

Chazmin Taylor

Project Manager

chazmintaylor@email.com
(123) 456-7890
Miami, FL
[LinkedIn](#)

WORK EXPERIENCE

Product Recommendation API

Co-founder

Miami, FL | April 2018 - current

- Managed the development of a tool for e-commerce retailers to automatically recommend products to customers through Shopify
- Teamed up with a data scientist and 2 software developers to collaborate on project implementation
- Conducted 300+ user interviews, created schedules, and owned project development from ideation of features to development
- Developed relationships with stakeholders and clients, and implemented feedback to help retailers earn 13% more on average

Workday

Project Manager Intern

Mansfield, CT | April 2019 - September 2019

- Acted as the liaison between product, IT, and sales teams to understand customer demand for new features and prioritize the product roadmap for the internal tooling team
- Owned the project schedule, and met 100% of feature deadlines by proactively identifying and mitigating any engineering roadblocks
- Developed an internal tool to streamline the process of onboarding new third-party vendors, reducing costs by \$115K annually
- Participated in discussions and in presenting project reports to leadership, recommending changes and ideas

FreshDirect

Software Engineer Intern

Pittsburgh, PA | April 2017 - September 2017

- Worked on building new Angular components for the customer-facing web app, which improved the time on page for the average user by 2.5 minutes
- Worked within an agile team, and helped prioritize and scope feature requests to ensure that the biggest impact features were worked on first
- Built extensive test coverage for all new features, which reduced the number of customer complaints by 17%
- Debriefed with project team to review goals, completed projects, and steps to drive KPIs 90% or higher

SKILLS

- Software: SDLC, Python (Django), JavaScript (Node.js, Angular)
- Project Management: Agile (Scrum) Methodologies, Jira
- Microsoft Office: Excel, PowerPoint, Visio

EDUCATION

MBA

University of Connecticut
September 2018 - April 2020
Mansfield, CT

B.S.

Computer Science

University of Pittsburgh
September 2014 - April 2018
Pittsburgh, PA