Renee M Gordon, MBA, SHRM-CP, CPE, ENP Director City of Alexandria, Virginia Department of Emergency and Customer Communications Renee.gordon@alexandriava.gov 571-230-8189

October 8, 2020

Re: Authorization to use proprietary and/or classified information in a student research project

Dear Sir,

The purpose of this letter is to authorize Tony Dunsworth, a student at Western Governors University, to conduct a university capstone research project utilizing the following information and/or material owned or protected by City of Alexandria Department of Emergency and **Customer Communication:**

Data analysis of 911 Computer Aided Dispatch call record data for the purpose of determining if the department's responses to the COVID-19 pandemic had impact on the overall response time to our customers.

By signing below, I represent that I am legally authorized to act on behalf of the Department of Emergency and Customer Communications with respect to this authorization, and that the Department of Emergency and Customer Communications authorizes Tony Dunsworth to use the information and/or material referenced above for the purposes of a student research project at Western Governors University, and that I recognize that the information and/or material may be shared with university faculty and students and used for this purpose only. In cooperation with this request, the findings of this research shall be shared with the Department of Emergency and Customer Communications. Rence M. Gost

October 15, 2020

Director, City of Alexandria Department of Emergency and Customer Communications 3600 Wheeler Ave. Alexandria, VA 22314

Renee.gordon@alexandriava.gov

703-746-1861