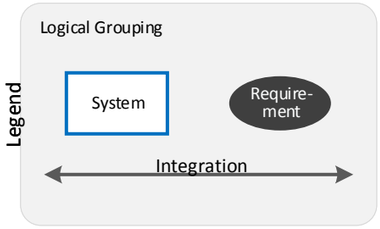
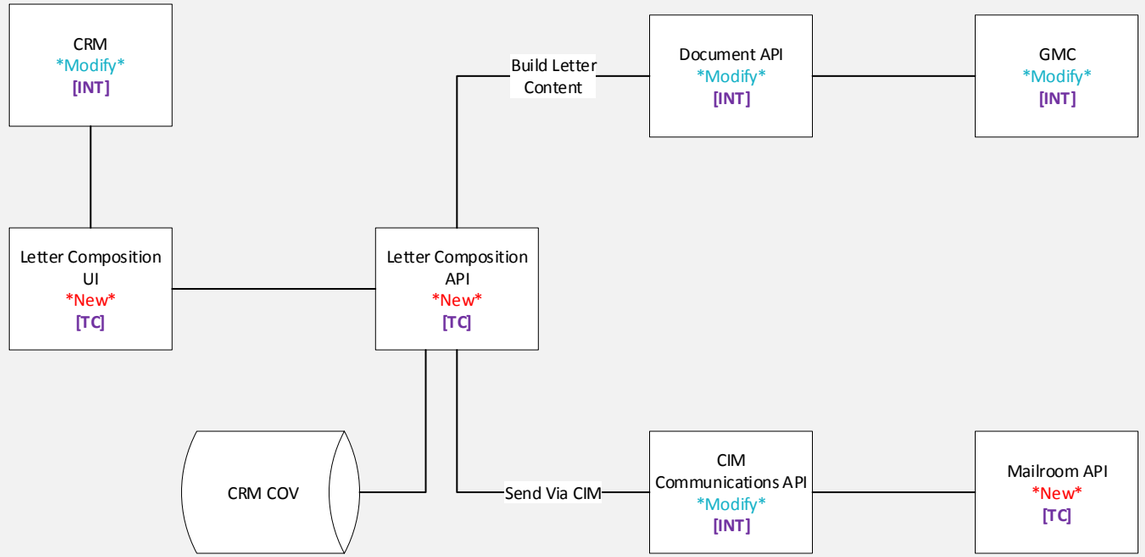
TA4: Customer Interaction Management – Letter Composition

Logical: System Actors

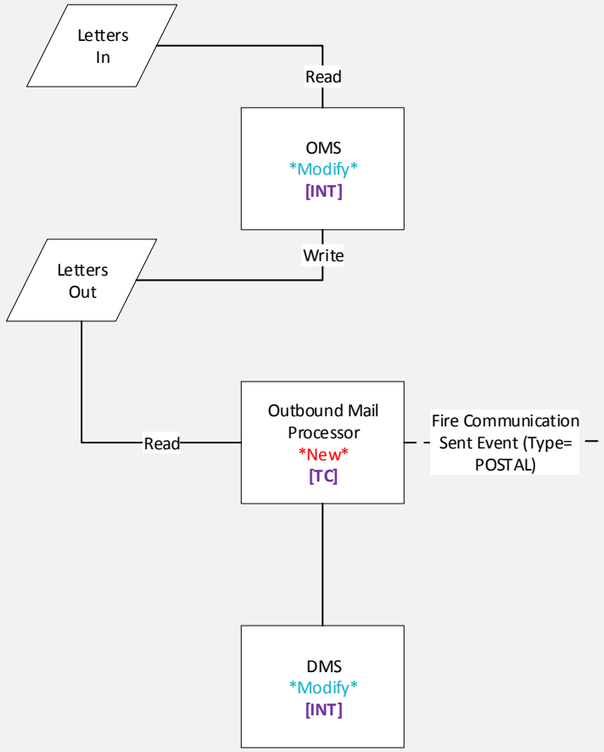
Depicts the system actors involved in the Letter Composition to Mailroom flow.



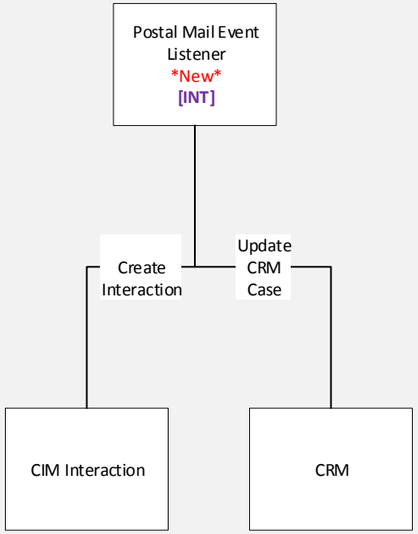
Compose



Storage / Processing / Correlation

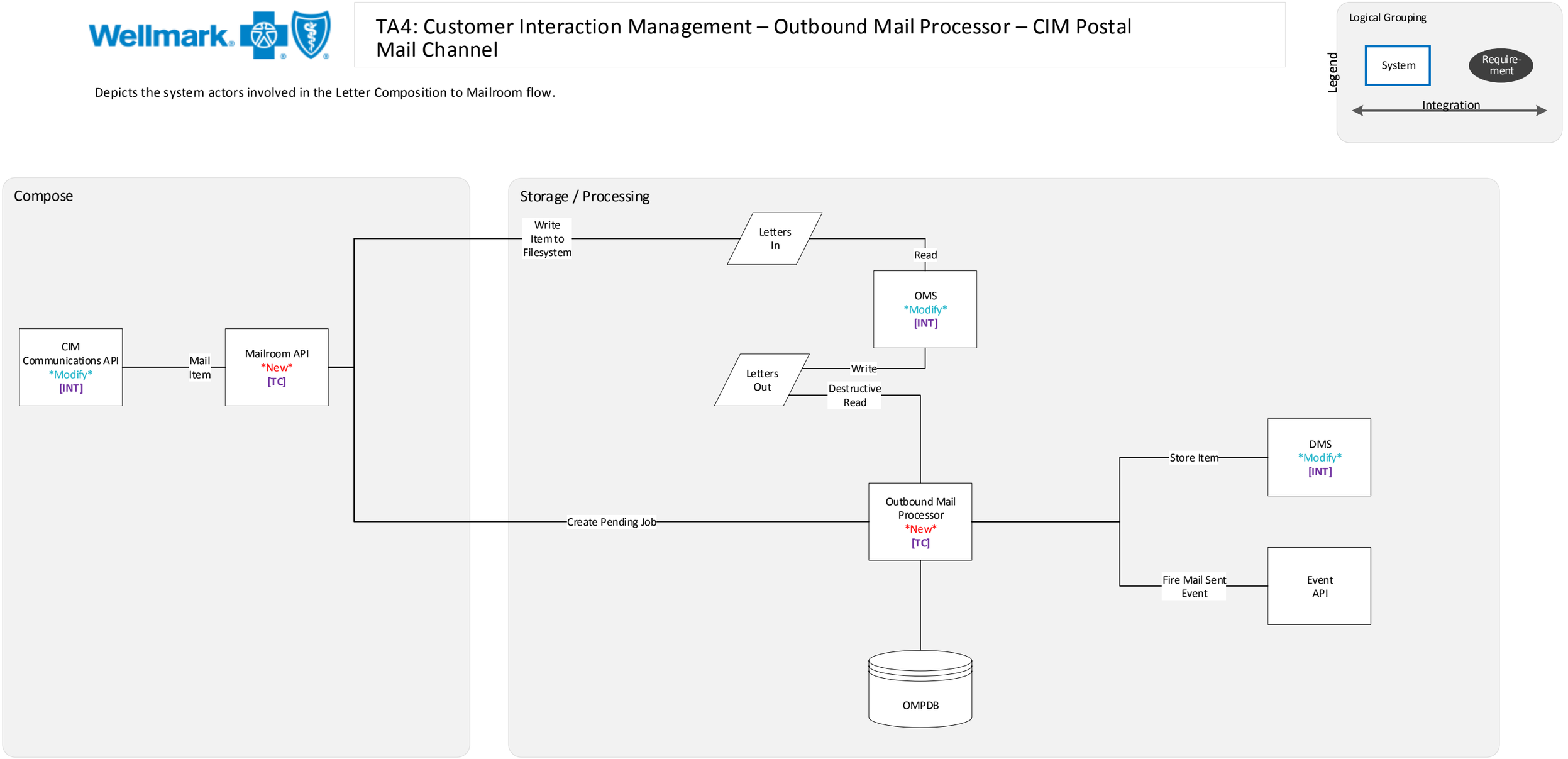


Interaction / Correlation



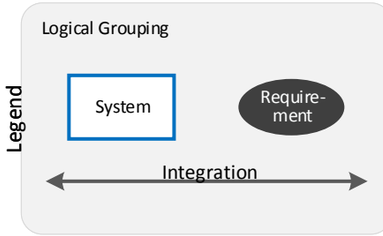
TA4: Customer Interaction Management – Outbound Mail Processor – CIM Postal Mail Channel

Depicts the system actors involved in the Letter Composition to Mailroom flow.

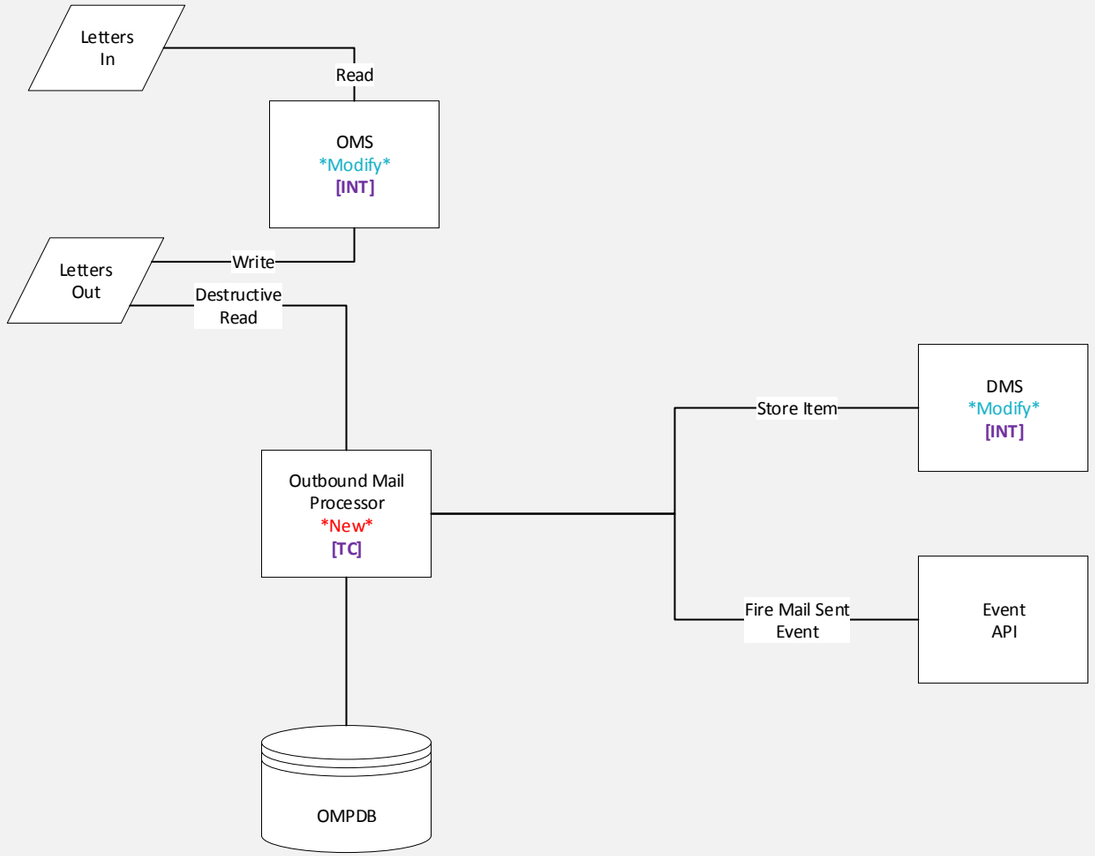
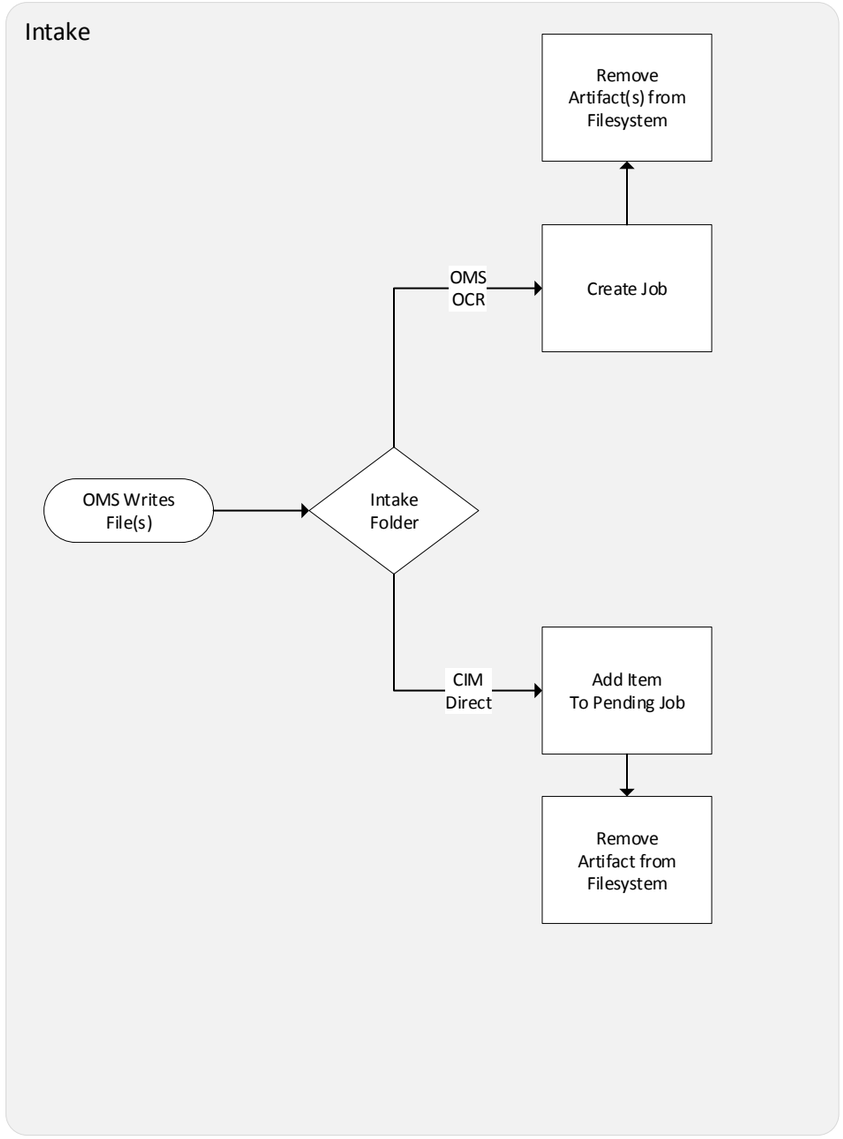
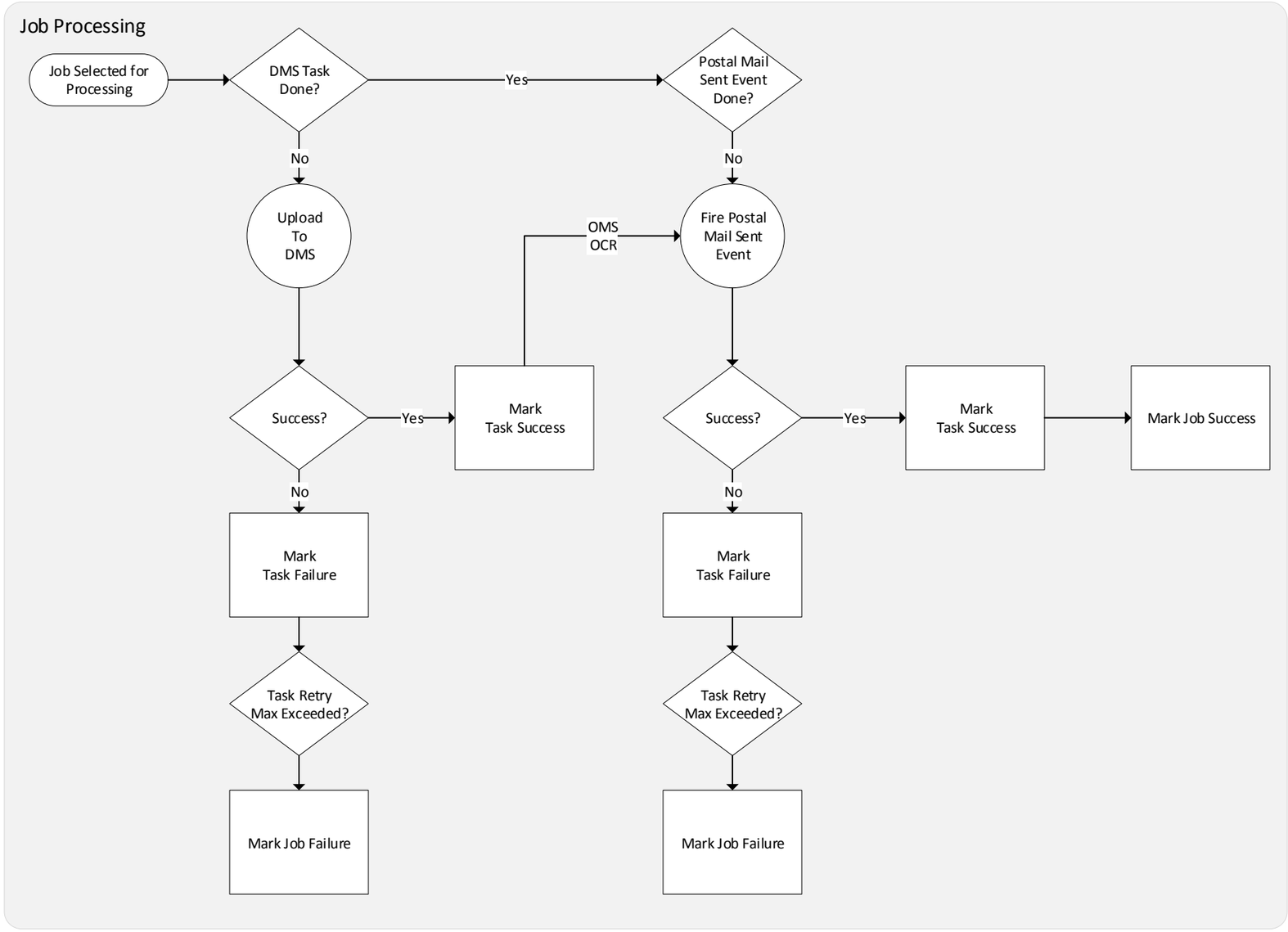


TA4: Customer Interaction Management – Outbound Mail Processor – OMS OCR

Depicts the system actors involved in the Letter Composition to Mailroom flow.



Storage / Processing



TA4: Customer Interaction Management – Outbound Mail Processor - Flowchart