EUSTOMER CHURN ANALYSIS

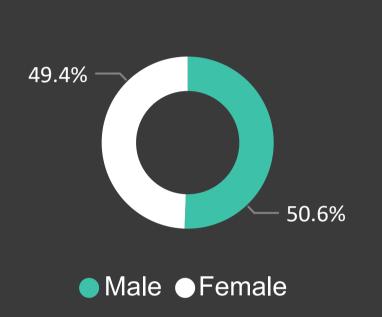


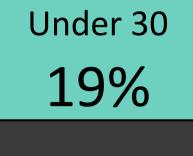
6687

CHURNER PROFILE

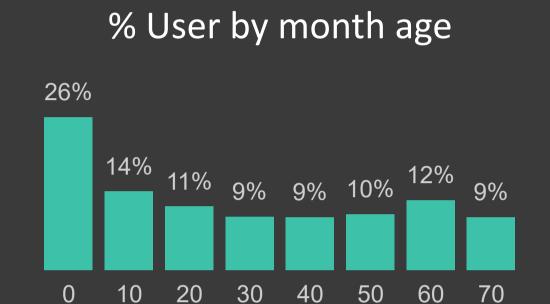
1796



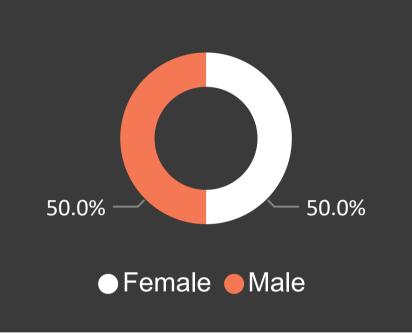




Over 30 81%

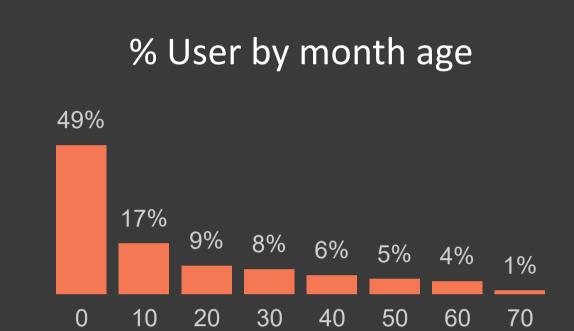


DEMOGRAPHIC



Under 30 16%

Over 30 84%



SERVICE

Intl Active 38%

UDP 67%

Group 23%

DP&OB 34%

SERVICE

Intl Active

49%

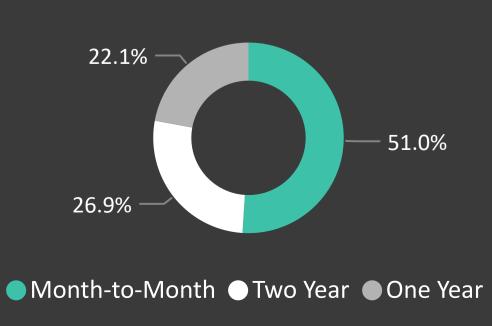
UDP 80% Group

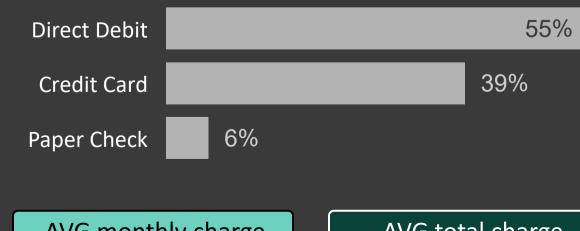
6%

DP&OB

29%

CONTRACT

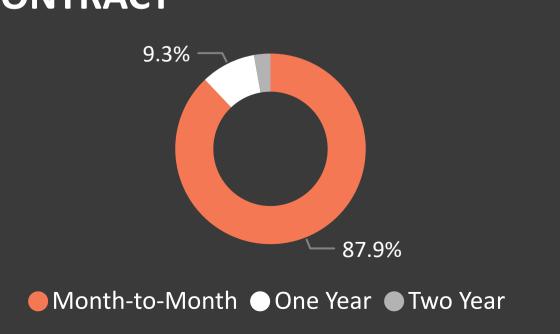


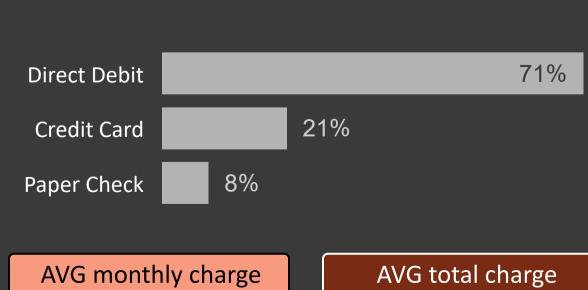


AVG monthly charge \$31.0

AVG total charge \$1.1K

CONTRACT





\$36.8

\$761.4

CUSTOMER DASHBOARD

CUSTOMER ID

0001-QFCV

\$30.00

Monthly Charge

\$2.19K
Total Charges

182
Total Call

Personal Details

ID: 0001-QFCV

Gender: Female

Age: 58

State: MT

Phone: 381-5395

Contract

Contract Type

Payment Method

Two Year

Direct Debit

Service

Intl Active Unlimited Data Plan

No

Group

Device Protection &
Online Backup

No

Yes

Churn Details

Is churn

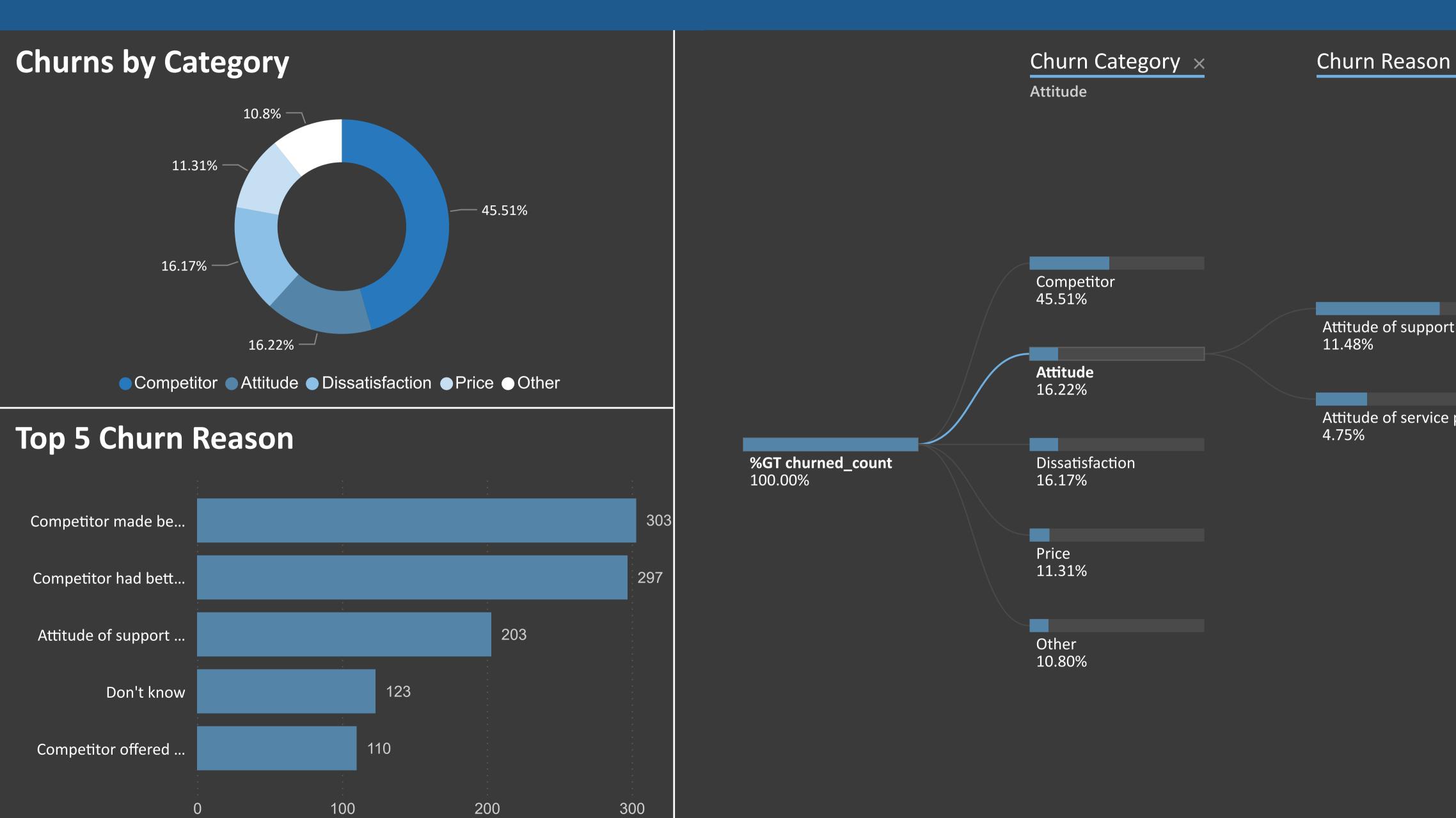
No

Reason?

NA

CHURN REASON





Attitude of support per... 11.48%

> Attitude of service prov... 4.75%

ASK A QUESTION



