

Trevis Baker

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Education

BACHELOR OF SCIENCE | DECEMBER 2008 | UNIVERSITY OF THE VIRGIN ISLANDS

- Major: Computer Science

Technical Skills

- Software languages and frameworks - .NET, Javascript, Angular, React and Svelte.
- Database management - Relational databases (SQL, mySQL & PostSQL) and no-SQL (MondoDB) databases.
- Network administration.

Experience

BRACKIO TECHNOLOGIES, LLC | US VIRGIN ISLANDS

OWNER

2022 - PRESENT

- Design & Develop custom frontend and backend applications for small businesses.
- Conduct evaluation of hardware and software systems to ensure efficiency, reliability, and compatibility with production environments for upgrades and new implementations.
- Procure, configure and install routers, firewalls, switches, AP units and security systems.
- Implement regular monitoring and maintenance with remote diagnostics tools to remotely pinpoint issues with client systems.
- Integrate routing backups and disaster recovery solutions.
- Provide remote and onsite IT support.

FINTRAC INC | US VIRGIN ISLANDS

DIRECTOR OF INFORMATION TECHNOLOGY

2021

2023

- Provide IT support and oversight to regional and home offices.
- Research, recommend and implement technologies that will improve the effectiveness
- Develop, leads and maintains a companywide systems disaster recovery plan;
- Provide an annual report of all IT equipment and services required for budgetary purposes.
- Implement strategies for training and testing staff on security and cybersecurity best practices.
- Analyze workflow, security requirements, designing system infrastructure.
- Coordinate with HR and Accounting representatives when hiring and training new employees.

- Manage and maintain the company's core applications - the servers, the database layer, and the application front-end.
- Install, configure, and troubleshoot Sonicwall routers, switches and firewall.
- Troubleshoot network connectivity.
- Oversee all IT hardware and software installs, upgrades and repairs implemented internally or by contractor.
- Providing quality documentation on infrastructure design and change.
- Manage company's Active Directory and user accounts and securing network systems by enforcing policies and monitoring access to them.
- Equipment procurement.

- Developed and maintained both frontend and backend of custom applications used internally.
- Develop application APIs using Nodejs/Expressjs.
- Managed cloud and on-premise SQL databases using security standards.
- Managed installation and administration of network equipment, including switches, access points, routers, universal power supplies, and environmental controls for infrastructure performance.
- Implemented and administered services including e-mail, file and print, source control, backups and recovery, user accounts and permissions.
- Managed installation and administration of network equipment, including switches, access points, routers, universal power supplies, and environmental controls for infrastructure performance.

References

Available upon request.