

I. Testing scenario

#Id	Test case Title	Step	Expected results
TC_1	Check if the youtube video plays properly	Click play on youtube video	Video plays smoothly
TC_2	Verify the links in the message	Click on any hyperlink in the messages such as Click Here, Terms of Service, or Privacy FAQs	The proper link is opened in a new tab
TC_3	Enter incorrect email	<ul style="list-style-type: none">- Enter invalid email format: test\$gmail.com- Press Send btn	The popup of error message should be displayed
TC_4	Enter the phone number without select the phone code	<ul style="list-style-type: none">- Phone number: enter the phone number without select the international dial code- Press Send btn	The popup of error message should be displayed
TC_5	Enter the invalid phone number	<ul style="list-style-type: none">- Enter phone number with special character- Press Send btn	The popup of error message should be displayed
TC_6	Responsive test case	Run the test on different view port such as: iPhone, iPad, Mac-13', Mac-15', Android mobile	The application will be work correctly
TC_7	Run the app on different browser	Run the app on different browsers such as IE, Chrome, Firefox, Safary	The application will be work correctly
TC_8	Verify the application still display the next question when user enter the answer less than 50 words	<ul style="list-style-type: none">- Enter the answer less than 50 words- Press Send btn	The popup message is closed once user click on Continue btn and the answer is displayed on screen properly

		<ul style="list-style-type: none"> - Press Continue btn on the popup screen 	
TC_9	Check on "Don't show me this again" check box	<ul style="list-style-type: none"> - Enter the answer less than 50 words - Press Send button - Check on "Don't show me this again" - Press Continue button - Enter the next answer that less than 50 words - Press Send button 	<ul style="list-style-type: none"> - The popup message is displayed when user hit the Send button for first time - The answer that less than 50 words is shown on screen - The popup message does not show when user hit the Send button for the second time
TC_10	Edit the answer	<ul style="list-style-type: none"> - Select any answer and hit the Edit icon - Enter new answer - Press Send button 	The answer is updated properly
TC_11	Select "No" options of identification question	In the question "Do you identify as Aboriginal or Torres Strait Islander?": select "No"	"No" is displayed on screen
TC_12	Select "Prefer not to say" options of identification question	In the question "Do you identify as Aboriginal or Torres Strait Islander?": select "Prefer not to say"	"Prefer not to say" is displayed on screen
TC_13	Select No option of language question	In the question "is English your second language", select "No"	"No" is displayed on screen
TC_14	Select "Prefer not to say" option of language question	In the question "is English your second language", select "Prefer not to say"	"Prefer not to say" is displayed on screen
TC_15	Select "35-44" option of age group	In the question "Please select your age group", select "35-44"	"35-44" is displayed on screen
TC_16	Select "Prefer not to say" option of	In the question "Please select your age	"Prefer not to say" is displayed on

	age group	group”, select “Prefer not to say”	screen
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II. Constructive feedback

- We should add more function that allows user to change the background of the chat box
- Scroll bar should be available when the chat log is too long, so user can easily scroll to the message that they want to view again quickly