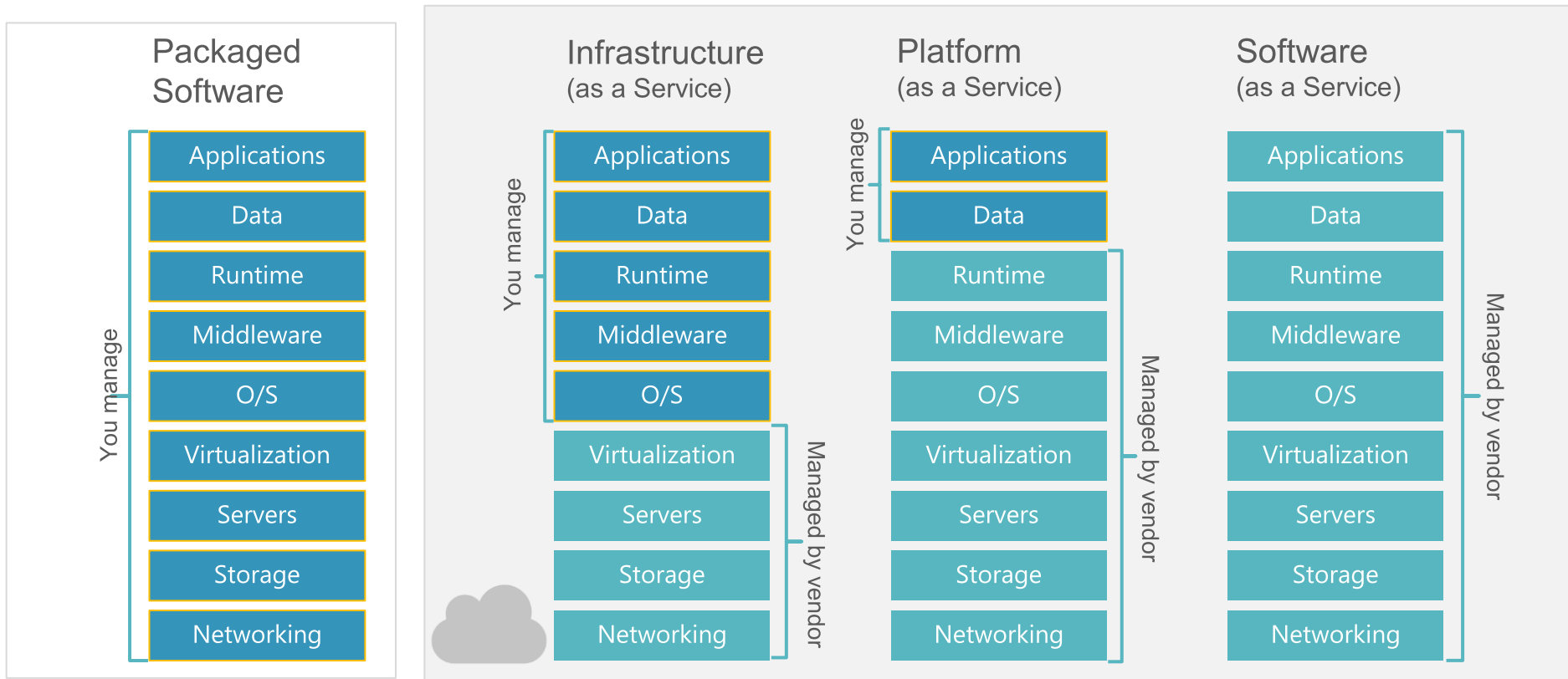
Find in the exam page resources to help prepare

- Watch exam prep videos
- Review the exam study guide
- Demo the exam experience with the exam sandbox
- Take a practice assessment



Azure Cloudshell VNet ARM  
Resource group Virtual Machine ACI templates  
Azure Storage IAAS  
App Service Plan PAAS  
BLOB VNet peering

# Azure Shared Responsibility Model

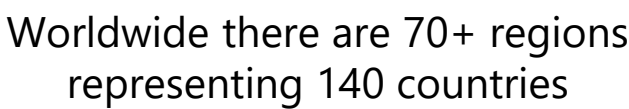


# Describe the Core Architectural Components of Azure

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- A region represents a collection of datacenters
- Provides flexibility and scale
- Preserves data residency
- Select regions close to your users
- Be aware of region deployment availability
- There are global services that are region independent
- Most regions are paired for high availability



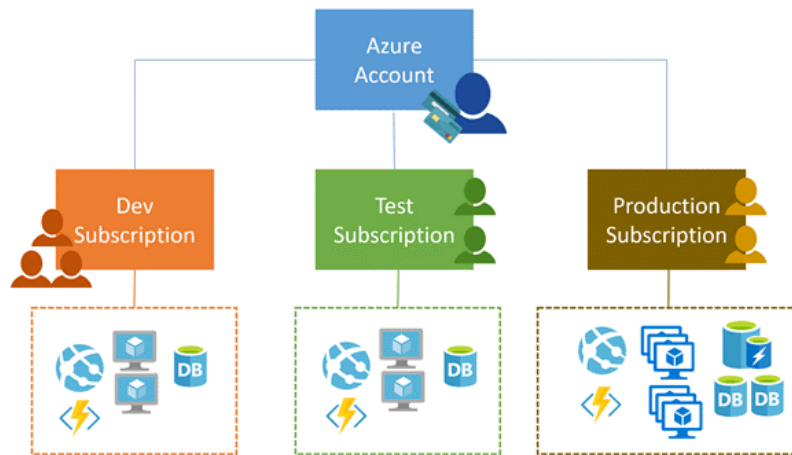


# Implement Azure Subscriptions

Only identities in Entra ID, or in a directory that is trusted by Entra ID, can create a subscription

Logical unit of Azure services that is linked to an Azure account

Security and billing boundary\*



# Identify Subscription Usage

Subscription	Usage
Free	Includes a \$200 credit for the first 30 days, free limited access for 12 months
Pay-As-You-Go	Charges you monthly
CSP	Agreement with possible discounts through a Microsoft Cloud Solutions Provider Partner – typically for small to medium businesses
Enterprise	One agreement, with discounts for new licenses and Software Assurance – targeted at enterprise-scale organizations
Student	Includes \$100 for 12 months – must verify student access

# Create Resource Groups

Resources can only exist in one resource group

Groups can have resources of many different types (services) and from many different regions

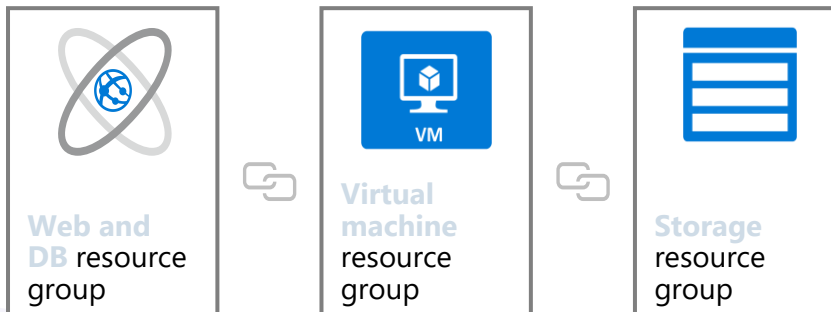
Groups cannot be renamed or nested

You can move resources between groups

Resources grouped  
(Web + DB, VM, Storage) in one group



OR



# Determine Service Limits and Quotas

ASC DEMO | Usage + quotas ☆ ...

Subscription

<< New Quota Request ▾ ↻ Refresh ⬇ Download ▾

Settings

Programmatic deployment

Resource groups

Resources

Preview features

Usage + quotas

Policies

Management certificates

My permissions

Quota name	Region	Subscription	Current Usage ↓	Adjustable
Total Regional vCPUs	West Europe	ASC DEMO	<div><div></div></div> 21% 21 of 100	Yes
Total Regional vCPUs	East US	ASC DEMO	<div><div></div></div> 19% 19 of 100	Yes
Standard Dv2 Family vCP...	West Europe	ASC DEMO	<div><div></div></div> 16% 16 of 100	Yes
Total Regional vCPUs	North Europe	ASC DEMO	<div><div></div></div> 13% 13 of 100	Yes
Total Regional vCPUs	Central US	ASC DEMO	<div><div></div></div> 13% 13 of 100	Yes
Standard BS Family vCPUs	North Europe	ASC DEMO	<div><div></div></div> 12% 12 of 100	Yes
Standard DSv2 Family vC...	Central US	ASC DEMO	<div><div></div></div> 10% 10 of 100	Yes
Total Regional vCPUs	West US	ASC DEMO	<div><div></div></div> 8% 8 of 100	Yes

Resources have a default limit - a subscription quota

Helpful to track current usage, and plan for future use

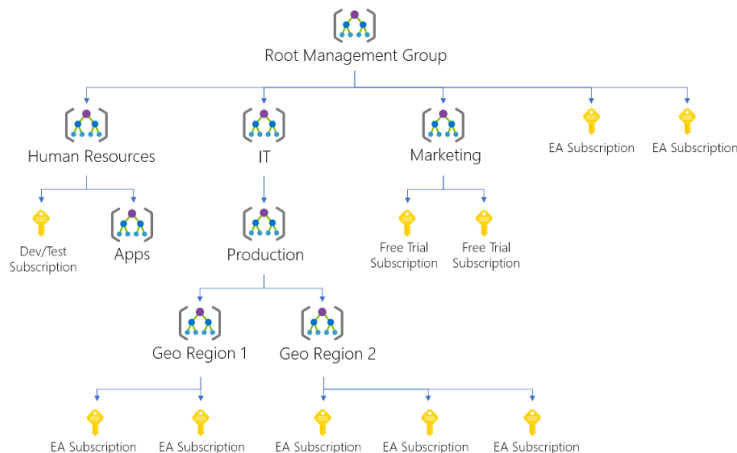
You can open a free support case to increase limits to published maximums

# Create an Azure Resource Hierarchy

Management groups provides a level of scope above subscriptions

Target policies and spend budgets across subscriptions and inheritance down the hierarchies

Implement compliance and cost reporting by organization (business/teams)



\* To prevent changes, apply resource locks at the subscription, resource group, or resources level

# Apply Resource Tagging

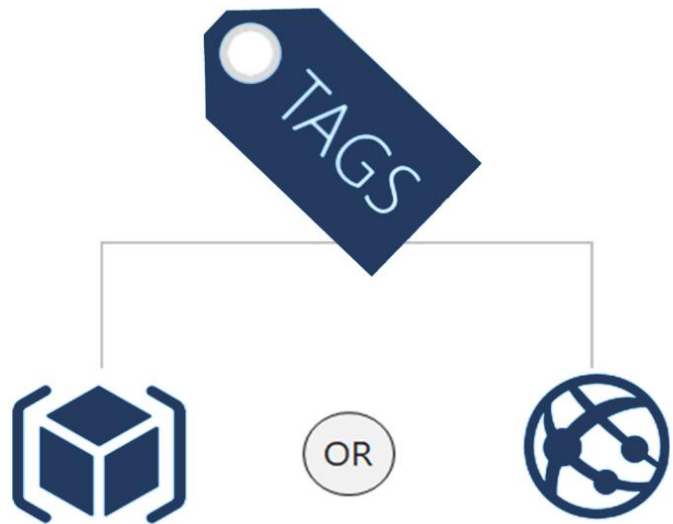
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Provides metadata for your Azure resources

Logically organizes resources

Consists of a name-value pair

Very useful for rolling up billing information



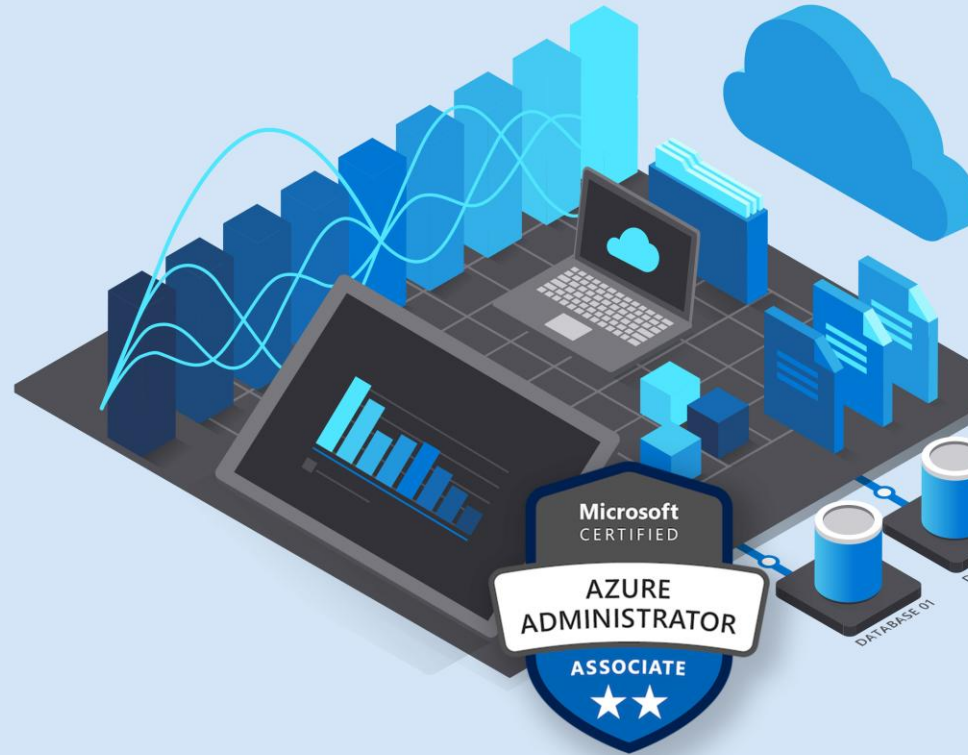
Owner: Joe  
Department: marketing  
Environment: production

Cost-center: Marketing

# AZ-104T00A

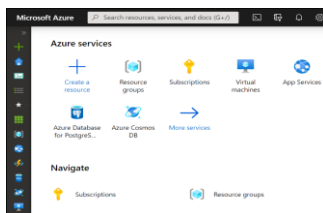
## Administer Azure Resources

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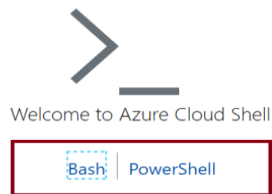
# Compare Administrator tools

## Azure Portal



- View and manage resources
- Visual interface
- Unified hub – training and documentation
- Personalize your experience
- Mobile app
- Access the Cloud Shell
- One-off creation scenarios

## Azure Cloud Shell



- Interactive and browser-accessible with file storage
- Offers Bash or PowerShell
- Authenticates automatically
- Provided on a per-session and per-user basis
- Temporary - times out after 20 minutes

## Azure PowerShell and CLI

```
az vm restart -g  
MyResourceGroup -n  
MyVm
```

- Command line programs
- Interactive and scripting modes
- Cross-platform
- Good for repeatable deployments
- Familiar coding experience



# Review ARM Template Advantages

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Improves consistency and promotes reuse

Reduce manual, error prone, and repetitive tasks

Express complex deployments

Express requirements through code

Provides validation tasks

Modular and can be linked

Simplifies orchestration

ARM  
Template

```
graph TD; A[ARM Template] -.-> B[Development]; A -.-> C[Production]; A -.-> D[Quality Assurance];
```

The diagram illustrates the application of ARM Templates across different stages of a workflow. A central box labeled 'ARM Template' is connected by dashed lines with arrows to three subsequent boxes: 'Development', 'Production', and 'Quality Assurance'. The 'Production' box is shaded light gray, while the others are white.

Development

Production

Quality  
Assurance

# Explore the JSON Template Schema

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Defines all the Resource manager resources in a deployment

Written in JSON

A collection of key-value pairs

Each key is a string

Each value can be a string, number, Boolean expression, list of values, object

```
{
  "$schema":
    "http://schema.management.
    azure.com/schemas/2019-04-
    01/deploymentTemplate.json#",
  "contentVersion": "",
  "parameters": {},
  "variables": {},
  "functions": [],
  "resources": [],
  "outputs": {}
}
```

# Explore the JSON Template Parameters

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- Specifies which values are configurable when the template runs
- This example has two parameters: one for a VM's username (adminUsername), and one for its password (adminPassword)

```
"parameters": {  
  "adminUsername": {  
    "type": "string",  
    "metadata": {  
      "description": "Username for the VM."  
    }  
  },  
  "adminPassword": {  
    "type": "securestring",  
    "metadata": {  
      "description": "Password for the VM."  
    }  
  }  
}
```

# Consider Azure Bicep Files

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Simpler syntax for writing templates

Smaller module files you can reference from a main template

Automatically detect dependencies between your resources

Visual Studio Code extension with validation and IntelliSense

## Bicep file

```
resource storageAccount
'Microsoft.Storage/storageAccounts@2021-01-01'
= {
  name: storageAccountName
  location: location
  tags: {
    displayName: storageAccountName
  }
  kind: 'StorageV2'
  sku: {
    name: 'Standard_LRS'
  }
}
```

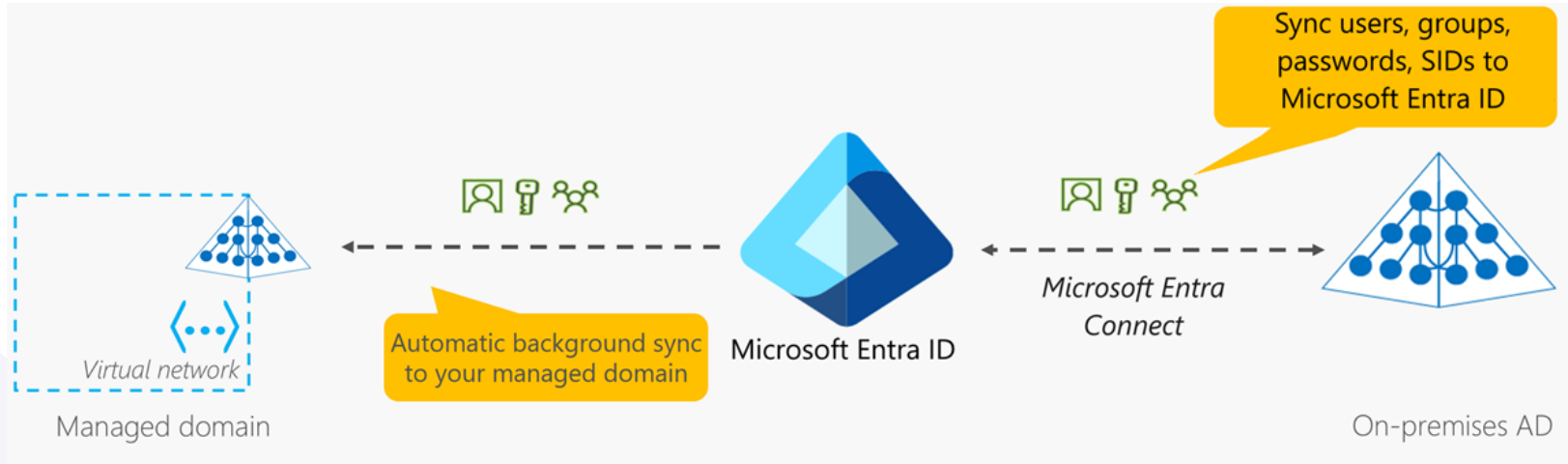


# Understand Microsoft Entra ID

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# Examine Microsoft Entra ID



- Configure access to applications, including single sign-on
- Manage and provision users and groups
- Providing an identity management solution, including federation
- Implement security features like multi-factor authentication and conditional access

# Describe Microsoft Entra ID Concepts

Concept	Description
Identity	An object that can be authenticated
Account	An identity that has data associated with it
Microsoft Entra ID account	An identity created through Microsoft Entra ID or another Microsoft cloud service
Tenant/directory	<p>A dedicated and trusted instance. A tenant is automatically created when your organization signs up for a Microsoft cloud service subscription.</p> <ul style="list-style-type: none"><li>• Additional instances can be created</li><li>• Microsoft Entra ID is the underlying product providing the identity service</li><li>• The term <i>Tenant</i> means a single instance representing a single organization</li><li>• The terms <i>Tenant</i> and <i>Directory</i> are often used interchangeably</li></ul>
Azure subscription	Used to pay for Azure cloud services

# Compare Microsoft Entra ID to Active Directory Domain Services

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Microsoft Entra ID is primarily an identity solution



Queried using the REST API over HTTP and HTTPS



Uses HTTP and HTTPS protocols such as SAML, WS-Federation, and OpenID Connect for authentication (and OAuth for authorization)



Includes federation services, and many third-party services (such as Facebook)



Microsoft Entra ID users and groups are created in a flat structure, and there are no Organizational Units (OUs) or Group Policy Objects (GPOs)



# Compare Microsoft Entra ID plans

Feature	Free	Microsoft ID P1	Microsoft ID P2	Microsoft Entra Suite
Single Sign-On (unlimited)	✓	✓	✓	
Cloud and Federated authentication	✓	✓	✓	
Advanced group management		✓	✓	
Self-service account management portal	✓	✓	✓	
Multifactor authentication (MFA)	✓	✓	✓	
Conditional access		✓	✓	
Risk-based Conditional Access (sign-in risk, user risk)			✓	
Automated user and group provisioning to apps		✓	✓	✓
Privileged identity management (PIM)			✓	✓
Advanced identity governance				✓

# What is self-service password reset in Microsoft Entra ID?

1. Determine who can use self-service password reset
2. Choose the number of authentication methods required and the methods available (email, phone, questions)
3. You can require users to register for SSPR (same process as MFA)

**Password reset - Authentication methods**  
mitarc (Default Directory)

Save Discard

Diagnose and solve problems

**Manage**

- 1 Properties
- 2 **Authentication methods**
- 3 Registration
- Notifications
- Customization
- On-premises integration

**Activity**

- Audit logs
- Usage & insights

**Troubleshooting + Support**

- New support request

Number of methods required to reset ⓘ

1 2

Methods available to users

- ☐ Mobile app notification
- ☐ Mobile app code
- ☒ Email
- ☒ Mobile phone
- ☐ Office phone
- ☒ Security questions

Number of questions required to register ⓘ

3 4 5

Number of questions required to reset ⓘ

3 4 5

Select security questions


5 security questions selected

Create, configure, and  
manage identities

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# Create User Accounts

 **Users** | All users  
Microsoft

[+ New user](#) [+ New guest user](#) [Bulk operations](#) [Refresh](#) [Reset password](#) [Multi-Factor Authentication](#) [Delete user](#)

- All users
- Deleted users
- Password reset
- User settings
- Diagnose and solve problems

Name	User principal name	↑↓	User type	Directory synced
 Retail Crisis Notifications	[redacted]@microsoft.com		Member	Yes
 Rumon Sinha	[redacted]@microsoft.onmicrosoft.com		Guest	No
 Momir Radojkovic	[redacted]@microsoft.onmicrosoft.com		Guest	No
 Mika Robertson	[redacted]@microsoft.onmicrosoft.com		Member	No

All users must have an account

The account is used for authentication and authorization

Each user account has additional properties

# Manage User Accounts

[+ New user](#) [+ New guest user](#) [↕ Bulk create](#) [↕ Bulk invite](#) [↕ Bulk delete](#) [↓ Download users](#) [↻ Refresh](#) [🔑 Reset password](#) [🔗 Multi-Factor Authentication](#) [...](#)

## New user

Microsoft



### Create user

Create a new user in your organization. This user will have a user name like `alice@Microsoft.onmicrosoft.com`.

[I want to create users in bulk](#)



### Invite user

Invite a new guest user to collaborate with your organization. The user will be emailed an invitation they can accept in order to begin collaborating.

[I want to invite guest users in bulk](#)

Must be Global Administrator or User Administrator to manage users

User profile (picture, job, contact info) is optional

Deleted users can be restored for 30 days

Sign in and audit log information is available

# Create Group Accounts

	Name	↑↓	Group Type	Membership Type
<input type="checkbox"/>	<div>MA</div> Managers		Security	Assigned
<input type="checkbox"/>	<div>VM</div> Virtual Machine Administrators		Security	Assigned
<input type="checkbox"/>	<div>VN</div> Virtual Network Administrators		Security	Assigned

## Group Types

- Security groups
- Microsoft 365 groups

## Membership Types

- Assigned
- Dynamic User
- Dynamic Device (Security groups only)

# Assign Licenses to Users and Groups

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Azure is a cloud service that provides many built-in services for free.

- Microsoft Entra ID comes as a free service
- Gain additional functionality with a P1 or P2 license

Additional Services (like O365 are paid cloud services)

- Microsoft paid cloud services require licenses
- Licenses are assigned to those who need access to the services
- Each user or group requires a separate paid license
- Administrators use the Microsoft 365 Admin portal and Microsoft Graph PowerShell cmdlets to manage licenses

- ☐ View license plans and plan details
- ☐ Set the Usage Location parameter
- ☐ Assign licenses to users and groups
- ☐ Change license plans for users and groups
- ☐ Remove a license