Salesforce Developer

Venkat V

Mobile: +91- 9742413707

E-mail: sfdcVenkat4@gmail.com

**Professional Summary**

* Having **6+years** of Experience as a developer in IT industry with **Salesforce.com** and **Java Technologies.**
* Having **4+ years** of Experience as a **Salesforce Developer** in IT industry with Salesforce.com platform.
* Having experience in **configuration** and **Customization**.
* Experience in creating **Custom Objects, Custom Fields, Tabs, Apps, Page Layouts, Record Types, Fields Dependencies, Formula Fields, Custom Validation Rules** and **Relationships** as per the business requirements.
* Experience in configuring **Field History**, **Activities (Task and Event)**, **Search Layouts**, **Inline Editing** and **Enhanced List Views**.
* Good knowledge/understanding about Salesforce **MVC Architecture**, **Record Ids** and other **Force.com Platform** basics.
* Good experience on configuring **security settings** by using **Profiles**, **Permission Sets**, **Roles**, **OWD**, **Sharing Rules**, **Manual Sharing**, **Apex Managed Sharing**, **View All**, **Modify All**, **View All Data** and **Modify All Data**.
* Experience on Data migration activities using **Apex Data Loader**, **Import Wizard** and **Data Export**. Worked on managed and unmanaged packages.
* Worked on configuring **Workflow Rules** and **Process Builder** to automate specific actions as per the business requirements. Fixing Bugs.
* Worked on creating **Public Groups** and **Queues**as per the requirements.
* Worked on configuring **Chatter Feed Tracking** and **Approval Process**.
* Worked on **Reports**, **Dashboards** and having hands on experience in  **Lightning Experience**.Involved in Troubleshooting.
* Involved in developing **Apex Triggers, Apex Classes to automate the functionalities when performing DML Operations on Database.**
* Worked on developing **Batch Apex (Asynchronous)**,**Future Methods** **Visual force Pages** with Standard/Custom controllers/Extensions and **Visual force Components**.
* Worked on all the areas of Visual force which includes **pagination (with standardSetController / Limit and Offset)**, **Wrapper classes**, **Ajax Functions** and **JavaScript**.
* Experience with **DML, SOQL, SOSL, Custom Labels, Custom Settings (List and Hierarchy)**and **Custom Permissions**.
* Experience in developing **Test Classes** to cover the code for Apex Triggers and Apex Classes**.**
* Experience in Deployment activities using**Change Sets, Eclipse Force.com IDE**and **Apex Data Loader.**
* Hands on experience on **web services** (**SOAP API and REST API**) and involved in making **callouts** and exposing Salesforce functionality with both REST API and SOAP API.
* Hands on experience on Lightning Design **System**, **Lightning Components** and **Lightning Apps**.

**Work Experience**

* worked as a salesforce Developer in Arrow Electronics India Pvt Ltd from Aug 2019 to July 2020.
* worked as a salesforce Developer in Global IT Search from jan2019 to April 2019.
* Worked as a Java & Salesforce Developer in Spectra Smart Solutions Pvt LTD Nov 2013 to Jan 2019.
* From Sept 2009 to June 2013, I had prepared for PSU. And then I moved myself In to Software Industry.

**Skill Set**

|  |  |
| --- | --- |
| Salesforce Technologies | Salesforce CRM, Apex Language, Apex Classes, Apex Triggers, Visual Force Pages, database operations(DML,SOQL&SOSL), Workflows & Approvals, Reports & Dashboards, Custom Objects and Standard Objects. |
| Salesforce Tools | Eclipse, Force.com Eclipse IDE Plug-in, Apex Data Loader, Force.com Platform (Sandbox and Production), Force.com Explorer. |
| Languages | Apex, Java |
| OS | Windows family |
| Documentation Tools | MS Office 2007&2003. |
| Web Related | HTML, Java Script. |

Educational Qualifications

* B.Tech from VRS & YRN College of Engineering & Technology in year 2009.

**Project Details**

**1.ECS Transformation:**

Enterprice computing system it is Integration Process Means Migrating the data from MWS to Salesforce as well as EBS to MWS and also from Salesforce to MWS Systems Realted to custom object data information and accouts and Opporunity Information .we using SOAP services and API Gateway Callouts and implementing WebService Classes, Request and Response Classes also using list and mapping collections .

**Client:** North America ,USA.

**Environment:** Salesforce.com Platform, Apex, Force.Com IDE, Triggers, WebService Inbound and Outbound Services

**Roles and Responsibilities:**

* Worked on various Salesforce.com customizations - standard objects and creation of customized business objects.
* Data loader and Import wizard.
* Creating visual force Page by using Apex Controller as per business requirement.
* Worked on workflows and process builders.
* Worked on Related list in account object to display the related object records into related list of the custom/standard Objects.
* Working on Page layout stuff and field level accessibility.
* Involved in Deployment activities, creating change sets and validating the date in PROD.
* Involving to test the functionality both positive and Negative scenario basis in end to end process.
* using Batch classes as well as queueable classes.

**2.US FOODS:**

Us foods is an application in which Listed products are avail for customers through online purchase in North America which is DCT Page. In this customer can select the Products which are available in list according to their requirement Particular product we have enable particular fields as to simplify customers interacting with the application. Mainly we have been using VF Pages for this application and in that we use apex controller, extensions java script, HTML, CSS and event components in lightning. This is like an Online merchandise, online selling portal. Using triggers and events to fetch those records according to their business requirement.

**Client:** North America, USA.

**Environment:** Administration andSalesforce.com Platform, Apex, Visual force, Force.com, Data Loader, Workflows, Triggers, Force.com IDE.

**Roles and Responsibilities:**

* Worked on various Salesforce.com customizations - standard objects and creation of customized business objects, screens, views.
* Worked on standard controller, custom controller as well as Extensions.
* Data loader and Import wizard.
* Creating VF Page by using Apex Controller as per business requirement.
* Worked on workflows and process builders.
* Worked on HTML and java script as per client requirement to easy to access for customers.
* Creating Custom objects for DCT page and implements custom functionalities on it.
* Working on Page layout stuff and field level accessibility.
* Load client product information on DCT page for customer chosen the products.
* Involving to test the functionality both positive and Negative scenario basis.

**3. Hospital Management Services(HMS):**

The Objective of this project is to provide a flexible solution to track the Patients/Doctors information and help build consultant their preferable Doctor and Enroll the Details of the Patient with respective Doctor and Initiating the Patient Records and Billing Information. Executives are working on which programs and track their status of applications and effectiveness in admission process keeping the deadlines in mind to make out the decisions as well as opportunity to analyze data helps the HMS continuously improve and more effectively prepare proposals for custom programs.

**Client:** Texas, USA

**Environment:** Administration andSalesforce.com Platform, Apex, Visual force, Force.com, Data Loader, Force.com IDE.

**Roles and Responsibilities:**

* Worked on various Salesforce.com customizations - standard objects and creation of customized business objects, screens, views.
* Designed and developed Apex Triggers for various functional needs in the application.
* Migrate the data in excel sheets into CRM using Import/Export Wizard and Data Loader
* Created Approval Process for complex business process.
* Created Salesforce Pages and Controllers for module using APEX and Visual force.
* Designed and developed the Custom objects, Custom tabs, Validation rules, Workflow Rules,
* Page layouts, Components, Visual Force Pages to suit to the needs of the application.
* Designed and developed email alerts based on the application requirements.
* Responsible for creating validation rules and workflows in Salesforce.com
* Worked on Eclipse for testing and deploying Apex classes and Triggers into production instance.
* Worked on Lightning Process Builder.

**4. SCHOOL MANAGEMENT SERVICES(SMS) :**

The Objective of this project is to provide a flexible solution to track the student information and help build relationship with the Parents/Guardians and sending Email that refer students to enroll to their ongoing programs. As many programs offering, the business school wanted to track which Students who are working on which programs and track their status of applications and effectiveness In programming process keep Tracking their progress make out the decisions as well as opportunity to analyze data helps the school continuously improve and more effectively prepare proposals for custom programs.

**Client**: JHU University, USA

**Environment:** Administration, Salesforce.com Platform, Apex, Visual force, JavaScript, Force.com, Data Loader, Force.com IDE.

**Roles And Responsibilities:**

* Gathering the requirements and getting the clarifications from the SMS Team.
* Involved estimations and designing the application as per the business requirements.
* Configuring Objects, Fields, Relationships and Record Types.
* Creating Formula Fields, Validation Rules, Workflow Rules, Lightning Process Builder and Approval Process.
* Worked on Data Migration activities to load the client data in Production Organization.
* Worked on Apex Triggers, and Visual force pages as per the need of business requirements.
* Involved in Deployment activities.

**5. Atlantic Sales Force Automation**

Atlantic Call Center Application supports the call center executives to Interact with customers throughout the presales and the post sales Interaction stages. Project will provide the service to CSRs, daily process beginning with receiving calls from customers, resulting in a Service Request of different activity types, followed by fulfillment.

**Client: Benson** Healthcare Pharmaceuticals,USA

**Environment:** Salesforce.com Platform, Apex, Visual force, JavaScript, Force.com, Data loader, Force.com IDE.

**Roles and Responsibilities:**

* Worked on various Salesforce.com customizations - Standard Objects and creation of customized business objects, fields.
* Involved in creating Validation rules, Workflow Rules.
* Involved in creating Relationships and Field Dependencies.
* Involved in configuring Page Layouts and mini Page Layouts.
* Designed and developed Apex Triggers for various functional needs in the application.
* Migrate the data in excel sheets into System using Data Loader.
* Created Approval Process for complex business process.
* Worked on process Builder.
* Created Salesforce Pages and Controllers for module using APEX and Visual force.
* Involved in writing the batch classes for the business requirements.
* Involved in developing test classes to improve the code coverage.
* Involved in documenting the implementation.
* Worked on Eclipse for testing and deploying Apex classes and triggers into production instance.

Date: Venkat.V

Place: