

# BUSINESS STATISTICS: PRACTICE WORKSHEET

Chapters 1 – 8 — Student Handout

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## Chapter 1: Data and Statistics

**Q1 (Scenario):** A hotel manager collects data on guests. Categorize the following variables by their **\*\*Scale of Measurement\*\*** (Nominal, Ordinal, Interval, or Ratio):

- Customer Room Number: \_\_\_\_\_
- Star Rating of the Hotel (1–5 stars): \_\_\_\_\_
- Temperature of the Pool (Fahrenheit): \_\_\_\_\_
- Total Bill Amount (\$): \_\_\_\_\_

**Q2 (Table):** Complete the frequency table for 50 customer survey responses regarding "Preferred Payment Method."

Payment Method	Frequency	Relative Frequency	Percent Frequency
Credit Card	25		
Debit Card	15		
Cash	10		
<b>Total</b>	<b>50</b>	<b>1.00</b>	<b>100%</b>

**Q3:** Give a business-related example of a **Quantitative Continuous** variable and explain why it is continuous rather than discrete.

**Q4:** Explain the difference between a **Population** and a **Sample** in the context of a national election poll.

## Chapter 2: Tabular and Graphical Methods

**Q5 (Bin Calculation):** A dataset of 100 stock prices has a low of \$12 and a high of \$82. You decide to create a frequency distribution with **7 bins**. Calculate the bin width and list the lower/upper limits for the first two bins.

**Q6 (Visual Interpretation):** If you are looking at a **Histogram** of employee salaries and notice a very long tail extending toward the high-value (right) side, what does this tell you about the relationship between the mean and the median?

**Q7 (Crosstabulation):** Create a simple 2x2 Crosstabulation table from the following data: Out of 100 men, 20 like Product A. Out of 100 women, 60 like Product A.

**Q8 (Scatter Plot):** Draw a rough sketch of a scatter diagram representing a **Strong Negative Linear Relationship** between "Price of a Product" and "Quantity Sold."

## Chapter 3: Numerical Measures

**Q9 (Computation):** Calculate the Mean, Median, and Mode for the following daily sales counts: {12, 15, 12, 10, 22, 17, 24}.

**Q10 (Variance):** Using the same data as Q9, calculate the **Sample Variance** ( $s^2$ ) and **Standard Deviation** ( $s$ ). Show every step of the deviation calculations.

**Q11 (Z-Score):** An investment has an average return of 8% with a standard deviation of 2%. Calculate the z-score for a return of 3%. Is this an outlier?

**Q12 (Boxplot):** Given the Five-Number Summary: [Min=5,  $Q_1 = 12$ , Med=20,  $Q_3 = 30$ , Max=80], identify the **Interquartile Range (IQR)** and check for potential outliers using the  $1.5 \times IQR$  rule.

## Chapter 4: Probability Concepts

**Q13 (Counting):** A software team of 4 people needs to be chosen from a pool of 10 engineers. How many different combinations are possible?

**Q14 (Conditional):** In a company, 60% of employees use Mac ( $M$ ) and 40% use PC ( $P$ ). 30% of the Mac users are Designers ( $D$ ). What is the probability that a randomly selected employee is a Mac user AND a Designer?

**Q15 (Addition Law):**  $P(A) = 0.5$ ,  $P(B) = 0.4$ . If  $P(A \cup B) = 0.7$ , are the events  $A$  and  $B$  mutually exclusive? Justify your answer using the addition law formula.

**Q16 (Bayes' Insight):** A test for a rare disease is 99% accurate. If a person tests positive, why is the probability that they actually have the disease often much lower than 99%? (Explain the concept).

## Chapter 5: Discrete Distributions

**Q17 (Binomial):** A telemarketer has a 10% success rate per call. If they make 5 calls, what is the probability of getting **exactly 1** success?

**Q18 (Poisson):** A retail store averages 2 customer arrivals per 10-minute interval. What is the probability that **exactly 3** customers arrive in the next 10 minutes?

**Q19 (Expected Value):** A contractor bids on a project. There is a 20% chance they profit \$50,000, a 50% chance they profit \$10,000, and a 30% chance they lose \$5,000. Calculate the **Expected Value** of this bid.

**Q20 (Excel logic):** Write out the full Excel formula you would use to find the probability of a student getting **at least 15** questions right on a 20-question true/false quiz by guessing.

## Chapter 6: Continuous Distributions

**Q21 (Uniform):** A bus arrives every 15 minutes. The wait time is uniformly distributed between 0 and 15 minutes. What is the probability a passenger waits **between 5 and 10 minutes**?

**Q22 (Normal - Standardizing):** The weight of a cereal box is normally distributed with  $\mu = 16\text{oz}$  and  $\sigma = 0.5\text{oz}$ . Find the probability that a box weighs **less than 15.25oz**. (Use Z-table).

**Q23 (Normal - Between):** Using the data from Q22, find the probability that a box weighs **between 15.5oz and 16.5oz**.

**Q24 (Exponential):** The time between failures of a machine is exponentially distributed with a mean of 100 hours. Find the probability the machine fails **within the first 50 hours**.

## Chapter 7: Sampling Distributions

**Q25 (Standard Error):** A population has a mean of 500 and a standard deviation of 80. If we take a sample of  $n = 64$ , calculate the **Standard Error of the Mean**.

**Q26 (CLT Application):** A population is heavily skewed to the left. If we take a sample of  $n = 10$ , can we assume the sampling distribution of  $\bar{x}$  is normal? What if we increase  $n$  to 40?

**Q27 (Proportion):** A candidate has 50% support in a city. In a sample of  $n = 100$  voters, what is the probability that the **sample proportion**  $\bar{p}$  is greater than 0.60?

**Q28 (Finite Correction):** You are sampling 200 students from a small college of 1,000 students. Calculate the **Finite Population Correction (FPC)** factor.

## Chapter 8: Interval Estimation

**Q29 (Z-Interval):** You want to estimate the average height of a population. You know  $\sigma = 3$  inches. A sample of  $n = 36$  people has  $\bar{x} = 68$  inches. Construct a **95% Confidence Interval**.

**Q30 (T-Interval):** You sample 16 lightbulbs and find a mean life of 1,000 hours with a **sample** standard deviation ( $s$ ) of 50 hours. Construct a **95% Confidence Interval**. (Include Degrees of Freedom).

**Q31 (Proportion Interval):** Out of 100 surveyed customers, 40 said they would buy a new product. Construct a **99% Confidence Interval** for the true population proportion.

**Q32 (Sample Size):** You want to estimate the mean weight of a shipment within  $\pm 2$  lbs ( $E = 2$ ) with 95% confidence ( $z = 1.96$ ). Based on past data,  $\sigma = 10$ . How large of a sample do you need?



# SOLUTION GUIDE & EXPLANATIONS

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## Chapter 1

**S1:** 1. **Nominal** (The number is just a label). 2. **Ordinal** (Stars show rank, but the difference between 2 and 3 stars isn't a measurable quantity). 3. **Interval** (Fahrenheit has equal units but no "true zero"). 4. **Ratio** (0 dollars means no cost; you can have twice as much money).

**S2:** Relative Frequencies:  $25/50 = 0.50$ ,  $15/50 = 0.30$ ,  $10/50 = 0.20$ . Percentages: **50%, 30%, 20%**.

## Chapter 2

**S5:** Width =  $(82 - 12)/7 = 10$ . Bins:  $[12-21.9]$ ,  $[22-31.9]$ , etc. **S6:** A right-skewed tail means the **Mean is greater than the Median**. Extreme high salaries pull the mean up.

## Chapter 3

**S9:** Mean =  $(12 + 15 + 12 + 10 + 22 + 17 + 24)/7 = 16$ . Median = **15** (Order: 10, 12, 12, **15**, 17, 22, 24). Mode = **12**. **S10:** Deviations from 16:  $(-4, -1, -4, -6, 6, 1, 8)$ . Squares:  $(16, 1, 16, 36, 36, 1, 64)$ . Sum = 170. Variance  $s^2 = 170/6 = 28.33$ . Std Dev  $s = 5.32$ .

## Chapter 4

**S13:**  $\binom{10}{4} = (10 \times 9 \times 8 \times 7)/(4 \times 3 \times 2 \times 1) = 210$ . **S14:**  $P(M \cap D) = P(M) \times P(D|M) = 0.60 \times 0.30 = 0.18$ .

## Chapter 5

**S17:**  $f(1) = \binom{5}{1}(0.10)^1(0.90)^4 = 5 \times 0.1 \times 0.6561 = 0.328$ . **S19:**  $(50000 \times 0.2) + (10000 \times 0.5) + (-5000 \times 0.3) = 10000 + 5000 - 1500 = \$13,500$ .

## Chapter 6

**S22:**  $z = (15.25 - 16)/0.5 = -1.5$ . Table for  $-1.5$  gives **0.0668**. **S24:**  $P(X \leq 50) = 1 - e^{-(50/100)} = 1 - e^{-0.5} = 1 - 0.6065 = 0.3935$ .

## Chapter 7

**S25:**  $SE = 80/\sqrt{64} = 80/8 = 10$ . **S27:**  $SE = \sqrt{(.5 \times .5)/100} = 0.05$ .  $z = (0.60 - 0.50)/0.05 = 2.0$ . Table for  $z = 2$  is 0.9772. Prob *greater* than 0.60 is  $1 - 0.9772 = 0.0228$ .

## Chapter 8

**S30:**  $df = 15$ .  $t$  for 95% (0.025 tail) is 2.131.  $SE = 50/\sqrt{16} = 12.5$ . Error =  $2.131 \times 12.5 = 26.64$ . CI = **[973.36, 1026.64]**. **S32:**  $n = (1.96^2 \times 10^2)/2^2 = (3.8416 \times 100)/4 = 384.16/4 = 96.04 \rightarrow 97$  units.