



# NGUYỄN THỊ TRÚC MAI

## Software Tester/QA

### ABOUT ME

I am an IT student seeking an internship as a Tester/QA.

I am detail-oriented, highly focused, and interested in software testing.

I have basic knowledge of test case writing and testing processes and am eager to learn in a real working environment.

### EDUCATION

Ngo Quyen High School

2019 – 2022

Nguyen Tat thanh University

2022 – Current

### LANGUAGE

- English

### SKILLS

Management Skills	<div style="width: 80%; height: 10px; background-color: #557744;"></div>
SQL	<div style="width: 80%; height: 10px; background-color: #557744;"></div>
MVC, API, Agile/Scrum	<div style="width: 80%; height: 10px; background-color: #557744;"></div>
Git/Github	<div style="width: 80%; height: 10px; background-color: #557744;"></div>
Critical Thinking	<div style="width: 80%; height: 10px; background-color: #557744;"></div>
Communication skills	<div style="width: 80%; height: 10px; background-color: #557744;"></div>
Teamwork	<div style="width: 80%; height: 10px; background-color: #557744;"></div>
Self-learning ability	<div style="width: 80%; height: 10px; background-color: #557744;"></div>

### CERTIFICATE

- MOS – In progress
- TOEIC (Expected 2025)

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### EXPERIENCE

#### Application Development

Online bookstore

- Developed an online bookstore application with features for browsing, searching, and purchasing books
- Implemented user authentication, shopping cart, and order management
- Used: C# / ASP.NET / SQLManagement

#### Agile/Scrum

A simple online website for reading comics

- Built a simple online comics reading website following Agile/Scrum methodology
- Participated in sprint planning, task assignment, and progress tracking
- Collaborated in a small team to deliver features incrementally

#### E-commerce

A multi-category online store

- Developed a multi-category e-commerce website for selling various products
- Implemented product listing, filtering, and checkout functionality
- Focused on basic UI/UX and data management

#### Business Intelligence

Hospital Business Analysis

- Analyzed hospital business processes using Power BI
- Built dashboards to visualize patient data, revenue, and operational performance
- Provided insights to support data-driven decision making

### REFERENCES

Additional information