

# John Amos

**Address** Brisbane, QLD, 4115

**Phone** 0434061623

**E-mail** johnnamos@gmail.com

Effective Student committed to learning, developing skills in Computer Science and team contribution. Self-directed and energetic with superior performance in both autonomous or collaborative environments working independently and collaborating with others on group projects.

## Education

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**2021-03 – Current**

### **Bachelor's: Computer Science**

*Queensland University of Technology - Brisbane, QLD*

Relevant Coursework Completed:

- Building IT Systems - 78% (D)
- Database Management – 76% (D)
- Information Security – 58% (P)
- Programming Principles - 76% (D)
- Networks - 61% (P)
- Rapid Web Application Development - 91% (HD)

Continuing/completed learning outcomes to be able to:

- Define major information security goals and identify those which relate to the strategic goals of an organisation (ACS CBOK: 5, 5.1, 5.4)
- Conduct a risk analysis of the security of information assets in a range of practical situations and determine the ethical and information security implications (ACS CBOK: 1, 1.1, 5, 5.4)
- Apply appropriate industry standard methods to IT Systems for addressing information security risks (ACS CBOK: 5, 5.1, 5.3, 5.4)
- Explain the information security management standards that organisations need to follow to safeguard stakeholder privacy and other legal rights (ACS CBOK: 1, 1.5, 5, 5.1, 5.3, 5.4)

**2018-02 - 2020-11**

### **High School Diploma**

*Stretton State College - Stretton, QLD*

## Work History

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**2020-12 – Current**

### **Front End Team Member**

*Woolworths Supermarket, Brisbane, QLD*

I play many roles whilst at my front-end position. I'm known to be reliable in online delivery service, self-checkout assistant, inquiry desk and checkout attendant.

- Restocked and organized merchandise in front lanes.
- Answered questions about store policies and addressed customer concerns.
- Helped customers complete purchases, locate items and join reward programs.
- Monitored self-checkout systems and provided assistance or intervention where required.
- Checked identification for proof-of-age for alcohol and tobacco sales.

**2018-11 - 2020-12**

### **Fresh Team Member**

*Woolworths Supermarket, Brisbane, QLD*

- Maintained safe, neat and clean working environment and closely monitored for wet floors or other hazards.
- Received and unloaded new items upon delivery and checked products for damage and order accuracy.
- Designed and constructed advertising signs to attract customers and promote sales.
- Observed safety protocols when transporting merchandise to different areas of store to alleviate item damage.
- Stayed current on available products, store promotions and customer service policies to better serve shoppers.