

TERRENCE REGIS

QA ENGINEERING EXECUTIVE



STRATEGIC PLANNING

- Selected to Head the Quality Committee comprised of QA leadership to stabilize best practices across all technology solutions
- Introduced a systemic framework across the product development environment to triage, escalate & exceed targeted SLA requirements
- Instituted the transformation to an Agile Business Model across the Dev, BA, and QA teams through change management, inspiring engagement and process efficiency

TEST-DRIVEN DEVELOPMENT

- Led the implementation and standardization of a QA test methodology; enhanced communication & quality outcomes realizing a 95% Defect Removal efficiency ratio
- Spearheaded the deployment of automation frameworks to formalize QA testing processes and systems, yielding \$2M in six sigma cost savings
- Led the development and conversion of automation frameworks to advance prepaid transactions, efforts led to an 80% regression test ratio

PROCESS IMPROVEMENT

- Designed a global staffing model through strategic vendor partnerships to balance project support during peak periods, creating \$2.5M in savings.
- Developed test planning and test case documentation by introducing a test management tool; improved timely delivery of final production releases from days to minutes.
- Converted the build process from a manual to an automated framework; eliminated production delays and increased efficiency by 88%.

“No amount of testing can prove a software right, a single test can prove a software wrong.”

— Amir Ghahrai