**RESUME**

**HARI PRASAD.B Phone: +1-480 524 2919**

**WebLogic Admin E-Mail:** [hariprasad009@gmail.com](mailto:hariprasad009@gmail.com)

**Objective**

Challenging environments to improve career prospects in Higher Level and contribute to the growth of the organization. Prefer to take up challenging position in System administration.

**Educational Qualification**

* + **Bachelor of Technology** with **70.30%** from Sri Venkateswara University, Tirupati, AP, INDIA.
  + **Intermediate** with **69.00%** from board of Intermediate education, AP, INDIA.
  + **10th** with **55.00%** from board of **SSC**, AP, INDIA

**Summary**

* Having more than 8 years of experience in WebLogic **Server Administration** Experience on Communicating and Coordinating with clients
* Around 3 years of experience in SOA Suite Administration.
* Having good knowledge on Solaris and shell scripting.
* Having fair Experience in **MQ (IBM)** Administration.
* Good interpersonal skills, committed, result oriented, hardworking with a quest and zeal to learn new technologies.

**Professional Experience**

* Working as a Technical Lead (Middleware Administrator) for **Tata Consultancy Services** from November 2014 to till date
* Worked as a Senior Associate (Internally designated as Associate Operational Manager) for **Cognizant** from Feb 2009 to November 2014.
* Worked as Senior Specialist Systems for **HCL** **COMNET** from June 2008 to Jan 2009.
* Worked as Software engineer for **Birla Soft India Pvt Ltd** fromAugust 2007 to June 2008.

**Strengths**

* Achievement oriented with excellent people management skills and an ability to manage change with ease
* Proven Strength in problem solving, analysis.
* Sincere worker and a willing learner, Confident & Optimistic.

**Computing Skills**

###### OPERATING SYSTEMS : Windows-XP, 2000, Solaris 9/10, Linux 9 and 10.

###### DATABASES : Oracle 9i/10g.

###### WEB DEVELOPMENT : Servlet, JSP, HTML.

###### APPLICATION SERVER : BEA Weblogic8.1, 9.2, 10.3, 11g, Tomcat 8.0.x, Oracle Fusions Middleware 11g Administration, Oracle BTM Server,

* + - * **WEBSERVER :** Apache 2.0, 2.2 and Iplanet 6.1, IIS 6.5 and 7.0
      * **Tools /Technologies :** UC4, Site Scope, Wily, Shell Scripting
      * **Deployment Tools :** Cruise Control, Lunt build
      * **Repository tools :** Start Team, SVN, perforce,

**Job Description & Working Strength:**

* Around 8+ years of IT experience in Weblogic Application server administration on UNIX, Red Hat LINUX, SUN Solaris, IBM AIX and Windows 98/2000/NT/XP environments.
* Experienced in various versions of Oracle WebLogic servers like 8.1, 9.2 10g and 11g
* Experience in Installing, Configuring and Administering WebLogic Server on various multiple Operating Systems.
* Experienced with different operating systems including Red Hat Linux, Sun Solaris 8, 9 and 10, Linux, and Windows (2000 and 2003).
* Deploying various WAR, JAR, EAR and J2EE applications on managed servers and in clustered environment using Console or auto deploying scripts.
* Experienced in supporting different IT processes followed by ITIL framework
* Experienced in creating, configuring and tuning domains, managed servers, nodes, node mangers, clusters in WebLogic application server for performance including troubleshooting and maintenance.
* Installing and creating SOA and OSB Domain as per the project requirements.
* Strong knowledge of JDBC Connection Pool configuration with MySQL, SqlServer and Oracle.
* Strong knowledge of server performance tuning involving Thread Dump Analysis and Memory leaks to analyze the uneven server crashes.
* Expertise in writing scripts to handle complex automation/administration using Shell scripting.
* Expertise in configuring Web Logic Plug-ins for Apache Web Server and configured load balancing and fail-over solutions.
* Experienced with monitoring and analyzing resources, Standard logs, application logs and domain logs.
* Well versed with troubleshooting environment and application issues using BEA WLS support patterns as the standard methodology and provide root cause summary to application stakeholders.
* Expertise in Managing and Monitoring the JVM Performance by adjusting WebLogic heap size and garbage collection parameter and tuning JVM heap size to maximize the number of clients accessing the applications.

**PROJECT DETAILS**

**Project#1:**

**Duration: November 2014 to Today**

**Organization: Tata Consultancy Services**

**Client: Silicon Valley Bank**

**Environment: WebLogic, SOA, OSB version 11g, Oracle BTM, Coherence, MQ and Linux**

**Tools : Perforce, Service now, nolio**

**Description:**

Silicon Valley Bank is one of the major commercial bank for companies in Hardware, Software, Life Science & Healthcare, Venture Capital, Private Equity and Premium Wine industries. Silicon Valley Bank provides comprehensive services of Financing Solutions, Treasury Management, International Banking, Valuations, Funds Management, Private Baking, and Connections & Research to its clients worldwide.

**Roles and Responsibilities:**

* Installing WebLogic, SOA Servers, Apache, Tomcat and BTM Servers as per the project needs.
* Managing Environments like non production and Production
* Configure & Manage JDBC, JMS, JNDI, and SNMP as per the project requirements.
* Deploying the applications as per the business requirements.
* Create and analyze Thread Dumps
* Managing WebLogic Server Health Status.
* Configuring and Managing BTM Monitoring and scheduler.
* Providing End to End Support of Middleware Administration.
* Coordinating with different stake holders during the release days, setting up bridges, opening chat windows and inviting all the stake holders to provide one platform for communication among all.
* Mentoring onsite and offshore resources to meet client’s expectations by picking up problems, issues, user’s request and follow up till resolution.
* Regular sessions conducting to explain the application functionality and help troubleshooting any complex and high priority issues.
* ITIL process framework implementation in simplifying the process of support project by defining SLA’s and meeting goals and results with most effectiveness.

**Project#2:**

**Duration : (June 2013 to November 2014)**

**Organization : Cognizant Technology Solutions**

**Client : Tucson Electric Power**

**Environment : Java, Servlets, JSP, Weblogic 10.3, Solaris, UC4, Oracle CC&B 2.2**

**Tools : Advisor monitoring tool, UC4**

**Description:**

Tucson Electric Company is part of Unisource Company and providing Electric and Gas power to the consumers in Southern American states like Arizona. TEP Customer application is the product where we were involved in Billing for the Customer as per the Customer Service Agreement. Oracle Utility Tool Customer Care and Billing is used to generate the work flow as per the Bill Cycle. On Daily Basis Meter reads will be collected and sent for billing and Payment information will be recorded to the data base, and next bill cycle or meter read information will be sent to Field order to collect the information from the customer. TEP also has the Fixed network meter read where as CC&B can read the meter read for the Fixed Network meters using a third party toll called Itron MDM. Full Bill Cycle will be generated and utilized in this project as per the business requirements.

**Roles and Responsibilities:**

* Installing WebLogic Servers as per the CC&B requirements
* Managing Environments like non production and Production
* Installing, configuring, and administering of BEA WebLogic Application Server and Configuring WebLogic Server for CC&B product
* Configure & Manage JDBC, JMS, JNDI, and SNMP in WebLogic Server.
* Deploying the applications as per the business requirements.
* Create and analyze Thread Dumps
* Managing WebLogic Server Health Status.
* Configuring and Managing UC4 schedulers.
* Providing End to End Support of Middleware Administration.
* Coordinating with different stake holders during the release days, setting up bridges, opening chat windows and inviting all the stake holders to provide one platform for communication among all.
* Mentoring onsite and offshore resources to meet client’s expectations by picking up problems, issues, user’s request and follow up till resolution.
* Regular sessions conducting to explain the application functionality and help troubleshooting any complex and high priority issues.
* ITIL process framework implementation in simplifying the process of support project by defining SLA’s and meeting goals and results with most effectiveness.

**Project#3:**

**Duration : November 2010 to April 2013**

**Organization : Cognizant Technologies Solutions**

**Client : WYNDHAM RCI**

**Environment : Java, Servlets, JSP, Weblogic 10.1/11g, Solaris, SOA Suite and OSB**

**Tools : Cruise Control, Wily Monitoring Tool, SVN**

**Description:**

RCI-Wyndham Worldwide Corporation providing endless vacation retails (resorts), various hospitality products and services to individual consumers and business customers. This has a large testing environment and production environment with around 50 applications. The scope of the project is to provide testing services like system, integration and regression across these applications. Provide patch/release deployment & technical integration support. Provide support on debug and fix of the problem root cause. Perform performance test automation. Help the client mature its testing & overall processes to reduce the rework cost and to improve service delivery.

**Roles and Responsibilities:**

* Responsible for deployment of patches/releases for a set of applications using WebLogic 10.3 as application server on Solaris/ Linux platform.
* Building a new application released by developers into the test environment and then to Production environment.
* Installation of WebLogic binaries, creation of WebLogic domain, configuration of all resources and then maintaining the environment build.
* Responsible for web server installation and maintenance. Handling web methods administration and deployment of packages through web methods admin console.
* Responsible for implementing the change request within SLA defined and delivers it without errors.
* Attending and resolving to the incident tickets raised. Monitoring server health on regular basis. Support to the development and all the test teams.
* Generating reports based on performance measurement of the environment to track for any performance tuning, if required.
* Co-ordination with the development and testing teams.
* Co-ordination with oracle / Sun for any issues and support cases raised.

**Project#4:**

**Duration : December 2010 to November 2010**

**Organization : Cognizant Technologies Solutions**

**Client : PHH Mortgage**

**Environment : Java, Servlets, JSP, Weblogic 8.1, 10.3, 11g, SOA Suite, OSB, Linux and Solaris.**

**Tools : Start Team, Lunt build, Sites scope,**

**Team Size : 7**

**Description:**

This project involves different application developments which are used to deliver mortgage-lending process from the initial marketing campaign through the delivery of the completed loan package to the investor institution. PHH Middleware AVM project involves setting up new applications, performance tuning of existing applications, security modules and space Management solutions for different applications. PHH Mortgage uses different technologies to develop these applications. We are providing the technology solutions using Cognizant proprietary software tools, quality assurance standards and procedures along with other third party tools. We use different tools like Messaging systems, WLS, Web Servers, Hyperion, idos, ALES and such other middleware technologies along with Cognizant proprietary software tools. These applications are developed in a clustered environment to give the high performance and availability.

**Roles and Responsibilities:**

* Installation and Configuration of WebLogic on Linux Platform
* Understand and implement WebLogic operations
* Clustering WebLogic Servers
* Deployment of application in Production and Development environments
* Handling client calls to provide the solutions for the clients.
* Creating new domains in different versions of WebLogic.
* Monitoring and maintaining the applications.
* Communicating and coordinating with UNIX and network teams to run the applications without issues.
* Training the clients, as and when required

**Project#5:**

**Duration : February 2009 to September 2009**

**Organization : Cognizant Technologies Solutions**

**Client : Deustche Bank**

**Environment : Java, Servlets, JSP, Weblogic 8.1/9.2, Linux.**

**Team Size : 9**

**Description:**

This project deals with number of clients who hosted their applications in the DeustcheBank Application Platform(DAP). All the Clients who deployed their applications should have to use DAP to trigger any control action on their WebLogic domain like restart of servers, configuring properties etc. To provide the security for applications and to avoid the issues on the environment we will create promotion pathways from int to uat and from uat to prod. This will carry the code and other configurations like connection pool, JMS and other resources. In other environments apart from int, clients doesn’t have access, they can only promote their application. When they promote the application it will pick the config.xml from source environment and it will change the required details like hostname, port number. We (DAP Admin team) are the point of contact to create the domains, upgrade the domains and changing the weblogic versions, setting the Heap size and decommissioning the domains. Clients can come to DAP support for any kind of weblogic problems and DAP related problems. DAP has to provide the solution for their problems.

**Roles and Responsibilities:**

* Installation and Configuration of Weblogic on Linux Platform
* Understand and implement Weblogic operations
* Clustering Weblogic Servers
* Deployment of application in Production and Development environments
* Handling client calls to provide the solutions for the clients.
* Creating new domains in different versions of weblogic.
* Monitoring and maintaining the applications.
* Communicating and coordinating with UNIX and network teams to run the applications without issues.
* Training the clients, as and when required

**Project #6:**

**Duration : June 2008 to January 2009**

**Organization : HCL COMNET**

**Client : Deustche Bank**

**Environment :** Java, JSP, Servlet, JDBC, Weblogic 8.1 Oracle 9i, Solaris9, MQ 6.0,

WebMethods 6.1

**Team size :** 8

**Description:**

The project is mainly deals with payment process of banks. We have 3 layers in Environment called access layer which will deals with the end user, middle layer which will deals with payments after receiving the messages from access layer and this will send it to the Back end layer, and Back end layer is one which will maintain the database details of every Customer. Prisma will play the role in Middle Layer, here in prisma we have 5 weblogic domains and 10 webmethod instances.Weblogic domains are called as inbound, inbound conversion, pay, outbound and outbound conversion. One of the Webmethods instance with name will receive the message from the Access Layer Through MQ.Inbound will receive the messages from the Access layer through the Web methods Integration server and it will Check for the preauthentication and pre authorization, if the message is not authenticated it will send for preauthentication. After the authentication of message it will come into the inbound conversion and here the message will split into small units and this message converted into the unique data base format and it will send it to the pay domain. This pay domain will process the messages for the Payment process and it will send it to the Out bound conversion. Outbound Conversion will take this messages and it will Check for the availability of the payment and transaction limit of the payment, if payment availability and transaction limits are available it will process this message to the Outbound. Outbound will send these messages to the Back end and transaction will mark as completed in prisma domain.

**Responsibilities:**

* Installation and Configuration of WebLogic on Solaris Platform
* Understand and implement WebLogic operations
* Maintenance of the project
* Clustering WebLogic Servers
* Deployment of application in Production and Staging environments
* Configuring the WebMethods instances and Clustering the Instances.
* Monitoring the Servers, MQ and Webmethods Integration Server.

**Project #7:**

**Duration : August 2007 to June 2008**

**Organization : Birla Soft India Pvt Ltd.**

**Client : GE Consumer Finance (GE Money)**

**Environment :** Java, JSP, Servlet, JDBC, WebLogic 8.1, and Oracle 9i, Solaris 9

**Team size :** 7

**Description:**

The project is a very big credit card application which is being used by around 7000 customer care representatives around the globe. The application is owned by GE Money. It’s a web application build on Java web components platform in which I am a Weblogic server administrator. This is the application to know about all the details of credit card holder regarding the bill payment and the bill payable by the Customer By logging to the site with the Authenticated SSO(Single Sign On) Here in this project Customer Service and Collections are two domains which is used to maintain the data of the Credit Card Bill details and Payment details for each and every user. And also we have domain for PLT and Main Stream for performance load testing and the for the IRs Before the code is moving to the Production.

**Responsibilities:**

* Creating new domains as per the requirements in Development and PLT.
* Installing WebLogic 8.1/9.2 on Solaris 9/10.
* Deploying the application and clustering the Environment as per the project requirements.
* Creating connection Pools and JMS Servers and Queues.
* Maintaining Security issues.

**Personal Details**

**Marital Status :** Married

**Sex** **:** Male

**Date of Birth** **:** 01 may 1983

**Nationality** **:** Indian

**Visa Status** : H1B

**Languages known** **:** English, Telugu, Hindi.

Date:

Station: Tucson **Hari prasad. B**