



CHANGE MANAGEMENT

TRAINING VISIONARY LEADERS FOR AGILE ORGANIZATIONS

CHANGE AND TRANSFORMATION have become permanent features of the business landscape.

According to a 2013 Strategy&Katzenbach Center survey of global senior executives, the success rate of major change initiatives is only 54 percent. Many studies put the success rate even lower. But, in a global survey of change agents, the IBM Institute for Business Value found that successful results are achieved in at least 30% more projects when an organization includes change management activities in overall project plans.

The Change Management Institute was founded in 2004 to address the growing need for skilled professionals to guide change initiatives. The Institute created a set of clearly defined professional standards, making it possible for organizations and individuals to identify the knowledge, skills and competencies required to successfully deliver effective change.

Who should attend these courses

- Upper Management
- Project Managers
- Operations Managers
- General Managers
- Department Heads
- Current and Aspiring Change Managers
- Anyone involved in design, development or delivery of change programs

BECOME A CERTIFIED CHANGE MANAGEMENT PROFESSIONAL

Omnikron's Change Management courses will prepare you for the APMG Foundation and APMG Practitioner exams.

APMG International manages Change Management Institute certification programs for professionals.



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APMG International™
Change Management

BECOME A CERTIFIED CHANGE MANAGEMENT PROFESSIONAL

Course Overview

Change Management Foundations

6 sessions, 4 hours per session

24 PDUs/24 Professional Education Hours offered for this class

Gain a working knowledge of the key principles of change management, the terminology used and some of the theory behind the practice. Topics covered include:

- How individuals are impacted by change and different ways they may respond to change situations.
- Strategies to help individuals through change and overcoming resistance.
- How to outline different models and approaches that can be used for organizational change.
- The nature of teams and how they develop and perform in change situations.
- How organizations work and how the process of organizational change happens.
- The roles that leaders can play in a change process and the leadership styles and skills required in different phases of change.

Examination Information

This course prepares the participant for the official APMG Change Management Foundations exam. The 40-minute certification exam consists of sixty (60) multiple choice questions and a minimum pass rate of 50% is required.

Change Management Practitioner

5 sessions, 4 hours per session

16 PDUs/16 Professional Education Hours offered for this class

Prerequisite: Change Management Foundations Course

Prepare to use the models and concepts learned in the Foundations course to understand and guide “real world” change processes to a successful outcome. Topics covered include:

- Tactics which will help people engage – and remain engaged – with a change process.
- Recognizing early signs of resistance and actions to mitigate it.
- Positive ways to make use of diverse personality types to achieve team effectiveness.
- Using organization paradigms to understand, support and sustain change processes.
- Using process frameworks to plan or understand an organizational change.
- Identifying issues facing change leaders and helping them adapt.
- Establishing a framework of roles, skills and activities for leaders.
- Mapping stakeholders and developing ways to build and maintain stakeholder engagement.

Examination Information

This course prepares the participant for the official APMG Change Management Practitioner exam. This 150 minute certification exam consists of four questions with a possible twenty (20) points per question. The student must score a minimum of 50% to pass the exam. The exam is a restricted open book exam.

