

Trent Bracklein

Email: Resume1@trent.technology

Website: <https://Trent.Technology>

Address: Frisco, TX 75035

RELEVANT EXPERIENCE

Clarus Glassboards – System Administrator; Fort Worth, Texas

- Responsible for all aspects of IT for 200+ employees
 - Management of on-prem/cloud servers & networking.
 - Budgeting, creating policy, negotiating contracts.
 - All desktop support needs.

Notable Projects:

- Upgraded Servers
 - Upgraded from 2012 to 2025
 - Established backups, tested recovery time, built disaster recovery documentation.
 - 6c 1.8Ghz to 8c 3.2ghz for 25\$ a server, which also increased RAM speed from 1666 to 2166
 - Fresh CMOS and RAID batteries
 - Upgrade TPM from 1.3 to 2.0.
- Built Automation Server
 - Setup automation infrastructure for our tableau developer.
 - Setup Proxmox as hypervisor with PCI passthrough.
 - Ubuntu Vm running n8n docker container and Ollama.
- Implemented log ingestion into CrowdStrike SIEM
 - The goal of this project was to protect Clarus from the System Admin role.
 - Crowdstrike comes with many included data connectors and parsers for services I use such as Okta.
 - Ingesting network logs from Ubiquiti required creation of custom parsers and using generic data connectors. I used AI to build the custom parser and it works.
- Developed security maturity
 - Email security: Published DNS security records, implemented Egress.
 - Endpoint: Switched from Darktrace EDR to Crowdstrike Complete MDR, saving money and getting a managed solution.
 - Network security: Content filtering, safe DNS, Ubiquiti uses zone based firewall for network segmentation, IDS/IPS.
- Vendor Review
 - Reducted waste by 45K, approximately 18.5% of my budget.

Beyondthebit MSP – Site Lead; Dallas, Texas

- Responsible for 6 clients with 1000+ total combined employees
 - Handled tasks associated with various roles including System Administration, Networking Administration, Desktop Support, and Technical leadership.

Familiar Products and Technologies:

- Kaseya – AutoTask, Datto, & ITglue
- Microsoft - Client, server, cloud, on-prem
- Ubiquiti & Cisco

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EDUCATION

Collin College | Associate – Computer Networking | Frisco, TX | Dec 2025

- Vice President of the Computer Science & Engineering Club; organized events such as CCNA Bootcamp with Cisco Press Authors.

Collin College | Associate – Cybersecurity | Frisco, TX | Dec 2023

ACADEMIC CERTIFICATIONS

Collin College | Integrated Networking Cloud Technician | Aug 2025

Collin College | Windows Administrator | Aug 2025

Collin College | Networking Systems Professional | May 2025

Collin College | Datacenter Technician | May 2025

Collin College | Cybersecurity Infrastructure Technician | Aug 2023

INDUSTRY CERTIFICATIONS

Cisco | Cisco Certified Network Associate | Jan 17, 2025

IN-PROGRESS CERTIFICATIONS

Certified Wireless Network Professionals (CWNP) | Wireless Network Administrator

SKILLS & INTERESTS

Skills: Problem-solving, team collaboration, patience, and customer service

Interests: Radio, hardware configuration/optimization, collecting cables