# 2011 Readers' Choice Three new hotels jump here immediately from our 2011 Hot List, published in May Awards Hotels 665 Resorts 455 Cities 55 South Africa has 11 top resorts, the most Islands 55 on the continent Airlines 30 Cruise Lines 25 Charleston, South Carolina, becomes the top U.S. city for the first time Turkish Aegean islands take top honors in Europe Best PG: 135 NOVEMBER 2011 CONDÉ NAST TRAVELER Cities, Islands, Hotels, Resorts, Cruises, Airlines Here they are, the final winners sifted from more than 8 million votes cast in our

Here they are, the final winners sifted from more than 8 million votes cast in our annual Readers' Choice Awards survey, swept up together to form travel's apex of excellence. Each cube represents one of the 1,285 top scorers who arrived at their allotted place on the following pages (color coded by category).

These awards reflect the combined opinions of 28,876 Condé Nast Traveler readers rating the cities, islands, and hotels they visited in the past year, and the airlines and cruise ships they traveled with. For its range and depth, the Readers' Choice Awards are a unique and trusted source of advice globally, and that is thanks to America's most discerning and demanding travelers—you.

Download our digital edition, debuting this month (see page 22 for more) and you'll find a photo gallery of the Top 100 winners (see next page) as well as detailed pages on all 1,120 top hotels and resorts

# **Top 100**

Welcome to a world of pure pleasure—your world. This year's Top 100 travel experiences touch six continents and islands from Capri to Bali. Turn the page for regional lists and maps of all 1,285 award winners—the most ever, and the best now

- 1 Ritz-Carlton Shanghai, Pudong 99.2 -
- 2 Peninsula House, Dominican Republic 98.8 -
- 3 Four Seasons Sharm El Sheikh, Egypt 98.6 🌋
- Safari Lodges at Phinda Private Game Reserve, South Africa 98.6 🌋
- 5 Kirawira Luxury Tented Camp, Tanzania 98.5 🏝
- 6 Lodge at Kauri Cliffs, New Zealand 98.4 🌋
- 7 Elysian Hotel, Chicago 98.2 -
- 8 Mandarin Oriental, Bangkok 97.9
- Mombo and Little Mombo Camps, Botswana 97.8 🌊
- 9 21c Museum Hotel, Louisville, Ky. 97.8 🗪
- 11 Culloden House, Scotland 97.7 -
- 11 The Peninsula, Tokyo 97.7 -
- 13 Kyoto Hotel Okura, Japan 97.2
- 14 Hotel Caesar Augustus, Capri 97.1 🌋
- Sofitel Forebase Chongging 97.1 •••
- 16 King Pacific Lodge, British Columbia 97.0 🌋
- 17 Colonial Houses, Williamsburg, Va. 96.8 -17 Oberoi Udaivilas, Rajasthan 96.8 -
- 17 One&Only Palmilla, Los Cabos 96.8 ₹
- 17 Perivolas, Greece 96.8 T
- 21 Hôtel de Paris, Monte Carlo 96.7 🗪
- 21 Rancho La Puerta, Tecate, Mexico 96.7 🌋
- 23 Four Seasons, Bora Bora 96.6 🌋
- 23 Hotel Fasano, São Paulo 96.6 -
- 25 Pudong Shangri-La, Shanghai 96.5 -
- Il San Pietro di Positano, Italy 96.4 •••
- 26 Londolozi, South Africa 96.4 🌋
- 26 Singita Sabi Sand, South Africa 96.4 🌋
- 29 Resort at Pelican Hill, Newport Coast, Calif. 96.3 🌋
- 29 Sabi Sabi Private Game Reserve, South Africa 96.3 I
- 31 Mandarin Oriental, Hong Kong 96.1 -
- 31 Nisbet Plantation Beach Club, Nevis 96.1 🌋
- 3 Oberoi Rajvilas, Jaipur 96.1 🗪
- 31 The Peninsula, Hong Kong 96.1 -
- 31 Westin Riverfront Resort & Spa, Avon, Colo. 96.1 🌊
- 36 Chewton Glen, Hampshire, England 96.0 -
- 37 The Peninsula, Chicago 95.9 -
- 🛐 Ritz-Carlton Beijing, Financial Street 95.9 🗪
- 37 Sanctuary at Kiawah Island, S.C. 95.9
- 37 The Tides, Riviera Maya 95.9 🌋
- 41 Palazzo Sasso, Ravello, Italy 95.8 -
- 42 Ayana Resort & Spa, Bali 95.7 🌋
- 42 Langdon Hall Country House Hotel & Spa, Cambridge, Ontario 95.7 •
- 42 Mandarin Oriental, Prague 95.7 🗪
- 42 Mandarin Oriental Dhara Dhevi, Chiang Mai 95.7 🗪
- 42 Steenberg Hotel, Cape Town 95.7 -
- 47 Château de la Chèvre d'Or, Côte d'Azur 95.6 -
- 47 Four Seasons Istanbul at Sultanahmet 95.6 -
- 49 Park Hvatt Dubai 95.5
- 50 Mandarin Oriental, Boston 95.3
- 51 Capella Pedregal, Cabo San Lucas 95.2 🌋
- 51 CordeValle (Rosewood), San Martin, Calif. 95.2 🏝

- 51 Park Hyatt Seoul 95.2
- 51 Ritz-Carlton, Charlotte, N.C. 95.2 -
- 51 Hotel Terra, Jackson Hole 95.2 X
- 56 Beau-Rivage Palace, Lausanne 95.1 •
- 56 Fairbanks House, Amelia Island, Fla. 95.1 🗪
- 58 Auberge du Soleil, Napa Valley 95.0
- 58 Lodge at Pebble Beach, Calif. 95.0 🌋 58 Park Hotel Kenmare, County Kerry 95.0 🌋
- 58 Regent Berlin 95.0
- 58 Swissôtel Ankara, Turkey 95.0 -
- 58 Travaasa Hotel Hana (formerly Hotel Hana-Maui)
- Emerald Lake Lodge, British Columbia 94.9 🌋
- Fearrington House Inn, North Carolina 94.9
- 64 Four Seasons Bali at Sayan 94.9 🌋
- 64 The Halkin, London 94.9 -
- Moorings Village, Islamorada, Fla. 94.9 -
- 64 Raffles Beijing 94.9 -
- 64 The Reefs, Bermuda 94.9 🌋
- 64 Swissôtel Tallinn, Estonia 94.9 -
- 72 Capella Ixtapa, Mexico 94.8 🌋
- 72 Four Seasons, Chiang Mai 94.8 🌋
- 72 Four Seasons Resort Carmelo, Uruguay 94.8 🌋
- Lodge & Club, Ponte Vedra, Fla. 94.8
- 72 Oberoi Vanyavilas, Rajasthan 94.8 🌋
- Four Seasons Hotel George V Paris 94.7
- 77 The Goring, London 94.7 -
- 77 Jade Mountain, St. Lucia 94.7 🌋
- 77 Keswick Hall at Monticello, Va. 94.7 ₹
- 77 The Peninsula, Beverly Hills 94.7 -
- 77 Vivanta by Tai-Hari Mahal Jodhpur 94.7
- 🔟 Zoëtry Paraiso de la Bonita Riviera Maya 94.7 🌋
- 84 Alvear Palace Hotel, Buenos Aires 94.6
- Auberge Saint-Antoine, Quebec City 94.6
- 84 Eliot Hotel, Boston 94.6 -
- 4 Grand Solmar Land's End Resort & Spa, Los Cabos 94.6
- Maroma Resort and Spa, Riviera Maya 94.6 🌋
- 84 Park Hyatt Paris-Vendôme 94.6
- Rosewood Mayakobá, Riviera Maya 94.6
- 91 Amandari, Bali 94.5
- 91 The Swag, North Carolina 94.5
- 93 Anse Chastanet, St. Lucia 94.4 🌋
- 93 The Caves, Jamaica 94.4 •--
- gan Palace Kempinski Istanbul 94.4 🗪
- 93 MalaMala Game Reserve, South Africa 94.4 🌋
- Omni Puerto Aventuras Hotel Beach Resort, Cancún 94.4 🌋
- 📴 Palacio Duhau-Park Hyatt, Buenos Aires 94.4 🗪
- 竝 Le Franschhoek Hotel & Spa, South Africa 94.3 🌋
- 99 Rosewood Crescent Hotel, Dallas 94.3 -

BAJA AND BEYOND Capella Pedregal is one of 27 an hotels and resorts with scores above 90.0 this

year—20 of them on the Baja or Yucatán coasts.

WALL GROUP; SWIMSUIT BY ERES, EL KORS STORES)





California's Resort

at Pelican Hill

2009 Hot List, emerged among

and rises to

No. 1 this year.

opened in 2008

appeared on our

ton U.S. Mainland Resorts in 2010.

## **United States**

It's a year of firsts on our domestic lists: A perennial top-ten U.S. city, Charleston grabs the No. 1 spot for the first time in a list dominated by coastal cities. Chicago's Elysian Hotel and Williamsburg's Colonial Houses each make their Readers' Choice Awards debuts as our nation's top hotels.

## Resorts

#### **MAINLAND U.S.**

- Resort at Pelican Hill, Newport Coast,
- Westin Riverfront Resort & Spa at Beaver Creek Mountain, Avon. Colo. 96.1
- Sanctuary at Kiawah Island Golf
- 4 CordeValle (Rosewood), San Martin,
- 4 Hotel Terra, Jackson Hole 95.2
- 6 Lodge at Pebble Beach 95.0
- Lodge & Club, Ponte Vedra, Fla. 94.8
- 8 Lodge at Woodloch, Hawley, Pa. 93.1
- Stowe Mountain Lodge, Vt. 93.0
- 10 Ritz-Carlton, Lake Tahoe 92.9
- Whiteface Lodge, Lake Placid 92.9
- LaPlaya Beach & Golf Resort, Naples, Fla. 92.6
- 12 WaterColor Inn & Resort, Santa Rosa
- Inn at Spanish Bay, Pebble Beach 92.5
- 15 Arrabelle at Vail Square 92.4
- 16 Montage Laguna Beach, Calif. 92.1
- 16 Ritz-Carlton, Laguna Niguel, Dana Point, Calif. 92.1
- 18 The Breakers, Palm Beach 91.9
- 19 The Broadmoor, Colorado Springs 91.6
- Mohonk Mountain House. New Paltz, N.Y. 91.5
- 21 Miraval Resort & Spa, Tucson 91.3
- 21 Wynn Las Vegas 91.3
- Enchantment Resort. Sedona 91.2
- Ritz-Carlton, Dove Mountain, Tucson 91.2
- 5 Four Seasons Resort Jackson Hole 91.0
- 26 Ritz-Carlton, Half Moon Bay, Calif, 90.8
- Vicerov Snowmass, Colo. 90.8
- Wequassett Resort and Golf Club,
- The Phoenician and Canyon Suites (Luxury Collection), Scottsdale 90.4
- Ritz-Carlton, Naples, Fla. 90.3
- 31 Ritz-Carlton Golf Resort, Naples, Fla. 90.2
- 31 St. Regis Monarch Beach, Dana Point,
- 33 Ocean Key Resort & Spa, Key West 90.0
- 33 Sanctuary on Camelback Mountain, Scottsdale 90.0
- 35 Barnsley Gardens Resort, Adairsville, Ga. 89.9
- 36 Stein Eriksen Lodge, Park City 89.7
- Ritz-Carlton, Bachelor Gulch, Avon, Colo, 89.6
- 38 The Greenbrier, White Sulphur Springs,
- 39 Palazzo Las Vegas 89.4
- Inn at Palmetto Bluff, Bluffton, S.C. 89.3
- Marco Island Marriott Beach Resort, Golf Club & Spa, Fla. 89.1

41 Solage Calistoga, Napa Valley 89.1

TOP 10 CITIES

3 Santa Fe 83.0

4 Chicago 82.2

5 Honolulu 80.9

6 New York 80.8

Savannah 79.1

9 Seattle 78.4

10 Boston 78.0

8 Carmel, Calif. 78.5

1 Charleston, S.C. 84.7

2 San Francisco 83.7

- Waldorf Astoria Park City 89.0
- 44 Brazilian Court, Palm Beach 88.8
- 44 The Little Nell, Aspen 88.8
- Ponte Vedra Inn & Club, Ponte Vedra Beach, Fla. 88.8
- 44 Ritz-Carlton, Palm Beach 88.8
- Four Seasons Resort The Biltmore,
- Santa Barbara 88.7 Ritz-Carlton, Amelia Island 88.7
- Ocean House, Watch Hill, R.I. 88.6
- Inn at Bay Harbor, Little Traverse Bay, Mich. 88.4
- The Cloister, Sea Island, Ga. 88.3
- 52 Inn at Harbour Town, Hilton Head 88.3
- Rancho Valencia Resort, Rancho Santa Fe, Calif. 88.
- 55 Alderbrook Resort & Spa, Union, Wash. 88.1
- Ritz-Carlton Lodge, Reynolds Plantation, Greensboro, Ga. 88.1

- West Baden Springs Hotel, French Lick, Ind. 87.9
- 60 Canyon Ranch, Lenox, Mass. 87.6
- Woodmark Hotel, Yacht Club & Spa,



- **TOP 10 ISLANDS**
- 1 Maui 92.1
- 2 Kauai 90.0
- 3 Kiawah, S.C. 86.6
- 4 Big Island 85.8
- 4 Oahu 85.8
- 6 Lanai 84.6
- Nantucket 82.4
- 8 Amelia Island, Fla. 81.1
- 9 Cumberland Island, Ga. 80.2
- Hilton Head, S.C. 80.2
- 63 Big Cedar Lodge, Ridgedale, Mo. 87.3
- 63 Chatham Bars Inn, Cape Cod 87.3
- 65 Sanderling Resort & Spa, Duck, N.C. 87.2
- 66 Costa d'Este, Vero Beach, Fla. 87.1
- 66 Disney's Grand Floridian Resort & Spa, Lake Buena Vista, Fla. 87.1
- 68 American Club, Kohler, Wis. 87.0
- 68 Cheeca Lodge & Spa, Islamorada, Fla. 87.0
- 68 Williamsburg Inn, Va. 87.0
- St. Regis Deer Valley Resort,
- Sundance Resort, Utah 86.8
- Disney's Wilderness Lodge, Lake Buena Vista Fla 867
- El Monte Sagrado, Taos 86.7
- 13 La Torretta del Lago Resort & Spa, Montgomery, Tex. 86.
- The Sagamore, Lake George, N.Y. 86.7
- K St. Regis Aspen Resort 86.7
- 78 Teton Mountain Lodge & Spa,
- Hyatt Regency Scottsdale Resort and Spa at Gainey Ranch 86.6
- 79 Park Hyatt Aviara Resort, Carlsbad,
- Renaissance Vinoy Resort & Golf Club, St. Petersburg, Fla. 86.
- Lodge at Torrey Pines, La Jolla 86.4
- 83 Willows Lodge, Woodinville, Wash. 86.3 W South Beach Hotel & Residences 86.3
- 85 ONE Bal Harbour Resort & Spa, Fla. 86.2
- Resort at Squaw Creek. Lake Tahoe 86.2
- Ahwahnee Hotel, Yosemite 86.1
- Grand Hotel, Mackinac Island, Mich. 86.0
- 88 Omphoy Ocean Resort, Palm Beach 86.0 Disney's Animal Kingdom Lodge,
- Dark Hyatt Beaver Creek Resort

Lake Buena Vista, Fla.

- Grove Park Inn Resort & Spa,
- 93 Jupiter Beach Resort & Spa, Jupiter, Fla. 85.7
- Bay Hotel at Universal, Orlando 8
- 93 Pines Lodge, Beaver Creek 85.7
- 96 Ritz-Carlton, Sarasota 85.5 97 Biltmore Hotel, Coral Gables 85.4
- 97 Cave B Inn & Spa, Quincy, Wash. 85.4

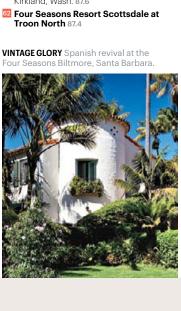


contributed their vision and skills to Colorado's Viceroy Snowmass, which achieves a design score of 96.6, its highest score in any

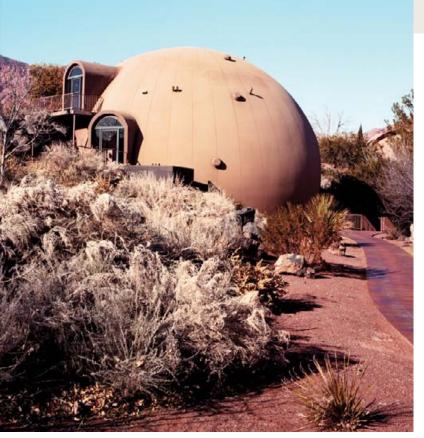
category

CONDÉ NAST TRAVELER

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**ULTIMATE UTAH** The Sagestone Spa and an "adventure concierge" make the 106-room Red Mountain Resort as healthy as luxury gets.

- Disney's Grand Californian Hotel & Spa, Anaheim 85.3
- Hyatt Regency Huntington Beach, Calif. 85.3
- Cranwell Resort, Spa and Golf Club, Lenox, Mass. 85.2
- 102 L'Auberge Del Mar, Calif. 85.1
- Loews Royal Pacific Resort at Universal, Orlando 85.1
- 102 Ritz-Carlton, Key Biscayne 85.1
- JW Marriott Desert Ridge Resort & Spa, Phoenix 85.0
- 105 Williamsburg Lodge, Va. 85.0
- **Boulders Resort & Golden Door Spa,** Scottsdale 84.9
- 107 Grand View Lodge, Nisswa, Minn. 84.9
- 107 The Homestead, Hot Springs, Va. 84.9
- Hotel Telluride 84.8
- Rancho de los Caballeros, Wickenburg, Ariz. 84.8
- 112 Meadowood Napa Valley, St. Helena 84.7
- Four Seasons Resort and Club Dallas at Las Colinas 84.6
- 113 Hotel del Coronado, San Diego 84.6
- Loews Ventana Canyon Resort,
  Tucson 84.6
- 116 Gasparilla Inn & Club, Boca Grande, Fla. 84.5
- 116 Sonnenalp Resort of Vail 84.5
- 116 Terranea Resort, Palos Verdes, Calif. 84.5
- 119 Disney's BoardWalk Inn, Lake Buena Vista, Fla. 84.4
- 119 Renaissance Lodge at Sonoma 84.4
- 121 Fairmont Scottsdale Princess 84.3
- Grand Hotel Marriott Resort, Golf Club & Spa, Point Clear, Ala. 84.3
- 121 Ritz-Carlton, Fort Lauderdale 84.3
- Westin Monache Resort, Mammoth Lakes, Calif. 84.3
- Wild Dunes Resort, Isle of Palms, S.C. 84.3

- Ritz-Carlton Orlando, Grande Lakes 84.2
- 127 Bacara Resort & Spa, Santa Barbara 84.1
- 127 Canyon Ranch, Tucson 84.1
- 127 Legacy Golf Resort, Phoenix 84.1
- 130 Hyatt Regency Hill Country, San Antonio 84.0
- Marco Beach Ocean Resort, Fla. 84.0
- 132 Grand Del Mar, San Diego 83.9
- JW Marriott Starr Pass Resort & Spa, Tucson 83.9
- 134 Beau Rivage, Biloxi 83.8
- Hyatt Regency Tamaya Resort, Santa Ana Pueblo, N.M. 83.8
- Mirror Lake Inn Resort and Spa, Lake Placid 83.8
- 137 Ojai Valley Inn & Spa, Calif. 83.7
- 0sthoff Resort, Elkhart Lake, Wis. 83.7
- 137 Red Mountain Resort, Ivins, Utah 83.7
- 140 Hilton Orlando Bonnet Creek 83.6
- 141 Disney's Vero Beach Resort, Fla. 83.4
- Hilton Sandestin Beach Golf Resort & Spa, Fla. 83.3
- Hyatt Regency Grand Cypress, Orlando 83.3
- JW Marriott Desert Springs Resort & Spa, Palm Desert, Calif. 83.3
   Westin Kierland Resort & Spa
- 142 Westin Kierland Resort & Spa, Scottsdale 83.3
- 146 Sandia Resort & Casino, Albuquerque 83.2
- 147 JW Marriott Camelback Inn, Scottsdale 83.1
- 147 Tortuga Beach Club Resort, Sanibel Island 83.1
- Westin Key West Resort & Marina 83.1
- Falling Rock at Nemacolin Woodlands Resort, Farmington, Pa. 83.0
- 150 Pinehurst Resort, N.C. 83.0
- 150 Woodstock Inn & Resort, Vt. 83.0

#### **TOP 30**

#### **SMALL RESORTS**

- Keswick Hall at Monticello, Va. 94.7
- 2 Mii Amo, Sedona 94.0
- 3 Amangani, Jackson Hole 93.5
- 4 New Sheridan Hotel, Telluride 92.9
- 5 Kenwood Inn and Spa,
- 6 Elizabeth Pointe Lodge, Amelia Island, Fla. 92.5
- 7 Lake Austin Spa Resort, Austin 92.4
- 8 Rabbit Hill Inn, Lower Waterford, Vt. 91.6
- Little Palm Island Resort & Spa, Little Torch Key 91.2
- Sunset Key Guest Cottages (Westin), Key West 90.6
- 11 Canoe Bay, Chetek, Wis. 87.3
- Triple Creek Ranch, Darby, Mont. 87.3
- CopperWynd Resort and Club,
- 14 Little St. Simons Island, Ga. 86.8
- 15 Calistoga Ranch, Napa Valley 86.6
- 16 Inn at Langley, Whidbey Island,
- Mirbeau Inn & Spa, Skaneateles,
- 18 Vail Mountain Lodge & Spa 85.2
- Lodge at Sea Island Golf Club, St. Simons Island. Ga. 84.8
- 20 Inn at Thorn Hill & Spa, Jackson,
- 21 Rusty Parrot Lodge, Jackson Hole 84.1
- Winvian, Litchfield Hills, Conn. 83.9
- 23 Charlotte Inn, Martha's Vineyard 83.6
- Jenny Lake Lodge, Grand Teton National Park 83.4
- 25 Osprev at Beaver Creek 82.1
- Litchfield Plantation, Pawley's Island, S.C. 82.0
- 27 Hermosa Inn, Paradise Valley, Ariz. 81.0
- 28 Greystone Inn, Lake Toxaway, N.C. 80.9
- 29 Mission Ranch, Carmel 80.5
- 30 Ten Thousand Waves, Santa Fe 80.4

### **TOP 20**

## **HAWAII RESORTS**

- 1 Travaasa Hana (formerly Hotel Hana-Maui) 95.0
- 2 Four Seasons Resort Maui
- 3 Trump International Hotel Waikiki Beach Walk 93.7
- 4 Four Seasons Resort Hualalai, Big Island 93.4
- 4 Four Seasons Resort Lana'i at
- Manele Bay 93.4

  Four Seasons Resort Lana'i,
- The Lodge at Koele 93.1

  Grand Hyatt Kauai Resort & Spa 92.6
- St. Regis Princeville Resort, Kauai 91.8
- 9 Fairmont Orchid, Big Island 91.2
- To Kahala Hotel & Resort, Oahu 89.8
- Grand Wailea, Maui 89.3
- 12 Fairmont Kea Lani, Maui 89.0
- 13 Hyatt Regency Maui Resort & Spa 87.8
- Ritz-Carlton, Kapalua, Maui 86.9
- JW Marriott Ihilani Resort and Spa, Oahu 86.8
- Mauna Lani Bay Hotel & Bungalows, Big Island 86.7
- Kauai Marriott Resort & Beach Club 84.7
- 18 Hilton Waikoloa Village, Big Island 83.7
- 19 Hyatt Regency Waikiki Resort & Spa 83.3
- Mauna Kea Beach Hotel, Big Island 83.2



Virginia's Keswick Hall at Monticello holds the No. 1 ranking for a second year in a row, earning its best scores for dining and design.



A newcomer to the list of Hawaiian resorts, the Trump International Hotel in Honolulu, which opened in 2009, was the first new luxury property on Waikiki Beach in over a decade.

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## **United States**

## **Hotels**

### **TOP 200**

- 1 Elysian Hotel, Chicago 98.2
- 2 21c Museum Hotel, Louisville 97.8
- 3 The Peninsula, Chicago 95.9
- 4 Mandarin Oriental, Boston 95.3
- 5 Ritz-Carlton, Charlotte, N.C. 95.2
- 6 Auberge du Soleil, Napa Valley 95.0
- 7 The Peninsula, Beverly Hills 94.7
- 8 Eliot Hotel, Boston 94.6
- 9 Rosewood Crescent Hotel, Dallas 94.3
- 10 Iron Horse Hotel, Milwaukee 94.2
- 11 Park Hyatt Chicago 93.4
- 12 Hotel Sorella CityCentre, Houston 93.2
- 13 Rosewood Mansion on Turtle Creek,
- 14 Hotel 1000, Seattle 92.7
- 15 French Quarter Inn, Charleston, S.C. 92.6
- 15 Hotel Burnham, Chicago 92.6
- Bardessono Hotel, Restaurant & Spa, Napa Valley 92.3
- 17 The Carlyle (Rosewood), New York 92.3
- 17 Hotel Murano, Tacoma 92.3
- 17 Inn on Biltmore Estate, Asheville, N.C. 92.3
- Waldorf Astoria Orlando 92.3

- 22 Ritz-Carlton New York, Central Park 92.1
- Blackberry Farm, Great Smoky Mountains, Tenn. 92.0
- Mokara Hotel & Spa, San Antonio 92.0
- 25 Four Seasons, New York 91.9
- Wentworth by the Sea Hotel and Spa, New Castle, N.H. 91.9
- Inn and Spa at Loretto, Santa Fe 91.4
- 27 The Peninsula, New York 91.4
- 27 Renaissance Pittsburgh Hotel 91.4
- Charleston Place, S.C. 91.3
- 30 Four Seasons, Chicago 91.3
- 32 The Setai, Miami Beach 91.1
- Trump International Hotel & Tower, New York 91.1
- 34 Beverly Hills Hotel & Bungalows 91.0
- 34 Four Seasons, Las Vegas 91.0
- 36 Halekulani Hotel, Honolulu 90.9
- Renaissance Blackstone Chicago Hotel 90.9
- 38 Mandarin Oriental, New York 90.7
  - St. Regis, New York 90.7
- 40 Inn at the Market, Seattle 90.4

- Inn at Perry Cabin, St. Michaels, Md. 90.2
- 41 Umstead Hotel and Spa, Raleigh-Durham 90.2
- 43 Omni La Mansión del Rio, San Antonio 90.1
- 43 St. Regis, Washington, D.C. 90.1
- 45 Encore Hotel, Las Vegas 90.0
- 45 The Nines (Luxury Collection), Portland, Ore. 90.0
- 47 Oxford Hotel, Denver 89.9
- 47 Ritz-Carlton (Four Seasons), Chicago 89.9
- 47 Ritz-Carlton Georgetown, Washington, D.C. 89.9
- 50 Epic Hotel, Miami 89.8
- 50 Hotel Bel-Air, Los Angeles 89.8
- 52 Planters Inn, Charleston, S.C. 89.7
- 52 Ventana Inn & Spa, Big Sur 89.7
- 54 Beverly Wilshire, Beverly Hills 89.6
- 54 Hotel Valencia Riverwalk,
- San Antonio 89.6
- 56 Allison Inn & Spa, Willamette Valley, Ore. 89.5
- 56 Andaz Wall Street, New York 89.5
- 56 Bellagio, Las Vegas 89.5
- 55 Cosmopolitan of Las Vegas 89.5
- 60 Hotel Contessa, San Antonio 89.4
- 50 The Plaza, New York 89.4
- Fairmont Olympic Hotel, Seattle 89.2
- Market Pavilion Hotel, Charleston, S.C. 89.2
- 62 Ritz-Carlton, San Francisco 89.2
- 2 Rosewood Sand Hill, Menlo Park, Calif. 89.2
- 66 Four Seasons, Philadelphia 89.1
- 66 Ritz-Carlton, Buckhead, Atlanta 89.1
- 66 The Venetian, Las Vegas 89.1
- 66 Willard InterContinental, Washington, D.C. 89.1
- 70 St. Regis, San Francisco 89.0
- L'Auberge de Sedona, Sedona 88.9
- Hotel Modera, Portland, Ore. 88.8Sofitel Chicago Water Tower 88.8
- 74 Four Seasons, Boston 88.6
- 75 Mandarin Oriental, Miami 88.4
- Salish Lodge & Spa, Snoqualmie, Wash. 88.4
- Tangham Huntington, Pasadena 88.3
- Liberty Hotel (Luxury Collection), Boston 88.3
- 77 Mandarin Oriental, Las Vegas 88.3
- 80 Cavallo Point, Sausalito 88.2
- Motel Vitale, San Francisco 88.2
- Inn at the Ballpark, Houston 88.2
- Mansion on Peachtree (Rosewood), Atlanta 88.2
- 30 Windsor Court Hotel, New Orleans 88.2
- 85 Trump International Hotel & Tower, Chicago 88.0
- 86 Bernardus Lodge and Winery, Carmel Valley 87.8
- Grand Bohemian Hotel Asheville 87.8
- Omni Royal Orleans, New Orleans 87.8
- 89 Four Seasons, Washington, D.C. 87.7



Custom fabrics, hardwood floors, Audubon prints classic decor helps The Carlyle earn a 93.6 for rooms and the highest overall score, 92.3, in New York's competitive market.

The Elysian, Chicago's

60-story Gold Coast

skyscraper, emerges

at No. 1 just two years after opening.

The 188 guest rooms

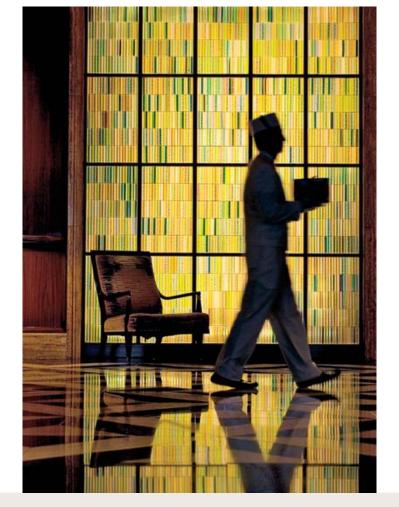
are joined by 52

private residences.

### AFTERGLOW

Paul Housberg's multicolored stained glass installation in the lobby of The Peninsula Chicago greets hotel guests.

PG: 142
NOVEMBER
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## **United States**

## Hotels (Continued)

- 89 Hotel Palomar, Philadelphia 87.7
- 91 Alluvian Hotel, Greenwood, Miss. 87.6
- 91 Avia Savannah 87.6

One of the oldest hotels on the

United States list

and located in our

oldest city, Casa

opened its doors

reopened them in

epic renovation.

Romanian-born

designer Adam

at Dallas's Joule,

which debuts

on the U.S. list

BED & BANQUET
The Alice Waters
suite at Virginia's
Inn at Little
Washington is
an homage to the
founder of the
Edible Schoolyard.

Tihany is the man

behind the rooms

with a lofty rooms

architect and

Monica first

in 1888, and

1999 after an

- Four Seasons Hotel Los Angeles at Beverly Hills 87.6
- 91 Four Seasons, San Francisco 87.6
- 91 Hyatt at Olive 8, Seattle 87.6
- Mandarin Oriental, San Francisco 87.6
- 11 The Rittenhouse, Philadelphia 87.6
- 98 Battle House Renaissance Mobile Hotel & Spa, Ala. 87.5
- 98 Hotel Healdsburg, Sonoma County 87.5
- 100 Sunset Marquis, West Hollywood 87.4
- 101 Bohemian Hotel Savannah Riverfront 87.2
- 101 Graves 601 Hotel, Minneapolis 87.2
- 103 Encantado, Santa Fe 87.1
- 103 The Hay-Adams, Washington, D.C. 87.1
- 105 MacArthur Place, Sonoma 87.0
- 106 Four Seasons, Miami 86.9
- 106 Montage Beverly Hills 86.9
- 106 Saint Paul Hotel 86.9
- Shutters on the Beach.
- Santa Monica 86.9

  110 Ritz-Carlton, Tysons Corner, Va. 86.8
- 110 Trump SoHo, New York 86.8
- La Bellasera Hotel & Suites, Paso Robles, Calif. 86.7
- 112 Omni Chicago Hotel 86.7
- 112 Ritz-Carlton, New Orleans 86.7
- 112 St Julien Hotel & Spa, Boulder 86.7
- 116 Four Seasons, Seattle 86.5

- 116 InterContinental Boston 86.5
- 116 Ritz-Carlton, Philadelphia 86.5
- 119 Carneros Inn, Napa Valley 86.4
- 119 Royal Hawaiian (Luxury Collection), Honolulu 86.4
- 121 Driskill Hotel, Austin 86.2
- 121 Mansion on Forsyth Park, Savannah 86.2
- 121 Nine Zero Hotel, Boston 86.2
- 121 Ritz-Carlton, Boston Common 86.2
- 125 Four Seasons, Austin 86.1
- 125 JW Marriott Denver Cherry Creek 86.1
- Hotel Commonwealth, Boston 86.0
- 127 Sherry-Netherland, New York 86.0
- 129 InterContinental Buckhead, Atlanta 85.9
- 129 L'Ermitage Beverly Hills Hotel 85.9
- Ritz-Carlton, Washington, D.C. 85.9
- 132 The Jefferson, Washington, D.C. 85.8
- 132 The Mark, New York 85.8
- 132 The Pierre (Taj), New York 85.8
- Rosewood Inn of the Anasazi, Santa Fe 85.7
- 136 Hermitage Hotel, Nashville 85.5
- Renaissance Atlanta Midtown Hotel 85.5
- 138 Casa Monica Hotel, St. Augustine 85.4
- 138 Ritz-Carlton, Atlanta 85.4
- Ritz-Carlton New York, Battery Park 85.4
- Bohemian Hotel Celebration, Celebration, Fla. 85.3

- 141 La Valencia Hotel, La Jolla, Calif. 85.3
- 141 Omni San Diego Hotel 85.3
- 141 St. Regis, Atlanta 85.3
- 141 The Blackwell, Columbus, Ohio 85.3
- Fairmont Miramar Hotel & Bungalows, Santa Monica 85.2
- 146 Four Seasons, Atlanta 85.2
- 146 The Lowell, New York 85.2
- Mew York Palace 85.2
- Grand America Hotel, Salt Lake City 85.0
- 150 Loews Atlanta Hotel 85.0
- 50 Orchard Hotel, San Francisco 85.0
- 153 Eventi Hotel, New York 84.9
- 153 London West Hollywood 84.9
- 155 Avia Napa 84.8
- 155 Fairmont San Francisco 84.8
- 155 Harraseeket Inn. Freeport, Me. 84.8
- 158 Omni Corpus Christi Hotel Marina Tower 84.7
- 159 Omni Fort Worth Hotel 84.6
- 160 Boston Harbor Hotel 84.5
- 161 The Joule (Luxury Collection), Dallas 84.4
- 161 W Fort Lauderdale 84.4
- 163 Hotel Monaco Baltimore 84.3
- 163 Ritz-Carlton, Dallas 84.3
- 165 Renaissance Montgomery
- Hotel & Spa 84.2
- Ritz-Carlton, Cleveland 84.2
- 165 Ritz-Carlton, Miami Beach 84.2
- 168 Heathman Hotel, Portland, Ore. 84.1
- 168 Inn on the Alameda, Santa Fe 84.1







## **United States**

Hotels (Continued)



**SEE SHELLS** Marine life in the restaurant La Marea at the 45-suite Tides in Miami Beach.

- InterContinental New York Times Square 84.1
- Sofitel Washington DC Lafayette Square 84.0
- Dana Hotel & Spa, Chicago 83.9
- Davenport Hotel and Tower, Spokane 83.9
- TZ St. Regis, Houston 83.9
- InterContinental Mark Hopkins San Francisco 83.8
- 175 London NYC 83.8
- Renaissance Chicago Downtown Hotel 83.8
- 178 Lorien Hotel & Spa, Alexandria 83.7
- 178 Seagate Hotel & Spa, Delray Beach, Fla. 83.7
- 180 Vanderbilt Grace, Newport 83.6
- 181 Hotel deLuxe, Portland, Ore. 83.3
- 181 Hotel Palomar, Washington, D.C. 83.3
- 183 Bellasera Hotel, Naples, Fla. 83.1
- 183 The Jefferson, Richmond, Va. 83.1
- JW Marriott Santa Monica Le Merigot 83.1
- 183 Vero Beach Hotel & Spa, Fla. 83.1
- 183 White Elephant, Nantucket 83.1
- 183 W Washington D.C. 83.1
- 189 Hotel Max, Seattle 83.0
- Le Pavillon Hotel, New Orleans 83.0
- 189 THEhotel at Mandalay Bay, Las Vegas 83.0
- 189 Tides Inn, Irvington, Va. 83.0
- 193 The Curtis, Denver 82.9
- 193 Ritz-Carlton, Marina del Rey, Calif. 82.9
- 195 The Roosevelt New Orleans 82.8
- 196 Hotel Monaco, Portland, Ore. 82.7
- 197 Aria Resort and Casino, Las Vegas 82.6
- 197 La Posada Hotel & Gardens, Winslow, Ariz, 82.6
- 197 Westin Austin at The Domain 82.6
- Conrad Indianapolis 82.5
- 200 Hotel ZaZa, Dallas 82.5

#### **TOP 50**

## **SMALL HOTELS**

- 1 Colonial Houses, Williamsburg, Va. 96.8
- 2 Fairbanks House, Amelia Island 95.1
- 3 Fearrington House Inn, Pittsboro, N.C. 94.9
- Moorings Village, Islamorada, Fla. 94.9
- 5 The Swag, Great Smoky Mountains, N.C. 94.5
- 6 The Wauwinet, Nantucket 94.0
- 7 Post Ranch Inn, Big Sur 93.9
- 8 San Ysidro Ranch, Santa Barbara 93.2
- 9 Stephanie Inn, Cannon Beach, Ore. 93.0
- 10 Blantyre, Lenox, Mass. 92.8
- 11 Chebeague Island Inn, Maine 92.7
- 12 Chanler at Cliff Walk, Newport, R.I. 92.0
- 12 Tu Tu' Tun Lodge, Gold Beach, Ore. 92.0
- 14 Pillars Hotel, Fort Lauderdale 91.9
- 15 The Tides. Miami Beach 91.8
- 16 John Rutledge House Inn, Charleston, S.C. 91.6
- Wentworth Mansion, Charleston,
- White Barn Inn & Spa, Kennebunkport 89.9
- 19 Twin Farms, Barnard, Vt. 89.5
- 20 Pitcher Inn, Warren, Vt. 89.1
- 21 La Mer Hotel & Dewey House, Key West 88.8
- 22 Marquesa Hotel, Key West 88.4
- 23 Hyatt Carmel Highlands, Carmel 87.8
- 23 Sundy House, Delray Beach, Fla. 87.8
- The Cottages, Nantucket 87.6
- 25 Mayflower Inn & Spa, Washington, Conn. 87.6
- 27 Hotel Iroquois on the Beach, Mackinac Island 87.2
- 28 L'Auberge Carmel 86.5
- Milliken Creek Inn and Spa, Napa Valley 86.2
- Greyfield Inn, Cumberland Island, Ga. 86.1
- 31 Castle Hill Inn, Newport, R.I. 86.0
- Monmouth Plantation, Natchez, Miss. 85.7
- 33 Waters Edge Hotel, Marin County 85.6
- Inn at Little Washington,
- Washington, Va. 85.4
- Inn at Montchanin Village, Del. 85.4Old Edwards Inn and Spa,
- Highlands N.C. 851
- Highlands, N.C. 85.1
- 37 Captain Lord Mansion, Inn & Spa, Kennebunkport 85.0
- 38 Lavender, Napa Valley 84.8
- 39 Adobe Grand Villas, Sedona 84.3
- 40 Green Gables Inn, Pacific Grove, Calif. 84.0
- 41 Gardens Hotel, Key West 83.8
- 42 Gaige House, Sonoma Valley 83.7
- 43 Hotel Havana, San Antonio 83.3
- 44 Scripps Inn, La Jolla 83.2
- 45 El Portal Sedona 83.1
- 46 Simpson House Inn, Santa Barbara 82.6
- The Willcox, Aiken, S.C. 82.4
- Inns & Spa at Mill Falls, Meredith, N.H. 82.1
- 49 The Gastonian, Savannah 82.0
- 49 Inn on Mt. Ada, Catalina Island 82.0

## Cruise Lines

River cruises have never been so popular. Uniworld leads our first-ever list of the five top lines.

#### **TOP 25**

SMALL-SHIP LINES
(Fewer than 600 passengers)

- 1 Seabourn 91.8
- 2 Silversea 88.5
- 3 Windstar 85.8
- 4 SeaDream Yacht Club 84.5
- 5 Lindblad Expeditions 78.0

MEDIUM-SHIP LINES

- (600-2,500 passengers)

  1 Crystal Cruises 93.0
- 2 Regent Seven Seas Cruises 91.6
- 3 Disney 89.8
- 4 Oceania Cruises 86.0
- 5 Azamara Club Cruises 84.7
- 6 Cunard 84.2
- 7 Holland America 81.5
- 8 Celebrity 79.9
- 9 Princess 79.8
- 10 Royal Caribbean 76.3

LARGE-SHIP LINES

- (More than 2,500 passengers)

  1 Celebrity 87.7
- 2 Princess 80.9
- 3 Royal Caribbean 78.9
- 4 Carnival 70.9
- 5 Norwegian Cruise Line (NCL) 64.3

### **RIVER CRUISES**

- 1 Uniworld Boutique River Cruises 90.3
- 2 Grand Circle Travel 86.1
- 3 Viking River Cruises 84.8
- 4 Avalon Waterways 78.9



DREAM STREAMS The Viking Schumann sails the Elbe from Magdeburg in Germany to its confluence with the Vltava River at Mělník, an important Czech port.

PG: 146
NOVEMBER
2011
CONDÉ NAST
TRAVELER

Formerly the

Vanderbilt Hall

hotel, Newport's

Grace debuts on

Readers' Choice

opening in April as

this year, after

the first U.S.

property from

Grace Hotels.

33-room Vanderbilt

## Canada

For the first time, Canada merits its own lists of islands and cities, reflecting your interest in our culturally and geographically diverse northern neighbor. British Columbia's loyal following vaulted 27 hotels and resorts into the country's healthy top 60, and Francophiles added 16 from Quebec.

#### **TOP 5 CITIES**

- 1 Quebec City 83.0
- 2 Vancouver 82.5
- 3 Victoria, British Columbia 81.4
- 4 Montreal 78.1
- 5 Toronto 72.5

#### TOP 5 ISLANDS

- Vancouver 81.5
- 2 Prince Edward Island 78.1
- Cape Breton 76.2
- Gulf Islands, British Columbia 74.6
- Newfoundland 73.8

## **Hotels**

#### **TOP 40**

- 1 Langdon Hall Country House Hotel & Spa. Cambridge. Ontario 95.7
- 2 Auberge Saint-Antoine, Quebec City 94.6
- 3 Hôtel Nelligan, Montreal 93.8
- 4 Hôtel Le Germain-Dominion, Quebec City 91.6
- 5 Sooke Harbour House, Vancouver Island 91.4
- 6 Hazelton Hotel, Toronto 90.8
- Auberge du Vieux-Port, Montreal 90.4
- 7 Queen's Landing, Niagara-on-the-Lake 90.4
- 9 Fairmont Pacific Rim, Vancouver 90.3
- 10 Opus Hotel, Montreal 88.8
- 11 Sofitel Montréal 88.4
- 12 Fairmont Vancouver Airport 88.1
- 12 Fairmont Waterfront, Vancouver 88.1
- 14 Shangri-La Hotel, Vancouver 88.0
- 15 Opus Hotel, Vancouver 87.9
- 16 Fairmont Empress, Victoria, B.C. 87.7
- 16 Hôtel Le St-James, Montreal 87.7
- Victoria Regent Hotel, Victoria, B.C. 87.7
- 19 Le Saint-Sulpice, Montreal 87.6
- Prince of Wales Hotel, Niagara-on-the-Lake 87.3
- 21 Wedgewood Hotel & Spa, Vancouver 87.1
- 22 Pan Pacific, Vancouver 86.8
- 23 Four Seasons, Vancouver 86.6
- Fairmont Château Laurier, Ottawa 86.4
- 25 St. Paul Hotel, Montreal 86.2
- Fairmont Hotel Macdonald, Edmonton, Alberta 86.0
- 27 Fairmont Hotel Vancouver 84.9
- 27 Four Seasons, Toronto 84.9
- Metropolitan Hotel, Vancouver 84.8
- 30 W Montréal 84.4
- 31 Windsor Arms Hotel, Toronto 84.0
- 32 Shaw Club Hotel & Spa, Niagara-on-the-Lake 83.9
- 33 Sutton Place Hotel, Vancouver 83.8
- 34 InterContinental Montreal 83.7
- Toronto Marriott Downtown Eaton Centre Hotel 83.6
- 36 Loews Hôtel Le Concorde, Quebec City 83.2
- Vancouver Marriott Pinnacle Downtown Hotel 82.6
- 38 Loews Hôtel Vogue, Montreal 82.5
- 39 Loden Hotel, Vancouver 82.4
- Pillar and Post Inn, Niagara-on-the-Lake 82.1

### Resorts

#### **TOP 20**

- 1 King Pacific Lodge (Rosewood), B.C. 97.0
- 2 Emerald Lake Lodge, B.C. 94.9
- 3 Long Beach Lodge Resort, Vancouver Island 92.2
- Wickaninnish Inn. Vancouver Island 91.8
- Pan Pacific Whistler Village Centre,
- 6 Fairmont Chateau Lake Louise, Alberta 91.1
- 7 Four Seasons, Whistler, B.C. 91.0
- 8 Fairmont Chateau Whistler, B.C. 89.9
- 8 Fairmont Le Château Montebello, Quebec 89.9
- 10 Post Hotel & Spa, Lake Louise, Alberta 89.8
- 11 Fairmont Banff Springs, Alberta 87.9

- 11 Fairmont Le Château Frontenac, Quebec City 87.9
- Fairmont Le Manoir Richelieu, La Malbaie, Quebec 87.4
- Westin Trillium House, Blue Mountain, Collingwood, Ontario 85.9
- Westin Bear Mountain Golf Resort & Spa, Vancouver Island 85.4
- 16 Moraine Lake Lodge, Banff National Park, Alberta 85.1
- 17 Westin Resort & Spa, Whistler, B.C. 84.2
- 18 Pan Pacific Whistler Mountainside,
- 19 Rimrock Resort Hotel, Banff National Park, Alberta 83.3
- 20 Fairmont Jasper Park Lodge,

**FRENCH TWIST** Quebec City's 95-room Auberge Saint-Antoine occupies a former warehouse in the Old Port.



METHODOLOGY The Condé Nast Traveler Readers' Choice Survey, begun in 1988, is available to all readers through a secure Web site. This year's final tabulations of 28,876 responses were done by Global Market Insite, Inc., of Boston. Organization: The online questionnaire contains lists of candidates in various categories (Cities, Hotels, etc.). Individual candidates are judged by relevant criteria for each. Those that receive a required minimum number of responses are deemed eligible for a Readers' Choice Award. Evaluation: Each candidate is rated, criterion by criterion, on a five-point scale: excellent, very good, good, fair, and poor. Those scores, which represent the percentage of respondents rating a candidate excellent or very good, are averaged to determine the final score published here. For example, the Park Hyatt Seoul's rating, 95.2, is the average of its scores for all hotel criteria: Food/Dining, Location, Overall Design, Rooms, and Service.





its location

PG: 148
NOVEMBER
2011
CONDÉ NAST
TRAVELER



# **Mexico**

Two resorts that

debut on Mexico's

were introduced to

readers in annual

All three resorts in

the Mayakobá

Fairmont, and

to the Top 50.

development on

the Riviera Maya-Banyan Tree

Rosewood-help

the Yucatán add fully 27 properties

2010 and 2009,

respectively

lengthening lists,

the Capella Pedregal and

Capella Ixtapa,

Long a favorite of American travelers and not just because it's friendly and handy, Mexico has emerged as a destination with hotels and resorts that are among the world's best—and a lot of them. In 2006, four properties on the Top 100 were in Mexico; this year features ten. ¡Olé!

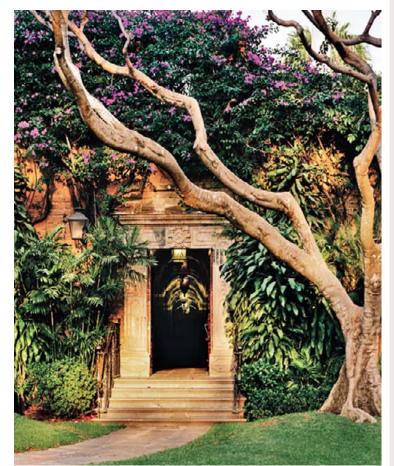
## TOP 5 CITIES

- 1 San Miguel de Allende 79.8
- 2 Oaxaca 72.9
- Mérida 70.4
- 4 Los Cabos 69.5
- 5 Guadalajara 66.4

## Resorts

#### **TOP 50**

- 1 One&Only Palmilla, Los Cabos 96.8
- 2 Rancho La Puerta, Tecate 96.7
- 3 The Tides, Riviera Maya 95.9
- Capella Pedregal, Cabo San Lucas 95.2
- 5 Capella Ixtapa 94.8
- Zoëtry Paraiso de la Bonita Riviera Maya 94.7
- 7 Grand Solmar Land's End Resort and Spa, Los Cabos 94.6
- Maroma Resort and Spa, Riviera Maya 94.6
- Rosewood Mayakobá, Riviera Maya 94.6
- Omni Puerto Aventuras Hotel Beach Resort, Cancún 94.4
- Pueblo Bonito Pacifica Resort & Spa, Cabo San Lucas 93.2
- 12 Four Seasons, Punta Mita 93.0
- 13 Esperanza, Cabo San Lucas 92.5
- Ritz-Carlton, Cancún 92.2
- Ceiba del Mar Beach & Spa Resort, Riviera Maya 92.0
- 15 Grand Velas Riviera Nayarit, Nuevo Vallarta 92.0
- 5 Secrets Maroma Beach Riviera Cancun 92.0
- 18 Banyan Tree Mayakoba, Riviera Maya 91.8
- Pueblo Bonito Emerald Bay, Mazatlán 91.6
- Las Ventanas al Paraíso (Rosewood),
- Marquis Los Cabos 91.0
- 22 Valentin Imperial Maya, Riviera Maya 90.9
- Pueblo Bonito Sunset Beach Resort & Spa, Cabo San Lucas 90.8
- 24 Grand Velas Riviera Maya 90.4
- 25 Excellence Playa Mujeres 90.1
- Fairmont Mayakoba, Riviera Maya 89.5
- 27 Beach Palace, Cancún 89.2
- Le Méridien Cancun Resort & Spa 89.2
- Secrets Capri Riviera Cancún, Playa del Carmen 89.1
- 30 Vallarta Palace, Nuevo Vallarta 89.0
- St. Regis Punta Mita Resort 88.9
- 32 Royal Playa del Carmen 88.8
- Playa Grande Resort & Grand Spa, Cabo San Lucas 88.7
- 34 Playacar Palace, Playa del Carmen 88.5
- Barceló Los Cabos Palace Deluxe 88.3
- Barcelo Los Cabos Palace Delitice los Iberostar Grand Hotel Paraíso, Riviera Maya 88.2
- 37 Cancun Palace 87.4
- 38 The Tides, Zihuatanejo 87.3
- 39 Royal Hideaway Playacar, Playa del Carmen 86.5
- 40 Sun Palace, Cancún 86.1
- 41 Hilton Los Cabos Beach & Golf Resort 85.8



FLORAL ARRANGEMENT Bougainvillea blooms year-round at Las Mañanitas in Cuernavaca, where temperatures rarely drop below 60 degrees.

- 42 Cabo Azul Resort & Spa, Los Cabos 85.0
- 43 Excellence Riviera Cancún 84.2
- Villa Rolandi Thalasso Spa, Gourmet & Beach Club, Isla Mujeres 84.2
- 45 ME by Meliá, Cancún 84.1
- 46 Moon Palace Golf & Spa Resort, Cancún 84.0
- 47 Las Hadas, Manzanillo 83.8
- 48 Isla Mujeres Palace 83.7
- 49 Barceló Maya Palace, Riviera Maya 83 6
- Dueblo Bonito Mazatlán 83.2
- 50 Riu Vallarta, Puerto Vallarta 83.2

## **Hotels**

### **TOP 10**

- 1 Las Mañanitas, Cuernavaca 93.8
- 2 La Casa Que Canta, Zihuatanejo 91.6
- 3 Casa de Sierra Nevada, San Miguel de Allende 88.8
- 4 JW Marriott Hotel Mexico City 85.3
- 5 Quinta Real, Monterrey 84.8
- 6 Quinta Real, Guadalajara 84.4
- 7 Villa Premiere Hotel & Spa, Puerto Vallarta 84.3
- Four Seasons Hotel México, D.F., Mexico City 84.2
- Casa Velas Hotel & Ocean Club, Puerto Vallarta 81.6
- Camino Real, Oaxaca 81.1



# **Caribbean/Atlantic**

Bermuda holds on to the top spot in the Caribbean and Atlantic islands among an array of saints—including St. Lucia, which is displaying serious luxury chops: Five resorts and one hotel make the lists, four of them with scores in the stratospheric 90s.

### TOP 10 ISLANDS 1 Bermuda 87.4

- St. John 84.9
- Nevis 83.0
- **British Virgin Islands** 80.6
- St. Barts 79.0
- 6 Anguilla 77.3
- Culebra, Puerto Rico 76.6
- St. Lucia 76.6
- Cayman Islands 74.6
- 10 St. Martin 74.2

### Resorts

#### TOP 40

## CARIBBEAN

- 1 Nisbet Plantation Beach Club, Nevis 96.1
- 2 Jade Mountain, St. Lucia 94.7
- 3 Anse Chastanet, St. Lucia 94.4
- 4 Ritz-Carlton, Grand Cayman 93.7
- 5 Jumby Bay (Rosewood), Antigua 91.9
- 6 Curtain Bluff, Antigua 91.8
- Jalousie Plantation, St. Lucia 91.4
- Biras Creek Resort, Virgin Gorda,
- Couples Swept Away, Jamaica 90.4
- DodyHoliday, St. Lucia 89.4
- Sandals Whitehouse European Village & Spa. Jamaica 89.1
- Peter Island Resort & Spa, B.V.I. 89.0
- 13 Cap Juluca, Anguilla 88.8
- 13 Hotel Kura Hulanda Spa & Casino, Curação 88.8
- 13 Rosewood Little Dix Bay, Virgin Gorda, B.V.I. 88.8
- 16 Viceroy Anguilla 88.7
- Jamaica Inn. Ocho Rios 881
- 18 Spice Island Beach Resort, Grenada 87.9
- 19 Galley Bay, Antigua 87.4
- Caneel Bay (Rosewood), St. John,
- 21 Bitter End Yacht Club, Virgin Gorda,
- 22 Ritz-Carlton, St. Thomas, U.S.V.I. 86.7
- 28 Riu Palace Aruba 86.5
- 24 Couples Sans Souci Resort, Jamaica 86.3
- 25 The Landings St. Lucia 86.1
- Four Seasons. Nevis 86.0
- Las Casitas Village, Puerto Rico 85.2
- 28 Round Hill Hotel and Villas, Jamaica 85.0

- 29 Sandals Royal Plantation, Jamaica 84.9
- OuisinArt Resort & Spa, Anguilla 84.7
- 30 Fairmont Royal Pavilion, Barbados 84.7
- 30 Half Moon, Rose Hall, Jamaica 84.7
- Young Island, St. Vincent 84.6
- **Hyatt Regency Aruba Resort &**
- 55 Hard Rock Hotel & Casino. Dominican Republic 83.3
- 35 Hôtel Guanahani & Spa, St. Barts 83.3
- Bucuti Beach Resort, Aruba 82.9
- Petit St. Vincent Resort 82.7
- 39 Rockhouse, Jamaica 82.3
- 40 Turtle Beach, Barbados 82.2

#### **ATLANTIC**

- 1 The Reefs, Bermuda 94.9
- 2 Parrot Cay, Turks and Caicos 92.1
- 3 One&Only Ocean Club, Bahamas 91.3
- Amanyara, Turks and Caicos 90.4
- Rosewood Tucker's Point, Bermuda 90.4
- 6 Grace Bay Club, Turks and Caicos 89.1
- Gansevoort, Turks and Caicos 88.5 8 Reef Atlantis, Bahamas 86.1
- 8 Regent Palms, Turks and Caicos 86.1
- 10 Pink Beach Club, Bermuda 85.8
- III Fairmont Southampton, Bermuda 82.9
- 12 Cove Atlantis, Bahamas 82.3
- Sandals Grande Emerald Bay, Bahamas 82.2
- **Beaches Turks & Caicos Resort** Villages & Spa 81.9
- 14 Cambridge Beaches, Bermuda 81.9



GOOD SPIRITS Seon Athill mixes it up behind the bar at Jumby Bay, off Antigua.

## **Hotels**

## **CARIBBEAN/ATLANTIC**

- 1 Peninsula House, Dominican Republic 98.8
- 2 The Caves, Jamaica 94.4
- Eden Rock, St. Barts 92.9
- 4 Hôtel Saint-Barth Isle de France 92.5
- 5 Ladera, St. Lucia 90.6
- 6 Jakes. Treasure Beach, Jamaica 87.1
- 7 Hotel El Convento, San Juan,
- 8 Rock House, Bahamas 84.0
- Horned Dorset Primavera Hotel,
- 10 Sugar Mill, Tortola, B.V.I. 83.2

## **GRAND STRAND**

On 100 acres of

Sugar Beach

only resort in

earn a perfect

location score.

rain forest facing

St. Lucia's Jalousie Plantation is the

the Caribbean to

The Amanyara sits next to Malcolm's Beach on the northwest coast of Provo, as everyone calls Providenciales the most populous Turks and Caicos.



PG: 152 NOVEMBER CONDÉ NAST TRAVELER

## Oceania

Sydney enjoys the lead as the top-scoring city in the world. Australia also has 13 of the region's top hotels and four of the top resorts—all along its eastern coast. New Zealand and French Polynesia step forward grandly with a quintet of resorts with scores in the 90s.



## **Hotels**

**TOP 10 ISLANDS** 

Bora Bora 87.0

Moorea 84.9 Huahine, French

Polynesia 82.1

6 Fiji 79.5

Galápagos 80.6

Rangiroa and the

Cook Islands 79.0

Raiatea, French

Polynesia 78.5

Tuamotus 79.4

Tasmania 79.3

**Great Barrier Reef** 85.9

## **TOP 15**

- 1 Observatory Hotel, Sydney 91.1
- 2 Sydney Harbour Marriott Hotel at Circular Quay 89.9
- 3 The Langham, Auckland 87.0
- 3 Westin Sydney 87.0
- 5 Establishment Hotel, Sydney 86.8
- 6 Westin Melbourne 86.2
- InterContinental Sydney 85.7
- B Hilton Sydney 84.6
- 9 Four Seasons, Sydney 84.5
- 10 Sheraton on the Park, Sydney 81.8
- III Hilton Brisbane 81.5
- 11 Shangri-La Hotel, Sydney 81.5
- Sofitel Sydney Wentworth 80.2
- Sir Stamford at Circular Quay, Sydney 80.0Sofitel Queenstown Hotel and Spa 79.2

## Resorts

#### **TOP 10**

- Lodge at Kauri Cliffs, New Zealand 98.4
- 2 Four Seasons, Bora Bora 96.6

**TOP 5 CITIES** 

1 Sydney 85.1

Queenstown 77.9Melbourne 77.5

4 Christchurch 73.9

5 Auckland 73.5

- Le Taha'a Island Resort & Spa, French Polynesia 92 0
- 4 Te Tiare Beach Resort, Huahine, French Polynesia 91.5
- 5 Bora Bora Pearl Beach Resort & Spa 91.3
- 6 Sea Temple Resort & Spa, Port Douglas, Queensland 88.8
- Palazzo Versace, Gold Coast 88.2
- 8 Lizard Island, Great Barrier Reef 86.5
- Sheraton Moorea Lagoon Resort & Spa 83.2
- Surfers Paradise Marriott Resort & Spa, Gold Coast 83.0

# Central & South America

Some of the most eclectic lists are Latin America's, with a lazy beach resort in Uruguay, eco-camps in Costa Rica, a high-design hotel in one of the world's largest megalopolises, and golf, ski, and wine country resorts all jockeying to be number one.

## TOP 5 CITIES

- Buenos Aires 79.7
- 2 Cuzco 77.8
- 3 Antigua de Guatemala 73.3
- 4 Rio de Janeiro 70.3
- 5 Medellín 69.0

## Resorts

### **TOP 15**

## CENTRAL & SOUTH AMERICA

- 1 Four Seasons Resort Carmelo, Uruguay 94.8
- 2 Xandari Resort & Spa, Costa Rica 93.0
- 3 Kanantik Reef & Jungle Resort, Belize 92.9
- 4 Hotel Salto Chico, Torres del Paine National Park, Chile 90.4
- 5 El Silencio Lodge & Spa, Costa Rica 90.1
- 6 Four Seasons Resort Costa Rica at Peninsula Papagayo 89.7
- Llao Llao Hotel & Resort, Argentina 88.5
- Park Hyatt Mendoza Hotel, Casino & Spa, Argentina 87.7
- 9 Hotel Punta Islita, Costa Rica 86.8
- Turtle Inn, Belize 85.4
- 11 Chaa Creek, Belize 85.0
- Finca Rosa Blanca Coffee Plantation & Inn, Costa Rica 83.9
- Los Suenos Marriott Ocean & Golf Resort, Costa Rica 83.6
- 14 Royal Palm Hotel, Galápagos 82.4
- 15 Arenas del Mar, Costa Rica 81.9

### **Hotels**

### TOP 5

## **CENTRAL AMERICA**

- 1 Lapa Rios Ecolodge, Costa Rica 92.7
- Casa Santo Domingo, Antigua Guatemala 91.4
- Inn at Robert's Grove, Belize 83.2
- 4 Villa Caletas, Costa Rica 82.2
- 5 Hotel Grano de Oro, San José, Costa Rica 80.8

**SOUTHERN HOSPITALITY** With villas measuring nearly 1,000 square feet and majestic Andes views, Argentina's Cavas Wine Lodge qets its highest score for rooms.



### **TOP 15**

### **SOUTH AMERICA**

- 1 Hotel Fasano, São Paulo 96.6
- 2 Alvear Palace Hotel, Buenos Aires 94.6
- 3 Palacio Duhau-Park Hyatt, Buenos Aires 94.4
- 4 Four Seasons, Buenos Aires 94.0
- 5 Sofitel Cartagena Santa Clara 92.5
- 6 Hotel Monasterio, Cuzco 91.9
- Inkaterra Machu Picchu Pueblo Hotel 89.8
- B Libertador Palacio del Inka Hotel Cusco 89.7
- Cavas Wine Lodge, Argentina 89.5
- 10 Sofitel Buenos Aires 87.0
- Ritz-Carlton, Santiago 86.9
- JW Marriott Hotel Lima 85.6
- Copacabana Palace, Rio de Janeiro 85.0
- Loi Suites Recoleta Hotel, Buenos Aires 84.2
- 15 JW Marriott Hotel Quito 83.9



**GLASS HOUSE** The

Conservatory Bar

Sheraton on the

cocktails, wines

Park has menus of

(long on Australia),

global tapas, and

including the \$52

Cuban cigars

Cohiba Siglo II.

at Sydney's

PG: 154

NOVEMBER
2011

CONDÉ NAST
TRAVELER

## Δsia

Kyoto takes the number one spot on Asia's list of top cities for the first time. On the mainland, China's building boom continues to produce superior hotels: Properties with scores over 90 have almost tripled (from 8 to 23) since 2006.

#### TOP 10 ISLANDS **TOP 10 CITIES** Maldives 87.5 1 Kvoto 82.3 2 Bangkok 81.6 2 Bali 84.3 3 Hong Kong 81.1 3 Phuket 80.0 4 Chiang Mai 80.8 4 Sevchelles 79.9 5 Ubud, Bali 80.0 Malaysian Borneo 79.2 6 Singapore 78.4 6 Luzon, 7 Tokyo 76.8 Philippines 77.9 8 Luang Prabang, Mauritius 77.4 8 Cebu, Philippines 77.2 Thimphu, Langkawi, Malaysia 76.1 10 Shanghai 74.9 10 Koh Samui, Thailand 73.7

## Resorts

#### TOP 20

- Ayana Resort & Spa, Bali 95.7
- 2 Four Seasons Resort Bali at Sayan 94.9
- 3 Four Seasons, Chiang Mai 94.8
- 3 Oberoi Vanyavilas, Rajasthan 94.8
- 5 Evason Ana Mandara & Six Senses Spa, Vietnam 94.2
- 6 Amanpuri, Phuket 93.2
- Sofitel Angkor Phokeethra Golf and Spa Resort, Siem Reap, Cambodia 92.7
- 8 Oberoi Amarvilas, Agra 92.6
- Life Heritage Resort, Vietnam 92.1
- Tour Seasons Tented Camp Golden Triangle, Chiang Rai 90.7
- Banyan Tree Phuket 88.6
- 12 JW Marriott Phuket Resort & Spa 87.2
- 13 Vivanta by Taj-Fort Aguada, Goa 86.0
- Shangri-La's Mactan Resort and Spa, Cebu. Philippines 84.8
- 15 Laguna Resort & Spa (Luxury Collection), Bali 84.7
- 16 Four Seasons Resort Bali at
- Jimbaran Bay 84 Shangri-La's Boracay Resort and Spa,
- Philippines 83.8
- 18 Nam Hai, Hoi An, Vietnam 83.0
- Victoria Angkor Resort & Spa,
- La Résidence Hôtel & Spa, Hue, Vietnam 82.1

## Hotels

#### **TOP 125**

- Ritz-Carlton Shanghai, Pudong 99.2
- 2 Mandarin Oriental, Bangkok 97.9
- 3 The Peninsula, Tokyo 97.7
- 4 Kyoto Hotel Okura 97.2
- Sofitel Forebase Chongging 97.1
- 6 Oberoi Udaivilas, Rajasthan 96.8
- 7 Pudong Shangri-La, Shanghai 96.5
- 8 Mandarin Oriental, Hong Kong 96.1
- 8 Oberoi Rajvilas, Jaipur 96.1
- The Peninsula, Hong Kong 96.1
- Ritz-Carlton Beijing, Financial Street 9
- Mandarin Oriental Dhara Dhevi, Chiang Mai 95.7
- 13 Park Hyatt Seoul 95.2
- 14 Raffles Beijing 94.9
- 15 Vivanta by Taj—Hari Mahal Jodhpur 94.7
- 16 Amandari, Bali 94.5
- 17 The Peninsula, Bangkok 94.2
- 18 Opposite House, Beijing 94.1
- 19 Taj Lake Palace, Rajasthan 94.0
- Amansara, Siem Reap, Cambodia 93.1 Westin Bund Center, Shanghai 93.1
- 22 Leela Palace Bangalore 92.6
- 23 Makati Shangri-La, Manila 92.5
- 24 Conrad Hong Kong 92.4
- 24 Kowloon Shangri-La, Hong Kong 92.4

- 24 Regent Beijing 92.4
- 27 Shangri-La Hotel, Bangkok 92.3
- 28 Sofitel Wanda Beijing 92.2
- 29 Hilton Beijing Wangfujing 92.1
- 29 The Langham, Hong Kong 92.1 31 Shangri-La Hotel, Changchun,
- 32 Park Plaza Beijing Wangfujing 91.4
- 33 InterContinental Hong Kong 91.3
- 34 Rambagh Palace (Taj), Jaipur 91.2
- 35 Westin Beijing Chaoyang 91.0
- 36 Park Hyatt Saigon 90.6
- 7 Portman Ritz-Carlton, Shanghai 90.5
- 37 Ritz-Carlton, Beijing 90.5
- 39 St. Regis, Beijing 90.4
- 40 Ritz-Carlton, Tokyo 90.3
- 41 Four Seasons, Hong Kong 90.1
- 41 Grand Hyatt Tokyo 90.1
- 43 Four Seasons Hotel Tokyo at Marunouchi 90.0
- 43 Regent Taipei 90.0
- 43 Umaid Bhawan Palace (Taj),
- 46 Langham Place, Hong Kong 89.9
- 47 Mandarin Oriental, Singapore 89.7
- 48 Island Shangri-La, Hong Kong 89.5
- 48 Ritz-Carlton, Millenia Singapore 89.5
- 48 Taj Exotica, Goa 89.5
- 51 Grand Hyatt Beijing 89.4
- 51 Hôtel de la Paix, Siem Reap, Cambodia 89.
- 51 Shangri-La Hotel, Beijing 89.4
- 54 Edsa Shangri-La, Manila 89.3
- 55 Grand Hyatt Shanghai 89.2
- 56 Jai Mahal Palace (Taj), Jaipur 89.0
- 57 China World Hotel, Beijing 88.9
- 57 St. Regis, Singapore 88.9
- 59 The Peninsula, Beijing 88.8
- 59 Ritz-Carlton, Kuala Lumpur 88.8
- 61 JW Marriott Bangkok 88.4
- Sofitel Shanghai Hyland 88.2
- 63 The Oberoi, New Delhi 88.1
- 64 Grand Hyatt Erawan Bangkok 88.0 65 The Sukhothai, Bangkok 87.8
- 66 Raffles Grand Hotel d'Angkor 87.4
- Te Méridien Chiang Mai 87.2
- 67 St. Regis, Shanghai 87.2
- 67 Shangri-La Hotel, Singapore 87.2 70 Westin Beijing Financial Street 87.1

## **OM LAND** Guests Seasons at Sayan assume lotus positions beside the resort's

The Amanpuri, on

Phuket's Andaman

Coast, the flagship

of the Aman group.

is one of just three

Asian resorts to

receive perfect

scores for design.



PG: 156 NOVEMBER CONDÉ NAST TRAVELER



**NAMASTE!** Elephants in stone and receptionists in saris greet guests with marigold garlands at the Oberoi Udaivilas in Rajasthan.

- 71 Sofitel Legend Metropole Hanoi 87.0
- 22 Banyan Tree Bangkok 86.7
- 72 Grand Hyatt Mumbai 86.7
- 72 Hotel Okura Tokyo 86.7
- 72 ITC Maurya (Luxury Collection), New Delhi 86.7
- 76 Raffles Hotel, Singapore 86.5
- 76 Taj Lands End, Mumbai 86.5
- 78 Le Méridien Bangkok 86.3
- 78 Millennium Hilton Bangkok 86.3
- 80 Park Hyatt Tokyo 86.2
- 81 Fullerton Hotel, Singapore 86.1
- 81 New Otani, Tokyo 86.1
- 81 Uma Paro, Bhutan 86.1
- 81 W Hong Kong 86.1
- Sheraton Shanghai Hotel & Residences 85.8
- 86 Mandarin Oriental, Tokyo 85.7
- Conrad Centennial Singapore 85.6
- 87 InterContinental Beijing Beichen 85.6
- InterContinental Grand Stanford Hong Kong 85.6

- Landmark Mandarin Oriental, Hong Kong 85.5
- 1 The Peninsula, Shanghai 85.4
- JW Marriott Shanghai at Tomorrow Square 85.3
- Gonrad Bangkok 85.1
- Lebua at State Tower, Bangkok 85.1
- 95 Sofitel Xi'an on Renmin Square 84.9
- 96 Shangri-La Hotel, Hangzhou 84.8
- 97 Four Seasons, Bangkok 84.6
- Park Hyatt Beijing 84.6
- Taj Mahal Hotel, New Delhi 84.6
- 100 Hilton Chongqing 84.5
- Hotel Nikko Princess Kyoto 84.5
- 102 Conrad Tokyo 84.4
- 102 Grand Hyatt Singapore 84.4
- Luang Prabang, Laos 84.4
- Vivanta by Taj President, Mumbai 84.3
- 106 JW Marriott, Hong Kong 84.1
- 107 ANA InterContinental Tokyo 84.0

- 107 Hyatt Regency Hangzhou 84.0
- 107 Taj Mahal Palace & Tower, Mumbai 84.0
- 110 Grand Hyatt Hong Kong 83.9
- 111 The Peninsula, Manila 83.7
- 112 Four Seasons, Singapore 83.6
- 112 Le Royal Méridien Shanghai 83.6
- 112 Shangri-La Hotel, Guilin,
- 115 The Imperial, New Delhi 83.5
- 116 Kempinski Hotel Beijing Lufthansa Center 83.4
- Hyatt on the Bund, Shanghai 83.2
- 118 Hotel Majestic, Ho Chi Minh City 83.1
- Grand Hyatt Taipei 83.0
- 120 Four Seasons, Shanghai 82.9
- 121 Imperial Hotel, Tokyo 82.8
- 121 La Résidence d'Angkor 82.8
- Dusit Thani, Bangkok 82.7
- Park Hyatt Shanghai 82.6Taj West End, Bangalore 82.5
- Westin Guangzhou 82.5



The Park Hyatt Shanghai is one of 16 hotels in that city to score above 80—up from 7 just five

PG: 157 NOVEMBER 2011 CONDÉ NAST TRAVELER

# Africa & the Middle East

Through the ongoing "Arab spring," many of you traveled undeterred, finding favorite hotels in Amman, Dubai, and Jerusalem. South Africa and Egypt together are home to 17 of Africa's 20 top-scoring hotels.

## Resorts

#### TOP 35

CREATURE COMFORTS

walkways at Pioneer

Africa's Londolozi, in

Camp, one of five

winners in South

the Sabi Sand

Game Reserve

illuminate the

### **AFRICA**

- Four Seasons Sharm El Sheikh,
- Safari Lodges at Phinda Private Game Reserve, South Africa 98.
- Kirawira Luxury Tented Camp, Tanzania 98.5
- Mombo and Little Mombo Camps,
- 5 Londolozi, South Africa 96.4
- 5 Singita Sabi Sand, South Africa 96.4
- Sabi Sabi Private Game Reserve, South Africa 96.3
- 8 MalaMala Game Reserve,
- Le Franschhoek Hotel & Spa, South Africa 94.3



### 10 Savuti Camp, Botswana 94.0

11 Little Vumbura Camp, Botswana 93.3

**TOP 5 CITIES** 1 Cape Town 83.9 2 Beirut 75.0 3 Byblos 74.7 4 Jerusalem 73.2 Marrakech 71.5

- Fairmont Mount Kenya Safari Club,
- Governors' Camp Masai Mara, Kenya 92.9
- Sanctuary Chief's Camp, Botswana 92.9 15 Jack's Camp, Botswana 91.3
- 16 Singita Kruger National Park, South Africa 90.9
- 17 Lion Sands, South Africa 90.4
- Sanctuary Olonana, Kenya 90.1
- Sanctuary Chobe Chilwero, Botswana 89.8
- Serengeti Serena Safari Lodge, Tanzania 89.7
- 21 Royal Livingstone, Zambia 89.2
- Lake Manyara Tree Lodge, Tanzania 88.9
- Fairmont Mara Safari Club, Kenya 88.0
- Victoria Falls Safari Lodge, Zimbabwe 87.6
- 25 Sweetwaters Tented Camp, Kenya 86.6
- Serena Mountain Lodge, Mount Kenya 85.9
- Amboseli Serena Safari Lodge,
- 28 Shamwari Game Lodges, South Africa 84.2
- 29 Chobe Game Lodge, Botswana 83.7
- 30 Ngorongoro Crater Lodge, Tanzania 83.5 31 Palace of the Lost City, South Africa 83.3
- Ol Tukai Lodge, Kenya 83.2
- One&Only Cape Town 83.2
- 34 Ngorongoro Serena Safari Lodge,
- 35 Mara Serena Safari Lodge, Kenya 82.6

### **MIDDLE EAST**

- Buri Al Arab, Dubai 94.0
- 2 Ritz-Carlton, Dubai 89.7
- Emirates Palace. Abu Dhabi 87.8
- Shangri-La's Barr Al Jissah Resort and
- Mövenpick Resort & Spa Dead Sea,

## **Hotels**

#### **TOP 20**

### **AFRICA**

- 1 Steenberg Hotel, Cape Town 95.7
- The Saxon. Johannesburg 92.5
- 3 Cape Grace, Cape Town 90.7
- 4 Twelve Apostles Hotel and Spa,
- 5 Table Bay Hotel, Cape Town 90.4
- Four Seasons Hotel Cairo at The First Residence 89
- Arusha Mountain Village,
- 8 Sofitel Cairo El Gezirah 88.7
- Four Seasons Hotel Cairo at Nile Plaza 88.0
- Westin Cape Town 87.1
- III Four Seasons Hotel Alexandria at San Stefano, Foyot 86.3
- Semiramis InterContinental Cairo 86.2
- Victoria & Alfred Hotel, Cape Town 86.2
- 14 Sofitel Fès Palais Jamaï, Fez 85.9
- 15 Mena House Oberoi. Cairo 85.8
- 16 Gibb's Farm, Ngorongoro, Tanzania 84.:
- 16 Mount Nelson Hotel, Cape Town 84.7
- 18 Le Quartier Français, Franschhoek,
- 🔟 Cairo Marriott Hotel & Omar Khayyam Casino 84.0
- 19 The Westcliff, Johannesburg 84.0

## **TOP 10**

## **MIDDLE EAST**

South Africa 84.3

- 1 Park Hyatt Dubai 95.5
- 2 Al Faisaliah Hotel (Rosewood), Rivadh 93.6
- 3 Four Seasons, Doha 88.3
- 4 Inbal Jerusalem Hotel 87.5
- 5 Four Seasons, Amman 86.7
- 6 David Citadel Hotel, Jerusalem 86.0
- Grand Hyatt Amman 86.0
- 8 Jumeirah Beach Hotel, Dubai 84.0 Grand Hvatt Dubai 83.2
- Deach Rotana Abu Dhabi 82.9

## **Airlines**

The new "Small Airlines" category is topped by OpenSkies, which won you over with its all-business-class service to Paris.

### **FOREIGN AIRLINES**

- 1 Singapore Airlines 88.1
- 2 Virgin Atlantic 81.3
- 3 Emirates 80.4
- 4 Cathay Pacific 781
- 5 Air New Zealand 77.4
- 6 Etihad Airways 77.2
- Korean Air 76.1
- 8 Asiana Airlines 75.0
- 9 ANA (All Nippon Airways) 73.9
- 10 JAL (Japan Airlines) 71.6

### **U.S. AIRLINES**

- 1 Virgin America 79.7
- 2 JetBlue Airways 71.0
- 3 Hawaiian Airlines 66.5
- 4 Continental Airlines 55.2 Delta Air Lines 50.9
- 6 Frontier Airlines 50.3
- Southwest Airlines 49.5
- 8 United Airlines 49.3 9 Alaska Airlines 48.3
- 10 American Airlines 47.0

### SMALL AIRLINES

- 1 OpenSkies 90.8 2 Porter Airlines 78.2
- 3 Air Tahiti Nui 66.6
- 4 Volaris 65.7
- 5 SilkAir 58.0
- 6 West let 57.8
- 7 Air Pacific 52.0
- 8 Aeroméxico Connect 50.4
- 9 KLM Cityhopper 50.0

Virgin Australia (formerly Virgin Blue) 49.6



# **Europe**

Praque's Mandarin

Oriental, with both

period and

contemporary

interior design, is

northern Europe to

the only hotel in

receive a perfect

score for rooms.

Facing Vienna's

yards from the

Opera House and

just a few hundred

Hofburg complex, the Hotel Sacher

earned its highest

score (95.4) for its

central location.

European winners have changed little since last year, with familiar favorites appearing in top spots. Estonia, however, is represented for the first time (by the Swissôtel in Tallinn), while reader enthusiasm for hospitality in the British Isles has boosted their top hotel list from 25 to 40, with Scotland's Culloden House at number one.

## **TOP 10 CITIES**

- 1 Florence 85.0
- 2 Barcelona 82.8
- 3 Rome 82.4
- 4 Paris 81.9
- 5 Bruges 81.7
- 5 Venice 81.7
- 7 Salzburg 81.4
- 81.0 Vienna
- 9 Prague 79.7 9 Siena 79.7

#### **TOP 10 ISLANDS**

- Bozcaada and the Turkish Aegean Islands 84.2
- Mykonos and the Cyclades 79.2
- 3 Madeira 78.8
- Mallorca and the Balearics 78.8
- 5 Shetlands 77.9
- Capri 77.4
- Isle of Skye 74.9
- Hyar and the Dalmatians 74.8
- Elba and the Tuscan Archipelago 74.2
- 10 Gotland, Sweden 74.0



## Hotels

#### TOP 50

## **NORTHERN EUROPE**

- 1 Mandarin Oriental, Prague 95.7
- 2 Beau-Rivage Palace, Lausanne 95.1
- Regent Berlin 95.0
- 4 Swissôtel Tallinn 94.9
- 5 Four Seasons, Prague 93.8
- 6 Four Seasons Gresham Palace Budapest 93.4
- 7 Fairmont Le Montreux Palace 93.3
- 8 Baur au Lac, Zurich 93.1
- 9 Park Hyatt Hamburg 92.7
- Mandarin Oriental, Munich 92.6
- 11 Park Hyatt Zurich 92.5
- 12 Hotel Adlon Kempinski Berlin 91.7
- 13 Lausanne Palace & Spa 89.9
- 14 Grand Hotel Wien. Vienna 89.8
- 15 Ritz-Carlton, Berlin 89.5
- 16 Le Méridien Grand Hotel Nurembera 89.3
- Brenners Park-Hotel & Spa,
- Baden-Baden 89.0
- Victoria-Jungfrau Grand Hotel & Spa,
- 19 Grand Hyatt Berlin 88.9
- 19 Hotel Sacher, Vienna 88.9
- 21 InterContinental Budapest 88.3
- 22 Hotel Sacher, Salzburg 87.9
- 23 Art Deco Imperial Hotel 87.5
- 23 Hotel Imperial (Luxury Collection),
- 25 Hilton Budapest 87.1
- 26 Radisson Blu Hotel, Berlin 86.9
- 27 Grand Hotel Esplanade, Berlin 86.3
- 28 Hotel Bristol (Luxury Collection).
- 29 Hotel Schweizerhof Luzern 86.0
- 30 Ritz-Carlton, Moscow 85.9
- 31 Hotel Kämp (Luxury Collection), Helsinki 85.8
- 32 Sofitel Munich Bayerpost 85.7
- 33 Hotel Goldener Hirsch (Luxury Collection), Salzburg 85.5
- 34 Palace Luzern, Lucerne 85.1
- 35 Grand Hôtel, Stockholm 84.9
- 36 Le Méridien Budapest 84.6
- 37 Moscow Marriott Royal
- Aurora Hotel 84.3 38 Hotel Josef, Prague 84.0
- Sempinski Hotel Corvinus Budapest 83.7
- 39 Mandarin Oriental, Geneva 83.7
- 41 Aria Hotel, Prague 83.5
- 41 Sofitel Budapest Chain Bridge 83.5
- 43 Hotel Amigo, Brussels 83.1

- 44 InterContinental Warszawa, Warsaw 83.0
- 45 Berlin Marriott Hotel 82.9
- 46 Budapest Marriott Hotel 82.3
- 47 Fairmont Hotel Vier Jahreszeiten,
- 47 Hotel Vier Jahreszeiten Kempinski
- 49 Corinthia Hotel Budapest 82.1
- 50 Hilton Prague Old Town 81.7

### **SOUTHERN EUROPE**

- 1 Hôtel de Paris, Monte Carlo 96.7
- 2 Il San Pietro di Positano 96.4
- Four Seasons Hotel Istanbul at Sultanahmet 95.6
- 4 Swissôtel Ankara 95.0
- 5 Four Seasons Hotel George V Paris 94.7
- 6 Park Hyatt Paris-Vendôme 94.6
- Ciragan Palace Kempinski Istanbul 94.4
- Hassler Roma 94.0
- Hotel Splendido & Splendido Mare, Portofino 93.9
- Park Hyatt Milan 93.9
- II Grand Hotel Villa Serbelloni, Lake Como 93.
- 12 Parador Hostal dos Reis Católicos, Santiago de Compostela 93.6
- Swissôtel Grand Efes, Izmir, Turkey 93.5
- 14 Four Seasons Hotel Firenze 93.3
- 15 Le Sirenuse, Positano 93.2
- 15 Hotel Métropole Monte-Carlo 93.1
- Westin Excelsior, Florence 92.8
- 18 Le Meurice, Paris 92.5
- 19 Londra Palace, Venice 92.4
- 20 St. Regis (Luxury Collection), Florence 92.1
- 21 Aldrovandi Villa Borghese, Rome 91.8
- 22 Hôtel de Crillon, Paris 91.6
- 23 Hôtel Plaza Athénée, Paris 91.2
- Hôtel Ritz Paris 90.9
- 25 Olissippo Lapa Palace, Lisbon 90.8
- 26 Bauer II Palazzo, Venice 90.7
- 50.7 Swissôtel The Bosphorus, Istanbul
- 28 Hôtel de la Cité, Carcassonne 90.5
- Bauer Hotel, Venice 90.4
- 30 Hotel Gritti Palace (Luxury Collection),
- 31 Hotel Alfonso XIII (Luxury Collection), Seville 90.2
- 32 Hotel Santa Caterina, Amalfi 89.9
- Grand Hotel Excelsior Vittoria, Sorrento 89.7

- 33 Hotel Arts, Barcelona 89.7
- 35 Four Seasons Hotel Istanbul at the Bosphorus 89.3
- 35 Four Seasons Hotel Milano 89.3
- 37 Hotel Grande Bretagne (Luxury Collection), Athens 89.2
- 38 Grand Hotel Quisisana, Capri 89.1
- 39 Hotel Ritz, Madrid 88.5
- 40 Sofitel Rome Villa Borghese 88.4
- 41 ME Madrid 88.2
- Grand-Hôtel du Cap-Ferrat, Côte d'Azur 88.0
- 42 Hotel Urban, Madrid 88.0
- 42 Rome Cavalieri 88.0 45 Four Seasons Hotel Ritz Lisbon 87.7
- 45 Renaissance Paris Vendome
- 47 Hotel Principe di Savoia, Milan 87.6
- 47 Regent Esplanade Zagreb 87.6
- 49 Hotel Eden, Rome 87.5
- 49 Hotel Savov, Florence 87.5
- 51 Grand Hotel Miramare, Portofino 86.8
- 51 Hôtel Hermitage, Monte Carlo 86.8
- 53 K&K Hôtel Cayré, Paris 86.6
- 54 Luna Hotel Baglioni, Venice 86.4 55 Renaissance Paris Arc de Triomphe
- Hotel 86.3 55 San Domenico Palace Hotel,
- Taormina, Sicily 86.
- Grand Hotel Continental, Siena 86.0 57 Hotel Maria Cristina (Luxury Collection),
- San Sebastián 86.0 59 Hotel Helvetia & Bristol, Florence 85.9
- Digital Hotel Gran Meliá Fénix, Madrid 85.4
- 50 Silken Gran Hotel Domine Bilbao 85.4
- 52 InterContinental Madrid 85.3
- Westin Palace, Madrid 85.3
- 64 Westin Excelsior, Rome 85.2 65 Hotel Danieli (Luxury Collection),
- 65 Hotel Raphael, Paris 85.1
- 65 InterContinental Paris Le Grand 85.1
- 68 Hotel Cipriani, Venice 85.0
- 69 Hotel Majestic, Rome 84.9
- 70 Capri Palace Hotel & Spa 84.8
- 70 Hotel Jazz, Barcelona 84.8 70 Prince de Galles (Luxury Collection),
- 70 San Clemente Palace Hotel & Resort,
- Hotel de Russie, Rome 84.7
- 75 Hôtel Le Bristol, Paris 84.6





#### **ROMAN REVIVAL**

Trinità dei Monti suite at the

## **TOP 20**

### **SMALL HOTELS**

- 1 Palazzo Sasso, Ravello 95.8
- 2 Château de la Chèvre d'Or, Côte d'Azur 95.6 3 Villa San Michele, Fiesole,
- Domaine des Hauts de Loire,
- Onzain 92.0
- 5 Hôtel d'Aubusson, Paris 91.8
- 5 Hotel König von Ungarn,
- 7 Hotel Villa Cipriani, Asolo, Italy 91.3
- 8 La Mirande, Avignon 91.1
- Alchymist Grand Hotel & Spa, Prague 90.4
- 10 La Villa Gallici, Aix-en-Provence 90.3
- 11 Ca'Sagredo Hotel, Venice 90.0
- 12 II Falconiere, Cortona, Tuscany 87.7
- 13 J. K. Place, Florence 87.2
- 14 Vila Bled, Slovenia 86.4
- 15 Parador de Granada, Andalusia 85.7
- 16 Katikies Hotel, Santorini 85.0
- 17 Château Eza, Côte d'Azur 84.8
- 18 Domaine Les Crayères, Reims 84.5
- 19 Hôtel d'Europe, Avignon 81.2
- 20 Château La Chenevière, Normandy 80.4

### **TOP 40**

## **BRITISH ISLES**

- 1 Culloden House, Inverness,
- 2 Chewton Glen, Hampshire 96.0
- 3 The Halkin, London 94.9
- 4 The Goring, London 94.7 5 Haymarket Hotel, London 93.9
- 6 Milestone Hotel, London 93.8
- 7 The Lanesborough, London 92.9
- 8 One Aldwych, London 92.6

- 9 41 Hotel, London 91.6
- 10 The Connaught, London 91.5
- 11 Soho Hotel, London 91.0
- 12 Ballynahinch Castle Hotel, County Galway 90.5
- 13 Shelbourne Dublin 90.4
- 14 Egerton House Hotel, London 89.8
- 15 The Dorchester, London 89.4
- 16 Dukes Hotel, London 89.0
- 17 The Merrion, Dublin 88.4
- 18 Ballymaloe House, County Cork 88.0
- 19 The Berkeley, London 87.9
- 20 Four Seasons, Dublin 87.4
- 21 Conrad Dublin 87.2
- 22 Chancery Court Hotel, London 87.1
- Sofitel London St James 86.8
- 24 Royal Crescent Hotel, Bath 86.2
- 25 The Balmoral, Edinburgh 86.1 26 Royal Horseguards Hotel,
- London 85.9 26 The Savoy, London 85.9
- 28 Claridge's, London 85.8
- 29 51 Buckingham Gate, Taj Suites and Residences, London 85.7
- 30 Buckland Manor, The Cotswolds 85.6
- 31 The Scotsman, Edinburgh 85.5
- 32 Stafford Hotel, London 85.4
- 33 The Metropolitan, London 84.6
- 34 Landmark London Hotel 84.3
- 35 Sofitel London Heathrow 84.2 36 Four Seasons Hotel London at Park
- Lane 83.5 36 Hotel Portmeirion, Wales 83.5
- 38 Westbury Hotel, Dublin 83.2
- 39 The Langham, London 83.0
- 40 Rubens at the Palace, London 82.9

## Resorts

#### **TOP 25**

- Hotel Caesar Augustus, Capri 97.1
- Perivolas, Santorini 96.8
- Park Hotel Kenmare, County Kerry 95.0
- 4 Ashford Castle, County Mayo 93.0
- 5 Sheen Falls Lodge, County Kerry 92.9
- 6 Villa d'Este, Lake Como 92.5
- Adare Manor Hotel & Golf Resort, County Limerick 92.
- Westin Athens Astir Palace Beach Resort 92.4
- Mykonos Grand Hotel &
- Totel du Cap-Eden-Roc, Côte d'Azur 91.
- Hôtel du Palais, Biarritz 90.7
- 12 Dromoland Castle, County Clare 90.6
- Old Course Hotel, Golf Resort & Spa, St. Andrews 90.4
- Ritz-Carlton Powerscourt, County Wicklow 90.1
- 15 Mount Juliet Estate, County Kilkenny 88.9
- 16 Dolder Grand Hotel, Zurich 88.4
- Capri Tiberio Palace, Capri 87.1
- 18 Four Seasons, Hampshire 86.7
- K Club Golf and Spa Resort, County Kildare 85.
- Badrutt's Palace Hotel, St. Moritz 85.6
- Grand Hotel Zermatterhof, Zermatt 85.0
- 22 Turnberry (Luxury Collection), Scotland 84.4
- Marriott's Village d'Ile-de-France 82.3
- Waterford Castle, County Waterford 81.8
- 25 Hotel Excelsior, Venice Lido 80.5

One of the few hotels to receive perfect scores in more than one category, Ireland's Park Hotel Kenmare scored 100 for both service and

PG: 161 NOVEMBER 2011

CONDÉ NAST TRAVELER