

James Travis Back
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TECHNICAL SKILLS

Category	Tools / Technologies
Programming Languages	C#, HTML, HTML5, CSS, SQL, Java, VB.NET, JavaScript
Frameworks & Libraries	ASP.NET Core, Blazor, .NET, Mono
DevOps & Automation	Git, GitHub Actions, CI/CD, Docker, Kubernetes, Azure DevOps, Autotask, vSphere
Cloud & Infrastructure	Azure DevOps Server, Ubuntu, Windows Server, MacOS, VMware vSphere, Kubernetes, Moodle
Testing & QA	Postman, Selenium, Appium, TestRail, Jira, Azure DevOps, WinDbg, Black Box Testing
Databases	Microsoft SQL Server, MS Server Management Studio, EDI ANSI X12

EDUCATION

Bachelor of Applied Science in Software Development

Green River College – Auburn, WA

June 2018

- Graduated cum laude (GPA: 3.58).
- Certificates: Web App Development, IT Fundamentals.
- Relevant Coursework: Java, Scrum, Algorithms.

Associate of Applied Science in Computing & IT (Internetworking Technologies)

College of Southern Nevada – North Las Vegas, NV

December 2009

- Courses: PC Maintenance, A+ Software, Programming Basics, Web Dev.

CONTINUED EDUCATION

- Training and Learning Online – Coursera · 2025
- Programming in C#: A Comprehensive Approach to C# Fundamentals – Coursera · 2025
- Foundations of Coding Full-Stack – Coursera · 2025
- Introduction to Networking – Coursera · 2025

PROFESSIONAL EXPERIENCE

Slot Technician

Crawford Coin / Green Valley Grocery – Henderson, NV

March 2025 – Present

- Audited locations to verify safe and ATM cash totals match recorded values.
- Diagnosed and repaired slot machine malfunctions across multiple gaming retail sites.
- Performed routine, scheduled, and emergency maintenance on gaming equipment and peripherals.
- Safely transported and install slot machines, observing all safety and security guidelines.
- Maintained technical proficiency by studying service manuals and schematics.
- Coordinated effectively with store personnel and fellow technicians to resolve service calls.
- Followed strict procedures for cash handling, jackpots, and machine audits to ensure compliance.

Manager of Software Development

CompuOne – San Diego, CA

July 2022 – June 2024

- Led development of web applications using C# and Blazor on Dockerized Kubernetes environments.
- Designed and implemented CI/CD pipelines with GitHub Actions and Docker.
- Migrated legacy VB.NET applications to modern .NET Core/C#.
- Increased dev efficiency by up to 50% through AI integration (ChatGPT).
- Built training platforms in Moodle; created instructional videos in DaVinci Resolve.
- Administered Kaseya Autotask workflows and alerts.
- Managed virtual development environments using VMware vSphere.
- Participated in developer hiring via technical and whiteboard interviews.

Owner / Tech Consultant / Web Developer

Lanza Learning Consulting – Renton, WA

July 2020 – May 2023

- Guided businesses on strategic technology decisions and media project implementation.
- Provided end-to-end solutions for web development using HTML5, CSS, and Adobe Creative Suite.
- Oversaw IT infrastructure and advised executives on digital innovation and performance.

Quality Assurance Analyst (Remote Contract)

TrialCard – Morrisville, NC

October 2021 – January 2022

- Performed backend testing using SQL Server, Postman, and Azure DevOps.
- Developed SQL and API test cases and tracked bugs aligned with product goals.

Quality Assurance Engineer

Mobile Integration WorkGroup – Redmond, WA

January 2019 – June 2019

- Conducted mobile QA on Android/iOS using Java, Selenium, and Appium.
- Documented test plans in TestRail; tracked defects and sprint tasks in Jira.

Functionality QA Test Engineer

Keywords Studios – Redmond, WA

September 2018 – January 2019

- Developed custom test tools in C# for VR software validation.
- Executed test cases on hardware and software builds to identify critical issues.

GPU Driver Test Engineer (Contract)

NVIDIA – Redmond, WA

February 2012 – March 2017

- Managed lab that validated GPU drivers and Windows RT tablet functionality.
- Automated test scenarios using C# and managed debugging with WinDbg.