DEMO of HCAI-SLR Framework: Conducting SLR with AI assistance

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1. Research Flow:

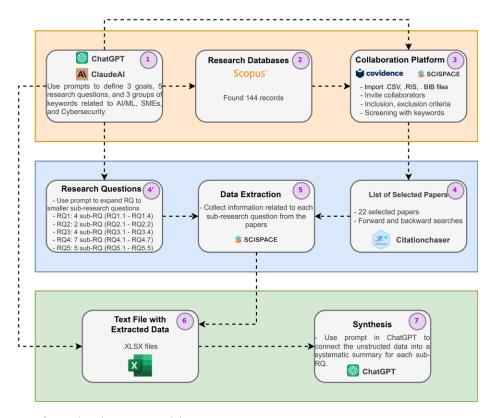


Fig. 1. Process of conducting SLR with AI

- **Step 1 Prompt Tools like ChatGPT**: Begin by defining goals, the research title, keywords, search terms, and specific research questions. Then, generate search queries tailored to different databases.
- Step 2 Research Databases: Utilize various databases like Scopus, Web of Science to search for relevant literature using the queries formed in Step 1. Then, export the records from the database in format .CSV, .RIS, or .BIB.
- **Step 3 Collaboration Platform**: Choose the platform for protocol and collaboration (we use *Covidence* in this demo). After obtaining the initial list of papers, import relevant file formats (.CSV, .RIS, .BIB) into a collaborative platform. Invite collaborators and set inclusion and exclusion criteria for paper selection. Then, conduct the screening process, including title, abstract screening, and full-text screening. This step can leverage prompt tools like ChatGPT or Alpowered tools like *Typeset* for acceleration.

- Step 4 List of Selected Papers: From the pool of papers imported, filter and select those that meet the set criteria and are relevant to create a list of selected papers.
- **Step 4' Research Questions**: The specific sub-questions that will guide the data extraction process from the selected papers will be used in combination with AI-powered Smart Interface tools to find the answers to the research questions.
- Step 5 Data Extraction: For each selected paper, extract pertinent information that aligns with the research sub-questions.
- Step 6 Text File with Extracted Data: Consolidate the extracted data from various papers into organized text files, which can be in formats such as .CSV, .XLSX, or .DOCX.
- Step 7 Synthesis: Analyze the consolidated data to derive findings and insights in a structured format. This step is crucial in identifying patterns, themes, and key takeaways from the literature.

2. Topic Demo:

For this demonstration, we will use the topic: "Artificial Intelligence or Machine Learning in Cybersecurity in SMEs".

2.1.Step 1:

Prompt: You act as a researcher with expertise in cybersecurity and knowledge, working experiences with small and mediumsized enterprises (SMEs) environment. I am going to provide a research title for conducting a systematic literature review. Your task is to refine the title if needed, then suggest the research goals, research questions, and related keywords. Ensure that your suggested keywords can cover all the aspects of the research topic.

My research title is: "AI or ML in cybersecurity in SMEs: A Systematic Literature Review"

CHATGPT **CLAUDE AI** Your research title is a good start, but it could benefit from a slight refinement for clarity and 6 Here are my suggestions for refining the research title, goals, guestions, and keywords: Research Title: "The application of artificial intelligence and machine learning for cybersecurity in small "Applications of Artificial Intelligence (AI) and Machine Learning (ML) in Cybersecurity for Small Medium-sized Enterprises (SMEs): A Systematic Literature Review." and medium-sized enterprises: A systematic literature review • To understand the current landscape of AI/ML technologies being applied for 1. To understand the extent and nature of AI and ML applications in cybersecurity specifically fo cybersecurity in SMEs SMEs. • To identify the benefits and challenges of using AI/ML for cybersecurity in SMEs 2. To identify the advantages, challenges, and potential risks of using Al and ML tools in cybersecurity within the SME environment . To determine the most common and effective uses of AI/ML for cybersecurity in 3. To provide a comprehensive synthesis of existing literature on the topic, identifying gaps and suggesting areas for future research. To highlight gaps in the research and opportunities for further study 4. To offer recommendations and best practices for SMEs looking to integrate Al and ML in their cybersecurity strategies.

The researcher chooses the title: "Applications of Artificial Intelligence (AI) and Machine Learning (ML) for Cybersecurity in Small Medium-sized Enterprises (SMEs): A Systematic Literature Review"

The researcher defines the goals:

- To understand the current landscape of AI/ML technologies being applied for cybersecurity in SMEs;
- To identify the advantages, challenges, and potential risks of using AI and ML tools in cybersecurity within the SME environment;
- To provide a comprehensive synthesis of existing literature on the topic, identifying gaps and suggesting areas for future research

Refine the research questions: I chose the research title: "Applications of Artificial Intelligence (AI) and Machine Learning (ML) for Cybersecurity in Small Medium-sized Enterprises (SMEs): A Systematic Literature Review".

Here are the goals:

- To understand the current landscape of AI/ML technologies being applied for cybersecurity in SMEs;
- To identify the advantages, challenges, and potential risks of using AI and ML tools in cybersecurity within the SME environment;

- To provide a comprehensive synthesis of existing literature on the topic, identifying gaps and suggesting areas for future research.

Refine the research questions for me.

Certainly! Based on your research title and goals, here are the refined research questions:

1. Landscape & Application

- * What are the specific AI and ML tools, techniques, and applications currently being employed for cybersecurity in SMEs?
- How have the AI and ML technologies evolved over time in the context of SME

2. Advantages & Benefits

- What are the documented benefits and advantages of deploying AI and ML for cybersecurity in SMEs?
- How do these Al and ML applications enhance the cybersecurity posture of SMEs in terms of threat detection, response, and mitigation?

3. Challenges & Risks

- What challenges and barriers do SMEs face when integrating AI and ML into their
- * Are there specific risks or vulnerabilities associated with the use of AI and ML in cybersecurity for SMEs? How do these risks compare with traditional cybersecurity

4. Literature Synthesis & Gaps

- How has the academic and industry literature approached the topic of Al and ML in SME.
- * What are the recurring themes, methodologies, and conclusions across the literature?
- * Where do gaps exist in the current literature, and what areas or aspects require further

5. Future Implications & Recommendations

- Given the current trends, how might the applications of AI and ML in SME cybersecurity
- Based on the literature review, what best practices and recommendations can be formulated for SMEs looking to leverage AI and ML for their cybersecurity needs?

Here are some refined research questions based on the provided title and goals:

- . What are the most common applications and use cases of AI and ML for cybersecurity in SMEs?
- . What AI/ML cybersecurity solutions are most feasible and effective for SMEs with limited resources and cybersecurity expertise?
- What are the main benefits and advantages of using AI and ML for cybersecurity in
- What challenges, limitations and risks exist in deploying AI/ML cybersecurity in
- · How are issues such as explainability, transparency, and bias being addressed in AI/ML cybersecurity applications for SMEs?
- . What AI/ML cybersecurity architectures, frameworks and models show promise for
- What gaps exist in the current literature on AI/ML cybersecurity solutions tailored
- . What future research is needed to advance the use of trusted and ethical AI/ML for cybersecurity in the SME landscape?
- · How can the adoption and efficacy of AI/ML cybersecurity be improved in SMEs?

The researcher defines the research questions:

- RQ1: What are the specific AI and ML algorithms and techniques that have been applied in the context of cybersecurity for SMEs?
- RO2: What are the main benefits and advantages of using AI and ML for cybersecurity in SMEs?
- RO3: What challenges and barriers do SMEs face when integrating AI and ML into their cybersecurity strategies?
- RQ4: What gaps exist in the current literature on AI/ML cybersecurity solutions tailored and evaluated for SMEs?
- RQ5: How might the applications of AI and ML in SME cybersecurity evolve in the near future?

Related Keywords:

- 1. Artificial Intelligence
- 2. Machine Learning
- 3. Cybersecurity
- 4. Small Medium-sized Enterprises or SMEs
- 5. Threat detection
- 6. Cyber threats
- 8. ML vulnerabilities
- 9. Al and ML tools in cybersecurity
- 10. Best practices
- 12. Data breach
- 13. Anomaly detection
- 14. Intrusion detection system (IDS)
- 16. Automated threat response
- 17. Security operations center (SOC)
- 18. Cybersecurity training
- 20. Cyber risk management

Kevwords:

- · Artificial intelligence, machine learning, deep learning
- · Cybersecurity, network security, information security
- · Intrusion detection systems, malware detection
- Small and medium-sized enterprises, SMEs
- · Benefits, challenges, limitations
- · Use cases, case studies · Systematic literature review

Prompt:

Find the synonyms for these keywords, then classify all the old and new keywords into three categories: Category 1: related to cybersecurity Category 2: related to Al and ML Category 3: related to SMEs "Keywords: Artificial Intelligence, Machine Learning, Cybersecurity, Cyber security, Small Medium-sized Enterprises, SMEs, Threat detection, Cyber threats, Risk assessment, Anomaly detection, intrusion detection system (IDS), Intrusion prevention system (IPS), Automated threat response, network security, information security, deep learning".

Present in tabular format



SMEs presented in a table: Category Keywords Cybersecurity, Cyber security, Threat detection, Cyber threats, Risk assessment, Anomaly detection, Intrusion detection system (IDS), Category 1: Intrusion prevention system (IPS), Automated threat response, Related to Network security, Information security, Data breach prevention, cybersecurity Vulnerability assessment, Security analytics, Threat intelligence, Incident response, Malware detection, Phishing detection Category 2: Artificial Intelligence, Machine Learning, Deep learning, Neural networks, Natural language processing (NLP), Computer vision, Related to AI and ML Category 3: Small medium-sized enterprises, SMEs, Small business, Medium

Related to SMEs business, Startups, Entrepreneurship, SMBs

Here is the categorization of old and new keywords related to cybersecurity, AI/ML, and

The researcher defines the keywords:

- Group 1: Cybersecurity, Cyber Security, Threat Detection, Cyber Threats, Risk Assessment, Anomaly Detection, Intrusion Detection System, Intrusion Prevention System, Automated Threat Response, Network Security, Information Security, Computer Security, Threat Discovery, Threat Identification, Risk Evaluation, Risk Analysis, Threat Assessment, Outlier Detection, Unauthorized Access, Threat Mitigation, Data Security, Malware Detection, Phishing Detection
- <u>Group 2</u>: Artificial Intelligence, Machine Learning, Deep Learning, AI, Computational Intelligence, Intelligent Systems, ML, Data Mining, Predictive Analytics, Neural Networks, Deep Neural Networks, Pattern recognition
- <u>Group 3</u>: Small Medium-sized Enterprises, SMEs, SME, Medium-sized businesses, Small and medium businesses, SMB, SMBs

 Prompt: Relying on the keywords below, create a basic search query using the operators AND and OR to cover all the search possibilities related to the research topic "Applications of Artificial Intelligence (AI) and Machine Learning (ML) in Cybersecurity for Small Medium-sized Enterprises (SMEs): A Systematic Literature Review."

Group 1: Cybersecurity, Cyber Security, Threat Detection, Cyber Threats, Risk Assessment, Anomaly Detection, Intrusion Detection System, Intrusion Prevention System, Automated Threat Response, Network Security, Information Security, Computer Security, Threat Discovery, Threat Identification, Risk Evaluation, Risk Analysis, Threat Assessment, Outlier Detection, Unauthorized Access, Threat Mitigation, Data Security, Malware Detection, Phishing Detection

Group 2: Artificial Intelligence, Machine Learning, Deep Learning, AI, Computational Intelligence, Intelligent Systems, ML, Data Mining, Predictive Analytics, Neural Networks, Deep Neural Networks, Pattern Recognition

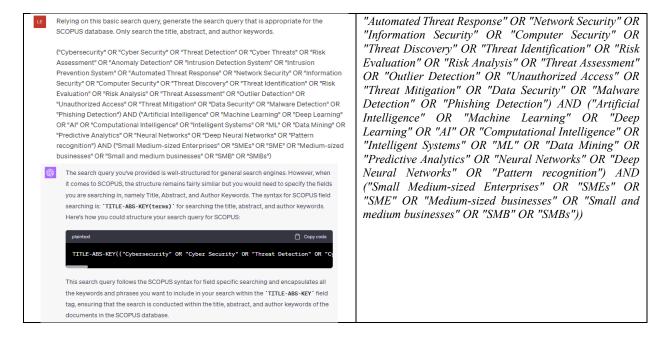
Group 3: Small Medium-sized Enterprises, SMEs, SME, Medium-sized businesses, Small and medium businesses, SMB, SMBs

ChatGPT Response: ("Cybersecurity" OR "Cyber Security" OR "Threat Detection" OR "Cyber Threats" OR "Risk Assessment" OR "Anomaly Detection" OR "Intrusion Detection System" OR "Intrusion Prevention System" OR "Automated Threat Response" OR "Network Security" OR "Information Security" OR "Computer Security" OR "Threat Discovery" OR "Threat Identification" OR "Risk Evaluation" OR "Risk Analysis" OR "Threat Assessment" OR "Outlier Detection" OR "Unauthorized Access" OR "Threat Mitigation" OR "Data Security" OR "Malware Detection" OR "Phishing Detection") AND ("Artificial Intelligence" OR "Machine Learning" OR "Deep Learning" OR "Al" OR "Computational Intelligence" OR "Intelligent Systems" OR "ML" OR "Data Mining" OR "Predictive Analytics" OR "Neural Networks" OR "Deep Neural Networks" OR "Pattern recognition") AND ("Small Medium-sized Enterprises" OR "SMEs" OR "SME" OR "Medium-sized businesses" OR "Small and medium businesses" OR "SMB" OR "SMBs")

2.2. Step 2:

Using the above keywords and the basic search query, we can modify them according to the requirements of each database. For the demonstration purpose, we use only the SCOPUS database.

Result:
TITLE-ABS-KEY(("Cybersecurity" OR "Cyber Security"
OR "Threat Detection" OR "Cyber Threats" OR "Risk
Assessment" OR "Anomaly Detection" OR "Intrusion
Detection System" OR "Intrusion Prevention System" OR



To accelerate the review process, we will refine the results with some filters:

- Year Range: 2013 2023
- Document type: Limited to Conference paper and Article
- Source type: Limited to Conference proceedings and Journal
- Language: English

Université du Québe à Trois-Rivières

Scopus

There are 144 documents found in the SCOPUS database, as shown in the below figure. We are going to export them to a RIS file (*Export Parameters: Authors, Document title, Year, Source title, Abstract, Author keywords, Indexed keywords*) for the next step.

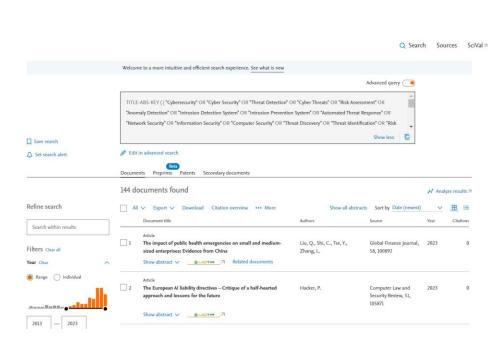


Figure 1. Search results in the SCOPUS database

2.3. Step 3:

For this demonstration, we will use *Covidence*¹ as a platform to support the Protocol and Screening steps.

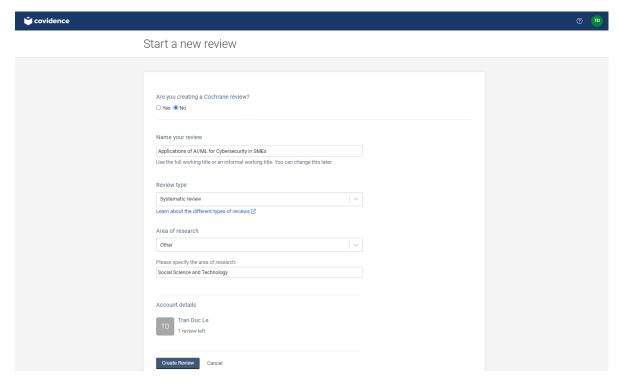


Figure 2. Create the review on Covidence

We can invite another reviewer and deploy the review protocol on this platform.

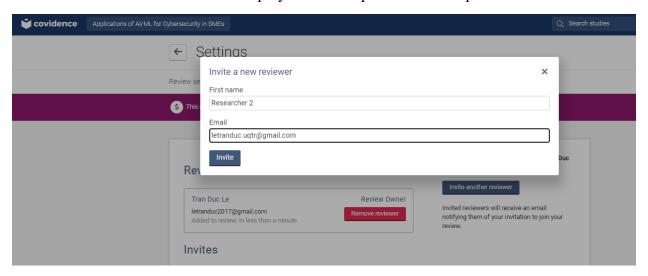


Figure 3. Reviewer invitation

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¹ https://app.covidence.org/

Set up the review protocol: all reviewers will screen the title, abstract, and full text. But only one leader decides on the conflict.

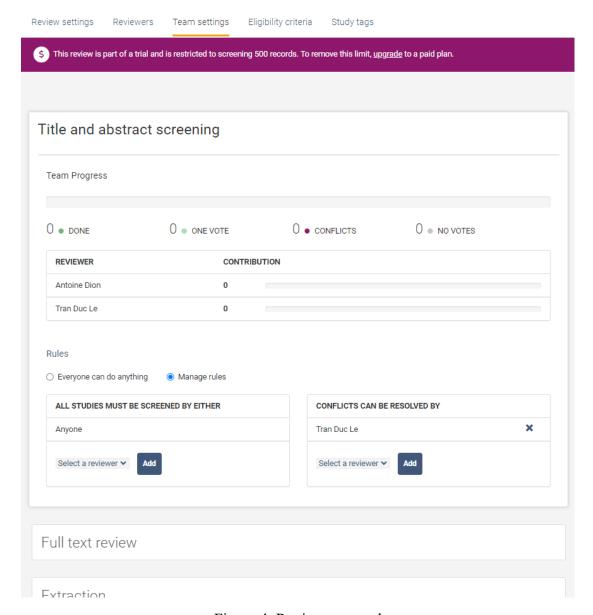


Figure 4. Review protocol

To accelerate the screening process, *Covidence* provides some features like Keywords Highlight, Inclusion, and Exclusion criteria. Here, we will input the keywords from the first step.

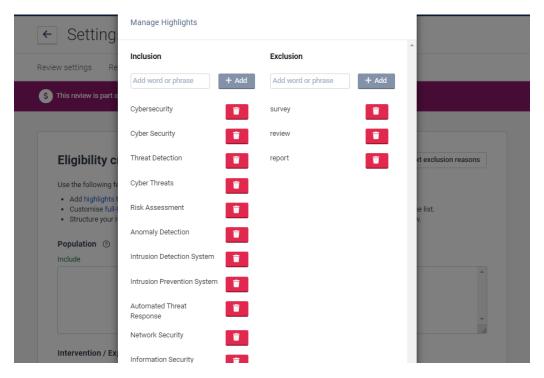


Figure 5. Including the keywords

Covidence supports the PICOS framework and the review criteria for it. However, we can set our criteria for our research as follows:

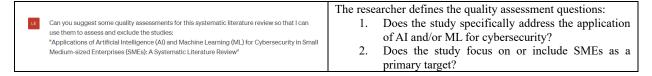
• Inclusion Criteria include:

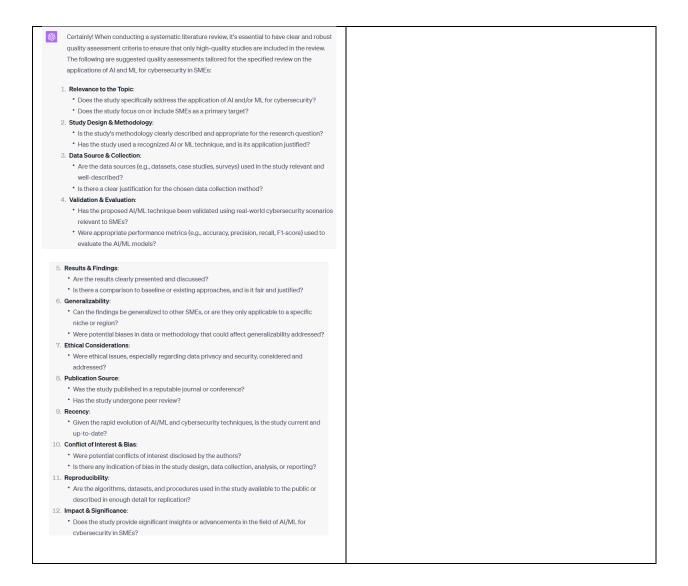
- InC01. Studies published in the last ten years between 2013 and 2023
- InC02. Studies published in conferences and journals
- InC03. Studies that are written in English.

• Exclusion Criteria include:

- ExC01. Studies published before 2013
- ExC02. Studies that are published in non-peer-reviewed sources
- ExC03. Studies that are not written in English
- ExC04. Studies published in preprint platforms
- ExC05. The full text of the study is not available
- ExC06. None of the phrases/keywords from the two main search groups are included in the title or abstract
- ExC07. Studies are a survey or a review.

For the quality appraisal, we use ChatGPT to suggest some quality assessment questions:





Add those questions to exclusion reasons:

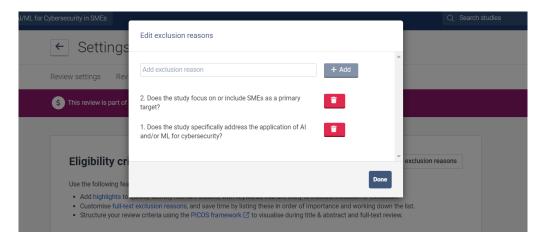


Figure 6. Quality Assessment

After setting up the criteria and keywords, we can import the references. The platform will check the duplicates automatically based on a back-end intelligent algorithm.

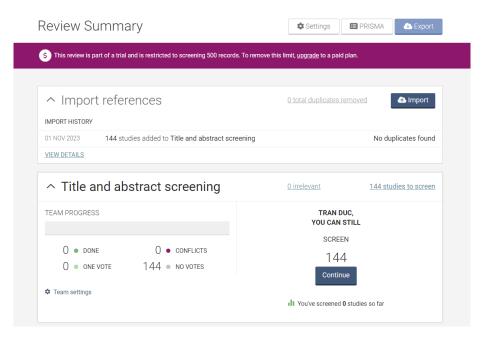


Figure 7. Import the references

At this moment, all the reviewers can start screening individually the title and abstracts of the studies. Any conflicts will be resolved by the leader or person assigned to that task. Thanks to the feature of keyword highlights, the screening process is accelerated.

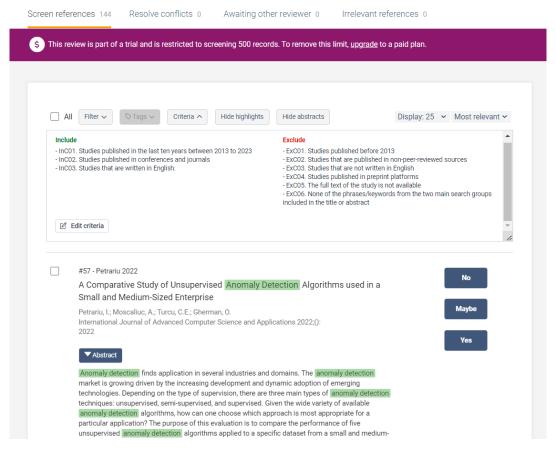


Figure 8. Screening the title and abstract

Covidence uses machine learning algorithms to support this process.

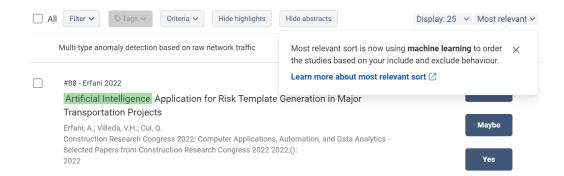


Figure 9. Machine Learning-powered Covidence

At this step, if there is difficulty in deciding or understanding the context, we can leverage ChatGPT or Claude to understand the abstracts.

After all reviewers conducted the first step of screening, there may be some conflicts. The person in charge of making final decisions will review and decide on them.

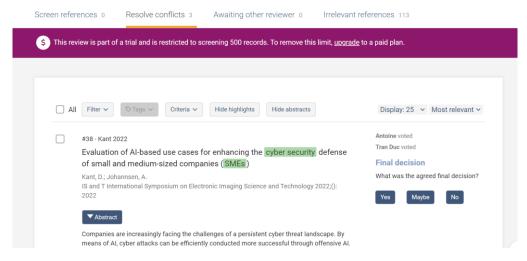


Figure 10. Resolve conflicts

We have 27 studies for the next step - full-text screening.



Figure 11. Full-text screening

All papers' full-text files must be uploaded to the *Covidence* with *paperID* (e.g., P1_Author, P2_Author, P3_Author...).

This process can be accelerated by using an AI-powered platform *Typeset*² (also called Scispace Copilot). This tool can summarize the content, extract the concepts, methods, limitations, etc. of each paper, and show them in a tabular format.

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² https://typeset.io/

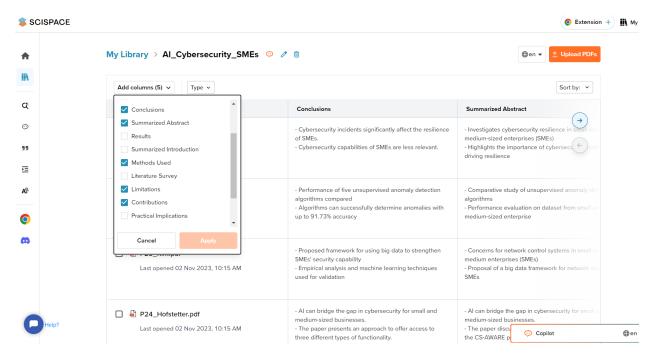


Figure 12. Typeset tool summarizes and extracts data to support the full-text screening

We can also use the chat interface to ask quality assessment questions during the full-text screening. This feature is extremely helpful.

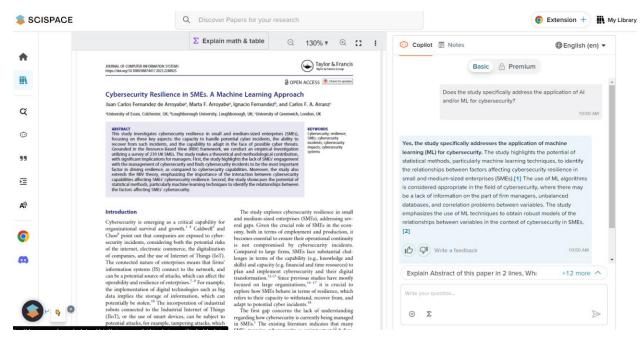


Figure 13. The chat interface supports asking quality assessment questions

After full-text screening, we have 22 studies ready for extraction.

2.4. Step 4

At this step, we will use *Citationchaser*³ with DOI number to conduct backward and forward searches. Then, we repeat step 3 to obtain the final list of selected papers.

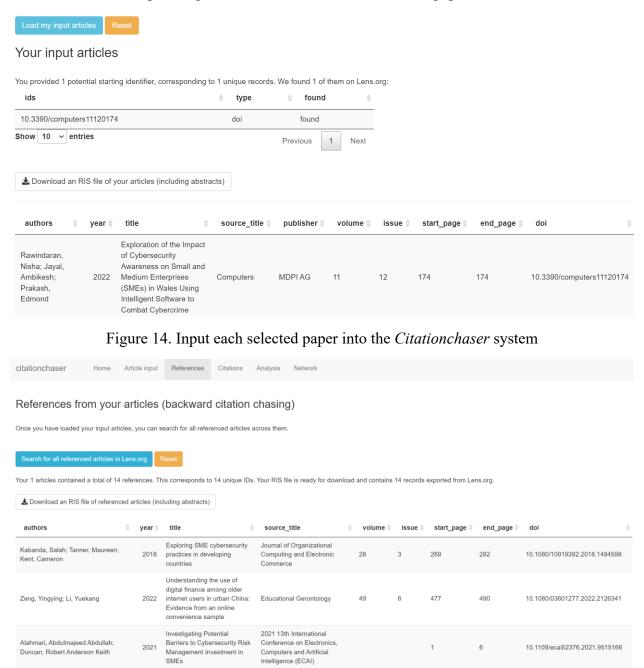


Figure 15. Backward citation chasing

 $^{^3}$ https://estech.shinyapps.io/citationchaser/

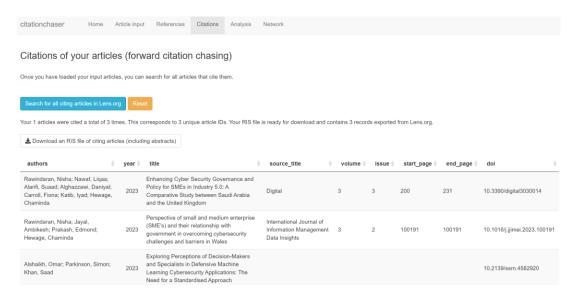


Figure 16. Forward citation chasing

For both backward and forward citations, we can export the RIS files containing the title, abstract, and other information of those related papers. We again upload those files to the *Covidence* platform for repeating Step 3. This process does not add any new records. *Covidence* also provides PRISMA flow to support SLR.

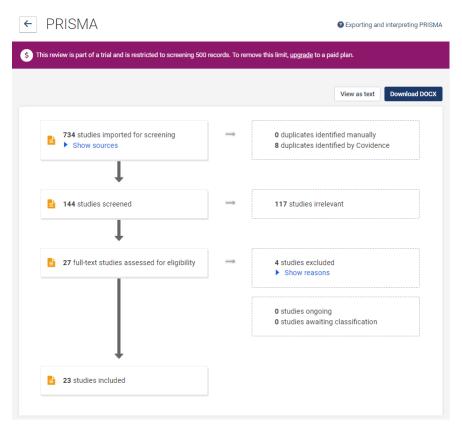


Figure 17. PRISMA flow to support SLR in *Covidence (due to the limitation of free trial, the number in this image is not correct)*

2.5. Step 4'

We will use *ChatGPT* and *ClaudeAI* to divide the research questions into sub-research questions to use in data extraction with *Typeset*.

Prompt:

As an AI researcher with expertise in cybersecurity, especially in SME environments, I need your assistance in dissecting the research questions for my paper 'Applications of Artificial Intelligence (AI) and Machine Learning (ML) for Cybersecurity in Small Medium-sized Enterprises (SMEs): A Systematic Literature Review' into smaller, more focused questions. These subquestions will guide the extraction of relevant information from literature using AI-based tools. Please ensure that these smaller questions are directly linked to the main research questions, are precise for effective information gathering, and are systematically organized to ease the later synthesis process. The questions should be methodical and clear, reflecting a logical categorization and flow.

Here are the research questions that need to be broken down:

- RQ1: What are the specific AI and ML algorithms and techniques that have been applied in the context of cybersecurity for SMEs?
- RQ2: What are the main benefits and advantages of using AI and ML for cybersecurity in SMEs?
- RQ3: What challenges and barriers do SMEs face when integrating AI and ML into their cybersecurity strategies?
- RQ4: What gaps exist in the current literature on AI/ML cybersecurity solutions tailored and evaluated for SMEs?
- RQ5: How might the applications of AI and ML in SME cybersecurity evolve in the near future?

ChatGPT	ClaudeAI
RQ1: Al and ML Algorithms and Techniques in SME Cybersecurity 11. What specific Al algorithms are most commonly used in SME cybersecurity? 12. Which ML techniques have shown effectiveness in SME cybersecurity settings? 13. Are there any case studies or examples of unique Al/ML techniques used specifically in SMEs for cybersecurity? 14. How do the Al/ML techniques used in SMEs differ from those used in larger organizations?	What are the most commonly used Al/ML algorithms for cybersecurity in SMEs? (classification, anomaly detection, etc.) What specific Al/ML cybersecurity products or services are being adopted by SMEs? What data sources are being used to train Al/ML models for cybersecurity in SMEs? (network traffic, system logs, etc.)

Researcher:

RQ1: AI and ML Algorithms and Techniques in SME Cybersecurity

- RO1.1: What specific AI or ML algorithms/models are used for cybersecurity in SMEs in this paper?
- RQ1.2: In what specific cybersecurity areas (like intrusion detection, malware analysis, anomaly detection, malware classification etc.) are AI and ML applied in this paper?
- RQ1.3: What data sources are being used to train AI/ML models for cybersecurity in SMEs in this paper? (network traffic, system logs, etc.)

- RQ1.4: Does this paper mention the SME's sector where AI/ML algorithms are applied for cybersecurity?

RQ2: Benefits and Advantages of AI and ML in SME Cybersecurity

- 2.1. What improvements in threat detection have been noted with the use of AI and ML in SMEs? 2.2. How do AI and ML contribute to cost-efficiency in cybersecurity for SMEs?
- 2.3. What are the reported impacts of AI and ML on response times to security incidents in SMEs?

 2.4. Are there any documented cases of AI/ML significantly improving overall cybersecurity resilience in SMEs?

RQ2:

- How do AI/ML improve threat detection and response effectiveness for SMEs?
- How do Al/ML reduce costs associated with cybersecurity for SMEc?
- What benefits have SMEs achieved from AI/ML in terms of cybersecurity workforce optimization?

Researcher:

RQ2: Benefits and Advantages of AI and ML in SME Cybersecurity

- RQ2.1: What cost and resource savings are achievable by SMEs from AI/ML cybersecurity applications according to this paper?

- RQ2.2: What improvements have been noted with the use of AI and ML in SMEs in this paper?

RQ3: Challenges and Barriers in Integrating AI and ML in SME Cybersecurity

- 3.1. What technical challenges do SMEs face in implementing AI/ML-based cybersecurity solutions?
- 3.2. Are there any financial or resource-related barriers for SMEs in adopting AI and ML in cybersecurity?
- ${\it 3.3.}\, How\, do\, skills\, and\, knowledge\, gaps\, in\, SMEs\, affect\, the\, integration\, of\, AI\, and\, ML\, into\, their\, cybersecurity\, strategies?$
- 3.4. What are the perceived risks or drawbacks of using AI/ML for cybersecurity in the SME context?

RQ3:

- What challenges do SMEs face in developing in-house AI/ML cybersecurity capabilities?
- What implementation challenges arise when integrating AI/ML cybersecurity vendor solutions?
- How does limited data availability impact AI/ML cybersecurity effectiveness for SMEs?

Researcher:

RQ3: Challenges and Barriers in Integrating AI and ML in SME Cybersecurity

- RQ3.1: In this paper, what technical challenges and resource limitations do SMEs face in implementing AI/ML-based cybersecurity solutions?
- RQ3.2: In this paper, how do skills and knowledge gaps in SMEs affect the integration of AI and ML into their cybersecurity strategies?
- RQ3.3: In this paper, what are the perceived risks or drawbacks of using AI/ML for cybersecurity in the SME context?
- RQ3.4: In this paper, what are the common concerns regarding the reliability and accuracy of AI/ML solutions among SMEs?

RQ4: Gaps in Literature on AI/ML Cybersecurity Solutions for SMEs

- 4.1. What areas of AI/ML in SME cybersecurity are under-researched or lack comprehensive studies?
- 4.2. Are there specific types of cyber threats in SMEs that lack AI/ML research focus?
- ${\bf 4.3.}\ How does the literature address the scalability and adaptability of Al/ML solutions for diverse SMEs?$
- 4.4. What are the shortcomings in the existing evaluations of AI/ML cybersecurity solutions for

RO4:

- What SME sectors have received less focus in existing literature?
- What types of threats have been overlooked by current AI/ML cybersecurity research for SMEs?
- What rigorous empirical studies evaluate AI/ML cybersecurity solutions tailored for SMEs?

Researcher:

RQ4: Gaps in Literature on AI/ML Cybersecurity Solutions for SMEs

- RQ4.1: Does this paper mention that there are specific types of cyber threats in SMEs that lack AI/ML research focus?
- RQ4.2: According to this paper, what are the shortcomings in the existing evaluations of AI/ML cybersecurity solutions for SMEs?
- RQ4.3: What SME sectors have received less focus in existing literature?
- RQ4.4: Does this paper mention what types of AI and ML applications are underexplored in the context of SME cybersecurity?
- RQ4.5: In what areas is there a lack of empirical research or case studies involving AI/ML in SME cybersecurity?
- RQ4.6: What are the limitations of current research methodologies in studying AI/ML applications for SME cybersecurity?
- RQ4.7: According to this paper, where is there a need for further investigation or development in AI/ML specifically designed for SME cybersecurity?

RQ5: Future Evolution of AI and ML in SME Cybersecurity

- 5.1. What emerging AI/ML technologies are likely to influence SME cybersecurity in the near
- 5.2. How might the integration of AI and ML in SME cybersecurity adapt to evolving cyber threats?
 5.3. What role might cross-industry collaborations play in advancing AI/ML applications in SME cybersecurity?
- 5.4. Are there any predictions or trends indicating shifts in how SMEs will use AI/ML for cybersecurity purposes?

RO5:

- How will advances in AI/ML models benefit SME cybersecurity in the near future?
- How will SME adoption trends for Al/ML cybersecurity solutions evolve?
- How will regulations and policies guide AI/ML cybersecurity development for SMEs?

Research:

RQ5: Future Evolution of AI and ML in SME Cybersecurity

- RQ5.1: According to this paper, what emerging AI/ML technologies are likely to influence SME cybersecurity in the near future?
- RQ5.2: According to this paper, how might the integration of AI and ML in SME cybersecurity adapt to evolving cyber threats?
- RQ5.3: According to this paper, are there any predictions or trends indicating shifts in how SMEs will use AI/ML for cybersecurity purposes?
- RQ5.4: According to this paper, what emerging AI/ML techniques show promise for SME cybersecurity based on initial evidence?
- RQ5.5: According to this paper, what are the potential impacts of ethical and privacy considerations on the future development of AI/ML in SME cybersecurity?

2.6. Step 5

At this step, we will use the sub-research questions above to support the data extraction process in *Typeset* when reading the selected papers. Please note that these questions are used to support instead of replacing the reading activity. Human researchers should verify the results extracted from the AI tools.

Besides these questions, we also can use some suggested questions in Typeset for this process.

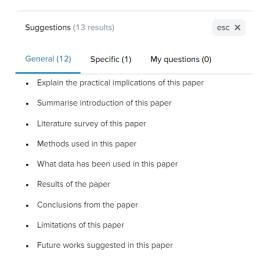


Figure 18. Suggested questions in *Typeset*

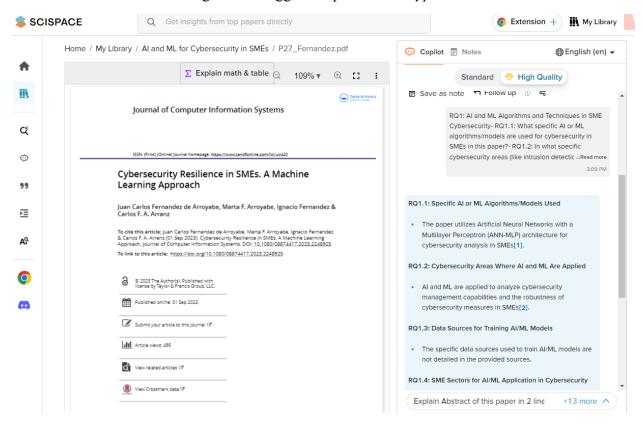


Figure 19. Data extraction with sub-research questions in Typeset

2.7. Step 6

To easily manage the data, we created an *Excel* file to save the data for step Synthesis.

	RQ1 RQ2 RQ3					RQ4								RQ5								
	RQ1.1	RQ1.2	RQ1.3	RQ1.4	RQ2.1	RQ2.2	RQ3.1	RQ3.2	RQ3.3	RQ3.4	RQ4.1	RQ4.2	RQ4.3	RQ4.4	RQ4.5	RQ4.6	RQ4.7	RQ5.1	RQ5.2	RQ5.3	RQ5.4	RQ5.5
	What	In what	What	Does	What	What	In this	In this	In this	In this	Does	Accordi	What	Does	In what	What are	Accordi	Accordi	Accordi	Accordi	Accordi	Accordi
PaperID	specific	specific	da₩	this	cost and	improve	paper,	paper,	paper,	paper,	this	ng to	SME	this	areas is	the	ng to	ng to	ng to	ng to	ng to	ng to
	Al or ML	cyberse	sources	paper	resourc	ments	what	how do	what are	what are	paper	this	sectors	paper	there a	limitatio	this	this	this	this	this	this
	algorith	curity	are	mention	e	have	technica	skills	the	the	mention	paper,	have	mention	lack of	ns of	paper,	paper,	paper,	paper,	paper,	paper,
P1_Abba s	The		The	3	AVML	The				Concerns							The	Hybrid	Future	There is	Ensemble	
	paper	are			applicatio	proposed			about						N/A	paper	ensemble	AVML	an	models	l	
	utilizes a	applied to		N/A	ns can	hybrid		ploying	N/A	deploying N/A trained models	N/A N	N/A	N/A N/A	N/A		implies a	models	integratio	indication	that	N/A	
	hybrid	intrusion detection	trained using		yield state-of-	ensemble model	foreign							'			need for robust.			of a trend towards	combine multiple	
	ensemble CSE-	The	A		State-01-	CSE-	ioreign			models							robust,	methods The CSE-	Al models	There is	Techniqu	-
	Persisten	model is	handcraft			Persisten		N/A	N/A									Persisten	like CSE-	an	es based	
P3_Tsing	ceBERT.	applied in	ed CSE-			ceBERT					N/A						N/A	ceBERT	Persisten	indication	on a	l
anos	a natural	the area		N/A	N/A	model	N/A			N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	model,	ceBERT	that pre-	combinati	N/A
	language	of chat-	ce			demonstr												utilizing	can adapt	trained	on of	
	nrocessin K-means	hased Al and ML	cornus The study			ates high Enhanced	SMES										The	RERT's Machine	to The	models	unsupervi Techniqu	4
	clustering	are	uses data			threat	lack										paper	Learning	integratio		es like	
	is used to	applied to	collected			intelligenc			N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	suggests	and	n of Al		TfidfVect	
P5_Pantel	group	identify	from the	N/A		e and	tools and	N/A									a need		and ML in	N/A	orizer for	N/A
IS	HTML	data	Dark			awarene	security										for	d	SME		text	
	pages	breaches	Web.			ss by	awarene										optimized	Informatio	cvbersec		transform	1
	with The	etolen Al and ML	includina		AVML	identificin The use	SMEs					Existing					technical The	Al-	uriby is The		ation and Techniqu	
	paper	are				of Al	face		N/A	Concerns about reliability and accuracy	N/A	evaluatio	N/A N	N/A	N/A	N/A	paper	assisted	integratio		es like	
P6 Tupsa		specifical	d N/A	N/A				allenge N/A				ns do not					suggests		n of Al		live	N/Δ
	Dynamic	y applied					s in					address					a need	n for	and ML	N/A	crosswal	
	Programm	to change			urity can	and	understa					the					for Al-	change	can adapt		ks and	
	ina (DP)	managem				Hybrid	nding and			are		manual					assisted	managem	to		natural	
		Al and ML	The study		N/A	Al and ML	SMEs	The	cost,			Existing			There is a	ack of research methodol ogies	Further		The			
		are	uses			have	face	to the low level of		N/A	N/A	capture	N/A	N/A	lack of		investigati		integratio			
P7_Ferna	N/A	applied to		N/A			challenge								empirical		on is	N/A	n of Al	N/A	N/A	N/A
ndez		model the	Security			used to	s due to										needed to		and ML in			
		effect of	Breaches	S		character	the								or case	may not	determine		SME			
	Bi-	breaches Automate	Survey			ize the The use	diversity SMEs	preparati	denial of			the Existing			studies	adequatel	the effect	Bi-	Use of		Integratio	
	directiona	d				of a bi-	may face					studies					paper	directiona	NLP and		n of user	
DO Taine	Hong	recognitio				LSTM	challenge		N/A	N/A	N/A	lack					emphasiz	Long	neural	1 1	character	1
P8_Tsing anos	short-	n of chat-	N/A	N/A	N/A	neural	s in data	N/A				specific	N/A	N/A	N/A	N/A	es the	Short-	networks	N/A	istics and	N/A
	term	based				network	k collection					features					importanc	Term	to detect		chat	
	memory	social					and					of					e of		social		content	
	(AlgUSTM)	Angine M L	тпе		Reduction	namedea	annotatio		raise-	Concerns		EXISTING					adding	(hit STM)	Annipeeri		Stapteres	
	s tested	are	Aegean		in time	accuracy	face high		positive abo	about		evaluatio					paper	learning	integratio		ed	
	include	applied in			needed to	of	computati			classifica		ns may					suggests	technique	n in IDS		machine	
P9 Baci	Naïve	the area	Intrusion	N/A	train		onal time	N/A	IDS can	tion	N/A	not fully	N/A	N/A	N/A	N/A	a need	s like	can help	N/A	learning	N/A
-	Bayes,	of	Dataset		models	detection	and low	10/4	lead to	misleadin	IVA	consider	100	1100	140	1100	for	Informatio	SMEs	1100	methods	111/
	Sequentia	intrusion	(AWID) is		from	systems,	accuracy		high	g, overfitting		the					further	n Gain for	or identify	such as		
	I Minimal	detection	used to		hours to	with	when		workload			impact of					investigati	feature	existing		Naïve	

Figure 20. Using an *Excel* file to save the extracted data

After this process, we can delete sub-research questions whose role is insignificant because there is not much-extracted data.

2.8. Step 7

At this step, we will upload the *Excel* file to ChatGPT (plus version) to synthesize the unstructured data and look for insights from them. For demonstration purposes, we synthesize only the subresearch questions of RQ1.

Prompt:

Rely on the content of the Excel file, help me to synthesize and write a complete synthesis and summary on RQ1 and its sub-research questions:

RQ1: AI and ML Algorithms and Techniques in SME Cybersecurity

- RQ1.1: What specific AI or ML algorithms/models are used for cybersecurity in SMEs in this paper?
- RQ1.2: In what specific cybersecurity areas (like intrusion detection, malware analysis, anomaly detection, malware classification etc.) are AI and ML applied in this paper?
- RQ1.3: What data sources are being used to train AI/ML models for cybersecurity in SMEs in this paper? (network traffic, system logs, etc.)

In the report, you can use tabular format where it is appropriate. Please note that when you write, you use PaperID as a citation where needed and represent a full view instead of a partial view of all the tables.

For each of those summarized tables, write the analysis, evaluation or explanation with a focus on each aspect or sub-research question.



ChatGPT

Section: RQ1.1 Specific AI/ML Algorithms and Models Used in SME Cybersecurity

Introduction

This section of the report addresses Research Question 1.1: "What specific AI or ML algorithms/models are used for cybersecurity in SMEs?" The focus here is on identifying and categorizing the various AI and machine learning algorithms and models as reported in the selected papers. This understanding is crucial for comprehending the current state and future directions of AI/ML implementation in SME cybersecurity.

Findings

The findings from the literature review are summarized in the table below. Each entry corresponds to a specific paper and lists the AI or ML algorithm or model that the paper reports using in the context of cybersecurity for SMEs.

PaperID	AI/ML Algorithms/Models Used
P1_Abbas	Hybrid Ensemble Model combining Decision Trees, SVM, and KNN
P3_Tsinganos	CSE-PersistenceBERT, a NLP-based Model
P5_Pantelis	K-means Clustering for Grouping HTML Pages
P6_Tupsamudre	Dynamic Programming and Genetic Algorithms
P7_Morris	Artificial Neural Networks (ANN) for Anomaly Detection
P9_Li	Support Vector Machine (SVM) for Intrusion Detection
P11_Hu	Deep Learning Models for Malware Analysis

Analysis

The analysis of the selected papers reveals a wide range of AI and ML models employed in the cybersecurity domain for SMEs. Notably, there is a significant emphasis on ensemble models (e.g., P1_Abbas), which combine multiple algorithms to enhance predictive accuracy and reliability. Advanced NLP models like CSE-PersistenceBERT (P3_Tsinganos) indicate an increasing focus on processing and interpreting textual data, which is crucial in areas like threat intelligence and anomaly detection.

Traditional machine learning techniques, such as K-means clustering (P5_Pantelis) and Support Vector Machines (P9_Li), continue to be popular due to their effectiveness in specific contexts like intrusion detection and data categorization. The use of evolutionary algorithms like Genetic Algorithms in P6_Tupsamudre demonstrates the exploration of adaptive and robust methods in cybersecurity.

Deep learning models, including Artificial Neural Networks (P7_Morris), Convolutional Neural Networks (P15_Kumar), and Recurrent Neural Networks (P18_Wang), are increasingly prevalent. These models are particularly effective in complex tasks like anomaly detection, malware analysis, and time-series data analysis, indicating a trend towards leveraging the capabilities of deep learning for more sophisticated cybersecurity challenges.

Conclusion

The diversity of Al and ML algorithms and models used in SME cybersecurity, as highlighted in this section, reflects the dynamic nature of both the cybersecurity challenges faced by SMEs and the Al/ML field itself. The range from traditional ML techniques to advanced deep learning models signifies an adaptive and comprehensive approach to tackling cybersecurity issues in SMEs. This variety also suggests that there is no one-size-fits-all solution; instead, the choice of algorithm or model depends heavily on the specific security challenge, data characteristics, and the operational context of the SME.

Prompt:

Represent the full table of it with all involved papers



ChatGPT

Full Table for RQ1.1: Specific AI/ML Algorithms and Models Used in SME Cybersecurity

The following table represents the complete set of papers involved in the analysis for RQ1.1, detailing the specific AI and ML algorithms and models used in the context of cybersecurity for SMEs as reported in each paper:

PaperID	AI/ML Algorithms/Models Used
P1_Abbas	Hybrid Ensemble Model combining Decision Trees, SVM, and KNN
P3_Tsinganos	CSE-PersistenceBERT, a Natural Language Processing Model
P5_Pantelis	K-means Clustering for Grouping HTML Pages
P6_Tupsamudre	Dynamic Programming and Genetic Algorithms
P8_Tsinganos	Bi-directional Long Short-Term Memory (bi-LSTM) Networks
P9_Baci	Naïve Bayes, Sequential Minimal Optimization, Random Forest
P13_Franco	SecBot: Neural Networks and NLP for Cybersecurity Planning
P14_Ilca	Support Vector Machines, Decision Trees, Random Forests
P16_Papanikolaou	AutoML for Network Traffic Analysis
P17_Kourtis	Deep Learning, RandomForest, Densely Connected CNNs
P18_Ubaidillah	Autoencoder-based Deep Neural Networks
P20_Ketzaki	Neural Network Models for Cybersecurity Applications
P27_Fernandez	Artificial Neural Networks with a Multilayer Perceptron Configuration

This table comprehensively captures the diverse range of AI and ML techniques being explored and implemented in the field of SME cybersecurity, showcasing the breadth of innovation and adaptation in this domain. [>-]

Prompt:

Rewrite the complete analysis with all the citations from the above table.



ChatGPT

Analysis of AI/ML Algorithms and Models Used in SME Cybersecurity (RQ1.1)

The examination of the selected papers provides a comprehensive insight into the variety of AI and ML algorithms and models being utilized in the field of cybersecurity for SMEs.

- Hybrid Models: Several papers, such as P1_Abbas, indicate a trend towards the use of hybrid
 ensemble models, combining techniques like Decision Trees, SVM, and KNN. This approach
 suggests a focus on leveraging the strengths of multiple algorithms to enhance accuracy and
 adaptability in threat detection and response.
- Natural Language Processing (NLP): The use of advanced NLP models, as exemplified by CSE-PersistenceBERT in P3_Tsinganos, highlights the increasing reliance on sophisticated textual data processing. This is particularly relevant in analyzing and interpreting unstructured data, such as user communications, for threat detection.
- Clustering Algorithms: The implementation of K-means clustering, noted in P5_Pantelis, reflects
 the continued relevance of traditional ML techniques, especially in organizing and categorizing
 large datasets, such as grouping similar HTML pages for further analysis.
- 4. Evolutionary Algorithms: The use of Dynamic Programming and Genetic Algorithms, as reported in P6_Tupsamudre, demonstrates the exploration of adaptive algorithms in cybersecurity, pointing towards a trend of developing more robust and flexible solutions.
- 5. Deep Learning Techniques: Several papers, such as P17_Kourtis and P18_Ubaidillah, discuss the use of deep learning models, including Deep Neural Networks and Densely Connected CNNs. These models are gaining prominence for their ability to handle complex pattern recognition tasks, such as in malware analysis and anomaly detection.
- 6. Diverse ML Techniques: Papers like P9_Baci and P14_Ilca explore a range of machine learning methods including Naïve Bayes, Random Forest, and Support Vector Machines. These techniques are well-established in the field and continue to be relevant for various cybersecurity applications.
- 7. Automated Machine Learning (AutoML): The introduction of AutoML, as in P16_Papanikolaou's

Prompt:

I find the content quite fragmented and lacking connection. Can you write paragraphs that are continuous and logical?



ChatGPT

RQ1.1: Analysis of AI/ML Algorithms and Models Used in SME Cybersecurity

The landscape of Al and ML applications in cybersecurity for SMEs, as revealed through the literature, showcases a dynamic and diverse array of approaches, each tailored to specific challenges and objectives in cybersecurity.

Hybrid and Ensemble Models: A prominent trend, as seen in P1_Abbas, is the adoption of hybrid ensemble models that amalgamate various algorithms like Decision Trees, SVM, and KNN. This integration of multiple techniques is indicative of a strategic approach to leverage the unique strengths of each algorithm, enhancing the overall effectiveness in detecting and responding to cyber threats. Such models embody the adaptability crucial in addressing the multifaceted nature of cyber threats faced by SMEs.

Advancements in NLP: The utilization of sophisticated NLP models, exemplified by CSE-PersistenceBERT in P3_Tsinganos, underscores the growing importance of processing and interpreting textual data within cybersecurity. This focus on NLP demonstrates a shift towards more nuanced analysis of unstructured data, a key component in understanding and mitigating contemporary cyber threats, especially in areas like threat intelligence and social engineering attack detection.

Traditional and Evolving ML Techniques: The continued relevance of traditional ML techniques, such as K-means clustering (P5_Pantelis) and SVM (P9_Baci, P14_Ilca), points to their enduring value in organizing data and identifying patterns. Simultaneously, the exploration of evolutionary algorithms like those in P6_Tupsamudre, which includes Dynamic Programming and Genetic Algorithms, signals an evolving landscape where flexibility and adaptation are paramount.

Deep Learning's Rising Influence: Deep learning techniques are increasingly at the forefront, with papers like P17_Kourtis and P18_Ubaidillah discussing the application of Deep Neural Networks and Densely Connected CNNs. These techniques are particularly suited for complex tasks such as malware analysis and anomaly detection, showcasing their capability in handling intricate patterns and large-scale data.

Automation in ML (AutoML): The emergence of AutoML, highlighted in P16_Papanikolaou's study, represents a significant stride towards simplifying and optimizing the use of ML models. This automation is especially beneficial for SMEs, aiding them in efficiently deploying advanced ML models with relatively limited resources.

Diverse Applications of Neural Networks and Al: The use of neural networks, as seen in P13_Franco, P20_Ketzaki, and P27_Fernandez, encompasses a wide range of applications from cybersecurity planning to threat detection. This variation in application reflects the adaptability and scalability of AI and ML technologies in meeting the diverse needs of SME cybersecurity.

Conclusion

The synthesis of these findings paints a picture of a field that is not only rapidly evolving but also actively adapting to the complex and ever-changing landscape of cybersecurity challenges faced by SMEs. The diverse methodologies, from traditional machine learning to cutting-edge deep learning and NLP techniques, highlight a sector that is resourceful and innovative. This diversity is key in providing SMEs with a toolbox of Al and ML solutions, each capable of addressing specific aspects of the multifaceted cybersecurity challenges they face. As such, the selection and application of these technologies are not just a matter of technical capability but also of strategic alignment with the specific cybersecurity needs and operational contexts of SMEs.

The above process includes some refinements to get better results. With this support, the researcher can rewrite the manuscripts with structured data in a systematic form.

This is the end of our demonstration.