**I R Y N A K N Y A Z Y E V A**

Cell phone: 908.723.4535

Email: [iryna.knyaz@gmail.com](mailto:iryna.knyaz@gmail.com)

[www.linkedin.com/in/irynaknyazyeva](http://www.linkedin.com/in/irynaknyazyeva)

**QA ANALYST**

**SUMMARY:**

* Experienced with testing network, hardware, operating systems and Web/Mobile applications
* Perform Acceptance, SAT, UAT, Regression, Functional, Compatibility, UI and Usability Testing cross Windows/Mac and Android/iOS/Windows platforms including Virtual environment
* Automate Test Cases, Test Suites for Acceptance and Regression Testing using Selenium
* Experienced working in environment with different types of Software Development Life Cycle and Software Testing Methodology (including Waterfall, Agile, Scrum, etc)
* Very good on writing test documentation such as Test Plans, Test Cases, Test matrices, Check lists
* Knowledge of and work experience with gathering, analyzing technical documentation for inconsistencies, ambiguities, incomplete requirements
* Manage found and fixed issues/defects and create various Test Progress/Satus/Reports based on the Project needs
* QA experience with software and devices for analytical analyses
* Excellent analytical, communication, and problem-solving skills
* Communicate effectively and closely with Development and Product teams to ensure all relevant and agreed aspects of Product are implemented and checked
* Flexible, Reliable, Positive person working both independently and as a strong team player
* Languages: Russian, Ukrainian
* US Green Card holder

**TECHNICAL SKILLS:**

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| **Platforms**  Windows, MAC OS X, UNIX | **Mobile Platforms**  IOS, Android OS, Windows |
| **Test Automation**  Selenium IDE, Selenium Webdriver, QTP | **Virtualization**  VMware Workstation |
| **Programming**  HTML, XML, JScript, Ruby, Unix/Command  Line, Java, SQL | **Test Manager Tools**  Microsoft Test Manager, SharePoint, Testlink, Jenkins |
| **Database**  Oracle, MySQL | **Web Testing Tools**  Firebug, Fiddler, XPather |
| **Bug Tracking**  Bugzilla, Elementool, Jira, MTM | **Browsers**  Chrome, Firefox, IE, Safari, Opera |
| **Office Tools**  Microsoft Office, Microsoft Outlook,  IBM Lotus Note |  |

**PROFESSIONAL EXPERIENCE:**

*New York Life Insurance Company, Sleepy Hollow, NY 08/2015 – Present*

**Software QA Analyst/Tester**

* Test site Functionalities, Content and Rule Validation for Insurance applications (varieties of Life, Disability, Professional, Hospital Insurance plans, etc) on multiple platforms (PCs - Windows, Mac OS X; Mobile – iOS, Android)
* Perform Functional, Regression, Build Acceptance, End-to-End Testing, UAT on multiple browsers (Chrome, Firefox, IE, etc)
* Run Compatibility and UAT on different combinations OSs and Browsers using Virtual environment
* Automate Test Cases, Test Suites for Build/Release Acceptance and Regression Testing using Selenium
* Gathering, Analyze of Business and Client requirement documents for creation and execution Test Plan, Test Scripts, Test Cases and User Scenarios to provide optimal end-to-end test coverage
* Report issues and keep track already fixed through Jira
* Created Test Result Reports and Issue Tracking Tickets for Project Manager
* Collaborate with Business Analysts, Developer team and the Client to determine appropriate test strategies/procedures and solutions

*Deloitte Consulting LLP, Camp Hill, PA 05/2015 – 07/2015*

**Software QA Tester**

*Project for Pennsylvania Department of Public Welfare*

* Ran System, Integration, User Acceptance Testing and TFP for Applications of Administrative Usage (Human Resources) for Win/Mac and iOS/Android/Windows platforms
* Performed Back-end Testing using SQL queries
* Prepared Test Data based on Test Scenarios and Use Cases
* Created and executed detailed Test Cases for Web and Mobile Testing in MTM
* Reported found issues in Bug Tracking System and Perform Regression Testing for fixed defects via MTM
* Analyzed expected behavior of app and test results based on requirements
* Participated in status meetings to make sure that testing and development teams are coordinated to report and resolve defects, if any, as well as escalate and react to risk that may arise during test execution

*Los Altos Software Testing House Corp., Los Altos, CA 04/2013 - 04/2015*

**Software QA Engineer**

*Project:* Social network site - web applications with over 27 million subscribers with clearly identified interests in activism. The applications help people and nonprofit organizations to create, publish, promote online petitions and collect signatures

* Wrote and executed test cases and test scenarios for member's daily activities
* Performed Compatibility Testing (cross-platforms- Win/Mac and iOS/Android/Windows, cross-browsers, cross- diff. types of Internet connections, etc)
* Ran Functional, Regression, and Usability testing on various mobile devices: iOS, Android, Windows
* Developed and Automated Test Cases, Test Suites for Regression Testing (via Selenium)
* Maintained and updated Test scripts for Automated Build Acceptance Testing
* Tested the calls to web services to make sure correct data is sent to back-end via web developer tools
* Analyzed log files using Unix Command line
* Reported defects into Bugzilla bug tracking database
* Took part in the weekly QA status meetings discussing the findings, bug fixes, latest builds; sent the status reports to QA manager

*Project:* Native mobile application (learning game) developed to train memory, attention, and key cognitive skills through scientific games (available in App store, Play store)

* Performed Functionality testing for Mobile app such as New user experience and Registration, Navigation, Reward system, etc on iPhones, iPods touch, iPads, Android smartphones, and tablets
* Created and executed detailed Test Cases for the assigned modules
* Performed Usability testing (accessibility of different games, screen size, buttons, etc.)
* Validated Compatibility and Application Functionality on Android and iOS platforms
* Ran Perform testing for different local service providers
* Tested application behavior under various interruptions: battery strength (full/medium/low), incoming calls, SMS, video calls, etc
* Performed Smoke, Regression testing of weekly builds (Agile)
* Actively participated in regular QA team meetings to discuss testing process and suggest improvements to the application design and features

*Project:* Mobile application (iOS and Android) developed to integrate the Family member’s locations along with Social network features

* Created and executed Test Cases for the application components (Registration, Messaging, Events, Places)
* Performed Functional, Compatibility and Integration testing
* Executed Smoke, Build Acceptance and Regression test suites for numerous builds
* Analyzed software failures, reported issues to Bug Reporting System
* Ran Bug verification testing
* Performed compatibility application testing using different mobile devices and Android Virtual Device installations
* Participated in regular project team meetings to discuss testing process, business requirements, and assignments
* Communicated with QA team members and developers to resolve testing issues

*Institute for Single Crystals, National Academy of Sciences of Ukraine, Ukraine 2004 - 2013*

**QC / QA Engineer**

* Tested the application (Web and Mobile - iOS and Android) designed to combine and manage analytical data of 1200+ new substances
* Created and executed Automated Test Cases for Build Acceptance Testing (via Selenium IDE)
* Ran Functional, UAT, Compatibility and End-to-End Testing
* Reported and kept tracking found Defects
* Performed Regression testing for fixed issues
* Developed and validated of quality control methods of substances using an appropriate analytical techniques
* Implemented new methods and monitored of quality of routine analysis
* Designed of forms for recording, evaluation, and reporting of reproducibility and reliability data
* Participated in regular status meetings testing and development teams
* Prepared of support documentation, reports and certificates of product quality

**EDUCATION:**

N. Karazin Kharkiv State University, Master of Science with honors

**EXCELLENT REFERENCES AVAILABLE UPON REQUEST**