

HERMAINE CATHERINE CANANIA

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CAREER SUMMARY

Senior Software Engineer with 5+ years of experience in automation testing and RPA using Java, Selenium, and Automation Anywhere. Proven ability to lead test teams, automate complex processes, and reduce manual effort. Experienced in ServiceNow application testing, regression and performance testing, and collaborating across teams to ensure high-quality software delivery. I am passionate about building scalable and maintainable automation solutions.

CERTIFICATION

Full-Stack Automation Engineer RPA	2021
Certified System Administrator ServiceNow	2024

KEY SKILLS

- Testing Types:** Regression, Smoke, Performance, API, Product Testing
- Manual Testing:** Test plans, test cases, execution, defect logging
- Automation:** Selenium, Automation Anywhere 360
- Tools:** Azure DevOps, Postman
- Programming:** Java, JavaScript
- Database:** SQL (JOINS, validations)
- API Testing:** REST API with Selenium & Postman
- Methodology:** Agile

WORK EXPERIENCE

Test Automation Senior Analyst Accenture Inc.	2020- Present
<ul style="list-style-type: none">Maintained and enhanced Selenium test scripts for ServiceNow; created test cases, handled remediation, and monitored monthly executions.Designed and executed manual test cases; logged bugs using Azure DevOps; contributed to test plans and test execution cycles.Led operations testing team: handled production verifications, go-live checks, and daily support analysis.Developed Automation Anywhere bots for data validation between UI and database, reducing manual work by 95%.Performed regression, smoke, performance, and product testing for ServiceNow apps.Conducted backend validation using SQL (JOINS) to detect missing/mismatched data.Integrated REST API testing into regression flow using Postman and Selenium.	
Application Development Associate Accenture Inc.	2019- 2020
<ul style="list-style-type: none">Built foundational skills in PHP, Node.js, Angular, Java, and front-end development by working on various projects.	

EDUCATION

Bachelor of Science in Information and Communication Technology Cebu Technological University, Argao Campus	2015 – 2019
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