Contact

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www.linkedin.com/in/travis-vo
(LinkedIn)

Top Skills

Data Intelligence

Data Engineering

Health Information Management

Languages

English (Full Professional)

Vietnamese (Native or Bilingual)

Certifications

Introduction to Python for Data
Science

Introduction to SQL for Data Science

Microsoft Office Specialist: Microsoft
Office 2016

Honors-Awards

Project Management Instruction

UHCL - Dean's List

Travis Vo

Healthcare Data Specialist

Katy, Texas, United States

Experience

HaloMD
Business Operations Analyst
November 2025 - Present (3 months)

• Architected comprehensive data lineage and technical documentation
framework across multi-repository healthcare claims ecosystem (dbt, Dagster,
UiPath RPA, Snowflake), enabling cross-functional teams to identify system
dependencies and reduce risk in NSA/IDR compliance workflows

• Led data pipeline mapping initiatives for DevOps optimization, creating visual
process documentation and monitoring specifications for complex arbitration
case management systems, bridging technical architecture with business
operations for stakeholders at all levels

• Developed repository analysis methodologies and automation monitoring
documentation for UIPath RPA systems processing healthcare claims,
transforming undocumented technical debt into transparent, maintainable
architecture supporting HaloMD's rapid growth in the No Surprises Act dispute
resolution space

Texas Children's Hospital
1 year 10 months

Data Engineer
September 2025 - Present (5 months)

Business Systems Analyst
April 2024 - Present (1 year 10 months)
Houston

• Extract, transform, and load (ETL) data from various sources to support
business intelligence and reporting needs.

• Utilize tools like Power BI to create interactive and insightful dashboards that
help stakeholders make informed decisions.

• Develop complex SQL queries to retrieve and manipulate data according to
business requirements.

Huron
Healthcare Consulting Analyst

March 2020 - November 2023 (3 years 9 months)
Houston, Texas, United States

- Advised healthcare revenue cycle managers on process improvement strategies, leading to enhanced efficiency and
reduced operational costs
- Conducted comprehensive assessments of revenue cycle processes, identifying key areas for improvement and
implementing tailored solutions for optimization
- Facilitated training sessions and workshops for healthcare staff on best practices in revenue cycle management,
significantly improving workflow and patient billing accuracy

Texas Children's Hospital
Information Services Intern
October 2019 - November 2019 (2 months)

• Analyzed and visualized incident report data to investigate root cause trends caused by change management using ServiceNow ITIL & Tableau
• Assisted in the implementation and rollout of hospital wide upgrade of VOALTE healthcare communication platform alongside Epic BEAKER module
• Hands on experience using information technology service management software, Epic EHR, and Tableau

Clear Dermatology
Administrative Data Analyst Intern
February 2019 - May 2019 (4 months)
Houston, Texas Area

• Research and analyzed financial health data using key performance indicators to improve health revenue cycle
• Implementation of EHR patient portable kiosk and redesign process of patient check-in to increase efficiency in flow and mitigate bottlenecks
• Maintained a collaborative relationship with leadership and personnel in order to ensure high quality patient care

Ollin Sports Medicine and Athletics
Office Administrator
February 2014 - July 2017 (3 years 6 months)
Cypress, TX

• Engaged in cross-functional communications with patients, peers, and practitioners collaboratively to enhance coordination of care

• Maintained and monitored facility to ensure administrative, physical, and technical to meet HIPAA security and privacy rules met
• Detailed understanding and utilization of CPT, and ICD codes
• Migrated health records into a cloud-based EMR system and assisted in the transition from ICD-9 to ICD-10

Kumon North America, Inc.
Office Administrator
October 2010 - December 2015 (5 years 3 months)
Houston, TX

• Maintained a collaborative relationship with leadership to engage in parent and children engagement to further empower students through the 12th grade
• Prioritized and delegated work assignments to tutors and office administrators

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Education

The University of Texas at Austin - Red McCombs School of Business
Health Informatics & Healthcare Information Technology · (2019 - 2019)

University of Houston-Clear Lake
Bachelor's degree, Health/Health Care Administration/ Management · (2018 - 2019)