

Dell EMC Isilon OneFS

Version 8.0.0 - 8.2.0

Upgrade Planning and Process Guide

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CHAPTER 1

Introduction to this guide

This section contains the following topics:

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- [Where to go for support](#).....6

About this guide

This guide provides important information and steps that you must review and follow when upgrading your OneFS 8.x cluster. Read through this guide prior to upgrading, and complete the checklists for each stage of the upgrade process.

Note

For upgrades from OneFS 7.x to a later version of OneFS, see the [OneFS 7.x Upgrade Planning and Process Guide](#).

Provide feedback about this document

Your suggestions help us to improve the accuracy, organization, and overall quality of the documentation. Send your feedback to <https://www.research.net/s/isi-docfeedback>. If you cannot provide feedback through the URL, send an email message to docfeedback@isilon.com.

Where to go for support

This topic contains resources for getting answers to questions about Isilon products.

Online support	<ul style="list-style-type: none"> • Live Chat • Create a Service Request <p>For questions about accessing online support, send an email to support@emc.com.</p>
Telephone support	<ul style="list-style-type: none"> • United States: 1-800-SVC-4EMC (1-800-782-4362) • Canada: 1-800-543-4782 • Worldwide: 1-508-497-7901 • Local phone numbers for a specific country are available at Dell EMC Customer Support Centers.
Isilon Community Network	The Isilon Community Network connects you to a central hub of information and experts to help you maximize your current storage solution. From this site, you can demonstrate Isilon products, ask questions, view technical videos, and get the latest Isilon product documentation.
Isilon Info Hubs	For the list of Isilon info hubs, see the Isilon Info Hubs page on the Isilon Community Network . Use these info hubs to find product documentation, troubleshooting guides, videos, blogs, and other information resources about the Isilon products and features you're interested in.

CHAPTER 2

Planning an upgrade

This section contains the following topics:

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• Review required documentation	9
• Types of OneFS upgrades	9
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• Assess upgrade impact	12
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Checklist - Planning an Upgrade

Use this checklist to help you track your progress as you plan your upgrade.

- ☐ [Review required documentation](#)
- ☐ [Decide which type of upgrade you are going to perform](#)
- ☐ [Verify the upgrade path](#)
- ☐ [Check supportability and compatibility](#)
- ☐ [Assess upgrade impact](#)
- ☐ [Plan an upgrade schedule](#)
- ☐ [\(optional\) Upgrade a test cluster](#)

Upgrade planning overview

This chapter provides information to help you create an upgrade plan. Your upgrade plan helps you estimate the time it will take to complete tasks and determine who needs to complete them.

Create an upgrade plan by evaluating how the upgrade will affect users and workflow, assessing the impact of the new version of OneFS on your Isilon cluster, and analyzing upgrade risks.

The services team is available to perform OneFS pre-upgrade health checks and will complete the OneFS upgrade remotely for Premium Support customers. Contact your Account Team for more information.

Note

Clusters running a version of OneFS that has reached the End of Service Life milestone will also need a Time & Materials engagement for upgrade. To confirm whether the version of OneFS you are upgrading from has reached the End of Service Life, review the [Isilon Product Availability Guide](#). If your version of OneFS has reached End of Service Life, contact your Account Team to discuss the available options and to develop an upgrade strategy.

Prerequisites for completing an upgrade

Permissions and interfaces

To complete the tasks described in this guide, you must be able to log in to the cluster as the root user through the following interfaces:

- OneFS command-line interface
- OneFS web administration interface

Note

If you are not logged into the OneFS cluster with root privileges, you might not be able to run all of the commands in this guide.

Review required documentation

Reviewing the documentation in this list helps you to understand the upgrade process and the impact the upgrade could have on your workflow.

Required documentation

- (this document) [OneFS 8.x Upgrade Planning and Process Guide](#)
Read the Upgrade Planning and Process Guide for the version of OneFS from which you are upgrading.
- [OneFS Upgrade Process Flowchart](#)
Review this step-by-step reference guide for OneFS upgrades.
- [OneFS Release Notes and Maintenance Release Notes](#)
Read the OneFS release notes for information about new features and changes, resolved issues, known issues, and supported upgrade paths.
- [Current Isilon Software Releases](#)
Confirm which current OneFS releases have reached *Target Code* status.
- [Current Isilon OneFS Patches](#)
Review patches that have been released for the version of OneFS to which you are upgrading.
- [Isilon Supportability and Compatibility Guide](#)
Confirm that your Isilon software and Isilon hardware is compatible with the version of OneFS to which you are upgrading.
- [Isilon OneFS Technical Specifications Guide](#)
Confirm the recommended settings and thresholds for the version of OneFS to which you are upgrading.
- [Isilon Technical and Security Advisories](#)
Determine whether any Isilon Technical Advisories or Security Advisories have been issued for the version of OneFS to which you are upgrading.

Optional documentation

- [Isilon Info Hubs](#)
Review the resources listed on the [OneFS Upgrades – Isilon Info Hub](#) for an overview of the upgrade process and links to important resources.

Types of OneFS upgrades

There are two options available for upgrading the OneFS operating system: a simultaneous upgrade or a rolling upgrade.

Simultaneous upgrades

A simultaneous upgrade installs the new operating system and restarts all nodes in the OneFS cluster at the same time. Simultaneous upgrades are faster than rolling upgrades but require a temporary interruption of service during the upgrade process. All client connections to the cluster must be terminated prior to completing the upgrade and data is inaccessible until the installation of the new OneFS operating system is complete and the cluster is back online.

Note

You cannot designate which nodes to upgrade when performing a simultaneous upgrade. You must upgrade all of the nodes in the cluster when performing a simultaneous upgrade.

Rolling upgrades

A rolling upgrade installs the new operating system and restarts each node individually in the OneFS cluster so that only one node is offline at a time. A rolling upgrade takes longer to complete than a simultaneous upgrade. During a rolling upgrade, nodes that are not actively being upgraded remain online and can continue serving clients. However, clients that are connected to a restarting node are disconnected and reconnected. How the client connection behaves when a node is restarted depends on several factors including client type, client configuration (mount type, timeout settings), IP allocation method, and how the client connected to the cluster.

You can specify the order in which nodes are upgraded by using the `--node` parameter of the `isi upgrade cluster start` command. By default, nodes are upgraded in ascending order from the node with the lowest Array ID to the node with the highest Array ID. For more information about Array IDs, see [Understanding OneFS Group Changes](#) on the [Online Support](#) site.

Note

See the [Verify the upgrade path](#) topic for information about which types of upgrades are supported between OneFS versions.

Verify the upgrade path

Verify that the current version of OneFS on your cluster can be upgraded to the target version. You may be able to upgrade directly to the target version of OneFS and retain all bug fix and feature parity. In some scenarios, you may be required to upgrade to the target version then add patches to reach bug fix and feature parity, or you may be required to upgrade to an intermediate version before you can upgrade to the target version.

To view which version of OneFS is running on all nodes in the cluster, run the following command:

```
isi_for_array uname -r
```

To confirm which version of OneFS you can upgrade your cluster to and keep all bug fix and feature parity, review the supported upgrade paths.

Upgrade Paths from OneFS 8.x to OneFS 8.x

Upgrade Paths from OneFS 8.x to OneFS 8.x

The following table can be used to determine the recommended upgrade path from the current version of OneFS 8.x on your cluster to a target version of OneFS 8.x.

The upgrade paths table displays the recommended upgrade paths from major OneFS version to major OneFS version, but does not include patch information.

Note

These recommended upgrade paths do not guarantee bug fix and feature parity, but do lead you through the path with the least amount of bug fix and feature parity loss. For more information on using patches after an upgrade to achieve bug fix and feature parity, contact your account team.

Note

OneFS announced that 4th digit releases will no longer be created starting with OneFS 8.2.0. For more information, see this KB article: [Software Release and Patching strategy](#).

Key:

- "O" = Rolling and Simultaneous upgrades available
- Empty cells are not recommended upgrade paths

	Upgrade to target version																			
Upgrade from current version	8.0.0	8.0.1	8.0.2	8.0.3	8.0.4	8.0.5	8.0.6	8.0.7	8.0.8	8.0.9	8.0.10	8.0.11	8.0.12	8.0.13	8.0.14	8.0.15	8.0.16	8.0.17	8.0.18	8.0.19
8.0.0.0		O	O	O	O	O	O	O	O	O	O	O	O	O	O	O	O	O	O	O
8.0.0.1			O	O	O	O	O	O	O	O	O	O	O	O	O	O	O	O	O	O
8.0.0.2				O	O	O	O	O		O	O	O	O	O	O	O	O	O	O	O
8.0.0.3					O	O	O	O		O	O	O	O	O	O	O	O	O	O	O
8.0.0.4						O	O	O		O	O	O	O	O	O	O	O	O	O	O
8.0.0.5							O	O			O		O	O	O	O	O	O	O	O
8.0.0.6								O						O	O	O	O	O	O	O
8.0.0.7																		O	O	O
8.0.1.0										O	O	O	O	O	O	O	O	O	O	O
8.0.1.1											O	O	O	O	O	O	O	O	O	O
8.0.1.2														O	O	O	O	O	O	O
8.1.0.0														O	O	O	O	O	O	O
8.1.0.1															O	O	O	O	O	O
8.1.0.2																O	O	O	O	O

for information about command name changes. You can find links to these documents, as well as other resources, on the [Isilon Info Hubs](#) and by searching the [Online Support](#) site.

Plan an upgrade schedule

An upgrade schedule can help ensure that the upgrade goes smoothly. The schedule should consider all the factors that go into an upgrade and estimate how long each stage of the upgrade process might take.

The upgrade process begins with ensuring that your OneFS cluster is ready to be upgraded. It is recommended that you set aside two weeks to check the cluster health and resolve software and hardware issues before performing the upgrade itself.

The main factors that you should consider when estimating a schedule include:

Data back-up and information collection

Estimate the time that it will take to back up your data, considering cluster size, number of files, types of files, and file size. Also include time to collect information about the cluster such as status, logs, and settings.

Cluster preparation and readiness

Schedule time for node and drive health checks and replacement of bad hardware. Include time to update configurations and settings that are not supported in the new version.

Upgrade maintenance window

Estimate the time that it will take to run the upgrade considering cluster size and upgrade type (rolling or simultaneous). Schedule time to inform users when the upgrade will take place and that client connections might be slow, file access might be affected, and clients might be disconnected. A best practice is to upgrade the cluster during an off-hours maintenance window.

If performing a rolling upgrade, consider whether you will configure client connection drain times, which will extend the required maintenance window, but lower the impact on client connections.

Build in time to let the upgrade jobs run to completion and to re-establish permissions and connections. Schedule time or extend the maintenance window to accommodate post-upgrade tasks such as reconfiguring custom settings, updating scripts to reflect command and functionality changes in the upgrade version, and potential troubleshooting.

Upgrade a test cluster (optional)

If available, upgrading a test cluster with the same current version of OneFS before you upgrade your production cluster can expose issues that could slow down or prevent the upgrade of your production system.

After you upgrade a test cluster, verify that the cluster is operational and validate key workflows on the test cluster by simulating how administrators, users, and applications interact with the system.

CHAPTER 3

Completing pre-upgrade tasks

This section contains the following topics:

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- [Back up data](#).....29
- [Complete or stop jobs in progress](#).....32
- [Update drive firmware](#).....33
- [Disconnect IPMI ports](#).....33
- [Secure Remote Services \(SRS\)](#).....33

Checklist - Pre-upgrade

Use this checklist to help you track your progress as you perform the pre-upgrade tasks.

- ☐ [Collect cluster information](#)
- ☐ [Collect cluster status](#)
- ☐ [Gather cluster logs](#)
- ☐ [Check hardware health](#)
- ☐ [Check available space](#)
- ☐ [Resolve outstanding events and errors](#)
- ☐ [Reconfigure unsupported SMB settings](#)
- ☐ [Preserve the Kerberos keytab file](#)
- ☐ [Install supported version of InsightIQ](#)
- ☐ [Run the upgrade compatibility check utility](#)
- ☐ [Run the Isilon On-Cluster Analysis tool](#)
- ☐ [Run the Healthcheck tool](#)
- ☐ [Back up data](#)
- ☐ [Back up custom settings](#)
- ☐ [Complete NDMP backup](#)
- ☐ [Complete system jobs](#)
- ☐ [Update drive firmware](#)
- ☐ [Disconnect IPMI ports](#)
- ☐ [Enable Secure Remote Support \(SRS\)](#)

About pre-upgrade tasks

Performing the pre-upgrade tasks described in this guide helps to ensure that the OneFS cluster hardware, software modules, configuration, features, and file system do not have preexisting issues that could adversely affect the upgrade process. Performing the pre-upgrade tasks also ensures that important cluster data is collected, the current configuration settings are recorded, and the potential for data loss is minimized.

Collect cluster information

Before you upgrade, collect and record key information about your OneFS cluster and how it is configured.

Collect information about your cluster configuration and environment

Collect and record the information requested in the table below before you upgrade the cluster. This information can be used to:

- verify that your settings were preserved following the upgrade
- verify that your hardware and software modules are compatible with the target version
- enable you to quickly reconfigure the cluster to match the pre-upgrade configuration, if necessary
- provide important information to Isilon Technical Support if you encounter issues during the upgrade

Information to collect	Information
Date and time the cluster will be upgraded	
Name of the cluster	
Current version of OneFS	
Target version of OneFS	
Location of the cluster	
Types of nodes in the cluster	
Quantity of each type of node	
Which software modules are licensed on the cluster?	
Is the cluster a SyncIQ source or SyncIQ target cluster?	
How is the cluster used?	<i>(example: production, test, development, evaluation)</i>
What data protection level is set on the cluster?	
What data protection levels are set on each pool?	<i>(example: disk pools, node pools, cloud pools)</i>
If custom protection levels are set, what data protection levels are set on those objects?	<i>(example: directories, files, pools)</i>
What type of IB switch is installed?	<i>(example: dual or single)</i>
What MTU is configured?	<i>(example: 9,000 or 1,500)</i>
Which file sharing protocols are enabled?	<i>(example: SMB or NFS)</i>
What method do you use to administer the cluster?	<i>(example: serial console, SSH, web administration interface)</i>
Is SRS enabled?	

Information to collect	Information
What local accounts are configured and what are their passwords?	
If protocol auditing is enabled, which protocols are being audited?	<i>(example: SMB or NFS)</i>
Do you run any custom scripts?	
Do you use OneFS API calls?	
If you have static routes configured, what is the configuration?	
If any sysctl parameters have been modified, what was the value set?	
Do you have certificates configured?	

Review and save information about cluster status

Before you upgrade, run the `isi status` command with the `-D` and `-w` parameters to get the status of your cluster, events, and jobs then save the information to a file.

Procedure

1. Run the `isi status -D -w > /ifs/data/isi_status_output` command to save the output of the `isi status -D -w` command to a file named `isi_status_output` in the `/ifs/data` directory.

Note

Run the `isi status -D -w` command to view the status of the cluster, events, and jobs without saving the output to a file.

Gathering cluster logs

You can gather cluster logs and send the logs to Isilon for analysis. Cluster logs can be sent automatically or manually through the cluster command-line and web administration interfaces.

Note

Your cluster must be connected to the internet to be able to send log files directly. If your cluster does not have an internet connection or if your upload has failed, you can copy the log file from the cluster and upload the log file with an FTP client to an Isilon FTP server. For more information about the `isi_gather_info` command, including the command parameters for configuring how logs are uploaded to Isilon Technical Support, see the [OneFS CLI Administration Guide](#) or knowledge base [article 304468](#).

Gather cluster logs

Before you begin

You must have root access to run the `isi_gather_info` command.

Command Line Interface instructions:

Procedure

1. To gather the log files, run the following command:

```
isi_gather_info
```

Web Administration Interface instructions:

Procedure

1. To gather the log files, navigate to **Cluster Management > Diagnostics**.
2. Click **Start Gather**.

After the log gathering process is complete, a link to the file that the process generates appears under **Filename** in the **Archived Info Manager** section.

The files generated during the gathering process are stored on the cluster in the `/ifs/data/Isilon_Support/pkg` directory.

Check cluster readiness

Completing pre-upgrade tasks such as checking the health of the hardware components on the cluster, ensuring that storage space requirements are met, and managing outstanding cluster events and errors are recommended for a successful upgrade.

Check hardware health

Run the following commands from the OneFS command-line interface as root user to evaluate the health of the cluster's hardware components and the status of job engine jobs.

Procedure

1. Run the following command to return information about cluster health and check for jobs or devices that report a status of `ATTENTION`, `SMARTFAIL`, or `DOWN`.

```
isi status -v
```

2. Run the following command to check for drives that do not report a status of `HEALTHY`, `L3`, or `JOURNAL`.

```
isi_for_array -s 'isi devices drive list | egrep -v "HEALTHY|L3|JOURNAL"'
```

3. Run the following command to check the mirror status of the boot drives on each node.

```
isi_for_array -s 'gmirror status'
```

Note

If a drive is degraded, do not continue with the upgrade until the issue is resolved.

4. If the cluster has an InfiniBand network, run the following command to confirm whether a node has been assigned the OpenSM (subnet manager) master role.

```
isi_for_array -s 'ps -auwwx | grep master | grep opensm'
```

Confirm that the output displays only one node in the cluster with the phrase `master (opensm)`. The output should be similar to the following:

```
node-2: root    1610    0.0    2.3    436292    384672    ??    Ss
19May15    97:31.63
opensm: 0x00151b00007a671b master (opensm)
```

Note

If the command does not return output that includes `master (opensm)` for any node, then another device has assumed the OpenSM master role. In that case, confirm cables from another cluster are not connected to this cluster's primary or secondary InfiniBand switch, and then run the command again. For more information, contact Isilon Technical Support

5. Isilon recommends that you enable the Virtual Hot Spare (VHS) feature. VHS ensures that the cluster has enough free space available to smartfail a drive and re-protect the drive's data. See [article 471814](#), *How to enable and configure Virtual Hot Spare (VHS)* for instructions.
6. In the OneFS web administration interface, perform the following steps for each node in the cluster.
 - a. Click **Dashboard > Cluster Overview > Cluster Status**.
 - b. In the **Status** area, click the ID of a node.
 - c. In the **Chassis and drive status** area, click **Platform**.
 - d. If any `correctable` or `fatal` errors are reported, do not continue with the upgrade. If the errors cannot be resolved, contact Isilon Technical Support

Results

Note

For more information on these commands and checking hardware health, please see the following articles:

- See [article 317462](#), *How to determine why a node is in an attention state*.
- See [article 456690](#), *Cannot perform upgrade with degraded boot drive*.
- [Article 424865](#), *ECC error policy violation alert does not clear after replacement*
- [Article 424324](#), *Physical memory low*
- [Article 471897](#), *Temperature sensitivity in the DIMM module used in the Isilon IQ 10000X-SSD, IQ 5000S-SSD, and IQ*
- [Article 471888](#), *DIMM replacement policy for Isilon nodes*

Check the available free space

Ensure that the minimum available-space requirements for the cluster, nodes, node pools, and critical directories are met before you upgrade. Do not continue with the upgrade if the minimum available-space requirements are not met.

Available space requirements for clusters, nodes, node pools, and directories

The cluster, nodes, node pools, and several critical directories in the file system must meet available space requirements prior to upgrading OneFS. If the available space for any of these items falls below the minimum requirement, make more space available before upgrading. Otherwise, the upgrade process will fail and might not return an error indicating available space as the cause.

Item	Minimum Requirement	Task
Cluster	The cluster cannot be more than 90 percent capacity.	Make more available space.
Node	Each node cannot be more than 92 percent capacity.	Make more available space.
Node pool	Each node pool cannot be more than 90 percent capacity.	Make more available space.
root partition (/)	The root partition cannot be more than 97 percent capacity.	<p>If this directory is at or near the minimum available-space requirement, see the following resources for steps to address the issue:</p> <ul style="list-style-type: none"> • Knowledge base article 464118, <i>Node reached 95% used capacity on the root file system</i>.

Item	Minimum Requirement	Task
		<ul style="list-style-type: none"> Event ID 100010003, <i>The /(root) partition is near capacity</i>, is the OneFS event reference.
/ifs	The /ifs directory cannot be more than 90 percent capacity.	<p>If this directory is at or near the minimum available-space requirement, see the following resources for steps to address the issue:</p> <ul style="list-style-type: none"> Knowledge base article 471816, <i>"There is at least one SmartPool at or over capacity "</i> or <i>"The SmartPool '[name]' is near or over capacity"</i>. Event ID 100010004, <i>The cluster's /ifs partition is near capacity</i>, is the OneFS event reference.
/var	The /var partition cannot be more than 90 percent capacity.	<p>If this directory is at or near the minimum available-space requirement, see the following resources for steps to address the issue:</p> <ul style="list-style-type: none"> Knowledge base article 471789, <i>The /var partition is near capacity (95% used)</i>. Event ID 100010001, <i>The /var partition is near capacity</i>, is the OneFS event reference.
/var/crash	The /var/crash directory cannot be more than 90 percent capacity.	<p>If this directory is at or near the minimum available-space requirement, see the following resources for steps to address the issue:</p> <ul style="list-style-type: none"> Knowledge base article 458364, <i>The crash partition of a node in the cluster has reached 90% capacity alert</i>. Event ID 100010002, <i>The /var/crash partition is near capacity</i>, is the OneFS event reference.

For more information, see the [Best Practices Guide for Maintaining Enough Free Space on Isilon Clusters and Pools](#).

Confirm used and available space

Procedure

- To confirm how much space is being used on the cluster and on each node, run the following command:

```
isi stat
```

- To confirm how much space is being used in each node pool, run the following command:

```
isi stat -p
```

- To confirm how much space is being used by critical directories on the cluster, run the following command:

```
isi_for_array -s 'df -h'
```

Results

The `isi_for_array` output is similar to the following for each node in the cluster:

virtual-demo-3:	Filesystem	Size	Used	Avail	Capacity	Mounted on
virtual-demo-3:	/dev/imdd0a	495M	418M	38M	92%	/
virtual-demo-3:	devfs	1.0K	1.0K	0B	100%	/dev
virtual-demo-3:	/dev/imddl1a	495M	6.7M	449M	1%	/var
virtual-demo-3:	/dev/imdd2a	496M	5.9M	451M	1%	/var/crash
virtual-demo-3:	OneFS	40G	283M	20G	1%	/ifs
virtual-demo-2:	Filesystem	Size	Used	Avail	Capacity	Mounted on
virtual-demo-2:	/dev/imdd0a	495M	417M	38M	92%	/
virtual-demo-2:	devfs	1.0K	1.0K	0B	100%	/dev
virtual-demo-2:	/dev/imddl1a	495M	6.1M	449M	1%	/var
virtual-demo-2:	/dev/imdd2a	496M	5.9M	451M	1%	/var/crash
virtual-demo-2:	OneFS	40G	283M	20G	1%	/ifs

Resolve outstanding events and errors

Before you begin your upgrade, resolve any outstanding critical events, errors, and failures, as these issues can disrupt the OneFS upgrade process.

Procedure

- Run the following command to view all events on the cluster:

```
isi event events list
```

- If the command returns any critical errors, check the log files in the following directories for more information:
 - `/var/log`

- /var/log/messages
- /var/crash

-

Note

If any log files contain messages about a dynamic sector recovery (DSR) failure or an Isilon Data Integrity (IDI) failure, contact Isilon before you upgrade.

2. Cancel non-critical events before upgrading to prevent a recurrence of notifications that you know to be harmless.

See the following content for more information:

- [Article 317661](#), *How to quiet or cancel an event (alert)*
- [Article 304312](#), *How to reset the CELOG database and clear all historical alerts*
- [Article 471816](#), *There is at least one smartpool at or over capacity*
- [Article 454806](#), *Detected IDI failure, attempting DSR*
- [Article 373706](#), *DSR - Dynamic Sector Recovery Failure*
- [Article 373712](#), *IDI error. Shallow verification failure in block*
- [Article 447864](#), *Detected IDI network checksum error on path*
- [Article 454399](#), *Cluster needs to be restriped but FlexProtect is not running*
- [OneFS Event Reference](#), information about specific events for your current version of OneFS.

Verify configurations and settings

Confirm that your OneFS configurations for SMB, NIC aggregation, Kerberos, and InsightIQ are supported by the target version of OneFS to which you are upgrading.

Reconfigure unsupported SMB settings

If the SMB settings on the cluster are not supported by the target version of OneFS to which you are upgrading, the upgrade might fail. Run the upgrade compatibility check utility to confirm whether your current settings are supported.

If the upgrade compatibility check utility detects unsupported SMB settings, remove or modify the unsupported SMB settings through the command-line interface or web administration interface before you upgrade.

Preserve the Kerberos keytab file

If Kerberos authentication is configured on the cluster, upgrading OneFS might delete the local `/etc/<name>.keytab` file that is on each node. Choose one of the following methods to preserve the keytab file during the upgrade:

- Copy the keytab file to the `/ifs` directory where it can be accessed by all nodes on the cluster instead of saved locally on each node.

- Add the following text to the `/etc/mcp/override/user_preserve_files.xml` file of each node on the cluster where `<name>` is the name of the keytab file:

```
<?xml version="1.0" encoding="UTF-8"?>
<user_preserve>
<files>
<file name="etc/allow_unsupported_boot" recursive="no">
</file>
...
...
<file name="etc/<name>.keytab" recursive="no" />

</files>
</user_preserve>
```

For more information, see [article 304460](#), *How to configure the Isilon cluster to use Kerberos with NFS in a non-Active Directory environment*.

Install a supported version of InsightIQ

Before you upgrade OneFS, confirm the version of InsightIQ you are running is compatible with the target version of OneFS to which you are upgrading. If the versions are not compatible, upgrade InsightIQ before upgrading OneFS.

Note

See the [InsightIQ 4.1.3 guides](#) for additional information about monitoring OneFS 8.2.0 clusters.

Procedure

- To determine whether InsightIQ is licensed on the cluster, run the following command:

```
isi license view insightiq
```

See the [Isilon Supportability and Compatibility Guide](#) for OneFS and InsightIQ compatibility information.

Refer to the [InsightIQ - Isilon Info hub](#) for documents and content that are related to InsightIQ, including release notes, installation guides, user guides, and troubleshooting guides.

Upgrade compatibility check utility

The upgrade compatibility check utility examines cluster settings, activities, and statuses to verify whether your cluster is compatible with the target version of OneFS to which you are upgrading.

The upgrade compatibility check utility is included in each OneFS installation package. You can run the utility alone or as part of the upgrade process.

Download the OneFS installation file

Procedure

1. Navigate to the [Isilon OneFS Downloads](#) page on the [Online Support](#) site.
2. Download the installation file for the version of OneFS to which you are upgrading.
 - a. Optional: To validate the integrity of the installation file after downloading, click **Checksum** and record the MD5 or SHA-256 checksum value displayed.
3. Open a secure shell (SSH) connection to any node in the cluster and log in using the root account.
4. Move the installation file you downloaded into the `/ifs/data` directory on the cluster you want to upgrade.
 - a. Optional: To validate the integrity of the downloaded installation file, run the following command for your checksum type where `<installation-file-name>` is the name of the downloaded installation file:
 - `md5 /ifs/data/<installation-file-name>`
 - `sha256 /ifs/data/<installation-file-name>`
 - b. Optional: To validate the integrity of the downloaded installation file, compare the MD5 or SHA-256 checksum value that you recorded from the downloads page on the [Online Support](#) site to the checksum value returned from the MD5 or SHA-256 command. If the values do not match, re-download the installation file.

Run the upgrade compatibility check utility

To confirm that your OneFS cluster is compatible with the target version that you are upgrading to, run the upgrade compatibility check utility.

Note

The upgrade compatibility check utility is included in each OneFS installation package, which must be downloaded and accessible in an `/ifs` directory.

Procedure

1. Open a secure shell (SSH) connection to any node in the cluster and log in to the cluster with the root account.
2. Start the upgrade compatibility check utility by running the following command, where `<install-image-path>` is the file path of the upgrade installation file.

```
isi upgrade cluster assess <install-image-path>
```

Note

The upgrade compatibility check utility might take several minutes to run. If the utility returns errors, resolve the errors before continuing with the upgrade. Warnings are informational and do not prevent an upgrade.

Upgrade compatibility checks

The upgrade compatibility check utility examines the following areas of the cluster and returns warnings or errors if an area is not compatible with the version of OneFS to which you are upgrading.

Check	Description	Recommendation
Disk load	Checks the cluster usage level and returns a warning if the disk load is greater than 50 percent.	Isilon recommends that you disconnect all client connections and stop all system jobs before upgrading. A disk load that is greater than 50 percent might indicate that multiple clients are connected to the cluster or that system jobs are running.
Free space	<p>Checks cluster free space and returns a warning or an error if capacity thresholds are exceeded for the following partitions and node pools:</p> <p>/</p> <p>Returns a warning if the root partition exceeds 97 percent of its capacity. Returns an error if the partition reaches 100 percent capacity.</p> <p>/var</p> <p>Returns a warning if the <code>/var</code> partition is more than 90 percent full. Returns an error if the partition reaches 100 percent full.</p> <p>/ifs</p> <p>Returns a warning if the <code>/ifs</code> partition exceeds 95 percent of its capacity. Returns an error if the partition reaches 100 percent capacity.</p> <p>Node pools</p> <p>Returns a warning if one or more node</p>	Do not continue with the upgrade if the utility reports a capacity-related error. See the <i>Check the available free space</i> section of the <i>Upgrade Planning and Process Guide</i> for more information.

Check	Description	Recommendation
	pools exceed 90 percent of its capacity. Returns an error if all the node pools reach 90 percent capacity.	
Drive stalls	Checks the health of the drives in the cluster and returns a warning if the cluster contains stalled drives.	If the utility reports a stalled drive, do not continue with the upgrade until you smartfail and replace the stalled drive or resolve the stall. See article article 466391 , <i>Introduction to drive stalls</i> , for information about resolving drive stalls.
Smartfail operation status	Determines whether a smartfail operation is running on any drives or nodes in the cluster.	If a smartfail operation is running, the utility returns an error. Wait for the smartfail operation to complete before continuing with the upgrade.
IntegrityScan job status	Determines whether the integrityScan job is running.	If the integrity scan job is running, wait for the job to complete before continuing with the upgrade.
Unresolved critical events	Checks for unresolved, critical events.	If the utility reports that there are unresolved critical events, do not continue with the upgrade until you resolve the issues. See the OneFS Event Reference for more information.
Unsupported chmod_mask_nfs_only ACL policy	Checks whether the chmod_mask_nfs_only ACL policy is set. This policy is not available in OneFS 7.2 and later.	If the utility returns an error, the ACL policy is set. Upgrades will succeed regardless of whether the policy is set; however, the policy will not be available after the upgrade completes.
Unsupported SMB configuration	Checks for unsupported SMB settings.	If the utility reports that the SMB configuration is not supported, do not continue with the upgrade until you remove the unsupported settings and reconfigure SMB. See the <i>Reconfigure unsupported SMB settings</i> section for more information.
SMB access zone association	Checks if one or more SMB shares are associated with multiple access zones where the share paths overlap.	If the utility reports an error, the upgrade will succeed. However, you cannot create access zones until the path overlap is fixed.
Kerberos keytab	Checks whether Kerberos settings have been configured to preserve the keytab file.	If the utility reports an error, you must configure Kerberos settings before upgrading OneFS. See the <i>Preserve the Kerberos keytab file</i> section for more information. The keytab file is used to migrate Kerberos settings into the OneFS web administration interface and command-line interface.
HDFS Kerberos keytab	Checks whether HDFS Kerberos settings have been configured to preserve the keytab file.	If the utility reports an error, you must configure Kerberos settings before upgrading OneFS. See the <i>Preserve the Kerberos keytab file</i> section for more

Check	Description	Recommendation
		<p>information. The keytab file is used to migrate Kerberos settings into the OneFS web administration interface and command-line interface.</p> <hr/> <p>Note</p> <p>This check was first added for upgrades to OneFS 7.2. If you are upgrading to an earlier version of OneFS, you must manually make sure that Kerberos settings have been configured correctly.</p> <hr/>

On-Cluster Analysis tool

The Isilon On-Cluster Analysis (IOCA) tool analyzes the health status of a running cluster and can help you prepare for an upgrade. The IOCA tool analyzes your cluster and displays any issues it encounters, a summary of the issue, and any associated KB articles to help you resolve the issue. The IOCA tool also has a feature that will provide you with an estimated upgrade plan based on the analysis.

For more information on the IOCA, please see the KB article: [How to run the Isilon On-Cluster Analysis tool](#)

Healthcheck tool

The Healthcheck tool enables you to evaluate the status of specific software and hardware components of your cluster and your cluster's environment. For more information on the Healthcheck tool, please see this site: [Isilon Healthcheck - Isilon Info Hub](#)

Back up data

It is recommended that you back up all files and data on your OneFS cluster immediately before you upgrade.

Allow sufficient time for a full and an incremental backup, if needed. Depending on the size of your cluster and the file types stored, a back up can take one or more days.

- Back up modified files from:
 - /usr/
 - /usr/local/
 - /usr/libexec/
 - /var/
 - /var/crash/
- Back up all files from:
 - /etc/mcp/override/

Note

You should validate that you can restore the data from your backup system before you upgrade.

SyncIQ backup

SyncIQ enables you to retain a consistent backup copy of your data on another OneFS cluster. SyncIQ creates and references snapshots to replicate a consistent point-in-time image of a root directory.

Note

You must configure a SyncIQ license on both clusters before you can replicate data between them.

See the [OneFS CLI Administration Guide](#) or the [OneFS Web Administration Guide](#) for information on replicating data with SyncIQ.

NDMP backup

You can back up the data on your OneFS cluster through the Network Data Management Protocol (NDMP).

From a backup server, you can direct backup and recovery processes between a cluster and backup devices such as tape devices, media servers, and virtual tape libraries (VTLs). You can perform both NDMP three-way backup and NDMP two-way backup. In both backup models, file history data is transferred from the cluster to a backup server over the network.

See the [OneFS Web Administration Guide](#) or the [OneFS CLI Administration Guide](#) for information about backing up data with NDMP.

Back up custom settings

Most settings are preserved during a OneFS upgrade. However, documenting and backing up custom settings enables you to reapply any settings that are not preserved during the upgrade process.

Document and back up the following custom settings:

Setting	Description	Recommendation
SMB audit logging	If you have an audit log directory in <code>/ifs</code> , you might have custom SMB logging settings configured.	After upgrading, you must reconfigure SMB audit logging. See File System Auditing with Isilon and Common Event Enabler (CEE) for more information about SMB audit logging.
Passwords for local user accounts	After you upgrade, you might have to reset the passwords of the local user accounts that you configured on the cluster. Other users should be prepared to reset the passwords of	Make a list of the local accounts and their passwords before you upgrade.

Setting	Description	Recommendation
	their local accounts after the upgrade.	
sysctl parameters	<p>If you changed the default value assigned to one or more <code>sysctl</code> parameters by editing either the <code>/etc/mcp/override/sysctl.conf</code> file or the <code>/etc/local/sysctl.conf</code> file, you might need to reset the parameter after you upgrade.</p> <p>If you modified <code>asysctl</code> parameter by editing another file—for example, the <code>/etc/sysctl.conf</code> file—the change will not be preserved during the upgrade.</p>	<p>Isilon does not recommend modifying <code>sysctl</code> parameters unless you are instructed to do so by Isilon Technical Support. If you must modify a <code>sysctl</code> parameter, configure the parameter in the <code>/etc/mcp/override/sysctl.conf</code> file to ensure that the change is preserved when you upgrade a node or a cluster.</p> <p>Before you upgrade, document your custom <code>sysctl</code> parameters and back up the <code>/etc/mcp/override/sysctl.conf</code> and <code>/etc/local/sysctl.conf</code> files.</p> <p>For more information, see article 462759, <i>Configuring sysctls and making sysctl changes persist through node and cluster reboots and upgrades</i>.</p>
Aspera for Isilon	You must reinstall and reconfigure Aspera after you upgrade.	<p>Before you upgrade, back up the Aspera configuration files in the following directories:</p> <ul style="list-style-type: none"> <code>/ifs/.ifsvar/aspera/etc/</code> <code>/ifs/.ifsvar/aspera/www/</code> <code>/usr/local/aspera/var/aspera-prepost</code> <p>To determine which version of Aspera is compatible with the version of OneFS to which you are upgrading, see the Isilon Supportability and Compatibility Guide, and then visit the Aspera website to download the Aspera install files. For more information, see article 493022, <i>How to download Aspera for OneFS</i>.</p>
Cron jobs	Cron jobs settings that were not configured in the <code>/etc/mcp/override/crontab.smbtime</code> file are not preserved during an upgrade.	<p>Document and back up custom cron job settings or configure them in the <code>/etc/mcp/override/crontab.smbtime</code> file before you upgrade.</p> <p>After you upgrade, you might have to modify a cron job to accommodate changes to OneFS commands. Check the Isilon OneFS CLI Mapping Guide for command syntax changes between versions of OneFS.</p>

Complete or stop jobs in progress

You should ensure that there are no jobs running on your OneFS cluster before beginning the upgrade. Wait for jobs to fully complete or stop jobs before upgrading.

Complete NDMP backups

Before you upgrade, you must wait for Network Data Management Protocol (NDMP) backups to finish so you have saved copies of your data.

Note

If you cannot wait for NDMP backups to finish, stop the active NDMP backups 30– 60 minutes before the upgrade, as the NDMP backup process requires this additional time to come to a halt.

For instructions on how to stop backup jobs, see the documentation for your backup application.

Complete system jobs

Ensure that no system jobs are running during the upgrade by allowing system jobs to finish before the upgrade starts, or by cancelling them. OneFS performs system jobs through a service that runs in the background, and if any system jobs are running during the upgrade, the upgrade process might fail.

Procedure

1. To check for running system jobs, run the following command, and make a note of the job ID for any jobs that you want to cancel:

```
isi job status
```

2. To cancel a job, run the following command where *<job_id>* is the ID of the job you want to cancel:

```
isi job jobs cancel <job_id>
```

Note

Do not cancel the Upgrade, FlexProtect, FlexProtectLin, or IntegrityScan jobs. If any of these four system jobs are running, you cannot continue with the upgrade. If an Upgrade, FlexProtect, FlexProtectLin, or IntegrityScan system job takes longer than expected to complete, contact Isilon Technical Support.

Note

Sync policies and jobs must be canceled or paused in order for the upgrade to complete successfully.

Update drive firmware

You must make sure that your OneFS cluster is running the most recent version of supported drive firmware before upgrading the cluster.

Note

After a cluster upgrade, OneFS might upgrade the file system, which causes nodes to experience higher levels of drive I/O than usual.

For information about installing drive firmware, see the [https://www.dell.com/support/search/us/en/19/?lwp=rt#q=onefs%20drive%20firmware&sort=relevancy&f:iuxType=\[Manuals%20%26%20Documentation\]&f:langFacet=\[en\]](https://www.dell.com/support/search/us/en/19/?lwp=rt#q=onefs%20drive%20firmware&sort=relevancy&f:iuxType=[Manuals%20%26%20Documentation]&f:langFacet=[en]), available on the [Online Support](#) site.

Disconnect IPMI ports

If you have enabled IPMI ports, it is recommended that you change the IPMI port IP configuration to static in the BIOS settings for each affected node before the upgrade. If you change the IPMI port configuration during the upgrade process, and your workflow requires the IPMI ports to be enabled, you must manually re-enable the ports after the upgrade process is complete.

Note

Use of IPMI ports is not supported and we do not recommend connecting IPMI ports to a network.

For more information, see article [466057](#), *Unsupported IPMI port is active and uses DHCP on X200, S200, X400, and NL400 nodes*

Secure Remote Services (SRS)

SRS can enable remote access, which allows Isilon Technical Support personnel to troubleshoot the cluster remotely and run scripts to request log files on the cluster, and then upload the logs to a secure location.

You must enable and configure SRS before Isilon Technical Support can gather data or access your cluster remotely.

See the [SRS product page](#) for documentation on how to enable and configure SRS. See the [OneFS CLI Administration Guide](#) or the [OneFS Web Administration Guide](#) for more information about SRS.

CHAPTER 4

Performing the OneFS upgrade

This section contains the following topics:

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• Adding a node to the cluster while an upgrade is in progress	43
• Verify the OneFS installation	44

Checklist - Upgrade

Use this checklist to help you track your progress as you perform the upgrade tasks.

- ☐ [Perform the OneFS upgrade](#)
- ☐ Commit the OneFS Upgrade
- ☐ [Verify the OneFS installation](#)

Upgrade process overview

The OneFS upgrade process consists of installing the upgrade image, starting the upgrade, and verifying that the upgrade completed.

To download the installation image, navigate to the [Online Support](#) site and download the installation image for the OneFS version you are upgrading to. See the [Download the OneFS image](#) section for more information.

Note

You can upgrade OneFS using the command-line interface or the web administration interface.

Completing a simultaneous upgrade of OneFS

If you run a simultaneous upgrade, the OneFS cluster is upgraded simultaneously and then all of the nodes in the cluster are restarted simultaneously. During a simultaneous upgrade, the entire cluster is down and unavailable for client connections.

Perform a simultaneous upgrade

You can use the command line interface or the web administration interface to upgrade the OneFS version that is running on a cluster.

Before you begin

You must go through the pre-upgrade steps in this guide, confirm cluster health, and resolve any compatibility issues discovered by the checks before upgrading to the new version of OneFS.

Command Line Interface instructions:

Procedure

1. Open a secure shell (SSH) connection on the lowest-numbered node in the cluster and log in with the root account.
2. To perform a simultaneous upgrade, run the following command, where *<install-image-path>* is the file path of the upgrade install image. The file path must be accessible in an */ifs* directory.

```
isi upgrade cluster start <install-image-path> --simultaneous
```

Note

The `isi upgrade cluster` command runs asynchronously. The command does not run the entire upgrade process; instead, it sets up the upgrade process, which nodes take turns controlling. For this reason, the command returns quickly. To view the progress of the upgrade, use the `isi upgrade view` command or the web administration interface.

Results

After the upgrade, a number of upgrade-related jobs may continue to run on the cluster for some time. During this time, the cluster is accessible, but you might experience a decrease in cluster performance. After the jobs complete, performance will return to normal. At this stage, the upgrade is complete, but is not committed. You can still roll back to the previous version of OneFS. Some new features in the upgrade might not be available until the upgrade is committed.

Web Administration Interface instructions:

Procedure

1. Log in to any node in the cluster through the web administration interface with the root account.
 2. Click **Cluster Management > Upgrade**.
 3. Click **Upgrade OneFS**.
 4. Browse to the location of the installation image that you want to install. The file path must be accessible in an `/ifs` directory. Then click **Select**.
 5. In the **Upgrade Type** list, select **Simultaneous Upgrade**.
 6. To skip the pre-upgrade checks for compatibility issues, select **Skip optional pre-upgrade checks**.
-

Note

We recommend that you run the optional pre-upgrade checks. Before starting an upgrade, OneFS checks that your cluster is healthy enough to complete the upgrade process. Some of the pre-upgrade checks are mandatory, and will be performed even if you choose to skip the optional checks. All pre-upgrade checks contribute to a safer upgrade.

7. (Optional) Click **Start Upgrade**.

The cluster might display several confirmation messages. Confirm each message to continue the upgrade process.

Note

The `isi upgrade cluster` command runs asynchronously. The command does not run the entire upgrade process; instead, it sets up the upgrade process, which nodes take turns controlling. For this reason, the command returns quickly. To view the progress of the upgrade, use the `isi upgrade view` command or the web administration interface.

Results

After the upgrade, a number of upgrade-related jobs may continue to run on the cluster for some time. During this time, the cluster is accessible, but you might experience a decrease in cluster performance. After the jobs complete, performance will return to normal. At this stage, the upgrade is complete, but is not committed. You can still roll back to the previous version of OneFS. Some new features in the upgrade might not be available until the upgrade is committed.

Completing a rolling upgrade of OneFS

If you perform a rolling upgrade, the OneFS cluster nodes are restarted sequentially. During a rolling upgrade, client connections to the restarting node will be disconnected, but other nodes will remain available for client connection.

Rolling upgrades are not available between all OneFS versions. See the [Verify the upgrade path](#) section of this document to determine whether your upgrade path supports the rolling upgrade option.

Note

When you perform a rolling upgrade between OneFS releases, you can upgrade all the nodes in the cluster, or you can select specific nodes to upgrade. Also, you can specify the upgrade order of the nodes. If you upgrade only some of the nodes, the remaining nodes in the cluster are not upgraded but can be upgraded later in the upgrade process. Only one upgrade can be in progress at a particular time. Also, you cannot upgrade some nodes to one version of OneFS and then upgrade another group of nodes to a different version of OneFS.

Perform a rolling upgrade

You can use the command-line interface or the web administration interface to upgrade the version of OneFS that is running on the cluster.

Before you begin

You must go through the pre-upgrade steps in this guide, confirm cluster health, and resolve any compatibility issues discovered by the checks before upgrading to the new version of OneFS.

Command-line Interface instructions:

Procedure

1. Open a secure shell (SSH) connection on any node in the cluster and log in with the root account.
2. To perform a rolling upgrade, run the following command, where *<install-image-path>* is the file path of the upgrade install image. The file path must be accessible in an */ifs* directory.

```
isi upgrade cluster start <install-image-path>
```

Note

The `isi upgrade cluster` command runs asynchronously. The command does not run the entire upgrade process; instead, it sets up the upgrade process, which nodes take turns controlling. For this reason, the command returns quickly. To view the progress of the upgrade, use the `isi upgrade view` command or the web administration interface.

3. (Optional) (Optional) You can specify the following rolling upgrade options:

Options	Description
Nodes to select for upgrade	<p>Upgrade specific nodes with the <code>--nodes <integer_range_list></code> option. Specify the nodes in their upgrade order as a comma-separated list (for example, <code>--nodes 7,3,2,5</code>) or as a dash-separated range (for example, <code>--nodes 1-7</code>) of logical node numbers (LNNs).</p> <hr/> <p>Note</p> <p>We recommend that you upgrade all the nodes. If you upgrade some nodes, a weekly alert is sent to confirm that the upgrade is making progress. Do not leave the cluster in a partially upgraded state for a prolonged period. Some new features in the upgrade might not be available until all the nodes in the cluster have been upgraded and the upgrade is committed. Refer to the release notes for the OneFS version that you are upgrading to for information about features that require all the nodes to be upgraded.</p>

The following example command starts a rolling upgrade on nodes 7,3,2,5, in that order:

```
isi upgrade cluster start <install-image-path> --nodes 7,3,2,5
```

Results

After the upgrade, a number of upgrade-related jobs may continue to run on the cluster for some time. During this time, the cluster is accessible, but you might experience a decrease in cluster performance. After the jobs complete, performance will return to normal. At this stage, the upgrade is complete, but is not committed. You can still roll back to the previous version of OneFS. Some new features in the upgrade might not be available until the upgrade is committed.

Web Administration Interface instructions:

Procedure

1. Log in to any node in the cluster through the web administration interface with the root account.
2. Click **Cluster Management > Upgrade**.
3. Click **Upgrade OneFS**.

4. Browse to the location of the installation image that you want to install. The file path must be accessible in an `/ifs` directory. Then click **Select**.
5. In the **Upgrade Type** list, select `Rolling Upgrade`.
6. Under **Nodes to Upgrade**, specify an upgrade option:
 - To upgrade all the nodes in the cluster, click **All nodes**.
 - To upgrade specific nodes, click **Specify nodes and reboot order**.

Note

We recommend that you upgrade all the nodes. If you upgrade some nodes, a weekly alert is sent to confirm that the upgrade is making progress. Do not leave the cluster in a partially upgraded state for a prolonged period. Some new features in the upgrade might not be available until all the nodes in the cluster have been upgraded and the upgrade is committed. Refer to the release notes for the OneFS version that you are upgrading to for information about features that require all the nodes to be upgraded.

7. If you are upgrading specific nodes, select the node or nodes in the **Nodes Available for Upgrade** list, and then click **Add**.
 The selected node or nodes are added to the **Nodes Selected for Upgrade** section. To arrange the nodes in the preferred restart order, click the arrows next to the nodes in the **Nodes Selected for Upgrade** section.
8. (Optional) To skip the pre-upgrade checks for compatibility issues, select **Skip optional pre-upgrade checks**.

Note

We recommend that you run the optional pre-upgrade checks. Before starting an upgrade, OneFS checks that your cluster is healthy enough to complete the upgrade process. Some of the pre-upgrade checks are mandatory, and will be performed even if you choose to skip the optional checks. All pre-upgrade checks contribute to a safer upgrade.

9. Click **Start Upgrade**.

The cluster might display several confirmation messages. Confirm each message to continue the upgrade process.

Note

The `isi upgrade cluster` command runs asynchronously. The command does not run the entire upgrade process; instead, it sets up the upgrade process, which nodes take turns controlling. For this reason, the command returns quickly. To view the progress of the upgrade, use the `isi upgrade view` command or the web administration interface.

Results

After the upgrade, a number of upgrade-related jobs may continue to run on the cluster for some time. During this time, the cluster is accessible, but you might experience a decrease in cluster performance. After the jobs complete, performance will return to normal. At this stage, the upgrade is complete, but is not committed. You can still roll back to the previous version of OneFS. Some new features in the upgrade might not be available until the upgrade is committed.

Configuration changes during a rolling upgrade

You can continue to manage data and modify some cluster configurations during a rolling upgrade. For example, you can modify SMB shares and NFS exports. Dell EMC recommends that you make configuration changes from the node with the highest devid. The node with the highest devid will be the last node to be upgraded and restarted and will help you avoid being disconnected during the upgrade process.

Attempts to enable or configure settings on a node that has already been upgraded will fail until the upgrade is complete. New OneFS features and software modules are not functional until all of the nodes in the cluster have been updated.

Client connections during rolling upgrades

Rolling upgrades allow users to access data before, during, and after the upgrade. However, as nodes are upgraded and restarted, users may experience brief pauses in the time it takes to complete a read or write operation.

If the cluster is configured for dynamic IP allocation, client connections to restarted nodes are automatically reconnected. If a client is reconnected to a node that has not yet been upgraded and restarted, the client might be required to re-establish a connection to the cluster more than once.

The following table describes the expected behavior when a client is connected to a node that is restarted on a cluster that is configured for dynamic IP allocation:

Client	Expected client behavior
SMB2	Client quickly re-establishes a connection to a new node after the connection to the restarting node is disrupted.
SMB3	Client transitions from the restarted node to a new node without disruption.
NFSv2 and NFSv3	Client transitions from the restarting node to a new node without disruption.
NFSv4	Clients that are connected to the cluster using static IP addresses wait for NFS serviceability to resume on the nodes that they are connected to. Clients that are connected to the cluster using dynamic IP addresses use NFSv4 failover support. The clients transition from the restarting node to a new node without disruption.

Note

For more information, see [article 457328](#), *Best practices for NFS client settings*.

Committing an upgrade of OneFS

You must commit an upgrade to complete the upgrade process. Once you commit the upgrade, you cannot roll back to the previous version of OneFS.

New features in the target version of OneFS are not available until the upgrade has been committed.

Commit an upgrade

You can commit an upgrade through the web administration interface or the command-line interface. Once you commit the upgrade, you cannot roll back to the previous version of OneFS.

Command-Line Interface instructions:

Procedure

1. Open a secure shell (SSH) connection on the lowest-numbered node in the cluster and log in with the root account.
2. To commit the upgrade, run the following command:

```
isi upgrade cluster commit
```

Note

Once you commit the upgrade, you cannot roll back to the previous version of OneFS. After the upgrade is committed, all the new features are available.

Web Administration Interface instructions:

Procedure

1. Log in to any node in the cluster through the web administration interface with the root account.
2. Click **Cluster Management > Upgrade**.
3. Click the **Commit Upgrade to OneFS <version>** button.

The cluster might display several confirmation messages. Confirm each message to continue the commit process.

Rolling back an upgrade of OneFS

The upgrade rollback feature allows you to stop the upgrade that is in progress and restore all the upgraded nodes to the previous committed version of OneFS.

Note

You can roll back an upgrade only if the upgrade process is still active and the upgrade has not been committed. A committed upgrade cannot be rolled back.

Roll back an upgrade

Rolling back will stop an upgrade and return to the previous committed version of OneFS.

Note

The rollback process must restart all the upgraded nodes simultaneously. This will temporarily disrupt cluster services and data availability.

Command-Line Interface instructions:

Procedure

1. Open a secure shell (SSH) connection on the lowest-numbered node in the cluster and log in with the root account.
2. To roll back the upgrade, run the following command:

```
isi upgrade cluster rollback
```

Results

The rollback process must restart all the upgraded nodes simultaneously. This will temporarily disrupt cluster services and data availability. After the OneFS image is updated on the final node and the node restarts, the web administration interface login page appears. If the login page does not appear, clear the web browser cache and reload the page. A number of upgrade-related jobs may continue to run on the cluster for some time. During this time, the cluster is accessible, but you might experience a decrease in cluster performance. After the jobs complete, performance will return to normal.

Note

The rollback process must restart all the upgraded nodes simultaneously. This will temporarily disrupt cluster services and data availability.

Web Administration Interface instructions:

Procedure

1. Log in to any node in the cluster through the web administration interface with the root account.
2. Click **Cluster Management > Upgrade**.
3. Click the **Roll Back to OneFS <version>** button.

The cluster might display several confirmation messages. Confirm each message to continue the rollback process.

The cluster displays the rollback progress.

Adding a node to the cluster while an upgrade is in progress

In some circumstances, you might need to add a node to the cluster while an upgrade is in progress and before the upgrade has been committed.

To add a node during an upgrade, at least one node in the cluster must have been successfully upgraded to the target version of OneFS. When a new node is added to the cluster during an upgrade, the system images the new node with the previously committed version of OneFS. Then as the cluster upgrade continues, the new node is upgraded to the target version of OneFS. If the cluster upgrade is stopped and rolled back, all the nodes in the cluster are returned to the previously committed version of OneFS.

Note

Before adding new hardware to the cluster, first confirm that the hardware is compatible with the current version of OneFS that is installed and the target version of OneFS that you are upgrading to. See the [Isilon Supportability and Compatibility Guide](#) for more information.

Verify the OneFS installation

After you install OneFS, verify that the installation was successful.

Procedure

1. Confirm that the health of all the nodes in the cluster is OK by running the following command:

```
isi stat
```

2. Remove the installation files from the `/ifs/data` directory by running the following command where `<installation_file_name>` is the name of the installation file:

```
rm /ifs/data/<installation_file_name>
```

3. Collect information about the cluster by running the following command:

```
isi_gather_info
```

CHAPTER 5

Completing post-upgrade tasks

This section contains the following topics:

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Checklist - Post Upgrade

Use this checklist to help you track your progress as you perform the post-upgrade tasks.

- ☐ [Allow upgrade-related jobs to run](#)
- ☐ [Verify operational status](#)
- ☐ [Re-establish user privileges](#)
- ☐ [Restore client connections and test your workflow](#)
- ☐ [Restore custom settings](#)
- ☐ [Configure base directories for access zones](#)
- ☐ [Reconfigure SMB shares within access zones](#)
- ☐ [Reconfigure home directory templates within access zones](#)
- ☐ [Reconfigure HDFS settings within access zones](#)
- ☐ [Verify Kerberos migration](#)
- ☐ [Migrate to L3 cache](#)
- ☐ [Update SMB auditing](#)
- ☐ [Reinstall Aspera](#)
- ☐ [Modify custom scripts](#)
- ☐ [Install recommended patches](#)
- ☐ [Implement the OneFS API](#)

About post-upgrade tasks

After an upgrade, you should perform a number of restoration and change management tasks to ensure that your cluster performs and behaves as expected. It is important that you build time into your upgrade plan to re-establish custom settings and privileges, and re-enable connections and features. You should also make time to modify settings for new and changed features.

Note

Once the cluster has been upgraded, the system might run an **Upgrade** job that must be allowed to finish.

Allow the Upgrade job to run

After an upgrade to OneFS 8.x, an important job titled **Upgrade** that upgrades on-disk data structures, might continue to run for a while. The **Upgrade** job must be allowed to run to completion.

Note

If the Upgrade job fails, OneFS will retry the job. If the Upgrade job is canceled, OneFS will queue the job for the next time a device joins or rejoins the cluster.

Although the cluster remains accessible while the **Upgrade** job is running, the job might temporarily decrease the cluster's performance.

Procedure

- To check for running system jobs, run the following command:

```
isi job status
```

Verify operational status

You can run a series of commands as root to help verify that the Isilon cluster is working correctly after an upgrade.

If you find an unresolvable issue, contact Isilon Technical Support.

Procedure

1. Check the new version number of the cluster:

```
isi_for_array -s uname -a
```

2. View the status of the cluster and ensure all the nodes are operational:

```
isi status
```

3. Check the devices in the nodes to validate the status of the drives:

```
isi_for_array -s "isi devices list"
```

4. Check the status of jobs and resume the jobs that you paused for the upgrade:

```
isi job status
```

5. Review the list of events and address any critical events:

```
isi event events list
```

6. Ping all the cluster's internal and external interfaces to verify network connectivity and to help verify that SmartConnect works correctly.

7. Verify the network interfaces:

```
isi network interfaces list
```

8. Verify the subnets:

```
isi network subnets list --verbose
```

9. Verify the pools:

```
isi network pools list --verbose
```

10. Review the cluster's other log files to check for stray problems:

```
cat /var/log/messages
```

11. Check the cluster's input and output:

```
isi statistics system
```

12. Check the global SMB settings:

```
isi smb settings global view
```

13. Check the status of the firmware to ensure that the firmware is consistent across nodes:

```
isi upgrade firmware devices
```

14. Ensure that all the licenses carried over and remain up-to-date:

```
isi license licenses list
```

Note

Following an upgrade to OneFS 8.1.0.0 or later, you must update your OneFS license by generating a license activation file and submitting it to Software Licensing Central (SLC). For instructions on how to create a new license file for your OneFS cluster, refer to the Licensing section of the *OneFS Administration Guide*.

15. Check the status of the authentication providers to ensure that they remain active:

```
isi auth status --verbose
```

16. Review the list of SyncIQ jobs:

```
isi sync jobs list
```


17. Check the SyncIQ job reports:

```
isi sync reports list
```

18. Review the list of the scheduled snapshots:

```
isi snapshot schedules list
```

19. (Optional) If you use SRS, confirm that it is re-enabled, configured, and dialing home.

```
isi_phone_home --enable
```

Re-establish user privileges

After you upgrade, re-establish user privileges and roles. You can log in to the cluster through SSH as root or through an administrator account if that role has been assigned to any users.

Note

If the system administered the user roles through RBAC before the upgrade, any custom roles that existed are still in place. However, if the privileges assigned to built-in roles have changed in the new version, the users who are assigned to those built-in roles will have those new privileges.

See the [OneFS CLI Administration Guide](#) or the [OneFS Web Administration Guide](#) for more information.

Restore client connections and test the workflow

After the OneFS upgrade, restore client connections and confirm that all users, clients, and applications can access the cluster.

Test your workflows to ensure that they function correctly.

Reapply custom settings

Some custom settings might not have been preserved during the upgrade. Reapply the custom settings that you backed up and recorded when you performed the pre-upgrade tasks.

The custom settings include:

- SMB audit logging
- Passwords for local user accounts
- Changes to system controls
- Aspera

- Cron jobs
- Certificates
- Static routes

Verify Kerberos migration

If you are using Kerberos authentication, you must verify that the Kerberos providers and settings have been migrated successfully.

Command-Line Interface instructions:

Procedure

1. Verify that Kerberos authentication providers and settings are correctly represented in the output of each of these commands:
 - `isi auth krb5 realm list`
 - `isi auth krb5 domain list`
 - `isi auth krb5 spn list`
 - `isi auth settings krb5 view`

Web Administration Interface instructions:

Procedure

1. Click **Access > Authentication Providers > Kerberos Provider**.
2. In the **Kerberos Realms**, **Kerberos Domains**, and **Kerberos Providers** tables, verify the Kerberos providers are correct.
3. In the **Kerberos Settings** area, verify the Kerberos authentication settings are correct.

Reinstall Aspera

If you were running Aspera for Isilon before you upgraded your cluster, you might need to reinstall Aspera after you upgrade.

Procedure

1. Run the following command to verify that the upgrade process enabled the Aspera Central service and the Aspera node daemon:

```
isi services
```

2. If the Aspera service is not running properly, you need to download and re-install a compatible version of Aspera from the [Aspera Enterprise Server for Isilon](#) website.
 - For information about downloading and installing Aspera for OneFS, see [article 493022](#), How to download Aspera for OneFS.
 - For information about which versions of Aspera are compatible with your version of OneFS, see the [Isilon Supportability and Compatibility Guide](#).

3. Run the following command to verify that the installation script enabled the Aspera Central service and the Aspera node daemon:

```
isi services
```

Modify custom scripts

Review [Isilon OneFS CLI Mappings](#) to confirm whether any command syntax changes were implemented in the target version of OneFS to which you upgraded. If command syntax changes were implemented that affect your custom scripts, you will need to update and test your customer scripts.

Install recommended patches

Install patches for the target version of OneFS to which you upgraded.

Procedure

1. See [Current Isilon OneFS Patches](#) to view a list of patches that are available for your version of OneFS.
2. Install any patches that address issues that might affect your environment.

CHAPTER 6

Troubleshooting your upgrade

This section contains the following topics:

- [Troubleshooting overview](#) 54
- [Review the upgrade log files](#) 54
- [Common issues](#) 54

Troubleshooting overview

If you experience problems with your upgrade, check the upgrade logs and review common upgrade issues. Additionally, you can search for OneFS documentation, troubleshooting guides, and knowledge base articles on the [Online Support](#) site. See [Isilon Customer Troubleshooting Guide: Upgrades From OneFS 8.x to a later version](#) for troubleshooting information that is related to upgrade failures and upgrade error messages. If you need help with troubleshooting, contact Isilon Technical Support.

Review the upgrade log files

After an upgrade, you can run the `isi_upgrade_logs` command to retrieve and review errors that were logged during the upgrade.

Note

If no errors were logged, the following message appears on the console:

```
No Upgrade Process Errors Found, if you ran an assessment please use the -a option
```

Common issues

Some problems with cluster upgrades might be caused by the following common upgrade issues:

Dropped node

If a node does not successfully reboot after a OneFS upgrade, you will not be allowed to commit the upgrade. If the upgrade is not committed, then you will not be allowed to make changes to certain features, such as SMB shares and NFS exports.

Follow these steps for any node that didn't successfully reboot:

Procedure

1. Smartfail the node that did not come back after rebooting.
2. Check to ensure that the name of the smartfailed node is removed from the cluster node list.

This operation might take some time depending on the amount of data that is migrated off of the node.

3. Reboot any node in the cluster.

SMB client connections

If any of the following SMB2 client connection errors occur, you might need to adjust the SMB client-credit minimum:

- The SMB clients show system "error 51" or "error 0x80070033."
- The Microsoft Windows event log contains the following entry:

```
Operating system error 64 (The specified network name is no longer available.)
```

- An error similar to the following appears in the packet captures on the servers:

```
58031 9.752678000 10.232.21.62 146.168.81.131 SMB2 131 Write
Response, Error: STATUS_INSUFF_SERVER_RESOURCES
```

For information on how to adjust the SMB client-credit minimum, see [article 460492](#), *SMB2 connections stop responding because client credit minimum value is too high*.

NFS performance

If you are experiencing lower than expected NFS performance after the upgrade, it might be due to the min and max number of NFS server threads.

It is recommended that you set `threads_min` and `threads_max` to the same value. Increasing the number of threads can improve performance at the expense of stability. Before you change the number of threads, contact Isilon Technical Support to determine the values that work best for your cluster; the values vary by CPUs, memory, the number of nodes, and other factors.

You can adjust the number of NFS threads by running the following commands as root, where `x` is the number of threads.

Procedure

1. To modify the minimum number of threads, run the following command:

```
isi_sysctl_cluster vfs.nfsrv.rpc.threads_min=x
```

2. To modify the maximum number of threads, run the following command:

```
isi_sysctl_cluster vfs.nfsrv.rpc.threads_max=x
```

Custom 32-bit applications

The OneFS system user space is 64-bit. If you are running any custom tools that require a 32-bit user space, you must recompile them after the upgrade.

Note

Running your own 32-bit applications on an Isilon cluster is neither recommended nor supported.

