

Aleksandr Tregub

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SUMMARY

9+ years of experience in support, software engineering and DevOps. Open to various positions, including DevOps, MLOps, TestOps, SecOps, System Administration, QA, and Support, depending on work conditions. Currently living in Argentina.

KEY EXPERIENCE

ICVR — DevOps Engineer

Jul 2024 - present

- Maintained and developed the company's infrastructure;
- Troubleshoot existing CI/CD processes and developed new ones;
- Improved monitoring and alerting coverage;
- Supported solutions for company customers;
- Provided helpdesk support for colleagues.

Nexign — Software Engineer / Lead Engineer

Apr 2018 - Jul 2024

- Collaborated with Development, QA, DevOps, and IT as a member of the Acceptance Testing team within Megafon's Quality Control Center (a leading mobile operator) to support staging environment for the Quality Gate requirements.
- Deployed, implemented, and managed dozens of products within staging stands using a proprietary Ansible framework, reducing the gap between staging and production.
- Participated in Quality Gate sessions to assess and approve products for deployment into production.
- Worked with the team to maintain high test suites pass rates and quickly resolve emerging issues.
- Developed comprehensive monitoring solutions across hundreds of applications and dozens of staging stands to maintain system integrity and operational efficiency.

CoreGears — System Support Engineer

Dec 2017 - Mar 2018

- Resolved client issues within a SaaS VoIP environment on OpenSUSE and Sippy Softswitch platforms, handling system configuration, diagnostics, and resolution, as well as monitoring system health using Zabbix.

Timeweb — Technical Support Specialist

Feb 2017 - Dec 2017

- Retained numerous clients for the company by attentively addressing complex situations and consistently achieving strong KPIs, processing over a hundred tickets daily on diverse issues such as 4xx/5xx errors, network glitches, database management, DNS records administration, website migration and configuration, and resolving abuse cases.

EDUCATION

2011 - 2013	Master's Degree (<i>Photonics and Optical Information Technologies</i>)	ITMO University
2007 - 2011	Bachelor's Degree (<i>Photonics and Optoinformatics</i>)	PSUTI

SKILLS

DevOps, CI/CD, Python, Ansible, Bash, Linux, Git, GitLab, Jenkins, TeamCity, Monitoring Systems