

Travis Smith

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APPLICATION DEVELOPMENT STUDENT PROGRAM & IT MGMT PROFESSIONAL

OBJECTIVE

- DevOps: Release Management
- DevOps: QA Testing
- Client-Developer Relations
- IT Infrastructure Support
- Customer Support
- Product Training Facilitation

CREDENTIALS

- SECRET clearance
- VRA, 10-pt Veterans' Pref eligible
- Scrum Master
- Lean Practitioner
- JT-101: Intro to Joint Multi-Tactical Data Link Network
- JT-102: Multi-TDL Advanced Joint Interoperability Course (MAJIC)

PROJECTS

- Northrop Grumman - Gateway Manager
 - v3.2.5 Testing, User Manual Verification
- Trident Systems – ERSA v5.0 Update
 - Software Testing and Evaluation
- Army/G4 - Campaign on Property Accountability
 - Technical advisor to JBLM units

EDUCATION

- Saint Martin's University
 - Cloud Application Development
- Community College of the Air Force
 - AAS: Air and Space Technology

SUMMARY

23-year military retiree, with a strong background in program management and customer support, currently enrolled in Washington VETS2TECH: Cloud Application Developer certificate program.

Certified Scrum Master with experience participating in software development, testing and user manual verification.

Astute problem solver and highly adaptable operations professional. Experienced customer relations and support professional. Fast learner of technologies. Highly effective communicator, coordinator, and trainer.

EXPERIENCE

SOFTWARE DEVELOPMENT STUDENT

WASHINGTON VETS2TECH

May 2024 – Present

- The Cloud Application Development program focuses on Python, SQL, T-SQL, Java, JavaScript/ASP.NET; data structures and algorithms, developing cloud solutions, for a total of 18 semester hours applicable towards a Bachelor of Science Degree in Computer Science.
 - CSC 160 Computing Technologies
 - CSC 210 Fundamentals of Databases
 - CSC 230 Introduction to Web Development
 - CSC 205 Application Programming Languages and Tools
 - CSC 395 AI-Assisted Analysis and Development
 - CSC 295 Introduction to Algorithms and Data Structures

POST-MILITARY RETIREMENT CAREER BREAK

May 2023 – Apr 2024

AIR PICTURE MANAGER / DATA LINK MANAGER

NORTH AMERICAN AEROSPACE DEFENSE COMMAND

October 2015 – April 2023

- Managed air surveillance, identification, and command and control operations responsible for ensuring air sovereignty of Continental United States, the National Capitol Region and the protection of the President of the United States with the support of State and Federal agencies.
- Fulfilled the tactical data link information exchange requirements of NORAD, US Secret Service and other interagency partners. Configured, operated and managed the largest joint domain tactical data link network in the world, consisting of line-of-sight, serial point-to-point, internet protocol and satellite communications systems across the United States.

ELECTRONICS MAINTENANCE DIRECTOR

UNITED STATES ARMY

May 1999 – January 2015

- Directed electronics and combat systems maintenance activities, provided direct support to up to 40 combat and sustainment organizations and yielded up to four thousand completed repair orders annually.
- Ensured the combat readiness of assigned personnel, proper accountability of assigned repair tools and technical equipment, communications assets, data distribution systems and weapons assets valued more than \$1.2 million dollars.