Hide address

Page Apply

1. page search result
2. page profile:
   - header address
   - clinic on profile
   - profile of doctor
3. Solution:
   - Back end respond 2 field: address_district, address_street

Chat

patient chat status:

1. "Inquiry" Stage:
    - The customer has never booked with the doctor before
    - Patient can not call the doctor from chat, by either video or voice
    - Button Book Now pinned to top
2. "Upcoming" Stage:
    - Appear after the doctor accepts
    - Button Book Now is hide
3. "Follow up" Stage:
    - Appear after the appointment is finished
    - Button Book Now pinned to top
4. "Closed" Stage:
    - Appear after doctors have a choice of muting a patient
    - Button Book Now pinned to top
    - Patient can not chat with doctor
    - Doctor can reopen a muted chat room, patient can not

pro chat status:

1. Accessing chat:
    - Appear in: side bar menu option, appointment tab, chat icon on home
    - When a provider has unread chats, there will be an icon dot on the link
2. Stage:
    - "inquiry": user has never booked with this provider
    - "customer": user booked if their appointment is in the past
3. All chats:
    - Show all chat in one screen, consists of Inquiries or Customers
    - If patient has confirm or completed booking, it show with icon
    - Upcoming booking will also show in chat under name of patient
4. Upcoming Appointments:
    - Appointment time will be pinned to the top of the chat
    - Clicking or tapping the appointment time will open the card in calendar
5. Upcoming Telemedicine:
    - "Join Call" button pinned to the chat under the appointment time
    - Telemedicine appointments MUST be confirmed to Join
6. Requested Appointments:
    - Appointment time will be pinned to the top of the chat with an icon
    - Clicking or tapping the appointment time will open the card in calendar