Jessica Tran

UX Design, Human-Centered Technology

she/her/hers

- 1. A thoughtful, creative, detail-oriented candidate with an aspiration for new solutions and ideas; thrives in organized environments, and works effectively in team projects involving collaboration.
- 2. Media & Information student with experience using most industrystandard software for design and has a solid grasp on important usability and UX concepts.

Address

4990 Northwind Dr., Apt. 202 East Lansing, MI 48823

Phone

616 915 2217

Email

tranjes2@msu.edu

EDUCATION

Candidate for bachelor's degree in Media and Information, with a focus on Human-Centered Technology at MSU.

RELEVANT COURSEWORK

Pinterest Usability Study

- Completed a group study on the gendered usage of Pinterest, using interviews and data analysis
- Revealed that gendered differences lie predominantly in personal interests

Portfolio Website

- Developed a personal website using HTML5, CSS, and Javascript for future portfolio work

Spartan Spit Kit Redesign

- Conducted usability tests to iterate upon and redesign the Spartan Spit Kit
- Produced a design and prototype that reduced plastic waste and streamlined the user process

WORK EXPERIENCE

Ralph Hayes Caregiver

2017-2020 GRAND RAPIDS. MI

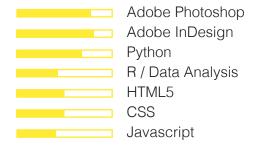
- Routine visits to an elder to change medical bandages, shopped for and picked up groceries

Korea House Restaurant

2019-PRESENT| EAST LANSING, MI

- Waitress, customer service, busser, server, dish preparations, and takeout orders
- Implemented new utensil-wrapping system that streamlined the process for efficient task completion

SKILLS



LANGUAGES



KEY STRENGTHS

- Ability to coordinate and collaborate in team projects, regardless of member engagement
- Adept at problem solving and finding creative solutions and alternatives
- Well organized and has effective time and task management
- Highly detail-oriented; frequently checks written and visual communications for errors and pays thorough attention to task goals and results
- Comfortable using technology and open to learning new software