

## **Module 5 – Practice Solutions**

### **Security check**

**SC1.** Probability to make it past the gate:  $0.5 * 0.1 * 0.7 = 0.035$

**SC2.** Probability to board:  $0.035 * 0.05 * 0.01$  (those are the bad guys that are inspected, but not caught) +  $0.035 * 0.95$  (those are the bad guys that are not inspected) =  $0.0000175 + 0.03325 = 0.0332675$

### **Cardiac ICU**

**CICU1.** An average patient will spend  $0.8 * 5 + 0.2 * 13 = 6.6$  days in the ICU during their first visit.

For 95% of the patients, there is no additional visit. For the other 5%, we have to add another 13 days =  $> 6.6 + 0.05 * 13 = 7.25$  days

**CICU2.** To find the bottleneck, we have to look at  $m/p$ .

For the ICU:  $12/7.25 = 1.6551$

For the ward:  $18/4.2 = 4.2857$  (note: since 5% of the patients will be going through the ward twice, the processing time there is 4.2 on average:  $0.95 * 4 + 0.05 * 8$ )

So the bottleneck is the ICU (lower capacity).

**CICU3.** The hospital can have an average of 1.65 surgeries a day in the OR.

**CICU4.** Answer: (b). If you factor in variability, that number goes down, because you have to hold some safety capacity.

### **Assembly Tolerances**

**AT1.** Capability Score =  $(110.55 - 110.45) / (6 * 0.05) = 0.333$

**AT2.** What is the probability that the part is too large? This is  
1- Normdist(110.55, 110.5, 0.05, 1) = 0.1586

What is the probability that the part is too small? This is  
Normdist(110.45, 110.5, 0.05, 1) = 0.1586

So the defect probability is:  $2 * 0.1586 = 0.3173$

**AT3.** To get the new standard deviation, we solve:  $(110.55-110.45) / (6*\text{stdev}) = 5/3 \Rightarrow \text{stdev} = 0.01$