**Brendina Barreto**

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**Professional Summary**

* **7+ years** of IT Experience in Application Support (Production support), DevOps. Administration of Weblogic, Iplanet, Oracle fusion middleware(SOA,OSB) on Solaris, AIX, Linux and Windows.
* Good experience in troubleshooting, installation, configuration and administration activities for **WebLogic 11g**
* Experience in creating Domains, Servers, Clusters, Diagnostic Modules, Coherence Servers, policies and users from console.
* Involved in configuring JMS Concepts which include Queues, Topics, Connection Factories, Destinations, Bridges etc.
* Experience in **JDBC, JMS, JNDI** and configuring Node Manager
* Good experience in deploying applications on WebLogic SOA and OSB.
* Deploying applications **(JAR, WAR a**nd **EAR**) and related troubleshooting in clustered environment using Admin console.
* Knowledge of deployment of various applications (WAR, JAR, EAR) on BEA Weblogic and Oracle fusion Middleware SOA via admin console, Weblogic Command Line Deploy tool and Hudson
* Worked on Load & Performance Testing for OSB/SOA, Weblogic domains and Vordel.
* Knowledge of using Memory Analyzer, GC Viewer and Samurai to analyze heap and thread dumps.
* Experience in Installation and Configuration of iplanet Web servers.
* Experience with SVN and in build and deploy using CI tools as Hudson, Jenkins.
* Knowledge and experience in GIT, Dockers and Chef.
* Experience in implementing WebLogic patches, updates, and fixes as necessary
* Knowledge of SOA BPEL and OSB proxies and business services creation.
* Knowledge of working with SB console & EM console.
* Experience in **Shell scripting, and WLST** in Red Hat Linux**.**
* Experienced in setting up **Splunk** for logging, reporting and alerting from application logs.
* Configuring and managing secured environments using **SSL** and **Certificates**.
* Debugging the errors and fixing of the problems encountered during the different phase of the Production System life cycle.
* Flexible and versatile to adapt to any new environment and work on any project skills.
* Moderate work experience on TcServer(tomcat), apache and Alfresco
* Monitoring XML messages using Vordel Xml Gateway.
* Experience in trouble shooting issues under extreme pressure conditions and time constraints.
* Worked closely with development and testing teams to implement fixes in Testing and Production environments.
* Performance and availability monitoring using Mercury BAC, BMC Patrol, OEM, Hyperic.

**Professional Experience**

* Working for **Accenture Services Pvt. Ltd** as Advanced Application Engineering Specialist from June 2009 to Till Date.

**Educational Qualification**

* B.E (Computer Engineering) from Goa College of Engineering (Goa University) with Distinction.

**Technical Skills**

**Operating System :** Windows, AIX , Sun Solaris, Linux

**Application Server :** WebLogic 9.2 , 11g, VMware Vfabric tcserver

**Web Servers** : Iplanet, Apache, Sun One WS

**Databases :** Oracle 11g

**Programming Languages**  **:** Java, SQL

**Scripting Languages** : Shell, WLST

**Middleware Technologies** **:** Oracle OSB 11g, SOA11g, Vordel gateway 6.1.2

**Thread/Heap dumps Analysis** : Memory Analyzer, Samurai, Jrockit Mission Control

**Application monitoring tool :** OEM, Nagios, Hyperic, System Pulse, BMC Patrol,

Mercury BAC

**Application worked on :** Actuate, Alfresco, Portals, Vordel

**CI Tools :** Hudson, Jenkins

**VCS Tools** : SVN, GIT

**CM Tools**  : Chef

**Other Tools :** Toad, SQL Developer, BMC Remedy, Service Now

# Projects Profile

1. **AT&T**

# Project # AT&T Online Services

**Client** : AT&T Online Services  September 2009– March 2013

**Team Size** : 6

**Environment** : Weblogic, Iplanet WS , Sun One WS, BMC Patrol, BMC Remedy, Mercury BAC monitoring tool, Site Minder, Connect direct

**Role** : Weblogic/iPlanet Admin, Production Support

**Description** : Online services was a suite of servicing and ordering application for Bellsouth 9 states. Servicing applications had customer end users and the ordering apps had customer and customer rep end users. Totally 25 applications were supported; 10 were mission critical with 24/7 uptime

**Responsibilities:**

Production Support

* Day to Day application support. Supporting mission critical web based & mobility applications running on UNIX systems targeting a 24x7 environment focused on 100% system operational uptime.
* Outage Management (worked as a Technical Outage Manager and Resolution Manager) & Outage prevention by being proactive.
* Analysis on user reported issues.
* RCA and fix for batch job failures.
* Handling production releases and Supporting maintenance activities
* Worked on Configuring/maintaining Disaster recovery envt. Handling DR Related activities.
* Client value creation and implementation. (Proposed/Implemented Shutdown of Application, Retirement of servers batch jobs, DB User ID’s)
* Problem management and Change management using BMC Remedy
* Creation of necessary documentation to support. (Job Aids )
* Shell Scripting to monitor systems. Reduced Effort/ Proposed/implemented ideas which saved time.
* Performance and availability monitoring using Mercury BAC and BMC Patrol.
* Involved in Managerial work – Managing resources and their work, meeting deadlines, creating necessary company level documentation, Managing release work.

Infrastructure/Admin Support

* Worked on Weblogic & iPlanet installation, configuration and administration activities on various OS environments such as Solaris & AIX.
* Worked on troubleshooting issues related to weblogic.
* Performed all admin related work; Creating Domains, Servers, Clusters, policies and modifying startup scripts. Experience in using WebLogic.Admin, WebLogic.Deployer and WebLogic.Server commands.
* Involved in configuring JMS Concepts which includes Queues, Topics, Connection Factories.
* Worked on configuring node manager.
* Configuring & Monitoring of Data Sources and Muti Data Sources.
* Apply Patches in Weblogic via bsu utility
* Knowledge of deployment of various applications (WAR, JAR, EAR) on BEA Weblogic via admin console and Hudson
* SSL certificate renewal for weblogic & iplanet
* Migrating weblogic 8.1/9.2 Apps to WLS10.3 and iplanet from iws6.x to iws7
* Java Upgrade for AIX & Solaris
* Shutdown/retirement of weblogic, iplanet, siteminder
* Performed necessary static content changes, config changes for iplanet.
* Basic siteminder and LDAP administration techniques.
* Installation of the voltage toolkit on the servers
* Worked on Connect Direct Configuration mainly for transferring files between Unix box and mainframe systems.
* Involved in troubleshooting production issues and in escalating the issues as per the requirement.
* Experience in trouble shooting failed mission critical production systems under extreme pressure conditions and time constraints.
* Worked closely with development and testing teams to implement fixes in Testing and Production environments.

# Projects Profile

1. **Softcard acquired by Google**

# Project # Softcard mobile wallet

**Client : Softcard May 2013– February 2015**

**Team Size :** 20

**Environment :**  Red Hat Linux, Oracle WebLogic 11g, Tcserver,

Oracle OSB, SOA Suite, Vordel XML Gateway, Oracle 11g, SVN, Jenkins

**Role :** WebLogic/SOA Administrator, , DevOps

**Description : :** The Softcard mobile wallet is a mobile application which can be the replacement of physical Credit/Debits cards and wallet, fundamentally changing how you shop, pay and save all with your phone. It can be used for payments in partnered merchants where point of sale NFC device is in operation**.** Wallet server will maintain the wallet customer/user profile information and interact with other components of application to provide requested data.  The complexity behind the Mobile Wallet (Secure Element, TSM) should not be visible to the user. The design of the Mobile Wallet and its enabling hardware/software components must ensure a simple user experience.

**Responsibilities:**

* Installation, Configuration, Troubleshooting, Maintenance and all administrative tasks for WebLogic Server, OSB and SOA
* Troubleshooting the various issues in Oracle fusion Middleware components.
* Responsible for installing SOA/OSB/WLS Patches from lower Environments till PROD
* Configured JDBC Connection pools, data sources for Oracle database, JMS Configuration and node manager on Oracle WebLogic server.
* Performing deployments via SB console and Hudson and for SOA services in Enterprise Manager Console.
* Worked on Thread dump and Heap Dump analysis using the tools Jrockit Mission Control/Memory Analyzer to identify the issues.
* Analyze garbage collection using GC viewer
* Done code deployments and code builds on Linux and application deployments on WebLogic server in stage mode.
* Knowledge of deployment of various applications (WAR, JAR, EAR) via admin console, Hudson, Weblogic Command Line Deploy tool
* Source code repository management like repository creation, branching, tagging, user access rules creation and writing SVN hooks scripts for check in rules.
* Installation, Configuration, Troubleshooting & Maintenance of Tcserver.
* Monitoring of application with different monitoring tools like OEM and Hyperic and troubleshooting of issues.
* Monitoring and supporting apache web servers and vFabric tc Server
* Monitoring and maintaining Vordel gateway.
* Handling alerts and issues related to Vordel gateway.
* Performing maintenance activities for apache web servers, vFabric tc Server and Vordel gateway.
* Played a role of Incident Manager and handled priority bridges and communications. Aware of the SLA process in the support mechanism and also escalating the issue accordingly
* Involved in preparing the RCA for the critical issues which had production impact from the weblogic/platform layer

# Projects Profile

1. **Kaiser Permanente**

# Project # Revenue Capture

**Client : Kaiser Permanente, CA, USA April 2015– Till Date**

**Team Size :** 8

**Environment :**  Windows 2008, System Pulse, Optum Claims Manager, SQL, Oracle 11g &12c,

**Role :** Application Administrator

**Description :** Optum Claims Manager is used by hospitals for scrubbing/validating insurance claims. Claims are sent to claims manager by the main health care system and are sent back with updates after being validated.

**Responsibilities:**

* Primary Infrastructure administrator in a client facing role for Kaiser Permanente
* Up gradation of application to latest version which involved getting engaged with DBA for oracle migration from 11g to 12c
* Oracle 11g & 12c installation on windows
* Installation of adhoc updates on the application
* Maintenance of the servers.
* Performance Tuning for the application
* Involved with new requirements, taking decisions and analysis on changes required, managing all changes for the application & servers.
* Working with business and co-ordination between various teams ( PM, vendor, DBA, wintel, Offshore teams, etc)
* Performing upgrades, installations. and all maintenance work
* Handling Production outages and ensuring resolution
* Worked with other teams on weblogic admin work along with Jenkins and SVN . Assisted in routine activities as well as in issues.

# Personal Details

**Interests:** Organizing events, travelling, reading Novels

**Date of Birth:** 19th May, 1987

**Work Status:** H1B

**Achievements:**

* Rising Star Stellar Award CMT DU award in 2011 for contributions in automation and project delivery in Accenture.
* Shining Star Stellar Award for CMT DU in August 2013 for significant contribution in troubleshooting critical production, infrastructure issues and excellent commitment towards project deliverables in Accenture.
* Quality Award in 2012.
* Best Team award in 2012. (AT&T)
* ACE(Accenture Celebrate Excellence) award winner for Business( client champion) in 2016
* Provided trainings in RDBMS , Weblogic & unix in DU
* Fluent in English, Hindi and Konkani languages. Basic knowledge and understanding of Portuguese.