MIA MOORE

Agile Project Manager

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📍 Brooklyn, NY
in LinkedIn

EDUCATION

B.S.
Information Technology
St. Francis College

📅 September 2008 - April 2012
📍 Brooklyn, NY

SKILLS

- Scrumwise
- Targetprocess
- Taiga
- ScrumDesk
- Kendis
- Mercurial
- Perforce
- MantisBT

CERTIFICATIONS

- Certified ScrumMaster (CSM)
- PMI Agile Certified Practitioner (PMI-ACP)

ACTIVITIES

- Habitat for Humanity
- Personal Development Coaching

CAREER OBJECTIVE

Seeking an Agile project manager position at Goldman Sachs to help drive the company's culture of innovation and collaboration. By leveraging experience and expertise in Agile methodologies and financial services, I aim to spearhead high-quality projects that exceed stakeholder expectations.

WORK EXPERIENCE

Senior Project Manager

JPMorgan Chase & Co.

📅 July 2019 - current   📍 New York, NY

- Implemented Kendis as a project management tool, increasing team productivity and decreasing project timelines by an average of 13%
- Managed 15 testers using MantisBT as a bug-tracking tool, reducing defect density by 17%
- Developed project plans and timelines with Gantt charts, improving project visibility by 23%
- Conducted SWOT analysis to assess and mitigate project risks, resulting in 31% fewer risks

Scrum Master

Verizon

📅 May 2016 - July 2019   📍 New York, NY

- Led 8 developers to deliver 6 projects worth $10M using Azure DevOps, achieving faster project completion and a 21% rise in client satisfaction
- Implemented Scrum processes with Rally for 15 developers, resulting in 26% higher team efficiency
- Introduced CI/CD pipelines with Jenkins, achieving 16% faster deployments and 11% higher code quality
- Conducted project status review meetings with stakeholders, using Kanban boards and KPI reports for 33% more project transparency

Junior Software Developer

Huge Inc.

📅 April 2012 - April 2016   📍 New York, NY

- Collaborated with 5 developers to build a scalable e-commerce platform with Magento, increasing website traffic by 18% and revenue by 7%
- Developed front-end components with React, boosting user engagement by 36%
- Contributed to the development of a mobile app using Flutter, increasing user adoption and retention by an average of 19%
- Designed database schema and optimized queries with MySQL and PostgreSQL, achieving a 24% faster database response time