Trent Bracklein

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RELEVANT EXPERIENCE

Beyondthebit MSP - Site Lead; Dallas, Texas

June 2023 - Current

- Responsible for 3 clients with 1000+ total combined employees
 - O Handled tasks associated with various roles including System Administration, Networking Administration, Desktop Support, and Technical leadership.

Familiar Products and Technologies:

- O Kaseya AutoTask, Datto, & ITglue
- O 3CX
- O 0365 Admin center, Okta, on-site | hybrid | cloud
- O Unifi cloud Controller
- O Print servers

EDUCATION

Collin College | **Associate of Applied Science** | Frisco, TX | Dec 2023 Concentration: Information Systems Cybersecurity | GPA: 3.8 / 4.0

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Concentration: Computer Networking - Infrastructure Track (Routing & Switching)

• Vice President of the Computer Science & Engineering Club; organized events such as CCNA Bootcamp with Cisco Press Authors.

ACADEMIC CERTIFICATIONS

Collin College | Networking Systems Professional | May 2025

Collin College | Datacenter Technician | May 2025

CERTIFICATIONS

Cisco | Cisco Certified Network Associate | Jan 17, 2025

IN-PROGRESS CERTIFICATIONS

Certified Wireless Network Professionals (CWNP) | Wireless Network Administrator Hackthebox | Security Defensive Analyst

HOME LAB

Building Home Lab - 2x Quanta Servers, Cisco Catalyst 3560, Cisco 2821, ZimaBoard SBC OPNsense - Install OPNsense on ZimaBoard and create firewall rules Proxmox - Install Proxmox on Quanta Servers, create cluster, build with virtual machines Windows Server 2019 - Built Domain using Windows Server 2019 Eval CML - Virtualized Cisco Network

SKILLS & INTERESTS

Skills: Solving multifaceted problems, team collaboration, patience, and customer service **Interests:** Radio, building gaming PCs, collecting cables