Marketing 101: Building Strong Brands

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Pod 2

- Strategic Marketing
- Find your niche and offer value better than th competition

Market-Driven Principles

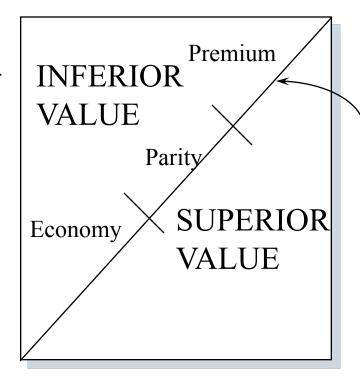
- Know our markets
- Customers have the final say
- Commit to being first in the markets we serve
- Deliver total quality to guarantee customer satisfaction

Value Mapping

higher

Relative Costs to Customer

lower



fair-value line

inferior

superior

Relative Perceived Benefits

Strategies for Leadership*

