**VIKTORIIA KOTELNYTSKA**

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**QA TESTER**

**SUMMARY:**

* Experienced in testing web-enabled, mobile, client-server, database applications and different types of hardware devices
* Background in economics, marketing, insurance, risk analysis and management
* Excellent knowledge of Software Development Life Cycle
* Experienced in software testing methodologies
* Expertise in test documentation: test plans, test suites, test cases, test matrices writing
* Basic knowledge of automation testing tools of Selenium WebDriver
* Working knowledge of Agile Scrum process and Waterfall testing methodology
* Proficient in Functional, Regression, Smoke, Sanity, Compatibility, Exploratory, Cross-browser/platform, Acceptance, Boundary, Stress, Load, Performance, GUI, Usability testing
* Experienced in writing Test Plans, defining Test Cases, developing and maintaining test scripts, analyzing the results of scripts, interaction with developers in fixing the errors.
* Strong team player with ability to work productively in a team as well as individually
* Excellent analytical, problem solving, decision-making and presentation skills with ability to manage activities in a fast paced team environment
* Ability to handle a great variety of tasks simultaneously, and solve complex problems with excellent judgment and decision making skills
* Excellent time management skills, strong work ethic and the ability to take on multiple roles
* Expert at understanding any level of Math, possession of excellent Scientific skills in research and statistics
* Very focused and able to educate myself and others in short period of time thriving to the needed goal
* Enjoy learning new technologies and challenging concepts and implement them
* Language: English, Russian, Ukrainian
* US Green Card holder

**TECHNICAL SKILLS:**

Platforms: Windows 10/8/7, Mac OS X, Linux

Mobile Platforms: IOS, Android OS

Programming: HTML, CSS, SQL, JavaScript, XML, Java

Virtualization: VMware, VirtualBox

Bug Tracking: Jira, Bugzilla, Mantis

Test Automation: Selenium IDE, Selenium Webdriver

Other: Android Studio, Firebug, Charles debugging, aLogcat, Chrome developer tools, Fiddler, MS Office

**WORK EXPERIENCE:**

**06/13 – Present Software QA Tester, LASTH Corp., Los Altos, CA**

**Project: web based SaaS application, human resource management solution (HRMS)**

* Analyzing the application structure, components, requirements, flows, and gathering all collected information to the test plan.
* Learning all documentations and information about this type of application, learning the competitor’s applications.
* Performing exploratory testing to learn the application's behavior.
* Comparing the test application with others similar SaaS application on the market.
* Creating and executing test cases, test suits and check-points.
* Running functional, GUI, regression and release acceptance testing.
* Discussing the features and issues with Lead QA Manager and the testing team.
* Running localization testing with verifying the application's behavior under foreign languages
* Performing cross-browser testing on Windows, Mac in Chrome, Firefox, MSIE, Safari, Edge, Opera
* Reporting defects in a bug tracking system.
* Tracking the reported defects and verifying the fixes.
* Reporting feedback, reviews and suggestions for improving the application, and discussing all possible improvements with QA Manager and testing team.
* Participate in meetings with the team, discussing the progress of developing and testing.

**Project: Android Payment technology that is implemented on Android devices NFC enabled**

* Analyzing and preparing special required environment for Google Android Payments in-app Checkout with Uber
* Installing and exploring the software applications on Android devices with the latest Android versions that are NFC enabled
* Performing Exploratory Functional Testing with executing Test Cases according all requirements
* Providing Android Payment Method for Testing Application
* Providing full descriptions and all video / photo attachments for each Testing Stage
* Observation and reporting of Application behavior for each Testing Stage
* Generating the Device Log report using software features for each test

**Project: Hardware and Software of wireless rearview camera and application for receiving the streaming video of camera frame**

* Testing Hardware and software of one of the latest automotive technology
* Performing mobile and regression testing
* Installing secure Camera Frame and intelligent Car Adapter in the car and the interactive Pearl App on mobile device running Android 7, connecting all together wirelessly and performing exploratory testing of the Camera View video streaming on smartphone.
* Analyzing issues of software behavior and discussing with other testers in Team and Managers to find solutions and to improve software for the next release.

**Project: Educational Platform for K-6th grades students:**

* Analyzing requirements and specifications for Functional testing of application for tablets and personal computers that are based on a modular and progressive spiral learning system
* Performing Usability and Exploratory testing with completing tasks
* Providing detailed feedback with completing survey of each Test cycle based on exploratory notes

**Project: Secure Browser Application that allows customers to securely connect, synchronize and activate connected devices and services that empower enterprises and consumers to live in a connected world:**

* Testing the online secure service that helps to secure company data that is stored on their personal pc
* Performing Exploratory testing of Secure Browser with specified web sites
* Reporting of each issue that occurred during the Test Cycles with detailed descriptions, attachments and crush logs specified for this application
* Creating Cross-Browser Matrices for Functional testing and investigating dependency of each issue
* Monitoring all previous releases of the application, requirements, known issues, fixes and discussions

**Project: Secure Mailing Service Application:**

* Creating and collecting different types of testing data to provide it for testing cycles
* Performing Exploratory, Cross-browser testing to compare Test results
* Reporting all found issues according requirements and in specified environment

**2009 – 2013 Manager, 4Service Company, Poltava, Ukraine**

**2006 – 2009 Manager, AIG Life Insurance Company, Poltava, Ukraine**

**EDUCATION:**

2013 Software QA Tester Online Courses, Los Altos, CA, US

2013 Software Tester Online Course, Lviv IT School, Poltvava, Ukraine

2013 Software Tester Online Course, Udemy, Poltvava, Ukraine

2008 BS in Marketing, University of Economics, Poltvava, Ukraine

**References available upon request**