

Trevor Davies

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September 4, 2025

Sea Tow Services International, Inc.
2100 SE 17th Street, Suite 200
Fort Lauderdale, FL 33316
Email: support@seatow.com
Phone: 1-800-4SEATOW

Dear Sea Tow Customer Service Team,

I am writing to formally request a refund for the Sea Tow Lake Card membership that I purchased this spring, as the services provided by Sea Tow do not apply to my location and situation. My membership ID is 5050747.

On Sunday, August 24th, 2025, I experienced a boating emergency on Lake Ontario, and, unfortunately, Sea Tow was unable to assist me, as the service coverage does not extend to this body of water. According to the information provided on your website, "Sea Tow Lake Card membership is available for service on all inland freshwater, excluding Florida and waterways that flow unobstructed to sea." As Lake Ontario is considered a waterway that flows unobstructed to the sea, it falls outside the scope of Sea Tow's coverage.

Given that my membership does not cover the area where I typically operate my boat, and considering that I was unable to receive any assistance during an emergency, I feel that a refund for the cost of my membership is warranted. I trust you will find this request reasonable, and I kindly ask that you process this refund at your earliest convenience.

Please let me know if any additional information or documentation is needed to proceed. I look forward to your prompt response.

Thank you for your attention to this matter.

Sincerely,

Trevor Davies

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