Safe Travels Quote Request/Order Generator Service Specifications

v2.0

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Contents

[Overview 3](#_Toc421095372)

[Service Endpoint URLs 3](#_Toc421095373)

[Service URL (Test) 3](#_Toc421095374)

[Service URL (Production) 3](#_Toc421095375)

[Service Request 3](#_Toc421095376)

[Quote Generation 4](#_Toc421095377)

[Collegiate Care Standard 4](#_Toc421095378)

[Collegiate Care Preferred 5](#_Toc421095379)

[Collegiate Care Premier 6](#_Toc421095380)

[Safe Travels International 7](#_Toc421095381)

[Safe Travels International Cost Saver 8](#_Toc421095382)

[Safe Travels International Trip Cancellation 9](#_Toc421095383)

[Safe Travels USA 10](#_Toc421095384)

[Safe Travels USA Cost Saver 11](#_Toc421095385)

[Safe Travels USA Trip Cancellation 12](#_Toc421095386)

[Order Generation 13](#_Toc421095387)

[Traveler Information 13](#_Toc421095388)

[Primary Traveler Information 13](#_Toc421095389)

[Additional Traveler Information (non-dependents) 13](#_Toc421095390)

[Spouse Traveler Information 13](#_Toc421095391)

[Child Traveler Information 14](#_Toc421095392)

[Primary Contact Information 14](#_Toc421095393)

[Process Credit Card 15](#_Toc421095394)

[Bypassing Payment 15](#_Toc421095395)

[Agent Identification 16](#_Toc421095396)

[Service Response 16](#_Toc421095397)

[Appendix A 17](#_Toc421095398)

[ISO Country Code List 17](#_Toc421095399)

# Overview

Trawick International provides a web service to generate quotes and process orders. The service is provided for interested 3rd party partners who wish to generate quotes and process orders for Trawick International products through a B2B mechanism. The service supports requests via the HTTP POST method, and it returns a response in JSON format. The specifications detailing the requirements for the request payload and the format of the response are found within this document.

# Service Endpoint URLs

Trawick International maintains a production and test environment for the order service. The test environment provides an opportunity for a 3rd party to perform a complete order cycle, from receiving a quote for a product all the way through to receiving an order confirmation email once it is complete.

## Service URL (Test)

<https://orderstest.trawickinternational.com/Order.ashx>

You can also test using our test harness page:

## <https://orderstest.trawickinternational.com/test/TestOrderPostMulti.aspx>

## Service URL (Production)

<https://orders.trawickinternational.com/Order.ashx>

# Service Request

All values should be submitted via HTTP POST. The values are listed in the sections below. The Quote Generation sections detail the values that must be submitted to generate a quote. Note these are also required to process an Order. An order is really processing as Quote + Order.

# Quote Generation

*\* denotes a required field*

## Collegiate Care Standard

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Field Name | Description | Field Type | Values | Disqualify Condition |
| product\* | Product ID | Numeric | 14 |  |
| eff\_date\* | Effective Date | Date |  |  |
| term\_date\* | Termination Date | Date |  | eff\_date + 364 days |
| policy\_max\* | Policy Plan | String | 100000.00 |  |
| DOB1\* | Primary Traveler DOB | Date | mm/dd/yyyy |  |
| destination\* | Destination Country | String | US | != US |
| country\* | Origin Country | County List | See Appendix A | = US |
| spouseDob | Spouse DOB | Date | mm/dd/yyyy |  |
| childDob{n} | Child *n* DOB | Date | mm/dd/yyyy |  |

## Collegiate Care Preferred

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Field Name | Description | Field Type | Values | Disqualify Condition |
| product\* | Product ID | Numeric | 17 |  |
| eff\_date\* | Effective Date | Date |  |  |
| term\_date\* | Termination Date | Date |  | eff\_date + 364 days |
| policy\_max\* | Policy Plan | String | 250000.00 |  |
| DOB1\* | Primary Traveler DOB | Date | mm/dd/yyyy |  |
| destination\* | Destination Country | String | US | != US |
| country\* | Origin Country | County List | See Appendix A | = US |
| spouseDob | Spouse DOB | Date | mm/dd/yyyy |  |
| childDob{n} | Child *n* DOB | Date | mm/dd/yyyy |  |

## Collegiate Care Premier

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Field Name | Description | Field Type | Values | Disqualify Condition |
| product\* | Product ID | Numeric | 18 |  |
| eff\_date\* | Effective Date | Date |  |  |
| term\_date\* | Termination Date | Date |  | eff\_date + 364 days |
| policy\_max\* | Policy Plan | String | 500000.00 |  |
| DOB1\* | Primary Traveler DOB | Date | mm/dd/yyyy |  |
| destination\* | Destination Country | String | US | != US |
| country\* | Origin Country | County List | See Appendix A | = US |
| spouseDob | Spouse DOB | Date | mm/dd/yyyy |  |
| childDob{n} | Child *n* DOB | Date | mm/dd/yyyy |  |

## Safe Travels International

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Field Name | Description | Field Type | Values | Disqualify Condition |
| product\* | Product ID | Numeric | 19 |  |
| eff\_date\* | Effective Date | Date |  |  |
| term\_date\* | Termination Date | Date |  | eff\_date + 365 days |
| DOB1\* | Traveler 1 DOB | Date |  |  |
| DOB{n} | Traveler {n} DOB | Date |  |  |
| destination\* | Destination Country | String | See Appendix A | = US |
| country\* | Origin Country | String | See Appendix A | = destination |
| policy\_max\* | Policy Plan | String | 50000.00  100000.00  250000.00  500000.00  1000000.00 |  |
| deductible | Deductible Amount | String | $0  $50  $100  $250  $500  $1,000  $2,500  $5,000 |  |
| ad-d\_upgrade | AD&D Upgrade | String | None  Option 1: Increase to $50,000  Option 2: Increase to $100,000  Option 3: Increase to $250,000  Option 4: Increase to $500,000  Option 5: Increase to $1,000,000 |  |
| sports | Coverage Option - Sports | String | No  Yes  Class 1  Class 2  Class 3  Class 4  Class 5 |  |
| extreme\_sports | Hazardous Activities | String | Yes|No |  |
| home\_country | Home Country | String | Yes|No |  |
| baggage | Baggage Coverage | String | No  Up to $1000  Up to $1500  Up to $2000  Up to $2500  Up to $3000  Up to $3500 |  |

## Safe Travels International Cost Saver

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Field Name | Description | Field Type | Values | Disqualify Condition |
| product\* | Product ID | Numeric | 30 |  |
| eff\_date\* | Effective Date | Date |  |  |
| term\_date\* | Termination Date | Date |  | eff\_date + 365 days |
| DOB1\* | Traveler 1 DOB | Date |  |  |
| DOB{n} | Traveler {n} DOB | Date |  |  |
| destination\* | Destination Country | String | See Appendix A | = US |
| country\* | Origin Country | String | See Appendix A | = destination |
| policy\_max\* | Policy Plan | String | 50000.00  100000.00  250000.00  500000.00  1000000.00 |  |
| deductible | Deductible Amount | String | $0  $50  $100  $250  $500  $1,000  $2,500  $5,000 |  |
| ad-d\_upgrade | AD&D Upgrade | String | None  Option 1: Increase to $50,000  Option 2: Increase to $100,000  Option 3: Increase to $250,000  Option 4: Increase to $500,000  Option 5: Increase to $1,000,000 |  |
| sports | Coverage Option - Sports | String | No  Yes  Class 1  Class 2  Class 3  Class 4  Class 5 |  |
| extreme\_sports | Hazardous Activities | String | Yes|No |  |
| home\_country | Home Country | String | Yes|No |  |
| baggage | Baggage Coverage | String | No  Up to $1000  Up to $1500  Up to $2000  Up to $2500  Up to $3000  Up to $3500 |  |

## Safe Travels International Trip Cancellation

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Field Name | Description | Field Type | Values | Disqualify Condition |
| product\* | Product ID | Numeric | 24 |  |
| eff\_date\* | Effective Date | Date |  |  |
| term\_date\* | Termination Date | Date |  | eff\_date + 30 days |
| DOB1\* | Traveler 1 DOB | Date | mm/dd/yyyy |  |
| DOB{n} | Traveler {n} DOB | Date | mm/dd/yyyy |  |
| destination\* | Destination Country | String | See Appendix A | = US |
| country\* | Origin Country | String | See Appendix A | = destination |
| policy\_max\* | Policy Plan | String | 250000.00 |  |
| deductible | Deductible Amount | String | $0 |  |
| trip\_cost\_per\_person | Trip Cost Per Person | Numeric |  | >10000 |
| trip\_purchase\_date | Trip Purchase Date | Date | mm/dd/yyyy |  |
| ad-d\_upgrade | AD&D Upgrade | String | None  Option 1: Increase to $50,000  Option 2: Increase to $100,000  Option 3: Increase to $250,000  Option 4: Increase to $500,000  Option 5: Increase to $1,000,000 |  |
| sports | Coverage Option - Sports | String | No  Yes  Class 1  Class 2  Class 3  Class 4  Class 5 |  |
| extreme\_sports | Coverage Options – Extreme Sports | String | No  Yes |  |
| home\_country | Coverage Option - Home Country | String | No  Yes |  |
| baggage | Baggage Coverage | String | No  Up to $1000  Up to $1500  Up to $2000  Up to $2500  Up to $3000  Up to $3500 |  |

## Safe Travels USA

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Field Name | Description | Field Type | Values | Disqualify Condition |
| product\* | Product ID | Numeric | 16 |  |
| eff\_date\* | Effective Date | Date |  |  |
| term\_date\* | Termination Date | Date |  | eff\_date + 365 days |
| DOB1\* | Traveler 1 DOB | Date |  |  |
| DOB{n} | Traveler {n} DOB | Date |  |  |
| destination\* | Destination Country | String | US | != US |
| country\* | Origin Country | String | See Appendix A | == US |
| policy\_max\* | Policy Plan | String | 50000.00  100000.00  250000.00  500000.00  1000000.00 |  |
| deductible | Deductible Amount | String | $0  $50  $100  $250  $500  $1,000  $2,500  $5,000 |  |
| ad-d\_upgrade | AD&D Upgrade | String | None  Option 1: Increase to $50,000  Option 2: Increase to $100,000  Option 3: Increase to $250,000  Option 4: Increase to $500,000 |  |
| sports | Coverage Option - Sports | String | No  Yes  Class 1  Class 2  Class 3  Class 4 |  |
| extreme\_sports | Hazardous Activities | String | Yes|No |  |
| home\_country | Home Country | String | Yes|No |  |
| baggage | Baggage Coverage | String | No  Up to $1000  Up to $1500  Up to $2000  Up to $2500  Up to $3000  Up to $3500 |  |

## Safe Travels USA Cost Saver

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Field Name | Description | Field Type | Values | Disqualify Condition |
| product\* | Product ID | Numeric | 29 |  |
| eff\_date\* | Effective Date | Date |  |  |
| term\_date\* | Termination Date | Date |  | eff\_date + 365 days |
| DOB1\* | Traveler 1 DOB | Date |  |  |
| DOB{n} | Traveler {n} DOB | Date |  |  |
| destination\* | Destination Country | String | US | != US |
| country\* | Origin Country | String | See Appendix A | = US |
| policy\_max\* | Policy Plan | String | 50000.00  100000.00  250000.00  500000.00  1000000.00 |  |
| deductible | Deductible Amount | String | $0  $50  $100  $250  $500  $1,000  $2,500  $5,000 |  |
| ad-d\_upgrade | AD&D Upgrade | String | None  Option 1: Increase to $50,000  Option 2: Increase to $100,000  Option 3: Increase to $250,000  Option 4: Increase to $500,000 |  |
| sports | Coverage Option - Sports | String | No  Yes  Class 1  Class 2  Class 3  Class 4 |  |
| extreme\_sports | Hazardous Activities | String | Yes|No |  |
| home\_country | Home Country | String | Yes|No |  |
| baggage | Baggage Coverage | String | No  Up to $1000  Up to $1500  Up to $2000  Up to $2500  Up to $3000  Up to $3500 |  |

## Safe Travels USA Trip Cancellation

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Field Name | Description | Field Type | Values | Disqualify Condition |
| product\* | Product ID | Numeric | 28 |  |
| eff\_date\* | Effective Date | Date |  |  |
| term\_date\* | Termination Date | Date |  | eff\_date + 30 days |
| DOB1\* | Traveler 1 DOB | Date | mm/dd/yyyy |  |
| DOB{n} | Traveler {n} DOB | Date | mm/dd/yyyy |  |
| destination\* | Destination Country | String | US | != US |
| country\* | Origin Country | String | See Appendix A | = US |
| policy\_max\* | Policy Plan | String | 250000.00 |  |
| deductible | Deductible Amount | String | $0 |  |
| trip\_cost\_per\_person | Trip Cost Per Person | Numeric |  | >25000 |
| trip\_purchase\_date | Trip Purchase Data | Date | mm/dd/yyyy |  |
| ad-d\_upgrade | AD&D Upgrade | String | None  Option 1: Increase to $50,000  Option 2: Increase to $100,000  Option 3: Increase to $250,000  Option 4: Increase to $500,000 |  |
| sports | Coverage Option - Sports | String | No  Yes  Class 1  Class 2  Class 3  Class 4 |  |
| extreme\_sports | Coverage Options – Extreme Sports | String | No  Yes |  |
| home\_country | Coverage Option - Home Country | String | No  Yes |  |
| baggage | Baggage Coverage | String | No  Up to $1000  Up to $1500  Up to $2000  Up to $2500  Up to $3000  Up to $3500 |  |

# Order Generation

* **completeOrder** (must equal “true”) to Generate Order

## Traveler Information

### Primary Traveler Information

* **t1First** Traveler 1 First Name\*
* **t1Middle** Traveler 1 Middle Name
* **t1Last** Traveler 1 Last Name\*
* **t1Gender** Traveler 1 Gender\*

|  |  |
| --- | --- |
| Male\*  Female | Male  Female |
| N/A | N/A |
|  |  |

* **t1Passport** Passport #
* **t1Beneficiary** Beneficiary

### Additional Traveler Information (non-dependents)

These fields will only be processed if a matching DOB is submitted for the respective traveler.

**\*\*\* Only Applicable if Traveler {n} DOB was entered**

* **t{n}First** Traveler {n} First Name\*
* **t{n}Middle** Traveler {n} Middle Name
* **t{n}Last** Traveler {n} Last Name\*
* **t{n}Gender** Traveler {n} Gender\*

|  |  |
| --- | --- |
| Male\*  Female | Male  Female |
|  |  |
|  |  |

* **t{n}Passport** Traveler {n} Passport #

### Spouse Traveler Information

These fields will only be processed if a value for **spouseDob** is applicable and submitted for the respective traveler.

* **spouseFirst** Spouse First Name\*
* **spouseMiddle** Spouse Middle Name
* **spouseLast** Spouse Last Name\*
* **spouseGender** Spouse Gender\*

|  |  |
| --- | --- |
| Male\*  Female | Male  Female |
|  |  |
|  |  |

* **spousePassport** Spouse Passport #

### Child Traveler Information

These fields will only be processed if a value for **childDob{n}** is applicable and submitted for the respective traveler.

* **child{n}First** Child {n} First Name\*
* **child{n}Middle** Child {n} Middle Name
* **child{n}Last** Child {n} Last Name\*
* **child{n}Gender** Child {n} Gender\*

|  |  |
| --- | --- |
| Male\*  Female | Male  Female |
|  |  |
|  |  |

* **child{n}Passport** Child {n} Passport #

## Primary Contact Information

* **mainEmail** Email\*
* **confEmail** Confirm Email\*
* **street** Street or PO\*
* **subdivision** Subdivision\*  
   (CITY OR TOWN, Other Principal Subdivision (such as PROVINCE, STATE, or COUNTY) and POSTAL CODE\*
* **phone** Primary Phone\*
* **homecountry** Country\*

See Appendix A.

## Process Credit Card

* **cc\_street** Street Address\*
* **cc\_city** City\*
* **cc\_statecode** State\*
* **cc\_postalcode** Zip\*
* **cc\_number** Card Number:   
   We Accept Visa, Master Card or Discover Card\*
* **cc\_month** Card Expiration Month\*

|  |  |
| --- | --- |
| January\*  February  March  April  May  June  July  August  September  October  November  December | 01  02  03  04  05  06  07  08  09  10  11  12 |

* **cc\_year** Card Expiration Year \*
* **cc\_cvv** CVV is the Credit Card Security Code. \*

## Bypassing Payment

If your agency has made alternative contractual payment arrangements with Trawick International, the service provides a mechanism to the requirement to process payment. Please see the details below.

bypass\_pmt = "true"   
pmt\_tran\_id = ???   
pmt\_authcode =???   
pmt\_amount = $$$   
payer\_name = “Payer Name” – This is the name on the credit card.

payee="Payee Name" -- This is not mandatory but is a nice to have   
admin\_user = "{trawick assigned}"   
admin\_pwd= "{trawick assigned}"

The **admin\_user** and **admin\_pwd** must match those values associated with your agent account record as identified by agent\_id. (See Agent Identification below)

## Agent Identification

In order to get credit for a sale, you must pass your Trawick assigned **agent\_id** into the order service. This can be a form value or a query string value. Additionally, the order service allows you to also pass your own reference number that will be associated with the processed enrollment. This field is **agent\_ref**, no validation is performed on the **agent\_ref** field.

## Service Response

Response will be a JSON String containing the following values

"ProdcuctId" , "OrderRequestId" , "PrimaryMemberId" , "OrderStatusMessage" , "OrderStatusCode" ,

"TotalPrice" , “ExceptionMessage”

|  |  |
| --- | --- |
| **OrderStatusCode** | **OrderStatusMessage** |
| 1 | Success |
| 2 | Order processed successfully, sending of confirmation email failed. |
| -10 | Invalid Product |
| -11 | Plan not available for supplied policy\_max and traveler ages |
| -100 | Generic error - OrderStatusMessage varies |
| -101 | Invalid effective date |
| -200 | Payment Error |

HTTP 500: Error if a system failure occurs.

# Appendix A

The following is a table containing countries and their associated ISO code. The value in the ISO code column is what should be submitted for all country values to the order service.

## ISO Country Code List

|  |  |
| --- | --- |
| Country Name | ISO Code |
| Afghanistan | AF |
| Aland Islands | AX |
| Albania | AL |
| Algeria | DZ |
| American Samoa | AS |
| Andorra | AD |
| Angola | AO |
| Anguilla | AI |
| Antarctica | AQ |
| Antigua and Barbuda | AG |
| Argentina | AR |
| Armenia | AM |
| Aruba | AW |
| Australia | AU |
| Austria | AT |
| Azerbaijan | AZ |
| Bahamas | BS |
| Bahrain | BH |
| Bangladesh | BD |
| Barbados | BB |
| Belarus | BY |
| Belgium | BE |
| Belize | BZ |
| Benin | BJ |
| Bermuda | BM |
| Bhutan | BT |
| Bolivia | BO |
| Bonaire | BQ |
| Bosnia and Herzegovina | BA |
| Botswana | BW |
| Bouvet Island | BV |
| Brazil | BR |
| British Indian Ocean Territory | IO |
| Brunei Darussalam | BN |
| Bulgaria | BG |
| Burkina Faso | BF |
| Burundi | BI |
| Cambodia | KH |
| Cameroon | CM |
| Canada | CA |
| Cape Verde | CV |
| Cayman Islands | KY |
| Central African Republic | CF |
| Chad | TD |
| Chile | CL |
| China | CN |
| Christmas Island | CX |
| Cocos (Keeling) Islands | CC |
| Colombia | CO |
| Comoros | KM |
| Congo | CG |
| Cook Islands | CK |
| Costa Rica | CR |
| Cote D'Ivoire | CI |
| Croatia | HR |
| Cuba | CU |
| Curacao | CW |
| Cyprus | CY |
| Czech Republic | CZ |
| Denmark | DK |
| Djibouti | DJ |
| Dominica | DM |
| Dominican Republic | DO |
| East Timor | TP |
| Ecuador | EC |
| Egypt | EG |
| El Salvador | SV |
| Equatorial Guinea | GQ |
| Eritrea | ER |
| Estonia | EE |
| Ethiopia | ET |
| Falkland Islands (Malvinas) | FK |
| Faroe Islands | FO |
| Fiji | FJ |
| Finland | FI |
| France | FR |
| France, Metropolitan | FR |
| French Guiana | GF |
| French Polynesia | PF |
| French Southern Territories | TF |
| Gabon | GA |
| Gambia | GM |
| Georgia | GE |
| Germany | DE |
| Ghana | GH |
| Gibraltar | GI |
| Greece | GR |
| Greenland | GL |
| Grenada | GD |
| Guadeloupe | GP |
| Guam | GU |
| Guatemala | GT |
| Guernsey | GG |
| Guinea | GN |
| Guinea-Bissau | GW |
| Guyana | GY |
| Haiti | HT |
| Heard and McDonald Islands | HM |
| Honduras | HN |
| Hong Kong | HK |
| Hungary | HU |
| Iceland | IS |
| India | IN |
| Indonesia | ID |
| Iran (Islamic Republic of) | IR |
| Iraq | IQ |
| Ireland | IE |
| Isle of Man | IM |
| Israel | IL |
| Italy | IT |
| Jamaica | JM |
| Japan | JP |
| Jersey | JE |
| Jordan | JO |
| Kazakstan | KZ |
| Kenya | KE |
| Kiribati | KI |
| Korea, Democratic People's Republic of | KP |
| Korea, Republic of | KR |
| Kuwait | KW |
| Kyrgyzstan | KG |
| Lao People's Democratic Republic | LA |
| Latvia | LV |
| Lebanon | LB |
| Lesotho | LS |
| Liberia | LR |
| Libyan Arab Jamahiriya | LY |
| Liechtenstein | LI |
| Lithuania | LT |
| Luxembourg | LU |
| Macau | MO |
| Macedonia, the Former Yugoslav Republic of | MK |
| Madagascar | MG |
| Malawi | MW |
| Malaysia | MY |
| Maldives | MV |
| Mali | ML |
| Malta | MT |
| Marshall Islands | MH |
| Martinique | MQ |
| Mauritania | MR |
| Mauritius | MU |
| Mayotte | YT |
| Mexico | MX |
| Micronesia (Federated States of) | FM |
| Moldova, Republic of | MD |
| Monaco | MC |
| Mongolia | MN |
| Montenegro | ME |
| Montserrat | MS |
| Morocco | MA |
| Mozambique | MZ |
| Myanmar | MM |
| Namibia | NA |
| Nauru | NR |
| Nepal | NP |
| Netherlands | NL |
| Netherlands Antilles | AN |
| New Caledonia | NC |
| New Zealand | NZ |
| Nicaragua | NI |
| Niger | NE |
| Nigeria | NG |
| Niue | NU |
| Norfolk Island | NF |
| Northern Mariana Islands | MP |
| Norway | NO |
| Oman | OM |
| Pakistan | PK |
| Palau | PW |
| Palestine | PS |
| Panama | PA |
| Papua New Guinea | PG |
| Paraguay | PY |
| Peru | PE |
| Philippines | PH |
| Pitcairn | PN |
| Poland | PL |
| Portugal | PT |
| Puerto Rico | PR |
| Qatar | QA |
| Reunion | RE |
| Romania | RO |
| Russian Federation | RU |
| Rwanda | RW |
| Saint Barthelemy | BL |
| Saint Kitts and Nevis | KN |
| Saint Lucia | LC |
| Saint Martin | MF |
| Saint Vincent and the Grenadines | VC |
| Samoa | WS |
| San Marino | SM |
| Sao Tome and Principe | ST |
| Saudi Arabia | SA |
| Senegal | SN |
| Serbia | RS |
| Seychelles | SC |
| Sierra Leone | SL |
| Singapore | SG |
| Sint Maarten | SX |
| Slovakia | SK |
| Slovenia | SI |
| Solomon Islands | SB |
| Somalia | SO |
| South Africa | ZA |
| South Georgia and the South Sandwich Islands | GS |
| South Sudan | SS |
| Spain | ES |
| Sri Lanka | LK |
| St. Helena | SH |
| St. Pierre and Miquelon | PM |
| Sudan | SD |
| Suriname | SR |
| Svalbard and Jan Mayen Islands | SJ |
| Swaziland | SZ |
| Sweden | SE |
| Switzerland | CH |
| Syrian Arab Republic | SY |
| Taiwan | TW |
| Tajikistan | TJ |
| Tanzania, United Republic of | TZ |
| Thailand | TH |
| Timor-Leste | TL |
| Togo | TG |
| Tokelau | TK |
| Tonga | TO |
| Trinidad and Tobago | TT |
| Tunisia | TN |
| Turkey | TR |
| Turkmenistan | TM |
| Turks and Caicos Islands | TC |
| Tuvalu | TV |
| Uganda | UG |
| Ukraine | UA |
| United Arab Emirates | AE |
| United Kingdom | GB |
| United States Minor Outlying Islands | UM |
| United States of America | US |
| Unknown | - |
| Uruguay | UY |
| Uzbekistan | UZ |
| Vanuatu | VU |
| Vatican City State (Holy See) | VA |
| Venezuela | VE |
| Viet Nam | VN |
| Virgin Islands (British) | VG |
| Virgin Islands (U.S.) | VI |
| Wallis and Futuna Islands | WF |
| Western Sahara | EH |
| Yemen | YE |
| Yugoslavia | YU |
| Zaire | CD |
| Zambia | ZM |
| Zimbabwe | ZW |