Trenton Carter
IT Support & Cybersecurity Student

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Professional Summary

Driven Cybersecurity and IT Support Student with hands-on experience managing secure enterprise systems across 13 clinical sites. Skilled in Active Directory, Microsoft 365, and endpoint security, with practical exposure to network segmentation, incident response, and data protection. Eager to apply analytical and technical expertise in a SOC Analyst or Junior Cybersecurity Analyst role.

Technical Skills

Security & Analysis: SIEM (Splunk), Incident Response, Log Analysis, Threat Detection, Vulnerability Scanning, Risk Assessment
Tools & Systems: Wireshark, Nmap, Kali Linux, Burp Suite, Nessus, Active Directory, Microsoft 365, Azure AD, YubiKey MFA, BitLocker
Networking & Scripting: VLANs, VPNs, pfSense, VoIP Systems, Python, PowerShell, Bash
Soft Skills: Communication, Problem Solving, Leadership, Team Collaboration, High Work Ethic

Work Experience

Information Technology Intern | May 2025 - Present
Centerville Clinics, Inc. | Fredericktown, Pennsylvania

- Resolved 100+ helpdesk tickets across 13 clinic sites, improving response time and overall end-user productivity.
- Provisioned and decommissioned 50+ user accounts in Active Directory, Microsoft 365, and Azure AD, ensuring secure, efficient access management.
- Enrolled 50+ employees in Microsoft Entra MFA with YubiKeys, strengthening the organization's identity and access security posture.
- Deployed and decommissioned 100+ laptops/desktops, imaging Windows 11 with BitLocker encryption, joining each to the domain for data protection and compliance.
- Assisted with VLAN setup for new security camera systems, VoIP switch troubleshooting, and upgrades to ESI, Cansec, and UniFi access control/security systems, enhancing both physical and network reliability.

Clerk Typist | Jun 2024 - May 2025
Centerville Clinics, Inc. | Fredericktown, Pennsylvania

- Spearheaded digitization of 1,000+ sensitive records (board minutes, union contracts, HR files) into structured SharePoint directories, improving retrieval speed for executives and compliance teams.
- Ensured secure handling of confidential records under HIPAA and organizational privacy policies, reinforcing regulatory compliance.
- Designed and maintained access-controlled folder hierarchies, reducing unauthorized access risk and enhancing audit readiness.
- Assisted IT with VoIP switch installations and CAT6 cabling, improving communication reliability across clinical sites.
- Supported desktop/laptop lifecycle management—tagging, imaging, scrapping, and secure SSD/RAM removal—to preserve data integrity and streamline Asset Tiger tracking.

Education | Aug 2022 - Present

Wittenberg University
B. A. Computer Science with a Concentration in Cybersecurity
Minors: Business
Courses: Computer Programming l, Intro to Cybersecurity, Prin of Computer Organization, Computer Programming II
GPA: 3.3
Student-Athlete, Wittenberg University Football – Built leadership, teamwork, and discipline balancing athletics with academics.
Iron Tiger Award – Football Strength & Conditioning Leadership Award

Projects & Achievements

- National Cyber League (NCL) Fall 2025 — 644th out of 7,816 nationally. *View Score Report*
- Cybersecurity Portfolio *View Portfolio* — GitHub repository that includes cybersecurity projects.