

Equality of cumulative votes

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Abstract

Context. Prioritization is an essential part of requirements engineering, software release planning and many other software engineering disciplines. Cumulative Voting (CV) is known as a relatively simple method for prioritizing requirements on a ratio scale. Historically, CV has been applied in decision-making in government elections, corporate governance, and forestry. However, CV prioritization results are of a special type of data—compositional data.

Objectives. The purpose of this study is to aid decision-making by collecting knowledge on the empirical use of CV and develop a method for detecting prioritization items with equal priority.

Methods. We present a systematic literature review of CV and CV analysis methods. The review is based on searching electronic databases and snowball sampling of the found primary studies. Relevant studies are selected based on titles, abstracts, and full text inspection. Additionally, we propose Equality of Cumulative Votes (ECV)—a CV result analysis method that identifies prioritization items with equal priority.

Results. CV has been used in not only requirements prioritization and release planning but also in e.g. software process improvement, change impact analysis and model driven software development. The review presents a collection of state of the practice studies and CV result analysis methods. In the end, ECV was applied to 27 prioritization cases from 14 studies and identified nine groups of equal items in three studies.

Conclusions. We believe that the analysis of the collected studies and the CV result analysis methods can help in the adoption of CV prioritization method. The evaluation of ECV indicates that it is able to detect prioritization items with equal priority and thus provide the practitioner with a more fine-grained analysis.

Keywords: Cumulative voting, prioritization, requirements engineering

1. Introduction

Software products are becoming larger and more complex. Each product is usually affected by a large number of factors such as functional requirements, quality attributes, or software process improvement issues. Since time, funding, and resources are limited, it is seldom possible or even desirable to fully address all the factors. Therefore, the level of attention to a particular factor should be decided according to its importance (e.g. business value), cost, risk, volatility, dependencies between the factors and other such criteria. These type of decisions are made by product stakeholders: users, clients, managers, sponsors, developers, and other persons associated with the product. In order to make decisions regarding a large number of factors it is highly advisable to prioritize the factors in a systematic way [1].

One of the prioritization methods used in software engineering is Cumulative Voting (CV) [2]. The main advantage of CV is that it is relatively simple and fast, yet produces priorities in ratio scale [1, 3]. This allows us to not only determine what prioritization items are more important but also how much more important they are. (Ratio scale prioritization is particularly important in software release planning and cost-value analysis [4, 5].)

Prioritization is usually performed by multiple stakeholders where individual priorities are combined into a single priority list. Each stakeholder's preferences may have different weight in the final priority. Such prioritization provides more information than just the priorities of factors. In the end, it may be useful to analyze the results of the prioritization to assess disagreement between stakeholders, measure stakeholder satisfaction with the results or find distinct groups of stakeholders.

The purpose of this study is to help industry practitioners and academia researchers in adopting, using and developing CV, while the importance of prioritization in software engineering and the prospectiveness of CV constitutes a need to do further research in this area.

This study presents a systematic literature review on the empirical use of CV and CV result analysis methods. CV results correspond to special type of data – compositional data. Principles of compositional data analysis are described in this paper. A new method for CV result analysis, called Equality of Cumulative Votes (ECV), is proposed. The method identifies prioritization items with *equal* priority. ECV is evaluated using a considerable

36 amount of data, which was obtained from the primary studies identified by
37 the systematic review (through the kindness of the authors of said studies).

38 **2. Background**

39 This section presents definitions and places this study in a context. In the
40 coming sections we will cover: a description of software requirements priori-
41 tization methods; examples of CV result analysis methods; and a description
42 of compositional data analysis and CV.

43 *2.1. Prioritization Methods*

44 Some of the most popular prioritization methods are the analytical hierar-
45 chy process (AHP), cumulative voting (CV), ranking, numerical assignment,
46 top-ten, the planning game, minimal spanning tree, bubble sort and binary
47 search tree [1, 6]. Ranking and numerical assignment methods perform prior-
48 itization on an ordinal scale. AHP and CV are, on the one hand, considered
49 to be harder to use and also more time consuming compared to other methods
50 but, on the other hand, produce priorities in ratio scale.

51 Ratio scale priorities have several advantages over ordinal scale priorities.
52 Ratio scale shows not just the order of items but also relative distance be-
53 tween them. This enables the priority of a group of items to be calculated
54 by summing up the priorities of individual items [4]. It is possible to say
55 that one item or set of items has higher priority than another set of items.
56 Supposing stakeholders have to choose between several low priority items
57 and one item with higher priority; with ordinal scale, the item with highest
58 priority will always be selected first. However, if priorities are given on a
59 ratio scale, it is possible that lower priority items will be selected if their
60 cumulative priority is higher.

61 Finally, the ratio scale allows the combining of multiple priority factors
62 by calculating ratios between them. One example of this is the cost-value
63 ratio that shows which requirements give more value for less money [5].

64 *2.2. Prioritization Result Analysis*

65 Disagreement between stakeholders happens when two or more stakehold-
66 ers have assigned a different priority to one prioritization item. If the level of
67 disagreement is high it may indicate potential conflicts between stakeholders.
68 Such conflicts may be of technical character, as well as social or cultural.

69 The satisfaction a stakeholder has with the final prioritization results is
70 determined by the difference between the results and the individual priorities
71 of the stakeholder. A smaller level of difference leads to higher satisfaction.
72 In the end, stakeholder satisfaction is important because it is necessary to
73 achieve stakeholder commitment.

74 In some cases a part of stakeholders may form a group of some kind
75 and, therefore, prioritize requirements similarly. It may be useful to detect
76 whether a group of stakeholders has different preferences compared to other
77 stakeholders. As an example, in [7], domain experts, technical experts, man-
78 agers, project managers, testers, and developers use CV to prioritize software
79 process improvement issues and the CV results are analysed using disagree-
80 ment charts and satisfaction charts. Finally, principal component analysis
81 (PCA) is used to identify distinct groups of stakeholders.

82 The same items can be prioritized by the same stakeholders multiple times
83 from different perspectives. In this case it is useful to determine correlation
84 between the priorities in different perspectives to assess the differences be-
85 tween the perspectives. As an example, in [8], CV is used by developers,
86 testers and managers to prioritize quality attributes. The same quality at-
87 tributes are prioritized from two perspectives: the perceived situation today
88 and the perceived ideal situation. Correlation between the two perspectives
89 is evaluated using the Spearman rank correlation matrix. This allows an
90 analysis of how well the company balances the priorities of software quality
91 attributes.

92 In [9] change impact issues are prioritized by developers, testers, man-
93 agers, and system architects. The prioritization is done with respect to three
94 perspectives: strategic, tactical, and operative. In order to determine corre-
95 lation between the perspectives, CV results are analyzed using the Kruskal-
96 Wallis test. In [10] the results of [9] are further analyzed using PCA, bi-plot,
97 and ternary plot. In this case, PCA is used to find correlated issues, bi-
98 plot shows variance, correlation, difference between the priorities of issues,
99 and the viewpoints of stakeholders, while ternary plots are used to show the
100 relative number of issues that received high, medium, and low priority.

101 As can be seen above, from the examples above, prioritization has been
102 performed with various stakeholders, using different perspectives and, in the
103 end, also analyzed using various techniques. We will next describe in more
104 detail one of the more common methods to manage prioritization issues—
105 cumulative voting—which has been used in software engineering for some
106 time. (CV has its roots in corporate governance and biology.)

107 2.3. Cumulative Voting

108 CV is a prioritization method for prioritizing a list of items [2]. CV
109 has many synonyms in literature: hundred (100) dollar (\$) method/test and
110 hundred (100) point method. Before being applied in software engineering
111 CV was used for political elections [11] and corporate governance [12]. CV
112 has also been applied in e.g. decision making in forestry [13], voting in social
113 networks [14] and in computer algorithms for consensus clustering [15] (as a
114 method for combining the results of different clustering algorithms).

115 In CV a stakeholder is given 100 points, imaginary dollars or units of
116 percentages that can be spent on the prioritization items. In the simplest
117 case, the stakeholder can spend any amount of points on any number of items
118 as long as the total amount adds up to 100. The more points assigned to an
119 item, the higher the priority of the item (and implicitly, the lower priority
120 to the other items). The stakeholder may spend all points on just one item
121 or distribute them among all or some of the items. Once again, this is the
122 simplest case; other variants exist, which we will see next.

123 Often prioritization is done by more than one stakeholder. The final prior-
124 ity of an item can be calculated by adding up the points each stakeholder has
125 spent on it. Sometimes the vote of some stakeholders may be more important
126 than the votes of others. For example, a manager may be more influential or
127 shareholders may have different amount of shares. In such a case the prior-
128 ities of each stakeholder may be multiplied by an individual coefficient or a
129 stakeholder may be given a more points to perform the prioritization.

130 Worth mentioning in this context is that it is advisable to randomize the
131 order of items in a prioritization list. This is necessary in order to minimize
132 the effect of order on the prioritization results, which has shown to have an
133 effect [16].

134 2.3.1. Benefits and Drawbacks of Cumulative Voting

135 Compared to analytical hierarchy process (AHP), CV is faster and easier
136 to learn and use [1, 3]. AHP benefits from consistency check, but CV does
137 not require this because all prioritization items are evaluated simultaneously
138 [3].

139 There are, however, a few problems with CV. First of all, it cannot be
140 repeated for the same stakeholders and prioritization items due to stakeholder
141 bias [2] (c.f. Section 2.3.4). Secondly, CV becomes more difficult to use when
142 the number of prioritization items increases [17].

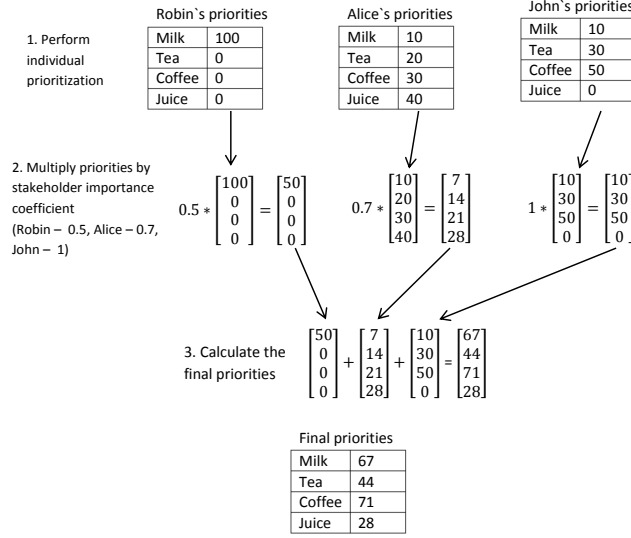


Figure 1: Example of CV with several stakeholders.

2.3.2. Example of Cumulative Voting with Several Stakeholders

Let us next give an example of CV with several stakeholders. Suppose Robin, Alice, and John are three friends who want to buy some beverages in a store. They have different preferences but do not want to buy too many drinks. Therefore, they decide to use CV to decide what to buy. Each of the friends distributes 100 points between four items: milk, tea, coffee, and juice (Step 1 in Figure 1). In this case each of them will spend a different amount of money on the purchase, hence, their priorities are multiplied by different coefficients (Step 2 and the stakeholder importance coefficient in Figure 1). The final beverage priorities are calculated by summing up the weighted priorities of stakeholders (Step 3 in Figure 1).

2.3.3. Stakeholder Bias

Prioritization using CV may be biased if a stakeholder knows the preferences of other stakeholders. She may manipulate the results by spending more points on items that are important to her but not to the other stakeholders. On the one hand, stakeholder bias makes it unreasonable to repeat CV with the same prioritization items and stakeholders. On the other hand, this property of CV may be useful in giving more power to important minority stakeholders, such as security experts or software testers. Suppose the

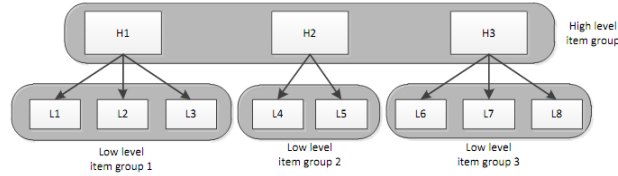


Figure 2: Example of prioritization item hierarchy.

162 same software requirements are prioritized for a second time using CV. A
 163 developer might know that all vital functionality is selected by other stake-
 164 holders, but his toy feature is left out. In effect, the developer could spend
 165 all his points on this feature to put it in the next release.

166 Stakeholder bias may be mitigated by setting a maximum priority that
 167 can be assigned to an item. This way each stakeholder is forced to distribute
 168 the money between several prioritization items [4].

169 Another bias is that people in general tend to assign round priority values.
 170 This is likely caused by lack of objective judgement criteria. Either way it
 171 seems to be a problem not acknowledged by many since all prioritization is
 172 largely based on expert opinion.

173 2.3.4. Scalability of Cumulative Voting—Hierarchical Cumulative Voting

174 The standard CV approach has a low scalability. If the number of prior-
 175 itization items is high, stakeholders may lose sight of the bigger picture and
 176 assign priorities to a limited number of items. One, unsophisticated, solution
 177 to the problem is to provide more points for prioritization (1,000 or 10,000
 178 instead of 100); however, one could take another approach.

179 When the number of prioritization items is high they can usually be
 180 grouped hierarchically by forming a tree structure (Figure 2) and, thus,
 181 parent-child dependencies will exist between many items.

182 In [4] the authors propose a method for prioritizing hierarchically struc-
 183 tured items called Hierarchical Cumulative Voting (HCV). It may be seen
 184 as combination of the hierarchical part of the Analytical Hierarchy Process
 185 (AHP) [1, 18] and the CV prioritization method. Since items are prioritized
 186 in smaller sets, stakeholders do not lose sight of the bigger picture during
 187 prioritization, and the prioritization of a large number of requirements is
 188 considered easier.

189 *2.3.5. Compensation Factors*

190 HCV deals with the problem of prioritization scalability but it comes at
191 a cost. Low level item groups may consist of different numbers of items, but
192 the number of points spent on each group is the same, i.e. in a small-sized
193 group, the same amount of points is distributed among fewer items. Hence,
194 items in smaller groups are statistically more likely to have a higher priority,
195 on average, compared to items in larger groups. To balance this difference
196 each low level prioritization item can be multiplied by a compensation factor
197 [4].

198 As an example, suppose an item (A) in a group of 10 items is assigned
199 60 points. Hence, A will receive 600 compensated points. In this case it is
200 impossible for any item in a group smaller than 6 items to compete with A .
201 Even if item (B) in a group of 5 is assigned the maximum number of points
202 (100), the maximum compensated priority value B can receive is 500.

203 In [17] the authors suggest that compensated prioritization is more favor-
204 able compared to uncompensated. But neither compensated nor uncompen-
205 sated prioritization is perfect and, as a general rule, it is better to keep the
206 size of prioritization item groups similar.

207 *2.3.6. HCV Execution*

208 According to [4], HCV is conducted with the following steps (Steps 4–5
209 are optional):

- 210 1. Construct hierarchy. Prioritization items need to be divided into one
211 high and several low level item groups. Each low level item group is
212 child to exactly one high level item. And each high level item has one
213 low level item group. One low level item may belong to several item
214 groups. Even if parts of the items are not logically connected they
215 can be grouped separately and assigned a fake parent item, e.g. ‘misc.
216 items’. HCV does not, as far as we know, provide any instructions for
217 creating a requirements hierarchy.
- 218 2. Each high and low level item group is prioritized separately using CV.
219 The stakeholder may prioritize all item groups at once or one by one.
220 But it should be possible to prioritize groups in any order and repeat-
221 edly, because the stakeholder might learn more about the items while
222 performing the prioritization.

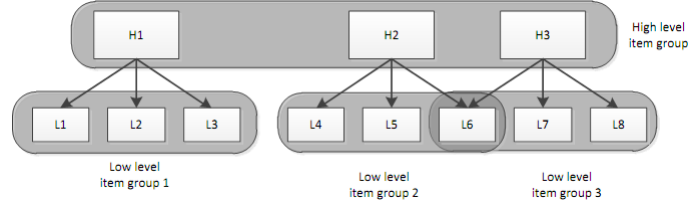


Figure 3: Overlapping prioritization item hierarchy example.

In particular the stakeholder is likely to learn more about a high level item when prioritizing its low level item group [19]. Some stakeholders may prioritize only part of the groups and each group may be prioritized by different stakeholders.

3. The priority of each low level item is normalized by dividing it with the sum of all low level priorities of each item in all groups.
4. The final priority of each low level item is calculated by multiplying it with the priority of its parent high level item.
5. Then one applies the compensation factor to all low level requirements as described in Section 2.3.5.
6. Finally, when multiple stakeholders have performed the prioritization, priorities of low level items are combined as in standard CV.

It is possible that one low level item is child of more than one high level requirement and, thus, belongs to two or more low level requirement groups (see Figure 3). Such requirements participate in the standard HCV prioritization process and are prioritized two or more times with each group they belong to. At the end of the prioritization they receive several priority values. These values can be summed together to form the final priority of the item. (This is done because the item adds value to both parts of the hierarchy.)

2.3.7. Example of Hierarchical Cumulative Voting

Suppose six requirements for a mobile phone operating system need to be prioritized: ‘reminder alarm’, ‘specify repeated event’, ‘hide contact’, ‘add picture to phonebook’, ‘search contact’, ‘make video call’. Three high level requirements can be identified: ‘Calendar’, ‘Phonebook’, ‘Call’. The low level requirements are then grouped as sub-requirements of high level requirements

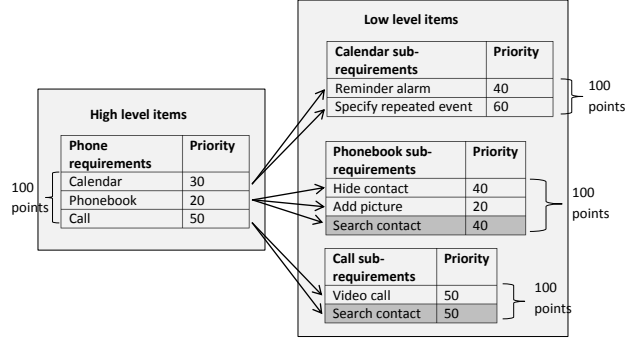


Figure 4: Example of hierarchical cumulative voting with requirement hierarchy.

Table 1: Example of hierarchical cumulative voting.

Phone requirements	Compensation factor	Sub-requirements	Priority calculation	Final priority
Calendar	2	Reminder alarm	$40 \times 30 \times 2$	2400
Calendar	2	Specify repeated event	$60 \times 30 \times 2$	3600
Phonebook	3	Hide contact	$40 \times 20 \times 3$	1600
Phonebook	3	Add picture	$20 \times 20 \times 3$	800
Phonebook & Call	3 & 2	Search contact	$40 \times 20 \times 3 + 50 \times 50 \times 2$	7400
Call	2	Video call	$50 \times 50 \times 2$	2500

as shown in Figure 4. The ‘Search contact’ requirement is a sub-requirement and has two parent requirements: ‘Phonebook’ and ‘Call’. The computation of the final priorities of requirements is shown in Table 1.

After requirements are grouped, and a hierarchy is defined, each group of requirements are then prioritized using CV. The final priority of a low level requirement is computed by multiplying the priority of the requirement with the priority of its parent high level requirement and the compensation factor. The compensation factor in this particular case is the number of elements in a group, two for the ‘calendar’ and ‘call’ sub-requirements and three for the ‘phonebook’ sub-requirement.

2.4. Compositional Data Analysis

CV results can be seen as a special type of data, i.e. compositional data. Compositional data does not contain absolute values. It shows only the relative weight of a component compared to the whole. In [10] the authors

262 propose the use of compositional data analysis for the statistical analysis of
 263 CV.

264 A compositional data item is a vector (x) of positive components with a
 265 constant sum k :

$$x = (X_1; X_2; \dots; X_n) \text{ where } x_i \geq 0 \text{ and } \sum_{j=1}^n x_j = k. \quad (1)$$

266 The property of the sum of the items being restricted is called the constant
 267 sum constraint. In CV, priorities assigned by a stakeholder to the items of
 268 a prioritization set is a compositional data vector with a constant sum of
 269 100. The value of k (i.e. 100 in this case) is arbitrary and does not affect
 270 the analysis of the data because the information is contained in the ratios
 271 between the components of the vector. The vector can sum up to any number
 272 but still hold the same data, i.e. vectors (1, 2, 7) and (10, 20, 70) are in this
 273 case considered equivalent. This principle is called *scale invariance*.

274 Another property of compositional data items is *subcompositional coher-*
 275 *ence*. Consider that two compositions are analysed. One composition is a
 276 subcomposition of the other. *Subcompositional coherence* means that the re-
 277 sults of the analysis are the same for the common parts of the compositions
 278 [20]. This property is important for the analysis of HCV results. Statements
 279 that are made regarding each smaller group of prioritization items are also
 280 true for all items prioritized with HCV.

281 The priority of an item is relative to the priority of the other items in
 282 the set. Hence, the priority of an individual item is meaningless without
 283 context, i.e. the complete set of items. The same item may receive different
 284 priority when put in two different prioritization sets. If the item is put in a
 285 set of items with high priority it will receive a lower relative priority. This
 286 also holds true the other way around i.e. if the item is put in a set with low
 287 priority items its priority will be higher.

288 When doing analysis of compositional data one must take into account
 289 that compositional data special type of data and should be analysed differ-
 290 ently than ordinary data. Ordinary unconstrained variables are free to take
 291 any positive or negative values, whereas, compositional data values can only
 292 be positive and have a constrained maximum value. Moreover, components
 293 of compositional data vectors are not independent from each other. The fact
 294 that an item is assigned 70 priority points means that the next item can take
 295 only values between 0 and 30. Hence, there is a negative correlation between

296 the items.

297 Standard parametric statistical tests require that data vectors have mul-
298 tivariate normal distribution. Vector $X = (X_1, X_2, \dots, X_n)$ is considered to
299 have multivariate normal distribution if any linear combination of its parts
300 is normally distributed, and linear combination is defined by:

$$Y = a_1X_1 + a_2X_2 + \dots + a_nX_n, \quad (2)$$

301 where Y is the product of lineal combination and a_i is any real number.
302 Now, since the sum of priorities assigned in CV must add up to 100, or any
303 other constant number, at least one linear combination of X is not normally
304 distributed because it always adds up to 100:

$$Y = 1 \cdot X_1 + 1 \cdot X_2 + \dots + 1 \cdot X_n = 100. \quad (3)$$

305 In our opinion, the above indicates, quite strongly, that CV results do
306 not follow a multivariate normal distribution and, hence, it follows that they
307 should be analyzed using non-parametric statistical tests [21].

308 2.4.1. Problem of Zeroes

309 Compositional data analysis requires that log-ratios between any compo-
310 nents in a vector can be computed. But computing a log-ratio with a zero
311 value is, in this case, meaningless. This is a problem since CV allows stake-
312 holders to assign zero priorities to some prioritization items (we would even
313 strongly argue that this is very common).

314 In compositional data there are two types of zeroes: essential and rounded.
315 Essential zeroes mean that a data component is not present. Rounded zeroes
316 mean that the component is present but its value is very low. We, as others
317 have before us, conjecture that zeroes in CV results are rounded because the
318 priority of an item is a completely abstract notion and the instrument for
319 measuring priority is human judgement [10].

320 Before compositional data analysis can be applied to CV results, we
321 should first remove zeroes in the data. One approach can be to forbid stake-
322 holders to assign zero priorities. This approach is used in e.g. [7]. But this
323 can add some unnecessary complexity to the prioritization process and, ex-
324 plicitly, delimits an expert's freedom. In [10] the authors propose the use
325 of a multiplicative replacement strategy (as defined in [22]) for CV result
326 analysis.

This method replaces rounded zeroes with small values using the expression

$$r_j = \begin{cases} \delta_j, & \text{if } x_j = 0, \\ (1 - \frac{\sum_{k|x_k=0} \delta_k}{c})x_j, & \text{if } x_j > 0, \end{cases} \quad (4)$$

where δ_j is the imputed value and c is the constant sum constraint. In order for the total sum of components to stay constant, the equation subtracts some value from the items with a priority higher than zero. More is subtracted from components with higher values than from components with lower values (and the value of the imputed δ_j is arbitrary).

2.4.2. Isometric log-ratio transformation

In order to apply standard statistical methods to compositional data it should be transformed to remove the inherent correlation of the values. Compositional data analysis proposes special transformations that change the compositional data values to unconstrained real values. One such transformation is isometric log-ratio (*ilr*) transformation (as proposed by [21, 23]).

where x is the vector that is being transformed and z is the vector that is created. It should be noted that z is shorter than x by one element.

After compositional data vectors are transformed using zero replacement and *ilr*, any standard statistical tests can be applied.

3. Related Work

A systematic review of requirements prioritization methods is presented in [24]. The study focuses on prioritization method comparison and selects eight relevant studies. Two of the studies use CV. These studies are also revealed by the systematic literature review conducted as part of this study. In [24] the author concludes that there is little research on requirements prioritization and studies usually deal with a small number of requirements.

The systematic literature review presented in this paper does not reveal any CV result analysis methods that allows to identify prioritization items with equal priority. Thus, this problem is not addressed in any way.

4. Methodology

This section covers the research questions of this study and the methods used to answer them.

355 4.1. Selection of Research Methods

356 The main purpose of this study is to collect knowledge on the use of CV
357 in order to help software engineers and researchers in adopting it.

358 One way of collecting this knowledge is to conduct an empirical study. A
359 survey in a large number of software companies can be used to quantify the
360 level of adoption of CV in industry (similarly to the study by [25]), while a
361 case study can be used to receive qualitative feedback on the use of CV [26].

362 Knowledge on the empirical use of CV can also be obtained from existing
363 studies. This may be done by means of a systematic literature review. Several
364 studies have used CV in industry as well as in academic settings. Neverthe-
365 less, there are no studies that provide an overview of the current state of the
366 practice in this field (as reported by research studies). Therefore, before con-
367 tinuing with the refinement of CV and conducting new empirical studies (i.e.
368 case study or experiment), a systematic literature review would be required.

369 This paper proposes a new method for CV result analysis, called Equality
370 of Cumulative Votes (ECV). (ECV groups prioritization items into groups of
371 items with similar priority.) As will be presented later, the systematic review
372 did not reveal any methods that solve this problem; however, ECV needs to
373 be evaluated and, hence, applied to CV results.

374 There are two options to obtain CV results in order to test ECV. One is
375 to conduct a new empirical study. The second option is to collect CV results
376 from existing studies. The latter approach also has the added benefit of
377 trying to replicate the results from previous studies and, if data from several
378 other studies are used, a larger amount of data can be obtained. Moreover,
379 the generalizability of the evaluation increases when prioritization results
380 from different sources and domains are used. On the other hand, the main
381 benefit of conducting a separate empirical study is the possibility to control
382 the conditions of CV.

383 In our study we evaluated ECV by obtaining data from previously con-
384 ducted studies as found by the systematic literature review. In order to
385 obtain the data, authors of relevant primary studies were contacted.

386 In short, this study consists of two parts: a systematic literature review
387 (SLR) of CV and an evaluation of ECV based on the data from the primary
388 studies found in the SLR.

389 4.2. Research Questions

390 The systematic review should focus on catching studies that empirically
391 use CV. Information about place, time, scale, and domain of the studies

392 should be collected and the results of the review will hopefully aid academic
393 researchers by identifying paths for further investigation of CV. Hence, the
394 first research question is:

395 **RQ 1.** What is the state of practice in empirical studies that use CV?

396 The level of trust in research results considering CV is determined by the
397 quality of the studies that use CV, hence this study includes an evaluation
398 of the quality of primary studies identified by the systematic review.

399 Next, a valuable aspect of decision-making is the analysis of prioritization
400 results. Thus, the second research question is:

401 **RQ 2.** What CV result analysis methods have been presented in papers as
402 identified by RQ 1?

403 Finally, the evaluation of ECV answers the third research question:

404 **RQ 3.** Is ECV capable of identifying prioritization items with equal priority?

405 **5. Systematic Literature Review**

406 This section presents the design of the systematic literature review. For
407 the results of the execution please see Section 7.1 and 7.2.

408 Table 2 presents an overview of activities performed during the systematic
409 literature review. The review protocol was developed by one researcher and
410 evaluated by another researcher. Studies were searched for in two iterations.
411 The first search was performed using databases. The second search was
412 performed using snowball sampling [27] (snowball sampling examines the
413 references of primary studies revealed by the first search). References that
414 are relevant to the review, i.e. they pass the selection criteria, are then added
415 to the set of primary studies.

416 The search for papers was performed by a single researcher. Study se-
417 lection, on the other hand, was performed by two researchers. First, one
418 researcher examined all found studies. Next, another researcher re-examined
419 all studies classified as primary studies in addition to 20 randomly selected
420 excluded studies to ensure the quality of the selection.

421 To ensure the quality of the review, the quality evaluation and data ex-
422 traction was performed independently by two researchers. Inter-rater analy-
423 sis was performed using Krippendorff’s Alpha statistics [28, 29].

Table 2: Review activities.

Review phase		Researchers involved
Trial search in databases		A
Develop review protocol		A
Evaluate review protocol		B
Paper search and selection from databases	Search in databases	A
	Search string validation	A
	Selection based on metadata	A and B
	Selection based on full text	A and B
Pilot data extraction (3 papers)		A
Paper selection from the reference lists	Selection based on metadata	A and B
	Selection based on full text	A and B
Data extraction		A and B
Data synthesis		A

424 *5.1. Data Sources and Search Strategy*

425 The SLR was designed based on the guidelines by Kitchenham [30]. First
426 a trial search in electronic databases was conducted. In order to scale the
427 review to a manageable, yet sufficient size, databases were searched with dif-
428 ferent search strings. Relevant papers that were found during the trial search
429 were used to extract additional search strings. The trial search revealed that
430 the number of studies that use CV is not very large. Therefore, we decided
431 to include not only software engineering studies but also studies in other re-
432 search areas, such as forestry or corporate governance, since one key aspect
433 we intended to investigate was analysis methods for CV.

434 Since CV is frequently used in studies without mentioning this in the
435 abstract, full text search in databases is preferable. Unfortunately not all
436 databases support full text search. Full text search was performed in the
437 IEEE Xplore and Springer Link databases. In ACM Digital Library, In-
438 spec/Compendex, ISI Web of Knowledge, and SCOPUS only metadata was
439 searched. The search strings used, consisting of a Boolean expression (A or
440 B or C or D or E or F or G), where:

- | | |
|---------------------------|-------------------------------|
| 441 (A) Cumulative voting | 445 (E) hundred dollar method |
| 442 (B) 100 dollar method | 446 (F) hundred dollar test |
| 443 (C) 100 dollar test | |
| 444 (D) 100 point method | 447 (G) hundred point method |

448 Search strings contained only synonyms of CV and they did not limit the
449 research area to software engineering. The search was performed indepen-
450 dently using each of the search strings in each database. All search results
451 were combined and documented using reference management software. The
452 quality of the search strings and the selection of electronic databases were
453 validated against a previously known core set of papers—[3, 10, 31, 32]—
454 checking that all papers from the core set were found by the search.

455 *5.2. Study Selection*

456 To select relevant papers a set of criteria were designed. The criteria for
457 paper selection are presented in Tables 3 and 4.

458 Papers were selected in two phases: based on metadata and based on full
459 text.

Table 3: Paper search and selection in the databases.

Selection phase	Inclusion criteria	Number of papers selected
Search in databases	published 2001–2011 (databases last accessed Feb. 20, 2011)	256
	contains search strings	
Selection based on metadata	exclude duplicates and tables of contents	177
	written in English	
Selection based on full text	full text is available	127
	study involves empirical use of CV or presents analysis of empirical use of CV	58
	CV is done by humans and not software	25

Table 4: Paper selection from the reference lists of the selected papers.

Selection phase	Inclusion criteria	Number of papers selected
Selection from references	papers included in the reference lists of relevant papers found in databases	467
Selection based on metadata	written in English	462
	reference is already revealed by search in databases	450
Selection based on full text	full text is available	329
	study involves empirical use of CV or presents analysis of empirical use of CV	15
	CV is done by humans and not software	

Obviously, the main criterion for inclusion of a paper is that it must present empirical use of CV or present an analysis of the results of using CV. However, there are papers that pass this criterion but are not relevant for this review. CV is frequently used in computer algorithms. There is a significant difference between the way humans and computers make decisions. Since this review is concerned with human decisions we excluded papers that present CV that is not performed by humans. In addition, only papers that were written in English were selected and duplicate studies were automatically excluded by the citation management software used in this review. We searched for papers between 2001–2011. By then performing a snowball sampling of these papers we are convinced that we have a representative sample and, furthermore, that the bulk of the studies are relevant from a software engineering perspective.

5.3. Quality Evaluation

The goal of quality evaluation is to determine the best primary studies according to some measure of quality. Since the number of studies that use CV is not large, quality evaluation was not used as an exclusion criterion.

The quality of a study obviously depends on the correctness of the study process including planning, operation, analysis and interpretation of the results (is the study right?) The correctness of the process can be measured by evaluating the description of the study or replicating the study. Thus, to gain the trust of industry practitioners and other researchers, the process of the study should be rigorously described. In short, the description has to facilitate the replication of the study as well as the presentation of limitations and validity threats.

Even the most correct and rigorously described study is useless if it does not contribute to the industry or research community (is it the right study?) The topic of the research ought to address important goals and issues. The findings of the study should also be significant, i.e. there is a high probability of the results of the study are true. The significance of the findings depends on how realistic the study is, the correctness of the process and the results of the study, as well as the statistical significance of the findings.

Realism of a study depends on the context, scale, and subjects of the study. The study should be conducted in a **setting** that is similar or equal to the setting in which the findings of the study are intended to be used. Hence, studies that are conducted in an industrial setting are in many cases valuable. The **subjects** of a study should be similar to the people who are supposed to use the findings of the study. The subjects ought to have appropriate work experience, role in the organization, skills, cultural background, motivation, and so forth. The **scale** of a study refers to the size of the study objects. In the case of this systematic review the scale of a study is measured as the number of prioritization items. Study in academia may have a large number of prioritization items. At the same time, an industrial study, with professionals as subjects, may involve a smaller number of prioritization items.

Each study may have a different level of realism. Some studies involve industry practitioners in an academic setting to simulate real word practice in a laboratory environment. Other studies may involve academic researchers that execute a project. For example, researchers may be developing open source software. On the reality scale these studies are somewhere in between the purely academic and industrial studies.

511 The **type** of the research study can be considered as a criterion for the
512 evaluation of study realism. Reference [33] suggest that study designs that
513 are more rigorous (e.g. experiments) are more realistic than observational
514 studies (e.g. case study) due to a higher level of control. On the other hand
515 [34] rate study designs based on other criteria, i.e. how frequently each type
516 of study design is used in an industrial or academic setting. If a study design
517 is used more in an industrial setting, then it is considered more realistic.
518 For instance, in software engineering, case studies are frequently used in
519 industrial settings, whereas, experiments are usually performed in academia
520 using students as subjects. Therefore, [34] argue that case studies are more
521 realistic than formal experiments. Obviously the effect of study design on
522 the study realism may be interpreted in different ways. Therefore, we will
523 not use this parameter in our quality evaluation.

524 The statistical significance of the results of a study can be used to evaluate
525 the significance of the study findings. This measure will not be used, because
526 the studies that are evaluated belong to very different research areas, i.e. the
527 significance levels of the findings of the studies are not directly comparable
528 for meta-analysis. Additionally, sometimes, if study results do not conform to
529 the expectations of researchers, no result is more interesting than a significant
530 result. This may reveal important gaps in existing knowledge.

531 The ultimate goal of research, at least in software engineering, is in many
532 cases industry impact. However, most of the time ideas need to be devel-
533 oped and validated in academia before industry professionals will risk to
534 adopt them. Therefore, academic impact is important as well. Academic
535 impact is usually measured by the number of citations. Academic impact is
536 also measured for particular researchers, using the number of papers she has
537 published and the number of times her papers have been cited. This measure
538 will not be used in our quality evaluation because it is somewhat biased. The
539 number of citations is likely to be lower for newer papers and the number
540 of papers that a researcher has published gives little information about the
541 actual quality or impact of her research.

542 5.3.1. *Rating of the Studies*

543 The quality evaluation in our review is based on the evaluation of: (i)
544 Study realism. (ii) Study scale. (iii) Availability of raw results of CV. (iv)
545 Quality of the research methodology.

546 Realism of the studies is rated in three aspects: subjects, setting, and
547 scale. The subjects and setting is rated according to Table 5. The total

548 rating of study realism is determined by summing up the ratings of the two
549 aspects. For instance, if a study is conducted with industry professionals
550 as subjects in an academic context the study will receive rating 1 (out of 2
551 maximal points).

552 In order to rate the scale of a study the number of prioritization items was
553 counted. If a paper presents several prioritization cases only the prioritization
554 with the largest number of the prioritization items is considered. If HCV is
555 used all of the prioritization items on different levels are counted together.
556 However, if an item is present in several groups in the hierarchy it is counted
557 only once.

558 The availability of raw results from the application of CV is rated sepa-
559 rately because it is especially important for our purposes (and for most other
560 researchers in order to replicate a study). The data availability rating criteria
561 is given in Table 6. If the data of a study is not available it is not possible
562 to validate the results of the study and, hence, the credibility of the findings
563 is lower. Ideally the data collected in the study should be presented directly
564 in the paper. An alternative may be to make the data freely available online
565 and reference the online source.

566 The quality of the research methodology of a paper is rated according to
567 a checklist presented in Appendix C. The checklist is based on guidelines
568 for presenting research studies (as presented in [35, 36]) and the guidelines
569 for quality evaluation of research studies as presented in [30, 34]. Evaluation
570 is done with regard to the rigor of the description and correctness of the
571 research process and reasoning. Checklist items represent issues that research
572 studies should implement and present in a research paper. The checklist also
573 contains item descriptions or questions that are used to evaluate the quality.
574 Each item in the checklist is rated according to criteria presented in Table 7.
575 The final rating of correctness of the research process of a study is computed
576 by summing up the ratings assigned to all items in the checklist.

577 Study rating criteria was validated during a trial data extraction. Two
578 researchers each rated three randomly selected papers. Afterwards, differ-
579 ences in ratings were discussed and study rating criteria were updated to
580 avoid differences in interpretation.

581 As a result of the rating each study was assigned four rating values on an
582 ordinal scale. In order to perform a more advanced analysis of the quality
583 evaluation results these ratings were then converted into ratio scale ranks.
584 For each study, the number of studies that had received lower ratings were
585 counted. The resulting number is the rank of the study; thereby, the quality

Table 5: Rating of study reality level.

Aspect	Contribute to relevance (rating 1)	Do not contribute to relevance (rating 0)
Subjects	Industry professionals	Academia students or teachers, or other
Context	Industrial	Academia

Table 6: Research data availability rating.

Rating	Study rating criteria
0	CV results was not provided in the paper and we was unable to obtain the results from the authors.
1	CV results are not provided in the paper but the data was obtained from the authors. Part of the data is lost or corrupted.
2	CV results are not provided in the paper but all the data was obtained from the authors.
3	All CV results are included in the paper or reference is given to online source where all the data can be accessed.

Table 7: Rating of correctness of research process.

Rating	Study rating criteria
0	No description provided.
1	Only basic information is provided about the checklist item. Or significant validity threats exist with regard to this item.
2	Description is sufficient. Some minor questions are left unanswered. Validity threats may exist but they are not likely to affect the results of the study.
3	Description is rigorous and clear. Questions presented in quality evaluation checklist in Appendix C are answered. Decisions of the study are well justified, alternatives are discussed. No unhandled validity threats can be identified.

Table 8: Example of rating values.

Study	Realism	Research data availability	Correctness of research process	Number of prioritization items
ST1	2	0	15	6
ST2	1	3	20	69
ST3	0	3	10	6

Table 9: Example of ranking values.

Study	Reality level	Research data availability	Correctness of research process	Number of prioritization items
ST1	2	0	1	0
ST2	1	1	2	2
ST3	0	1	0	0

of a study is expressed as four rank values.

An example of rating values is shown in Table 8. Table 9 shows ranking values computed for the studies in Table 8. We can observe that study realism level rating for ST3 is 0. There are no studies that have a lower study realism. Therefore, realism ranking for ST3 is 0. ST1 on the other hand has the highest realism rating. Since ST1 has higher reality level than both ST2 and ST3 it is assigned reality level rank 2.

5.4. Data Extraction

The goal of data extraction is to understand how and why CV is used and how CV results are analysed in research studies. Ultimately, this will allow us to answer the first and second research questions in our study.

Data extraction was documented with the help of spreadsheet software. Extracted data items are available from [37].

6. Equality of Cumulative Votes

In the previous section we described the execution of the systematic literature review. In order to perform a more thorough analysis later we here present the design of ECV before presenting the results of the systematic literature review. For the results of the evaluation of ECV please see Section 7.3 (ECV is implemented in the *R* programming language [38] and the code can be found at [39].)

In CV stakeholders may assign similar or equal values to several prioritization items. As a result the difference between the items is small. The

variation in priorities is caused not only by the difference between prioritization items but also by human error and lack of information. For instance, people tend to simplify the task of prioritization by assigning rounded values to items or giving equal values to several items [40].

During prioritization it may be beneficial to know which items are equal. A common example is software release planning where requirements are distributed among several product releases. If two or more requirements are considered equal they can be interchanged between the releases regardless of their priority. That allows other criteria, such as cost or effort, to be used as sole indicators for planning that particular release.

6.1. Testing Equality of Two Items

There are two ways to determine which prioritization items have similar priority. One approach is to find items that are different and consider other items as equal. Another approach is to find items that are equal.

The first approach uses statistical tests to evaluate differences between e.g. two sample means, in order to determine that two items are different. Samples in this case consist of priorities assigned by all stakeholders to a particular prioritization item. The number of stakeholders that perform the prioritization is frequently small. Hence, the size of the sample is very often too small for statistical tests to detect a significant difference in the tests, thus, identify too many equal items to make any useful conclusions.

ECV, in contrast, uses the second approach. It finds items that are similar and the rest of the items are considered different. This method tests the probability of the difference between the means of two items being smaller than the given value. In short, ECV tests the probability of the means of two prioritization items differing by less than 25%. If the probability is higher than 70% the items are considered equal.

The input to ECV is an $n \times p$ matrix A that contains the raw results of the prioritization. The columns of the matrix represent prioritization items while rows represent stakeholders. ECV performs the following operations for the priorities of each of the two prioritization items:

1. Replace zeroes in CV results.
2. Transform the data using *ilr* transformation.
3. Determine distribution function using kernel density estimation.

- 642 4. Use the distribution function to find the probability that the difference
643 between two prioritization items is smaller than 25%.
- 644 5. Form groups of equal prioritization items.

645 Since CV results are compositional data, zeroes in A are replaced with
646 other values. This is done using the multiplicative replacement strategy
647 which is described in Section 2.4.1. Next, two columns are extracted from
648 matrix A to create the new matrix B :

$$B = [a_{*,k} a_{*,l}], \quad (5)$$

649 where a is an element of matrix A , and k and l are the columns that repre-
650 sent items that are tested for equality, " $*$ " denotes all rows of corresponding
651 column.

652 The *ilr* transformation is then applied to each row of the matrix B and
653 the new vector C is obtained. The equation for calculating elements of C
654 using *ilr* transformation is:

$$c_i = ilr(b_{i1}, b_{i2}) = \sqrt{0.5} \log(b_{i1}/b_{i2}), \quad (6)$$

655 where c_i is the i^{th} element of C and b_{i1} and b_{i2} are the first and second
656 elements in the i^{th} row of B . Each value c_i represents a log-ratio between
657 values of columns k and l . The mean of the values of C can be interpreted as
658 an average log-ratio between the items that expresses the difference between
659 the items.

660 After the data is transformed into log-ratios statistical test can be applied.
661 The purpose of the test is to determine what the probability is of the relative
662 difference between two prioritization items k and l being less than 25%. Or
663 in terms of log-ratios it means determining the probability of c_i (obtained
664 from priorities assigned to k and l) as being in the range of $\frac{3}{4}$ to $\frac{4}{3}$. Hence,
665 the objective of the test is to determine the probability of the sample mean
666 (i.e. mean value of the items of C) laying between the two values.

667 The probability that the mean takes a particular value can be expressed
668 in the form of a cumulative distribution function. The probability of the
669 mean being between two values a and b (where a is smaller than b) can be
670 determined by subtracting the probability of the mean being smaller than a
671 from probability of the mean being smaller than b .

Table 10: Example of an equality table.

prioritization items	i1	i2	i3	i4
i1	equal	equal	-	equal
i2	equal	equal	-	-
i3	-	-	equal	-
i4	equal	-	-	equal

672 However, CV result data may or may not have multivariate normal dis-
673 tribution. If the data is normally distributed a Student's t -test can be used;
674 otherwise, a non-parametric estimation of the distribution function is needed.

675 Otherwise a non-parametric estimation of the distribution function could
676 be performed. In our case, the CV result data obtained from the primary
677 studies identified by the systematic review, were tested for normality using
678 the Anderson-Darling test. Before applying the test the data was transformed
679 using methods of compositional data analysis. To compute the test we used
680 method *adtestWrapper* from *R* language library *robCompositions*.

681 The tests we performed indicated, quite strongly, that in most of the
682 prioritization cases the data is not normally distributed. Hence, our rec-
683 ommendation is that, in general, a non-parametric approach should be used
684 to determine the probability density function, and one such, common, ap-
685 proach would be to use the kernel density estimation. (In our implementation
686 of ECV in the *R* programming language, kernel density estimation is per-
687 formed using the package *ks*.)

688 To determine the probability of \bar{x} being between a and b the following
689 equation is used:

$$p = P(b) - P(a), \quad (7)$$

690 where P is the cumulative distribution function obtained by applying
691 kernel density estimation on *ilr*-transformed priority values denoted by vector
692 C . Variable a is equal to $ilr(3, 4)$ and b is equal to $ilr(4, 3)$. (A graphical
693 interpretation of Equation (7) is presented in Figure 5.) The area that is
694 denoted by letter p represents the probability computed by the equation.

695 After both prioritization items are tested for equality it may be convenient
696 to display the equality of different items in the form of a table. Please see
697 Table 10 for an example.

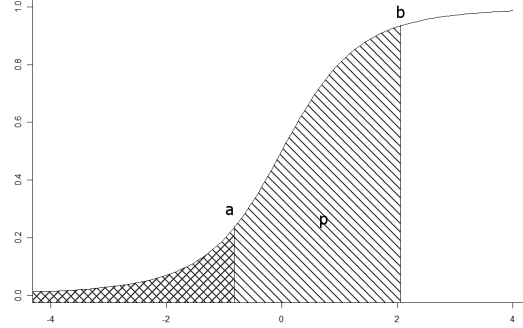


Figure 5: Cumulative distribution function of the log-ratio c_i between the items k and l (area p denotes probability that c_i is between $\frac{3}{4}$ and $\frac{4}{3}$.)

6.2. Grouping Prioritization Items

When equal items are determined they can be divided into groups of equal items. Division is performed in such a way that each two items in a group are equal. The test for equality of the items described in Section 6.1 is not transitive. Hence, if prioritization item A is equal to B and B is equal to C then it does not automatically imply that A is equal to C . Therefore, there may be several ways to group the equal items. The two possible division criteria that we have considered in this study are:

1. Maximize the number of items that have a group.
2. Maximize the number of items in each group.

7. Results

This section presents the results of this study including the systematic literature review and the application of ECV on industry and academic data collected from the primary studies. Data extracted from primary studies and the results of the quality evaluation are available in [37].

7.1. State of Practice in Empirical Studies that use CV or Analyze the Results of CV (RQ 1)

The study search resulted in 634 unique studies. The search in databases revealed 180 papers, while an additional 454 papers were discovered using snowball sampling. The study selection resulted in 40 primary studies. Hence, 94% of the studies were excluded by the selection criteria. Snowball

719 sampling revealed 15 (36%) out of all primary studies. The study selection
720 criteria and the number of papers excluded by each criterion are shown in
721 Tables 3 and 4. In total 163 of 634 studies were excluded because full text
722 was not available.

723 All results of the study selection are available online and can be obtained
724 by contacting the authors of this paper. For each study we specify keywords
725 and databases that were used to find the study. If a study has been excluded,
726 the exclusion criteria are provided.

727 The number of papers revealed by each search string and database is
728 presented in Table 11. It should be noted that several papers were found by
729 more than one search string or in more than one database. Table 11 shows
730 that the search string ‘cumulative voting’ was the most frequently used in
731 the research community to denote CV. Therefore, researchers should use or
732 reference this term when discussing CV.

733 To perform snowball sampling we examined the references of primary
734 studies that were found during the database search. References were used
735 to search for the papers in the Google and Google Scholar search engines.
736 Studies that were found in the search and passed the study selection criteria
737 were added to the set of primary studies.

738 After the primary studies were selected, data extraction and quality evalu-
739 ation was performed by two researchers. One researcher examined all studies
740 while the second researcher did quality evaluation and data extraction for
741 10% of the studies. The studies were randomly selected. Inter-rater agree-
742 ment were calculated by means of Krippendorff’s alpha coefficient. Agree-
743 ment for data extraction results was 0.86 and agreement for the quality evalu-
744 ation was 0.73. According to [29] it is common to require agreement above 0.8
745 and the lowest acceptable agreement is 0.667. Therefore, we conclude that
746 the agreement calculated for this study is sufficient. Ratings of the study
747 setting, correctness, research data availability, and number of prioritization
748 items are presented in Figure 6.

749 Table 12 shows the studies with the highest quality according to our cri-
750 teria. These studies show a high level of rigor in a realistic setting. Moreover,
751 authors of the studies manifest confidence by providing raw data for further
752 use and evaluation.

753 Figure 7 shows a bubble chart of the distribution of studies over research
754 areas and time. The figure shows that CV was, as far as we know, first ap-
755 plied some time ago in research of government elections. Nowadays, though,
756 CV has been adopted in a wide range of software engineering areas, most

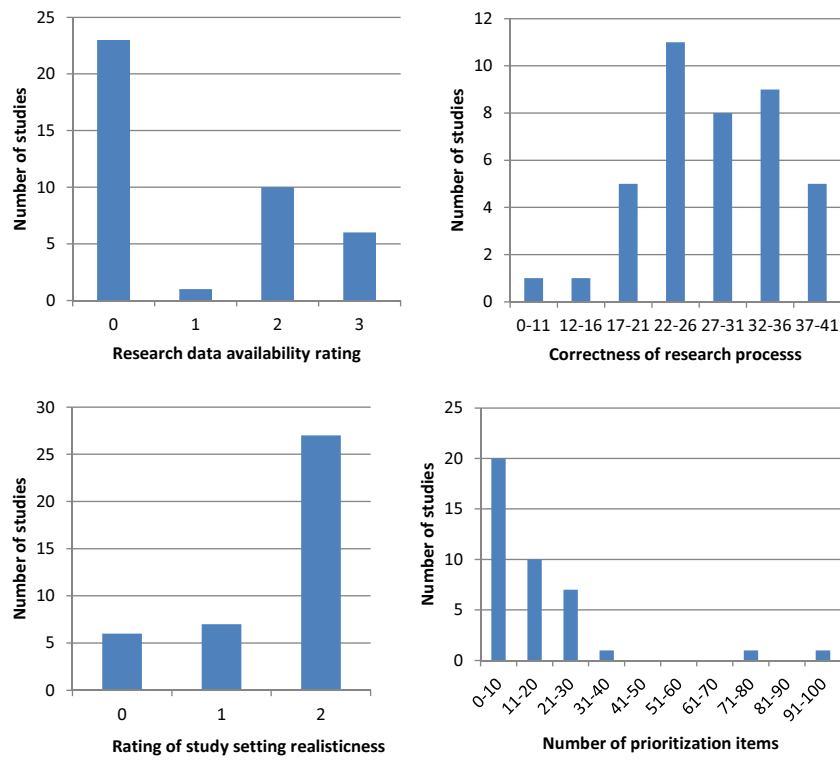
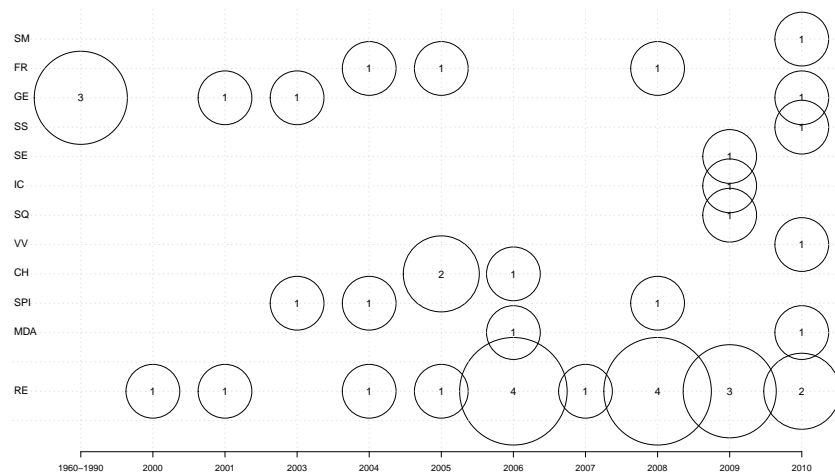


Figure 6: Study quality ratings.



MDA - model driven software development

CH - change impact analysis in software engineering

RE - requirements engineering and software release planning

IC - intellectual capital in software company

SPI - software process improvement

V&V - software verification and validation

FR - forestry

GE - government elections

SS - software security

SQ - software quality

SM - software metrics

SE - software engineering in general

Figure 7: Distribution of studies over time.

Table 11: Number of papers found in the databases.

database	search strings							unique papers found	primary studies selected
	"100 point method"	"100 dollar method"	"100 dollar test"	"hundred point method"	"hundred dollar method"	"hundred dollar test"	"cumulative voting"		
ACM	2	0	0	1	2	3	31	34	7
IEEE	3	2	0	1	2	6	38	46	11
Inspec/Compendex	1	0	0	1	1	1	22	14	7
ISI web of science	0	0	0	0	1	1	15	16	6
SCOPUS	2	0	0	0	1	2	24	25	9
Springer	2	0	2	0	2	2	89	95	6
unique papers found	6	2	2	1	4	11	165	180	
primary studies selected	1	2	1	1	2	4	18		25

Table 12: Top ranked studies.

	Correctness of research process	Research data availability	Study setting	Number of prioritization items
Barney 2009 [41]	36	2	2	17
Berander 2009 [17]	41	2	0	29
Barney 2009 [42]	40	2	2	5
Barney 2009 [8]	31	2	2	27
Barney 2008 [43]	34	2	2	14
Laukkanen 2005 [44]	22	3	2	30
Hu 2006 [45]	34	2	1	14
Feldt 2010 [46]	24	3	2	8
Regnell 2001 [32]	21	3	2	91
Svahnberg 2008 [47]	34	1	1	7

frequently in requirements engineering and software release planning. Eight studies use CV in academia while the remaining 32 studies report on using CV in industry.

7.2. CV Result Analysis Methods Identified by RQ 1 (RQ 2)

The papers identified in the review use various CV result analysis methods. The main goals for CV result analysis are presented in Table 13 and a summary of methods used in the primary studies can be found in Section Appendix B.

In order to present prioritization results many studies use charts or tables. These charts and tables show the average priority of each prioritization item

767 that is computed from priorities assigned by all stakeholders. In [48] a table
768 of five items with highest total priority is presented. [49] shows tables with
769 min , max , \tilde{x} , \bar{x} and σ of priorities assigned by different stakeholders to a
770 particular prioritization item. Finally, in [49, 50] error bars are added to the
771 chart of final priorities (denoting σ of priorities).

772 In a few cases final priorities are presented in the form of ranks and
773 CV results are degraded from ratio to ordinal scale. This is done when the
774 interest lies only in the order of final priorities.

775 Several papers are interested in the difference between priorities from dif-
776 ferent prioritization perspectives (e.g. current and ideal situation) or stake-
777 holder groups (e.g. software developers and management). Pearson or Spear-
778 man correlation coefficients are commonly used to determine what the level of
779 similarity is between all priorities from two perspectives. Whereas, Wilcoxon,
780 Kruskal-Wallis, Nemenyi-Damico-Wolfe-Dunn tests and the χ^2 statistic are
781 used to detect if there is a significant difference in the value of one prioritiza-
782 tion item from two or more perspectives. In addition, PCA is used to detect
783 if there are distinct groups of stakeholders with common priorities [7, 10, 51].

784 In some cases, a stakeholder may assign equal priority to several prioritiza-
785 tion items or leave several items unrated, e.g. the stakeholder may not have
786 carefully considered all prioritization items. Hence, the difference between
787 the items may have been unnoticed.

788 In [4] the scalability of prioritization is measured using two charts. The
789 first chart shows the average percentages of items given a non-zero value.
790 The second chart shows average percentages of divergence of values. If a
791 stakeholder assigns equal priorities to many prioritization items the diver-
792 gence of values is low. Unfortunately it is unclear from [4] how the average
793 percentage of divergence is calculated.

794 In [52] distribution, disagreement, and satisfaction charts are presented.
795 The distribution chart shows how the final value of a prioritization item
796 is constructed from priorities assigned by different stakeholders. This chart
797 shows how much each stakeholder has contributed to the final value of a prior-
798 itization item. The disagreement chart shows the level of agreement between
799 different stakeholders on the value of a particular prioritization item. The
800 satisfaction chart shows stakeholder satisfaction with prioritization results
801 by calculating the correlation between final priorities and priorities assigned
802 by a stakeholder.

803 The use of bi-plots and ternary plots are proposed in [10]. A bi-plot shows
804 final priorities and stakeholder viewpoints in a two dimensional plane while a

Table 13: Goals for CV result analysis.

Purpose of the method	Name
Show the final priority of each prioritization item. Stakeholder priorities are combined into one value.	Chart or table of final priorities
Difference between priorities assigned by different perspectives (status quo, ideal situation) or different stakeholder groups (developers, management) [10]	Bi-plot
detect stakeholder groups with similar priorities [10]	Bi-plot
show the relative number of issues that have received high, medium, or low priority [10]	Ternary plot
detect stakeholder groups with common priorities [10]	PCA
how the final value of prioritization item is constructed from priorities assigned by different stakeholder. This chart shows how much each stakeholder has contributed to the final value of prioritization item [52]	Distribution chart
the level of agreement between different stakeholders on value of particular prioritization item [52]	Disagreement chart
satisfaction of a stakeholder with the prioritization results by the calculating correlation between the final priorities and priorities assigned by a stakeholder [52]	Satisfaction chart
percentage of the divergence of the priorities assigned by a stakeholder [4]	average percentage of divergence
average percentage of items given a non-zero value [4]	
detect equal prioritization items (presented in this paper)	ECV

ternary plot shows prioritization items inside a triangle. Ternary plots show how many low, medium or high priorities are assigned to a prioritization item. The corners of the triangle represent high, medium, and low priority, e.g. if a prioritization item has received mostly high priority values then it is shown closer to the high priority corner.

7.2.1. Problems with Data Analysis in Primary Studies

A few primary studies, as revealed by the systematic review, have problems with the data analysis. These studies disregard the compositional nature of CV results.

In [7, 51] standard PCA is performed without applying log-ratio transformations to compositional data. According to [53], this is likely to be inadequate and in [54], a more appropriate method for performing PCA on compositional data is presented.

The normality of compositional data is defined in [55]. It is stated that it is convenient to transform compositional data using isometric log-ratio transformation before the tests for normality can be applied. [48] violates this requirement by applying the Shapiro-Wilk test for normality to untransformed compositional data.

The Kruskal-Wallis test is used in [48] to analyze compositional data.

Table 14: Identified groups of equal items.

Paper identifier & Description	Type of CV	Pairs of equal items	Groups of equal items
Barney 2009 [42] Perceived priorities of software product investments in an ideal situation	comp. HCV	(A2, B4) (B4, B5) (B4, C1) (B5, B15) (B6, B7) (B7, B8) (B14, B15) (B14, B18) (B17, B18)	(A2, B4) (B4, C1) (B5, B15) (B6, B7) (B14, B15) (B17, B18)
	uncomp. HCV	(B4, B5) (B4, B8) (B5, B15) (B6, B7) (B7, B12) (B14, B15) (B14, B18) (B16, B17) (B12, B13)	(B4, B5) (B5, B15) (B6, B7) (B14, B15) (B16, B17) (B12, B13)
Berander 2009 [17] Software requirements for course management system	uncomp. & comp. HCV	(3:2, 3:3)	(3:2, 3:3)
Svahnberg 2008 [47] The view of academia researchers on the requirements understandability criteria	CV	(Development, Verification & Validation) (Development, Product Planning 1)	(Development, Product Planning 1)

824 The test is used to evaluate the difference between three organization levels.
825 The Kruskal-Wallis test assumes that variables within each sample are in-
826 dependent [56]. However, values within compositional data vectors are not
827 independent (as described in Section 2.4). Hence, we claim the Kruskal-
828 Wallis test to be somewhat misused in [48].

829 7.3. Identifying Prioritization Items with Equal Priority Using ECV (RQ 3)

830

831 This section presents the results of applying ECV to the industrial and
832 academic CV data as found through the systematic literature review. Six
833 primary studies included the raw prioritization results in the paper itself or
834 referenced online sources where the data was available. To collect the data
835 from the remaining 34 papers, the authors of all papers were contacted.

836 First, the email addresses provided in the papers were used. If no answer
837 was received authors were searched for using Google, Facebook and LinkedIn.
838 Authors from 11 papers provided us with data to be used in the evaluation

839 of ECV. However, due to confidentiality reasons we can not publish this data
840 directly.

841 In short, ECV was applied to 27 CV prioritization cases from 14 studies.
842 In the cases of HCV, ECV was applied two times to the same data to test both
843 compensated and uncompensated priorities. Equal items were detected in
844 three prioritization cases. A summary of the results is presented in Table 14
845 and below follows a summary of each relevant study.

846 In [47] a prioritization of requirement understandability criteria is pre-
847 sented. One of the main findings of the paper is that two criteria - "De-
848 velopment" and "Verification & Validation" - are most important from an
849 academic viewpoint. ECV adds new knowledge to these results. It shows
850 that "Development" and "Verification & Validation" are equally important,
851 i.e. it is not true that either one of the criteria is more important.

852 A prioritization of software requirements for an academic course man-
853 agement system is presented in [17]. ECV detected that two features—
854 Assignment Submission and Assignment Feedback—have the same priority.
855 If the system is developed in several releases Assignment Submission and As-
856 signment Feedback features can be freely interchanged between the releases
857 and, hence, in this way ECV simplifies release planning.

858 In [42] software product investments are prioritized with HCV. The re-
859 sults of ECV was different for uncompensated and compensated HCV. When
860 compensated HCV was used ECV detected equal items that belonged to dif-
861 ferent high level prioritization groups (*A*, *B* and *C*) indicating that ECV
862 provided a more fine-grained view. In the case of uncompensated HCV, on
863 the other hand, all equal items belonged to one high level prioritization group
864 (group *B*).

865 8. Discussion and Conclusions

866 This section discusses the results of the systematic review and evaluation
867 of ECV conducted as part of this study.

868 CV has been applied in various areas, but most frequently in requirements
869 prioritization and release planning, and quite often also as part of research
870 methodologies. A large part of the studies have been conducted in Sweden,
871 at Ericsson AB. One can see a slight increase in the interest in CV. During
872 the last five years there have been more studies that use CV than between,
873 say, 2000–2005.

874 Overall, studies that use CV or analyze the results of CV have a high
875 quality in terms of correctness of research process and study realism. How-
876 ever, very few studies present prioritization of more than 30 items and the
877 availability of research data is somewhat limited. In our particular case we
878 were able to obtain data from 43% of the primary studies.

879 *8.1. Implications for Practitioners*

880 The results of this study provide decision support for industry practition-
881 ers. We believe that a collection of state of the practice studies help the
882 adoption of CV prioritization method. (The top studies are summarized in
883 Table 12.) In addition, a set of CV analysis methods enables comprehen-
884 sive understanding of the prioritization results. (The analysis methods are
885 presented in Table 13.) One of the most common goals of CV analysis is to
886 display the prioritization results and, thus, to show the difference between
887 several prioritization perspectives.

888 Additionally, we present ECV—a novel method for CV analysis. Priori-
889 tization often results in the assignment of similar priorities to several prior-
890 itization items. CV results contain both ‘real priorities’ and random errors.
891 Due to random errors, equal prioritization items may receive different pri-
892 orities. ECV identifies such items. It allows stakeholders to disregard the
893 random part of the CV results. Thus, ECV simplifies the understanding of
894 the prioritization results.

895 ECV identifies prioritization items with similar priority and tests whether
896 these items can be considered equal. In this case, ECV can be used in
897 software release planning. For example, let us suppose that a set of software
898 requirements are prioritized with regard to the implementation costs. First of
899 all, ECV can then detect items with equal cost. Second, the equal items can
900 be freely interchanged between the releases. Finally, the decision to allocate
901 a requirement to a particular release can be made based on another criteria,
902 such as risk or business value.

903 ECV has been successfully applied on a considerable amount of CV data
904 and, additionally, has also detected equal items in different groups of HCV
905 hierarchies.

906 *8.2. Implications for Academia*

907 In the systematic review 36% of papers were revealed by the snowball
908 sampling. That is a considerable amount. Several studies do not mention
909 the name of the prioritization method (i.e. cumulative voting or hundred

dollar test). Others are not available through selected databases because they are conference publications or theses. It shows, in our opinion, that snowball sampling ought to be used in all systematic literature reviews.

CV results are a special type of data—compositional data. Standard statistical analysis methods that assume the independence of the samples cannot be applied to CV results. In [57] methods for the analysis of compositional data have been presented. The systematic review conducted as a part of this study revealed that 22 studies analyze CV results; yet, only one study uses compositional data analysis methods, i.e. [10]. None of the studies, including [10], present methods for detecting items with equal priority in CV results. Hence, ECV is, in this respect, a unique method.

The small use of compositional data analysis is really not surprising, since literature describing CV does not state that the results are compositional data. Standard statistical analysis methods may produce useful results for compositional data. However, there are cases when they are misleading or even faulty. Section 7.2.1 contains evidence of inappropriate use of statistical methods by several papers.

This study has collected a set of compositional data analysis methods for CV analysis (see Table 13). We believe that this could help researchers to improve the analysis of CV results with appropriate methods.

Since CV is associated with compositional data, it might be tempting to choose another requirements prioritization method. However, it would not solve the problem *per se*, because any ratio scale prioritization, for instance AHP, contains compositional data.

The principal implications for the academia are mainly the following:

1. All systematic literature reviews should include snowball sampling.
2. Researchers can improve their statistical analysis of CV results using compositional data analysis methods collected and developed by this study.
3. When CV or any other ratio scale prioritization method is taught, compositional data analysis should also be presented as part of the solution.

8.3. *Validity Threats*

The validity of the systematic review is mainly limited by the chosen databases, the design of the review, and human judgement in study selection and data extraction.

946 To mitigate the threats we use the most popular databases in the field
947 of software engineering. In the beginning of the systematic review a re-
948 view protocol was developed, peer-reviewed, and revised. Search strategy
949 was validated against a set of previously known papers obtained from other
950 researchers.

951 One of many terms used to name cumulative voting is ‘\$100 method’. We
952 were not able to search for this term because non of the chosen databases sup-
953 port search for special characters like ‘\$’ and the search string ‘100 method’
954 yields too many hits. To increase the likelihood of discovering relevant studies
955 snowball sampling was extensively used.

956 To increase the validity of study selection, all included studies and 20
957 randomly selected excluded studies were examined by two researchers. There
958 were no disagreement on the inclusion/exclusion of the studies.

959 The large number of studies identified by snowball sampling (15 out of
960 40 studies) may be caused by faulty design or by faulty execution of the
961 search in the databases. There are several reasons why the studies revealed
962 by snowball sampling are not revealed by the search in databases. (Reason
963 for each study is given in Table Appendix A.2.) Based on these reasons we
964 argue that snowball sampling does not indicate any problems with the design
965 of the search in the databases.

966 Four studies were not found because they were not available through
967 databases used in this systematic review. Out of them one is a master thesis,
968 two are conference publications and one is a publication in the area of forestry.
969 Seven studies do not mention the name of the prioritization method (i.e.
970 hundred dollar method or cumulative voting). Only phrases like “distribution
971 of a predefined amount of fictitious money (\$100,000) over the items to be
972 prioritized” or “1,000 points” allowed us to identify that CV was indeed
973 used. One paper used a previously unknown name for CV, i.e. the 100-point
974 technique.

975 The quality of the data extraction and quality evaluation was validated
976 using inter-rater agreement analysis. In our case, 10% of the studies were
977 rated by two researchers and Krippendorff’s alpha was calculated. The agree-
978 ment for the data extraction results was 0.86 and the agreement for the
979 quality evaluation was 0.73 (indicating a credible level of quality).

980 There are two main validity threats with ECV itself. First, ECV may not
981 detect prioritization items with equal priority. Second, ECV may produce a
982 false positive result, i.e. there may be a real difference between items that
983 ECV claims as being equal.

984 To mitigate the first threat ECV was applied on artificially created test
985 data with and without items with similar priority. ECV worked correctly in
986 both cases.

987 To mitigate the second threat we visually inspected the results of the
988 application of ECV on the real world data from the primary studies. We
989 concluded that items identified by ECV can be considered equal.

990 CV results used in the evaluation of ECV were tested for normality. The
991 tests indicated that CV results do not have multivariate normal distribution.
992 Therefore, the design of ECV was based on a non-parametric statistical test.

993 8.4. *Future Research*

994 There are very few studies that apply CV on prioritization sets of more
995 than 30 items. However, in requirements engineering, industry practitioners
996 need to prioritize much larger numbers of software requirements. Therefore,
997 the state of art could benefit from the application of CV and HCV to large
998 prioritization sets.

999 The proposed method, ECV, has now been evaluated on existing research
1000 data. To further evaluate the ECV, it could be applied in direct industry
1001 practice and in prioritization cases with a larger number of prioritization
1002 items. Additionally, compositional data analysis methods, as the ones iden-
1003 tified by this paper, should be tried with other prioritization methods that
1004 produce ratio scale results.

1005 8.5. *Conclusions*

1006 CV prioritization results are special type of data – compositional data.
1007 Any analysis of CV results must take into account the compositional nature
1008 of the CV results.

1009 This study presents a systematic literature review of the empirical use
1010 of CV. CV has been applied in various areas, but most frequently in re-
1011 quirements prioritization and release planning. The review has resulted in
1012 a collection of state of the practice studies and CV result analysis methods.
1013 We believe that it can help the adoption of CV prioritization method.

1014 In our case, snowball sampling was performed as a part of the review.
1015 Since it revealed 36% out of all primary studies, we believe that in future
1016 snowball sampling should be used in all systematic reviews.

1017 Additionally, we present ECV—a novel method for CV analysis. As sug-
1018 gested by our evaluation, ECV is able to detect prioritization items with
1019 equal priority (i.e. items that have insignificant difference in priority). The

1020 evaluation of ECV was based on the data obtained from the authors of the
1021 primary studies.

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1260 Appendix A. Primary Studies

1261 *Appendix A.1. Primary studies found in databases.*

Title	Reference
Prioritizing countermeasures through the countermeasure method for software security (CM-Sec)	Baca 2010 [58]
The relative importance of aspects of intellectual capital for software companies	Barney 2009 [41]
Software product quality: Ensuring a common goal	Barney 2009 [8]
Balancing software product investments	Barney 2009 [42]
Hierarchical cumulative voting (HCV) prioritization of requirements in hierarchies	Berander 2006 [4]
A goal question metric based approach for efficient measurement framework definition	Berander 2006 [31]
Evaluating two ways of calculating priorities in requirements hierarchies: An experiment on hierarchical cumulative voting	Berander 2009 [17]
Election systems and voter turnout: Experiments in the United States	Bowler 2001 [59]
A low information theory of ballot position effect	Brockington 2003 [60]
Prioritization of issues and requirements by cumulative Voting: A compositional data analysis framework	Chatzipetrou 2010 [10]
A comparison of cumulative voting and generalized plurality voting	Cooper 2010 [61]
Challenges with software verification and validation activities in the space industry	Feldt 2010 [46]
Investigating impact of business risk on requirements selection decisions	Fogelstrom 2009 [62]
Choosing the right prioritization method	Hatton 2008 [63]
Early prioritization of goals	Hatton 2007 [64]
Rigorous support for flexible planning of product releases: A stakeholder-centric approach and its initial evaluation	Heikkilä 2010 [65]
Voting methods in strategic forest planning: Experiences from Metsähallitus	Hiltunen 2008 [13]
Empirical extension of a classification framework for addressing consistency in model based development	Kuzniarz 2010 [49]
Evaluation of the multi-criteria approval method for timber-harvesting group decision support	Laukkanen 2005 [44]
A practitioner's guide to light weight software process assessment and improvement planning	Pettersson 2008 [7]
An empirical study on views of importance of change impact analysis issues	Rovegard 2008 [50]
An industrial case study on the choice between language customization mechanisms	Staron 2006 [66]
Perspectives on requirements understandability—For whom does the teacher's bell toll?	Svahnberg 2008 [47]
A study on the importance of order in requirements prioritization	Svahnberg 2009 [16]
A structured goal based measurement framework enabling traceability and prioritization	Touseef 2010 [67]

1263 *Appendix A.2. Primary studies revealed by snowball sampling.*

Reference	Title	Reason why the paper is not revealed by the search in databases
Ahl 2005 [3]	An experimental comparison of five prioritization methods	Selected databases does not contain the paper, master thesis at BTH
Barney 2008 [43]	A product management challenge: Creating software product value through requirements selection	Prioritization method name not mentioned, phrase "1,000 points" used instead.
Berander 2004 [68]	Differences in views between development roles in software process improvement—A quantitative comparison	Prioritization method name not mentioned, phrase "100 points" used instead.
Berander 2004 [69]	Using students as subjects in requirements prioritization	Unknown CV name: 100-point technique
Berander 2003 [70]	Identification of key factors in software process management: A case study	Prioritization method name not mentioned, phrase "100 points" used instead.
Cole 1990 [71]	Cumulative voting in a municipal election: A note on voter reactions and electoral consequences	Study published before year 2001.
Hu 2006 [45]	Adding value to software requirements: An empirical study in the chinese software industry	Prioritization method name not mentioned, phrase "1,000 points" used instead.
Jonsson 2005 [9]	A study on prioritization of impact analysis issues: A comparison between perspectives	Selected databases does not contain the paper.
Jonsson 2005 [48]	Understanding impact analysis: An empirical study to capture knowledge on different organizational levels	Selected databases does not contain the paper.
Kuklinski 1973 [72]	Cumulative and plurality voting: An analysis of Illinois' unique electoral system	Study published before year 2001.
Laukkanen 2004 [73]	Applying voting theory in participatory decision support for sustainable timber harvesting	Selected databases does not contain the paper.
Regnell 2001 [32]	An industrial case study on distributed prioritization in market-driven requirements engineering for packaged software	Prioritization method name not mentioned: "distribution of a predefined amount of fictitious money (\$100,000) over the items to be prioritized."
Regnell 2000 [52]	Visualization of agreement and satisfaction in distributed prioritization of market requirements	Prioritization method name not mentioned: "distribution of a predefined amount of fictitious money (\$100,000) over the items to be prioritized."
Wohlin 2006 [74]	Game theory and cumulative voting in Illinois: 1902–1954	Study published before year 2001.
Wohlin 2006 [51]	Criteria for selecting software requirements to create product value: An industrial empirical study	Prioritization method name not mentioned: "The subjects had 1,000 points to spend among the 13 criteria."

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Appendix B. CV Result Analysis Methods

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	Paper															
	Svohberg2008	Svohberg2009	Storou2006	Pettersen2008	Wohlin2006	Lanklaen2005a	Hu2006	Jonsson2005a	Kuznarz2010	Rovgaard2008	Berander2006a	Berander2004a	Berander2006	Feldt2010	Barney2006b	Barney2008
Analysis method																
Table that shows final priorities	x			x											x	
Chart that shows final priorities	x			x	x	x	x									
Table of top-5 prioritization items								x								
min, max, \bar{x} , $\bar{\sigma}$ and σ of priorities assigned by different stakeholders									x	x						
Bar chart of prioritization results showing \bar{x} priority and σ of priorities									x	x						
Pearson correlation coefficient		x									x					
Nemenyi Damico Wolfe Dunn													x			
Spearmans r														x		
Kruskal-Wallis								x							x	
Wilcoxon							x									
Correlation matrix	x													x	x	
Chart for comparing priorities from two perspectives, priorities are points in two dimensional plane, x - and y -axis represent two different perspectives										x						
Difference between priorities assigned by each two stakeholders using χ^2 -statistic										x						
Median ranks		x														
CV results converted to priority ranks	x												x			
PCA				x	x											
Percentage of divergence of priorities assigned by a stakeholder																x
Average percentage of items given non-zero value										x						
Distribution chart										x						
Disagreement chart				x												x
Satisfaction chart				x												x
Bi-plot																x
Ternary plot																x

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Appendix C. Quality Evaluation Checklist

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	Item	Question or Description of the Item	Rating
1.	Background, introduction	Introduce research area	
2.	Problem statement, purpose	What is the problem [36]? Where does it occur [36]? Who has observed it [36]? Why is it important to be solved [36]?	
3.	Context, independent variables (aka. environment, setting)	Study location, time constraints, application domain, organization, tools, market, process (e.g. software development methodology), size of project, product that is being developed	
4.	Related work	Other existing work, alternative technologies, solutions, and studies	
5.	Goals and Hypotheses	Null hypothesis and one or more alternative hypotheses for each goal	
6.	Research questions		
7.	Design, Research methods		
7.1.	Design	Description of each step of the study	
7.2.	Control group	If there is a control group, are participants similar to the treatment group participants in terms of variables that may affect study outcomes[30]?	
7.3.	Randomization	Random selection of participants and objects Random assignment of treatment and objects to participants Random order of treatments in case of paired design. If each participant is assigned two treatments A and B, then part of participants perform A first and the other part start with B	
7.4.	Blocking	Group participants of the study into homogeneous groups called blocks (e.g. students in one course, database developers in one company) and implement the study design within each block independently. The idea is that variability of independent variables (e.g. experience and knowledge of subjects) is smaller within a group. That helps measuring changes in dependent variables [33].	
7.5.	Balancing	Equal number of subjects should be assigned to each treatment [33].	
7.6.	Blinding	Automated assignment of treatments to subjects [33] Automated distribution of study materials to subjects [33] Persons who grade the task results should not know which treatment was used [33] Analyst should not know which treatment group is which [33] Automated data collection from subjects [33]	
8.	Subjects (participants)		
8.1.	Population		
8.2.	Sampling	How sampling is performed? What subjects are included and excluded? [30] What is the type of the sampling (e.g. convenience, random)? Is the sample(selected participants) representative of the population?	
8.3.	"Drop outs" and response rate	Are reasons given for refusal to participate[30]?	
8.4.	Subject motivation	E.g. material benefits, course credits for students, etc.	
9.	Objects	E.g. documents and other artifacts	
10.	Measures, Data collection procedures	Who, when, and how to measure [30]? How is the measurement supported? Is it automated [30]? Are the measures used in the study the most relevant ones for answering the research questions [30]?	
11.	Analysis procedure		
11.1.	Data description	Do the numbers add up across different tables and subgroups [30]?	
11.2.	Data types (continuous, ordinal, categorical)		
11.3.	Scoring systems		
11.4.	Data set reduction, outliers		
11.5.	Statistical methods	Are the assumptions of statistical methods met? What statistical programs are used?	
11.6.	Statistical significance	If statistical tests are used to determine differences, is the actual p -value given [30]? If the study is concerned with differences among groups, are confidence limits given describing the magnitude of any observed differences [30]?	
12.	Validity threats	Threats, implications of the threats, and threat mitigation	
12.1.	Side-effects during study execution	Deviations from the plan, solutions for the deviations	
13.	Most important findings	Are all study questions answered [30]? Are negative findings presented [30]?	
14.	Industry impact, inference, generalization	What implications does the report have for practice [30]? How and where the results can be used? Limitations under which findings are relevant [36]?	
15.	Future work		