

TRANG VU

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EDUCATION

York University

Toronto, ON

BSc Honour, Computer Science

2021-2025

- Relevant coursework: Advanced OOP, Data Structures & Algorithm, Software Tools, Computer Organization, Introduction to the theory of computation

SKILLS & INTERESTS

Programming languages: Python, Java, C, JavaScript

Web development: HTML, CSS

Developer tools: Eclipse, PyCharm, IntelliJ IDE, Android Studio, GitHub, Visual Studio Code, Unix

Language: English, Vietnamese, basic Japanese

Interests: Collecting blind box figurines and watching mukbang

WORK EXPERIENCE

York University

Toronto, ON

Computing Support Assistant

Sep 2022 - present

- Proficient in providing exceptional technical support on-site, phone, live chat, and email channels
- Experienced in troubleshooting various technical issues including network connections, setting up new user accounts and adept at providing prompt and efficient resolution to user issues
- Skilled in recording, tracking, and escalating incidents via ticketing systems for efficient resolution
- Strong ability to work effectively in a team and independently
- Maintains up-to-date knowledge on the latest technologies and advancements in the industry.

SIDE PROJECTS

Guessing Game App (<https://github.com/tranguv/NumberGuess.git>):

- Basic guessing game with 3 rounds. Score of users will remain until the app is closed and there will be a leaderboard to rank the users' points. No database uses.
- Developing tools: Android Studio and Java.

Memory Game App (<https://github.com/tranguv/Memory-Game>):

- Find all the matching pair cards to win the game. The game has 3 modes (easy, medium, hard) and moves will be counted towards each game and the best record move will be stored, even if the app is closed, as reference for the next round.
- Developing tools: Android Studio and Java.

Personal website:

- A personal website to introduce myself and side projects
- Programming language: HTML, CSS, JavaScript

LEADERSHIP EXPERIENCE

Japanese Culture Club - NTH

(<https://www.facebook.com/NTHJCC>)

Ho Chi Minh City, Vietnam

Digital content creator leader - Event Planner

2018-2020

- Worked with group of members to plan Japanese cultural contents on Facebook page
- Planned and managed work for group members. Set deadlines, motivated, and supported team members toward successful projects.
- Coordinated activities for events and workshops held by the club. Workshops introduce participants to Japanese culture such as manga, cosplay, folk games, origami,...