



#### This won't work.

Well, why not? I worked hard on this **and** it is what was asked.



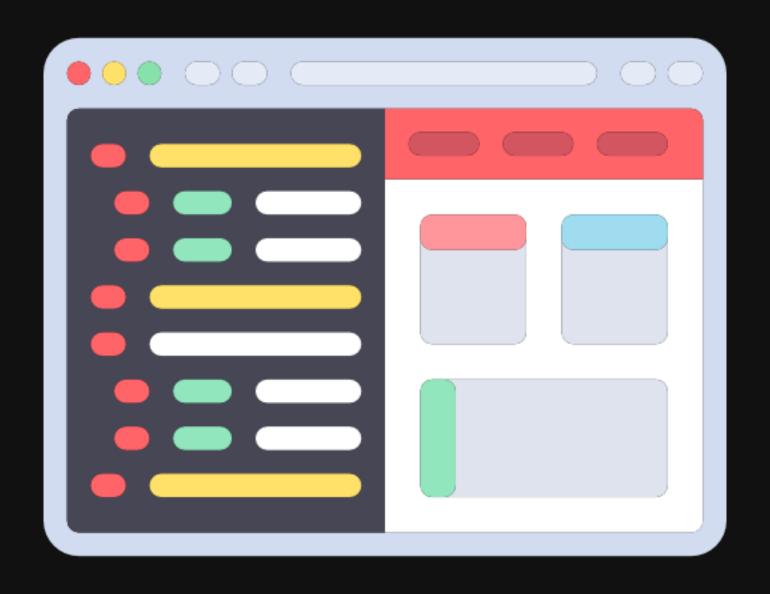
#### So, did you finish Feature X?

No...but that's not what I wanted to talk about...



#### Did you hear about nuthing.js?

Great, yet another thing I need to go learn.









## Otrentmwillis

# CARING FOR YOUR FELLOW DEVELOPERS





## !('caring' in nature)

# "I respect my limitations, but I don't use them as an excuse."

Lord Mhoram, The Chronicles of Thomas Covenant

### (CODE) REVIEWS

# "Crafting Better Code Reviews" Vaidehi Joshi

# "Crafting Better Code Reviews" The harder things - but the most important Vaidehi Joshi





#### Be Mindful of Your Tone

### Your Tone Can Impact Your Work

### Ask For Feedback

#### Communication Is Fluid, Not Static

# Challenge: Ask For Feedback From One Person

#### Ask questions often Explain frequently Never decree

This won't work.

Can you explain why you approached it this way? I'm not sure this will work because...

#### Ask questions often Explain frequently Never decree

# Make Opportunities For Praise

#### 1:1 MEETINGS

#### Be Flexible With Your Time

### Psychological Safety

#### Promote Psychological Safety

"The most important thing in communication is hearing what isn't said."

Peter F. Drucker

#### Help Without Being Asked

#### So, did you finish Feature X?

I have something I'd like to talk about, but is there anything you'd like to discuss first?

#### Caring Goes Both Ways

# Small Annoyances, Become **Big Problems**

# Go For A Walk

@trentmwillis #FluentConf

#### DAY-TO-DAY



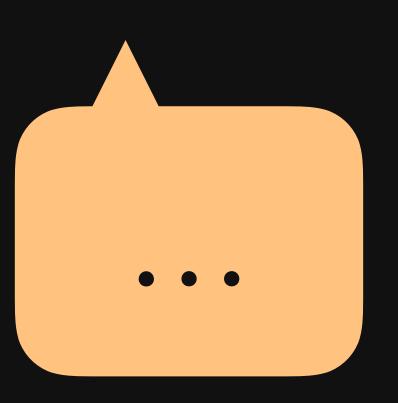
#### Did you hear about nuthing.js?

How was everyone's weekend?

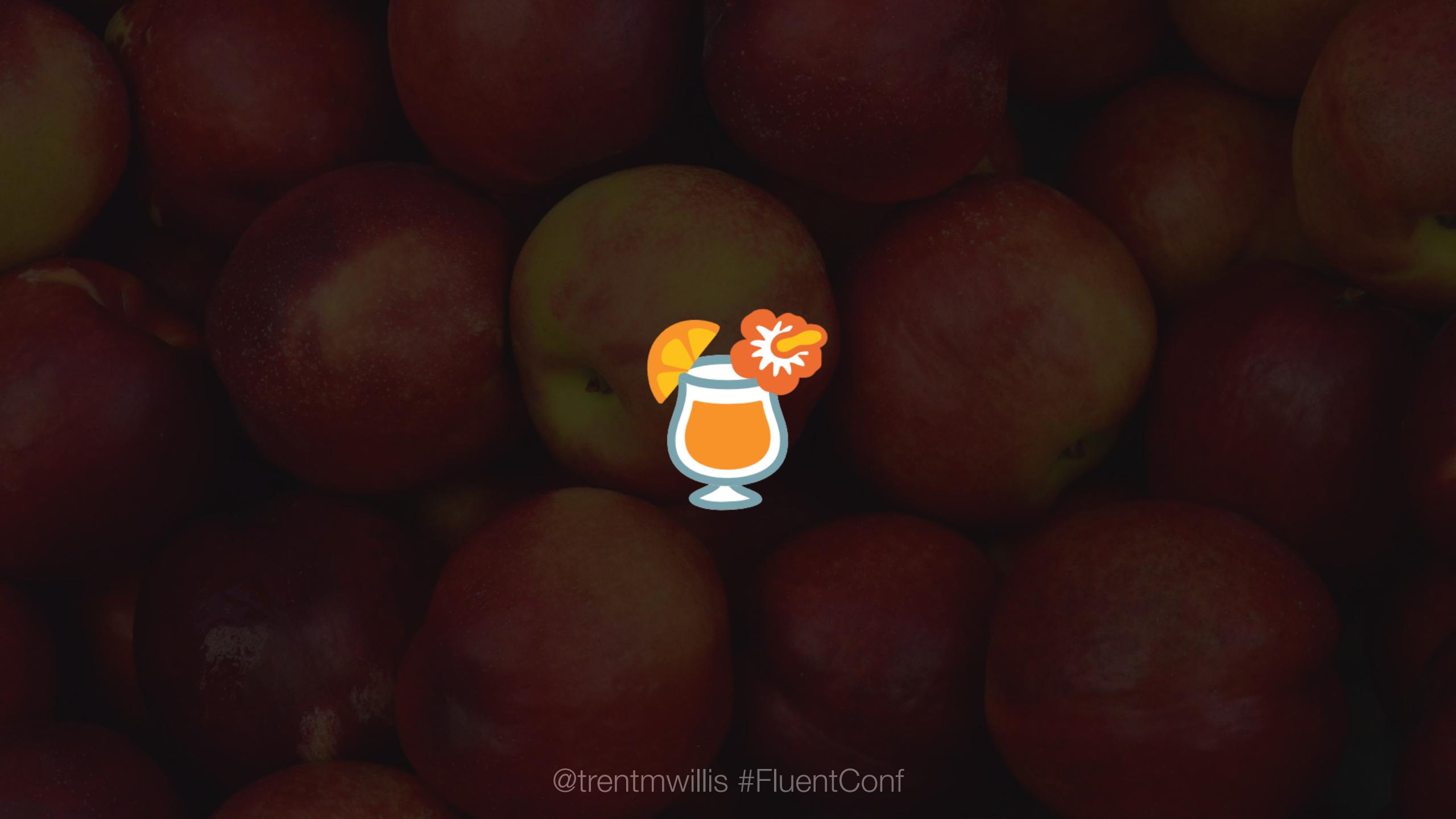


### "You don't need a plan; you just need to be present."

Bob Goff, Love Does



Hey, you doing okay? Anything you want to talk about?



#### Be Available + Be Open

### Be Available + Be Open Build Trust

## Be Available + Be Open Build Trust + Confidence

### Be Available + Be Open + Be Encouraging Build Trust + Confidence

"Great things in business are never done by one person. They're done by a team of people."

@trentmwillis #FluentConf

Steve Jobs



