**Travis Cragg**  
**Software Engineer**

[Travis@TravisCragg.com](mailto:Travis@TravisCragg.com)

281-844-0649

http://traviscragg.com

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| **Work |** | **MindTree 2016**  **Sr. Support Engineer**   * Technical Support for Azure CSS * Working with IaaS Virtual Machines, Azure Networking, Migration, Scaling, High Availability. * Diagnosis and Resolution of all problems that can occur within the cloud, from Windows & Linux OS Issues to infrastructure & bug tracking. * Specialization in Virtual Machine Performance within Azure * Technical lead & escalation point for 12 member team.   **Woodlands Veterinary Services 2012 - 2015**  **IT Administrator & Helpdesk**   * Installed software and hardware across three clinics, supporting 25 people. * Maintained, upgraded, & configured computers, servers, and equipment.   **Real Estate Center at Texas A&M University 2009 - 2011**  **Information Systems and Web Development**   * Managed IT department providing help desk support for 25 people * Maintained web servers and SQL servers hosting http://recenter.tamu.edu * Developed and maintained http://recenter.tamu.edu including redesign in HTML 5 * Architected website and associated APIs to provide scalability and redundancy |
| **Skills |** | **Programming Languages**  C#, PowerShell, C++, Python, HTML, CSS, VBscript, ASP.NET MVC, Javascript, JQuery, Angular, Java, Azure Powershell, Azure CLI, REST  **Technologies**  Git, SQL Server/MySQL, Linux/Ubuntu, Windows, Windows Server, Access, Excel, SQL, Networking, Azure, AWS, SignalR, MongoDB, Xamarin  **Azure**  Templates, Powershell, CLI, programmatic VM creation, all IaaS infrastructure, |
| **Development |** | **Unsafe Spaces iOS & Android Game**  [**http://unsafespacesgame.com**](http://unsafespacesgame.com)   * Co-developed a multi-player game available on iOS, Android, and the web. * Users create a game, invite their friends to join, and each round are presented with a question such as “Why did the chicken cross the road?”. Each user submits a free-text answer to the question and once everyone has submitted, the responses will be shown anonymously for everyone to vote on their favorite one. The response with the most votes wins the round and is awarded points. After 15 rounds, the player with the most points win. * Built with ASP.Net MVC, SignalR, Xamarin and MongoDB. Hosted on Azure * <https://github.com/travo12/GameCode>   **VM Uploader from Hyper-V to Azure**   * Created a PowerShell script that can take a local VM from Hyper-V and upload it to Azure, Create the VM, and Start it. * <http://traviscragg.com/pstoazure.html> |
| **Education |** | **Texas A&M University, College Station, TX 2006 - 2011**  Completed 97 credits toward a BS in Computer Engineering  **Boy Scouts of America 2004**  Achieved Rank of Eagle Scout  **Amazon Web Services 2015**  Completed Architecting on AWS Training |