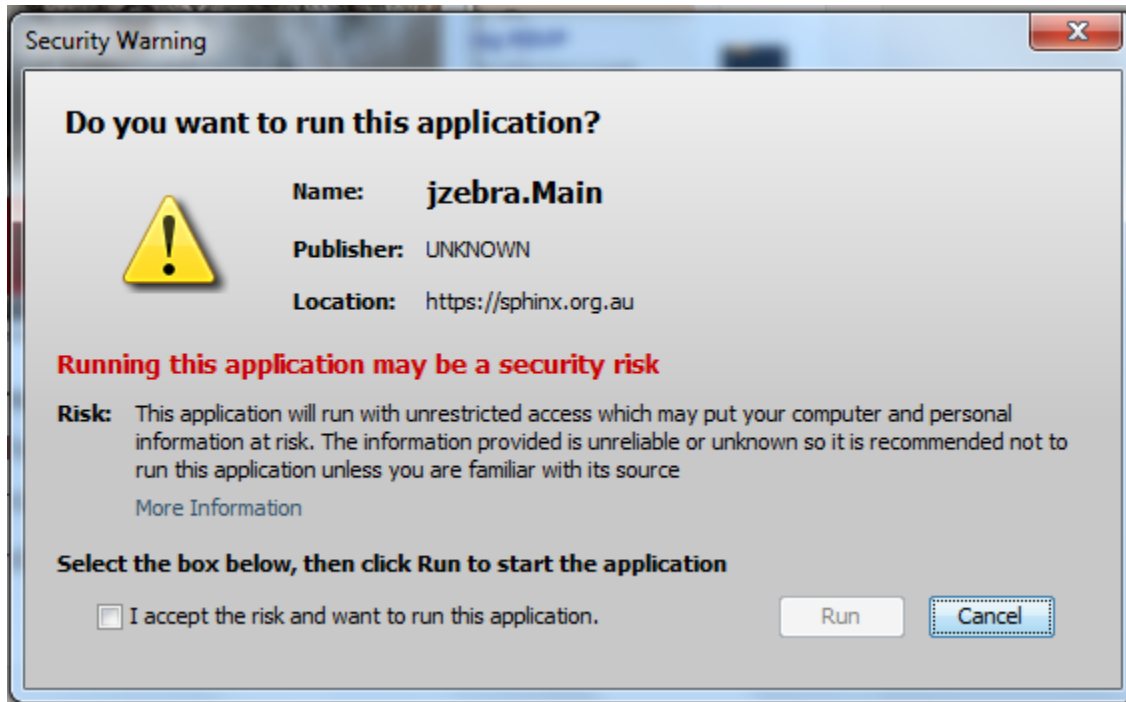


Stop ongoing jZebra SSL certificate warnings

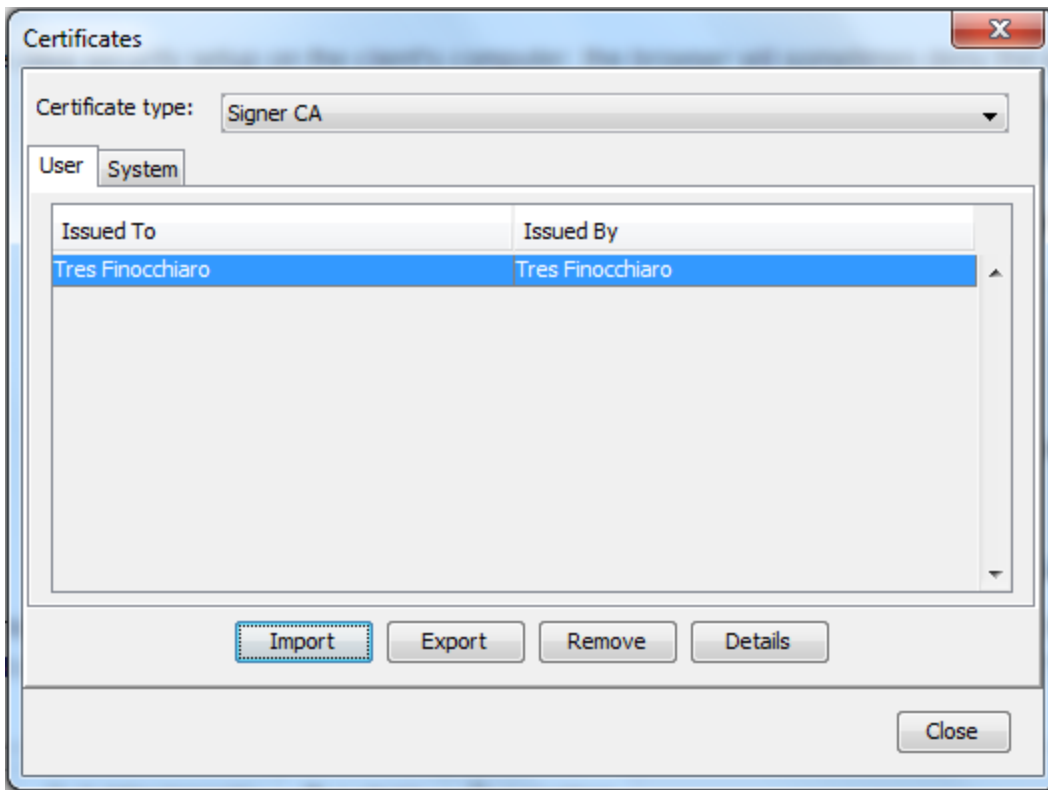
The free version jZebra is provided as a self-signed .jar. On many Windows systems, this means that browsers will issue a warning *every time* the applet is loaded, with *no option* to dismiss the warning forever:



Depending on the Java security setup on the client's computer, the browser will sometimes deny the application from running with no prompt:



To work around this issue, the client user must download (or be sent) the [qz-free.csr](#) file attached to this post, then run the **Configure Java** program on their computer. Within this program, navigate to the **Security** tab and click **Manage certificates**. Select **Signer CA** as the certificate type, click **Import**, and select [qz-free.csr](#) from wherever it was downloaded. Now, click **Close**, **Apply** and **Ok**.



Restart the web browser and log into The Ark; a new prompt similar to the following should be displayed:



Check the **Do not show this again...** box and click **Run**. The browser should now stop warning the user about a jZebra security risk, whilst leaving all other security checks in place.