

# DEVSECOPS COURSE OBSERVABILITY

TRAINER: TRAN HUU HOA



## AGENDA

Logging tools Monitoring tools ITIL Framework



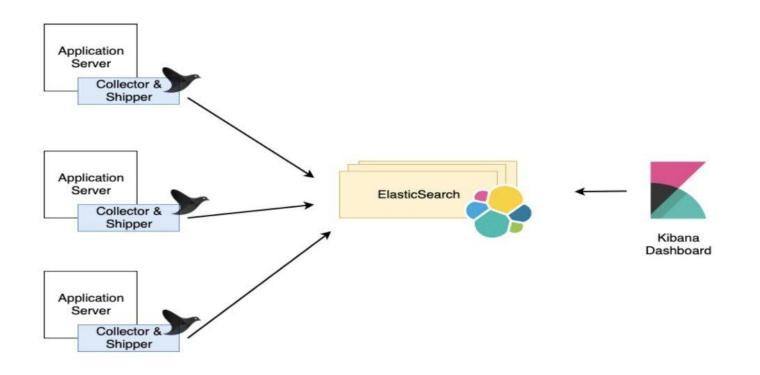
#### LOGGING TOOLS

The EFK stack is a powerful combination of three open-source tools that streamline log management in Kubernetes:

- Elasticsearch: A distributed and scalable search engine that stores and retrieves logs. It's commonly used to sift through large volumes of log data.
- Fluentd: An open-source log collection agent that supports multiple data sources and output formats. Fluentd collects logs from various systems and forwards them to solutions like Elasticsearch, Stackdriver, and more.
- Kibana: A UI tool for querying, data visualization, and dashboards. It allows you to explore log data through a web interface and build custom dashboards.

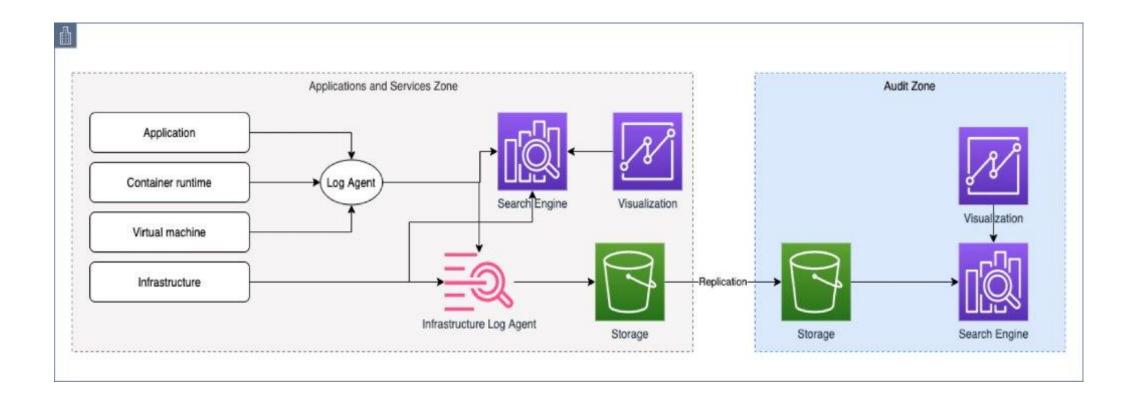


# LOGGING TOOLS





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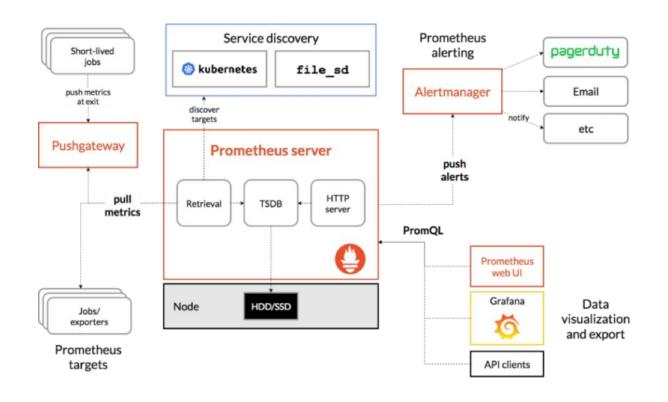


#### MONITORING TOOLS

- Prometheus: One of the most popular open-source tools for monitoring Kubernetes to collects metrics from various services and stores them in a time-series database. It integrates well with Grafana for visualization.
- Grafana: A powerful visualization and monitoring platform that works seamlessly with Prometheus and other data sources. It creates custom dashboards and alerts for your Kubernetes environment

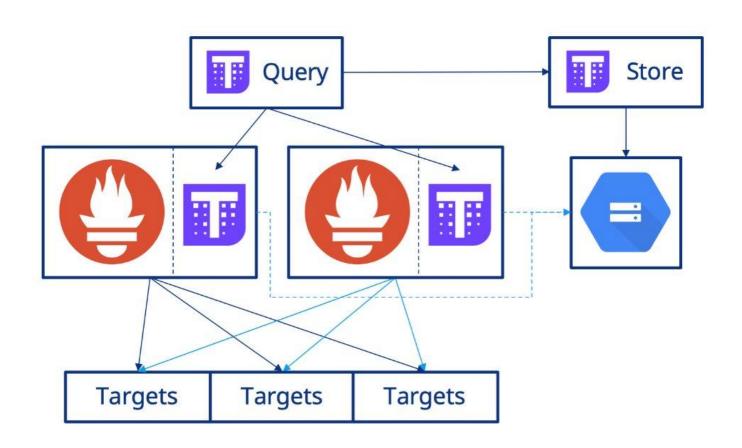


## MONITORING TOOLS





# MONITORING TOOLS





#### ITIL FRAMEWORK

The ITIL (Information Technology Infrastructure Library) framework is a set of best practices for managing and delivering IT services. It aims to align IT services with the needs of businesses and improve overall efficiency and effectiveness

- 1. Service Strategy: Defines the approach to service management and how it aligns with business goals.
- 2. Service Design: Focuses on designing IT services that meet business needs.
- **3. Service Transition**: Involves the deployment and management of changes to IT services.
- **4. Service Operation**: Ensures that IT services are delivered effectively and efficiently.
- **5. Continual Service Improvement**: Aims to improve service quality and performance over time.



# ITIL FRAMEWORK

